

VICTOR A LIRIANO LUIS

CAREER OBJECTIVE

Results oriented professional. Responsible, passionate and motivated, with a drive for excellence.

EXPERIENCE

Technical Support Specialist

August 2022 - Present | Fanatics, Louisville, Kentucky

- Troubleshoot issues on device-specific problems, network performance, and internet connectivity.
- Developed procedures for installing, configuring, troubleshooting, and maintaining computer systems.
- Installed operating systems on new computers; configured settings to meet user requirements.

Experience Associate Software Developer

July 2021 - July 2022 | Costa Farms, Miami, FL.

- Develop projects according to customer needs, maintenance and application support.

Consultant and developer RPA

November 2017 - May 2019 | Doble O Consulting, Zapopan, Jalisco

- Develop projects according to customer needs, maintenance and application support.

Data Base and SIGE administrator

September 2014 - August 2016 | ONEI, Santa Clara, Villa Clara, US

- Maintenance and support of the government information system (SIGE).

EDUCATION

Bachelor of Science in Computer Science

July 2014

Universidad Central de Las Villas, Santa Clara, Villa Clara

CONTACT



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SKILLS

- Testing (Selenium), X Path.
- Object Oriented
- Skills
- Active Learning
- Programming (POO), Java, RPA
- Critical Thinking Coordination
- Service Orientation
- Application Installation
- Remote Technical Assistance
- Troubleshooting and Diagnosing
- Hardware Upgrades
- Technical Instruction
- Technical Support and Assistance
- First Level Support
- Hardware and Software Configuration

LANGUAGES

- **Spanish**
Native
- **English**
Advanced