Erna Edie

From: watercare@ticketaccess.pcges.nz

Sent: Thursday, 22 February 2018 4:47 PM

To: Erna Edie

Subject: beforeUdig Response for Job No 1216366, Sequence No 6133845

Attachments: 6133845 Non Critical Response Letter.pdf; 6133845 Non Critical.pdf; Watercare

Plans Terms of Use.pdf;

watercare_works_over_approval_pipes_public_property_form.pdf;

works_over_approval_large_pipes_private_form.pdf

ATTENTION: Ms Erna Edie

Please DO NOT SEND A REPLY to this email as it has been automatically generated and replies are not monitored.

Thank you for your beforeUdig enquiry.

Job No: 1216366

Sequence No: 6133845 Enquiry location: 11 Tarawera Terrace Saint Heliers

Auckland, 1071

Attached are the files containing information relating to your recent beforeUdig request. Please read and understand all the attached documentation and contact Watercare on (09) 442 2222 or email worksover@water.co.nz if you have any queries.

If you are unable to launch any of the files for viewing and printing, you may need to download and install free viewing and printing software such as:

Adobe Acrobat Reader (for PDF files) - http://get.adobe.com/reader



Watercare Services Limited

73 Remuera Road, Newmarket Auckland 1023 New Zealand

Private Bag 92521 Wellesley Street, Auckland 1141

> Telephone +64 9 539 7300 Facsimile +64 9 539 7334

> > www.watercare.co.nz

BeforeUdig Enquiry – Services Impacted

Name: Ms Erna Edie

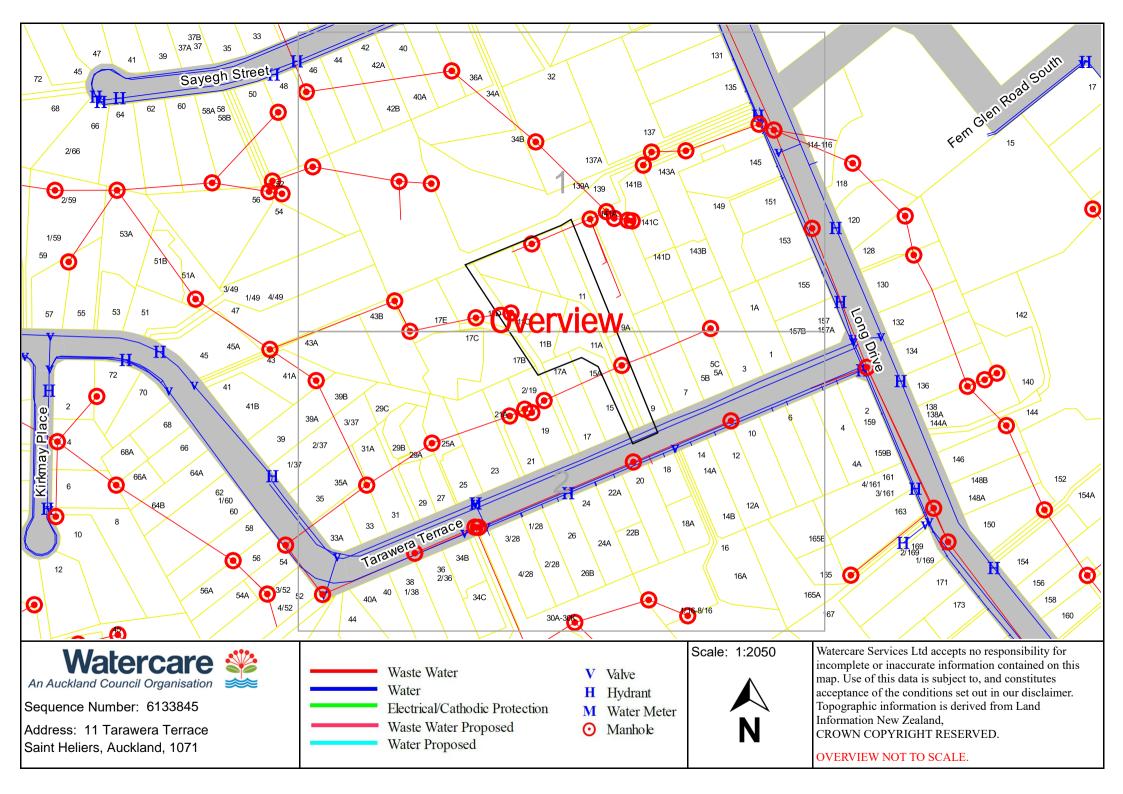
Site Location: 11 Tarawera Terrace, Saint Heliers, Auckland 1071

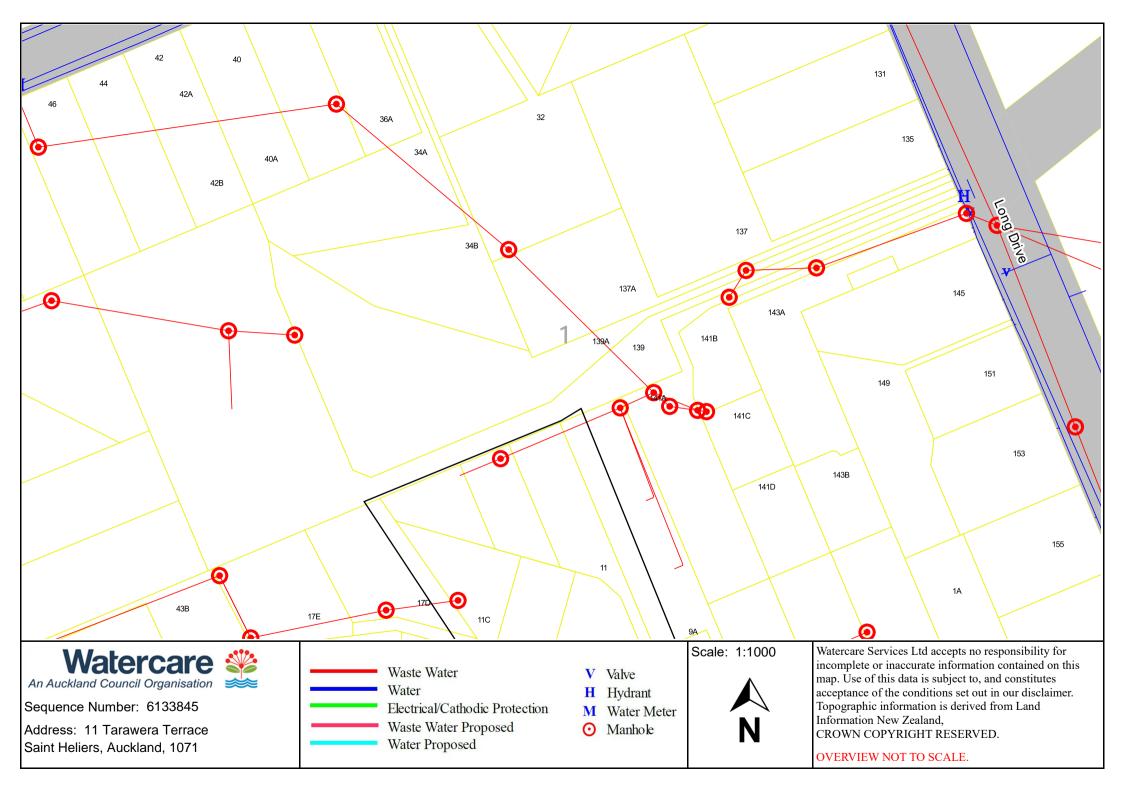
Sequence Number: 6133845

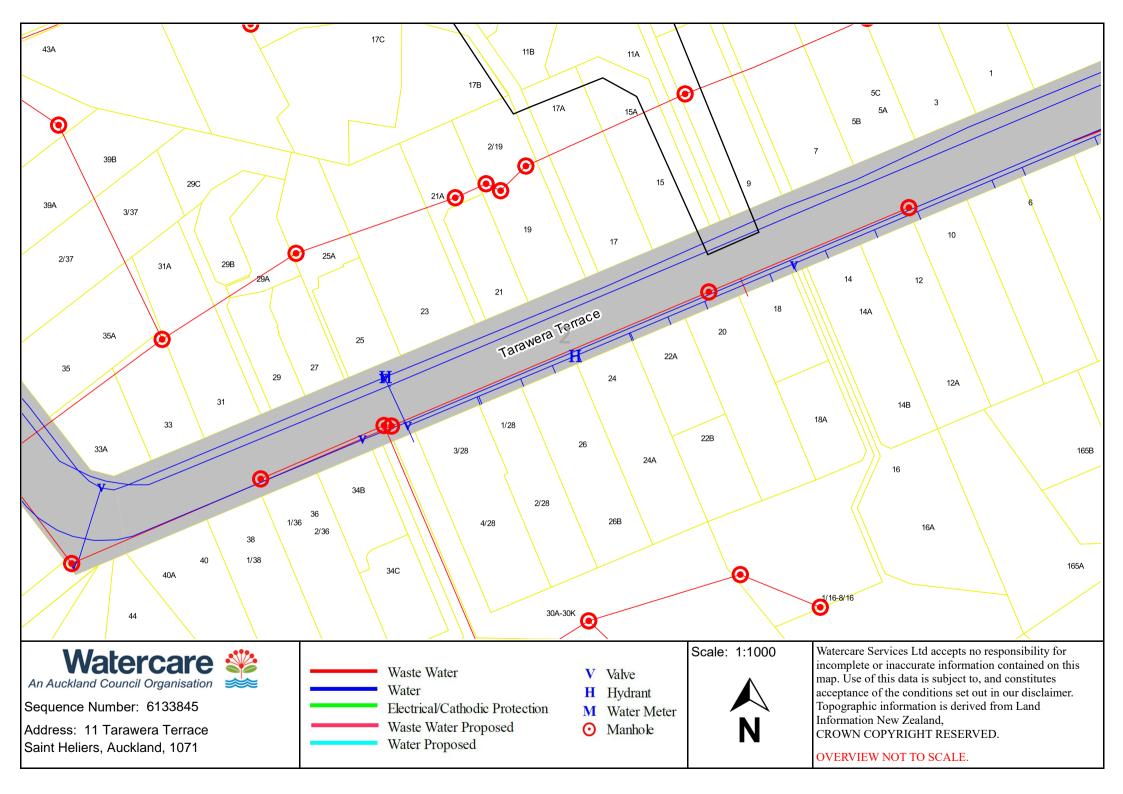
Date: 22/02/2018

Thank you for your enquiry to provide water and wastewater service plans. The information below is to assist you with your works:

- The attached plans are illustrative only and must be verified before carrying out any work. Whilst due care has been taken in their preparation, Watercare Services Limited ("Watercare") does not accept any liability whatsoever for their accuracy or completeness.
- Only water and wastewater assets are indicated on the plans. Service lines to a property may not be shown on these plans.
- Measurements and depths may vary from those shown on the plan. A physical check including potholing should be undertaken to verify the exact location, depth and other details.
- The attached plan is valid for two months from the date of issue; assets are replaced and renewed so the location of the asset may have changed. It is essential that any plan used is current at the time of excavation. Where plans are more than two months old they should not be used; a new plan must be requested from Watercare.
- If the scope of work changes another enquiry should be made to ensure you have up to date plans.
- Written approval will be required from Watercare if the proposed works are within 10 metres of a critical water or wastewater asset or any pipe 300mm diameter or greater.
- The person undertaking the work is responsible for ensuring the Watercare assets are protected from damage.
- If any Watercare assets are damaged please immediately call Watercare's emergency response number (09) 422 2222 so that further damage is minimised. Note that Watercare will recover the cost to repair any damage together with administrative and supervision charges.
- No one may work on or interfere with a Watercare asset unless they are an approved Watercare contractor engaged by Watercare.
- Watercare reminds you of regulations and guidelines that specify safe working practices and the penalties for carrying out unauthorised work. These include:
 - Health and Safety in Employment Act 1992 and its amendments.
 - Local Government Act 2002 and 2009.
 - o The Utilities Access Act 2010 and its related Code of Practice.
 - Department of Labour "Guide for Safety with Underground Services".
- If you require assistance or have any further queries you can either email worksover@water.co.nz or phone (09) 442 2222.









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WATER AND WASTEWATER PLANS - TERMS OF USE

The information is supplied to you on the following terms and conditions:

- The attached plan/s are provided for reference purposes only and while due care has been taken
 in their preparation, Watercare Services Limited ("Watercare") does not accept any liability
 whatsoever for their accuracy or completeness and does not make any representation or
 warranty, express or implied in relation to the same.
- The plan/s show the location of Watercare's underground and above ground assets only. Separate enquiries should be made to other utilities for the location of their services. It is your responsibility to confirm the actual location of all existing utilities assets, above and below ground prior to commencement of any works.
- Where a 'plan for design purposes only' has been issued another plan must be requested by you through <u>www.beforeudig.co.nz</u> within 14 days of any excavation. Allow 10 working days for processing where a locate and standover will be required; these are required for all critical Watercare assets.
- Watercare is continually altering and expanding its network; the attached information may become out of date. The attached plan is valid only at the date of issue; other assets may have been installed since. It is essential that any plan used is current at the time of excavation. Where plans are more than two months old they must not be used; a new plan must be requested from Watercare.
- Watercare can provide a free mark out service for your worksite when critical assets are present.
 Asset location markings are only valid for seven days after which time remarking is required at
 the applicants cost. Where CCTV is used to determine the location and depth of the wastewater
 assets it will be at the applicants cost. All requests for mark outs require at least two working
 days' notice. Please note that if the mark out is expected to take longer than one day we will
 require more than two working days' notice.
- Measurements and depths may vary from those shown on the plan. A physical check of the items
 on the plan should be undertaken to verify their exact location and other details. All equipment is
 shown diagrammatically only. In order to avoid interpretation difficulties, use only the original
 (coloured) plans in A3 format.
- Service lines to a property may or may not be shown. Where customer service connections are shown, these indicate the position where the connection crosses the front boundary only.

- Transmission water and wastewater mains as well as their related assets are critical to the security of water and wastewater services throughout the Auckland region. Damage to these can be extremely hazardous and costly to repair. These assets are not easily repaired and therefore anyone proposing to work within 10 metres of these assets requires Watercare consent. The consent will include the standover procedures and relevant contact details for the mark out.
- Watercare reminds you of your responsibilities under the Health and Safety in Employment Act 1992. You must establish the location of underground services before commencing any excavation. If you fail to do so, you will be held liable for any loss or damage that you may cause.

Under no circumstances are you permitted to carry out work on Watercare assets unless you have consent and are an approved Watercare contractor carrying out work on behalf of Watercare.

Your Legal Requirements

The Department of Labour has set down minimum safe work practices for carrying out any work near underground assets. You are encouraged to view their 'Guide for Safety with Underground Services'. It can be viewed at their website and downloaded for free.

There are also further government laws and regulations that specify safe working practices and the penalties for carrying out unauthorised work. These include:

- Health and Safety in Employment Act 1992 and its amendments
- Local Government Act 2002
- Local Government (Auckland Council) Act 2009
- The Utilities Access Act 2010

Important Contact Numbers



For obstruction plans of the water and wastewater networks contact BeforeUDig on 0800 248 344



If there is a leak or a strike on a Watercare asset immediately call us on (09) 442 2222