VICTOR A LIRIANO LUIS

CAREER OBJECTIVE

Results oriented professional. Responsible, passionate and motivated, with a drive for excellence.

EXPERIENCE

Technical Support Specialist
November 2022 - Present | Fanatics, Louisville, Kentucky

- Troubleshot issues on device-specific problems, network performance, and internet connectivity.
- Developed procedures for installing, configuring, troubleshooting, and maintaining computer systems.
- Installed operating systems on new computers; configured settings to meet user requirements.

Experience Associate Software Developer
July 2021 - July 2022 | Costa Farms, Miami, FL.

- Develop projects according to customer needs, maintenance and application support.

Consultant and developer RPA
November 2017 - May 2019 | Doble O Consulting, Zapopan, Jal

- Develop projects according to customer needs, maintenance and application support.

Data Base and SIGE administrator
September 2014 - August 2016 | ONEI, Santa Clara, Villa Clara, US

- Maintenance and support of the government information system (SIGE).

EDUCATION

Bachelor of Science in Computer Science
July 2014
Universidad Central de Las Villas, Santa Clara, Villa Clara

CONTACT

- 7866949599
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- Louisville, KY 40220

SKILLS

- Testing (Selenium), X Path.
- Object Oriented
- Active Learning
- Programming (POO), Java, RPA
- Critical Thinking Coordination
- Service Orientation
- Application Installation
- Remote Technical Assistance
- Troubleshooting and Diagnosing
- Hardware Upgrades
- Technical Instruction
- Technical Support and Assistance
- First Level Support
- Hardware and Software Configuration
- Label Printers
- Scanners
- TCP/IP, DNS, DHCP
- Windows XP,7, 10, 11
- Active Directory

LANGUAGES

- **Spanish**
  Native
- **English**
  Advanced