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| Victor A Liriano Luis  . |

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| Career Objective  Results oriented professional, responsible, passionate, and motivated, with a drive for excellence.  Experience  Technical Support Specialist  November 2022 - Present│Fanatics, Louisville, Kentucky   * Troubleshot issues on device-specific problems, network performance, and internet connectivity. * Developed procedures for installing, configuring, troubleshooting, and maintaining computer systems. * Installed operating systems on new computers; configured settings to meet user requirements.   Experience Associate Software Developer  July 2021 - July 2022│Costa Farms, Miami, FL.   * Develop projects according to customer needs, maintenance and application support.   Consultant and developer RPA  November 2017 - May 2019│Doble O Consulting, Zapopan, Jal   * Develop projects according to customer needs, maintenance and application support.   Data Base and SIGE administrator  September 2014 - August 2016│ONEI, Santa Clara, Villa Clara, US   * Maintenance and support of the government information system (SIGE).   Education  **Intr**oduction to Prompt Engineering for Generative AI  May 2023  **Java: Testing with JUnit**  Apr 2023  **Learning Java Collections**  Jan 2023  **Bachelor of Science** **in** **Computer Science**  July 2014  Universidad Central de Las Villas, Santa Clara, Villa Clara | Contact   |  |  | | --- | --- | |  | 7866949599 |  |  |  | | --- | --- | |  | vlirianoluis@gmail.com |  |  |  | | --- | --- | |  | Louisville, KY 40220 |   Skills   * Application Installation * Remote Technical Assistance * Troubleshooting and Diagnosing * Hardware Upgrades * First Level Support * Hardware and Software Configuration * Laser and Label Printers * Scanners * TCP/IP, DNS, DHCP * Windows XP,7, 10, 11, Image * Active Directory * ServiceNow * Jira * Git and GitHub Repository * Testing (Selenium), X Path, Junit * Programming (POO), Java, RPA * Spring Framework, Spring Boot, Spring JPA, Spring MVC * Relational Databases   Languages   * Spanish   Native   * English   Advanced |

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