|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Desired positions: Waitress, runner, seller, cashier , administrator** | | | |  |
| Full name:  /according to your travel passport/ | **Last and First Name** | | |
| Fedorova Liliia | | |
| Date of birth: | **Year** | **Month** | **Day** |
| 1998 | September | 03 |
| Place of Birth: | **Country** | **City/ Village** | |
| Ukraine | Lubny | |
| Marital status: | Unmarried | | |
|
| Children: | No | | |
| Height / Weight: | **cm** | **kg** | |
| 158 | 47 | |
| City of residence: | Lviv | | | |
| Current location: | Lviv | | | |
| Nationality: | Ukrainian | | | |
| Citizenship: | Ukrainian | | | |
| Do you have travel passport? | Yes | | | |
| Have you received COVID vaccine?  If yes, please specify and send certificate | Yes. (pfizer) | | | |
| Mobile number:  +country code /operator code/ number | +380934243792 | | | |
| Messenger:  whatsapp /viber/ telegram | Whatsapp / Viber / Telegram | | | |
| E-mail addresses: | lilya.fedorova080@gmail.com | | | |
| Facebook page: | - | | | |
| Instagram page: | l.i.l.e.y.a | | | |
| Linkedin page: |  | | | |
| **Relative’s contact details in case of emergency:** | | | | |
| Name: | Natali | | | |
| Relationship: | Best friend | | | |
| Mobile number  +country code /operator code/ number | +380 67 509 7998 | | | |
| Father’s name: | Ihor | | | |
| Mother’s name: | Julia | | | |

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| **Preferred countries to relocate and work:** | | | | | | |
| Qatar | UAE | Bahrain | Oman | Saudi Arabia | Jordan | Bulgaria |
| Yes | Yes |  |  |  |  |  |

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| --- | --- | --- | --- |
| **Education:** | | | |
| Certificate / Degree | College/ University | Area of  Specialization | Years  started-completed |
| Junior specialist | Lviv Polytechnic National Technical University IPTT, Lviv Faculty or economics; | Faculty or economics ; Finance, credit and insurance activity. | Sep 2014 - May 2016 |
| Bachelor | Agrarian LNAU, Lviv | Faculty of Economics; Finance, credit and insurance activity. | Sep 2016 - Jun 2019 |

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| **Seminars / training attended/ Short Courses taken, and date attended:** | | |
| Year: | Name: | Period of attending: |
|  |  |  |

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| **Do you have any tattoos or piercing?**  (If yes, please describe and send us photos) |
| Yes |

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| **Work experience** |

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| --- | --- | --- |
| Position: | | Store manager |
| Company’s name, location: | Iqos, Lviv | |
| Date (started-left): | February 2021 - present | |
| Responsibilities: | Ensuring quality work of the store: • leam management (hiring, training and motivating or personnel, • Control the availabilitv of goods and supplies in the store: • Secure compliance for all Good Conversion Practices. Handbook. Global Talking Points, and Fault Tree employees (device diagnostics); • Control the observance or the rules or product display in accordance with the rules provided by PM guidelines: • Solving non-standard situations with clients. | |

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| Position: | | SE (sales-expert in IQOS team) |
| Company’s name, location: | Iqos, Lviv | |
| Date (started-left): | Jul 2018 - Mar 2019 | |
| Responsibilities: | To provide high-standard service for the clients: Bresentation and sales of products offered; consultation of clients; manage client's complaints, control of cash discinline | |

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| Position: | | Waitress |
| Company’s name, location: | Edem Resort Medical and SPA | |
| Date (started-left): | Jume 17 - June 18 | |
| Responsibilities: | star service for guests or the hotel: To distribute welcome compliments for new guests or hotel bring sweets and champagne to the hotel room, after settling in: Individual support of the guest of the medical center (control of observance of a diet, the help 5 star service for banquets. weddings, corporate parties and tour groups Consultation of guests about rest on the territory of hotel. to tell about entertainments which hotel provides: Making a room service. | |

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| --- | --- | --- |
| Position: | | Administrator |
| Company’s name, location: | Hashtag lounge bar | |
| Date (started-left): | December 2016 - May 2017 | |
| Responsibilities: | Service for guests of the institution; ASsistance In ordering a menu (food, drinks, nooans), Calculation according to the check, Making reservations of tables; Ensurins the cleanliness of the hall and table setting Scheduling work for waiters. | |

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| **Computer programs you work with:**  *Please write name of computer program you worked with* | | | | |
| Hospitality programs: | Finance programs: | Travel & booking programs: | Graphics & Design programs: | Other software: |
| Servio, unipro |  |  |  |  |

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| **Driver license:** | Yes | **Category:** | B |

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| **Languages Known:** | | | | | | | |
| **Language** | **Basic** | **Elementary** | **Lower Intermediate** | **Intermediate** | **Upper- Intermediate** | **Advanced** | **Fluent** |

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| **Russian** |  |  |  |  |  |  | Yes |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **English** |  |  | Yes |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **Ukrainian** |  |  |  |  |  |  | Yes |

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| **How did you know about us?** | | | | |
| Google search | Facebook | Instagram | Friends recommendation | Other sources of  employment search |
|  |  | Yes |  |  |

|  |
| --- |
| **I agree to sign a contract with the employer for at least 24 months.** |

|  |  |  |  |
| --- | --- | --- | --- |
|  | | | |
| **I confirm that all information given on this resume is true.** | | | |
| **Please type first and last name** | ***Liliia Fedorova*** | Date: | 2022-05-30 |

Please insert here a full length colored picture with the smile:)