VICTOR A LIRIANO LUIS

CAREER OBJECTIVE

Results oriented professional, responsible, passionate, and motivated, with a drive for excellence.

EXPERIENCE

Technical Support Specialist
November 2022 - Present │ Fanatics, Louisville, Kentucky

- Troubleshot issues on device-specific problems, network performance, and internet connectivity.
- Developed procedures for installing, configuring, troubleshooting, and maintaining computer systems.
- Installed operating systems on new computers; configured settings to meet user requirements.

Experience Associate Software Developer
July 2021 - July 2022 │ Costa Farms, Miami, FL.

- Develop projects according to customer needs, maintenance and application support.

Consultant and developer RPA
November 2017 - May 2019 │ Doble O Consulting, Zapopan, Jal

- Develop projects according to customer needs, maintenance and application support.

Data Base and SIGE administrator
September 2014 - August 2016 │ ONEI, Santa Clara, Villa Clara, US

- Maintenance and support of the government information system (SIGE).

EDUCATION

Introduction to Prompt Engineering for Generative AI
May 2023
Java: Testing with JUnit
Apr 2023
Learning Java Collections
Jan 2023
Bachelor of Science in Computer Science
July 2014
Universidad Central de Las Villas, Santa Clara, Villa Clara

CONTACT

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SKILLS

- Application Installation
- Remote Technical Assistance
- Troubleshooting and Diagnosing
- Hardware Upgrades
- First Level Support
- Hardware and Software Configuration
- Laser and Label Printers
- Scanners
- TCP/IP, DNS, DHCP
- Windows XP,7, 10, 11, Image
- Active Directory
- ServiceNow
- Jira
- Git and GitHub Repository
- Testing (Selenium), X Path, Junit
- Programming (POO), Java, RPA
- Spring Framework, Spring Boot, Spring JPA, Spring MVC
- Relational Databases

LANGUAGES

- **Spanish**
  Native
- **English**
  Advanced