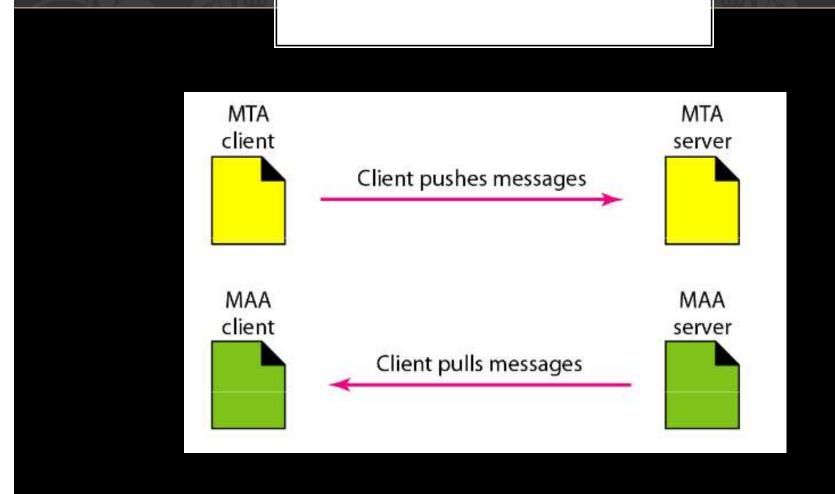
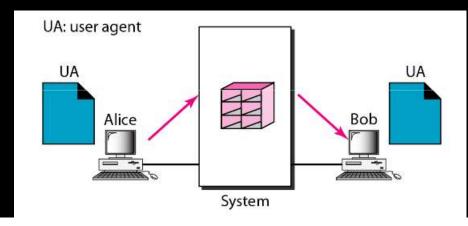


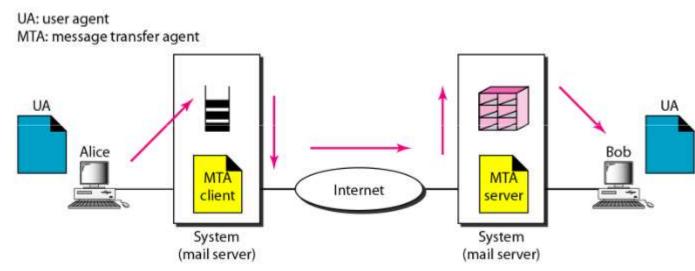
#### **EMAIL**

- A User Agent (UA)
- Message Transfer Agent(MTA)
- Message Access Agent(MAA)

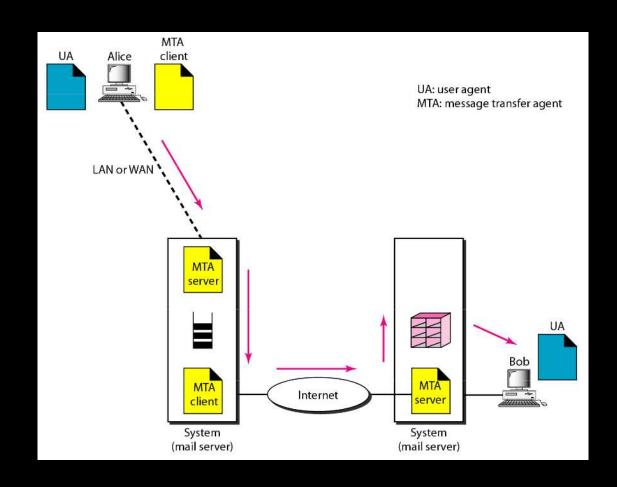


### **ELECTRONIC MAIL SCENARIOS**

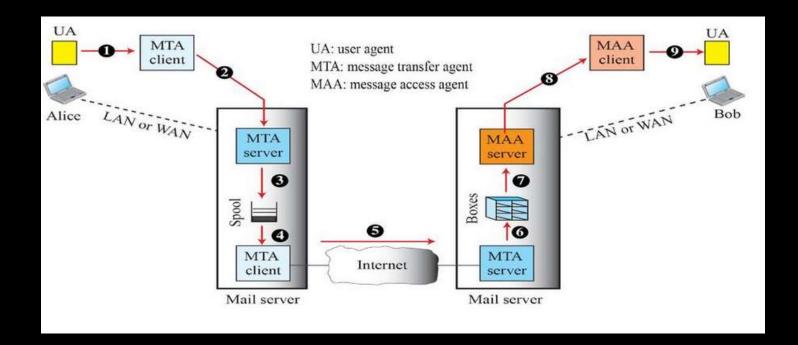




## **ELECTRONIC MAIL SCENARIOS**



### A COMMON SCENARIO



#### **EXAMPLE EMAIL**

Behrouz Forouzan 20122 Olive Street Bellbury, CA 91000

et

Firouz Mosharraf 1400 Los Gatos Street San Louis, CA 91005

Behrouz Forouzan 20122 Olive Street Bellbury, CA 91000 Jan. 10, 2011

Subject: Network

Dear Mr. Mosharraf

We want to inform you that
our network is working properly after the last repair.

Yours truly, Behrouz Forouzan Mail From: forouzan@some.com
RCPT To: mosharraf@aNetwork.com

From: Behrouz Forouzan
To: Firouz Mosharraf
Date: 1/10/2011
Subject: Network

Dear Mr. Mosharraf
We want to inform you that
our network is working properly after the last repair.

Yours truly,
Behrouz Forouzan

Postal mail

**Electronic mail** 

#### **ADDRESSES**

Local part



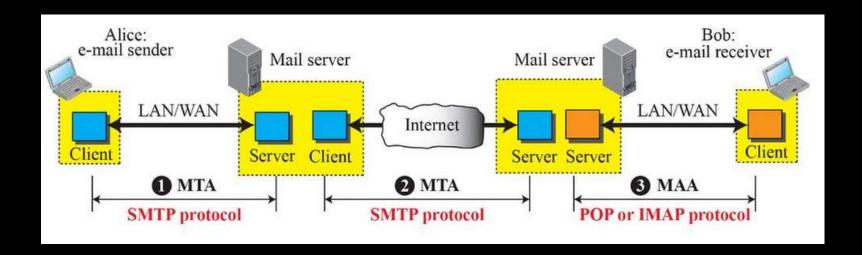
Domain name

Mailbox address of the recipient

The domain name of the mail server

Local part defines name of a special file, called user mailbox.

## SIMPLE MAIL TRANSFER PROTOCOL(SMTP)



## COMMANDS FROM MTA CLIENT TO AN MTA SERVER

| Keyword   | Argument(s)           | Description  |
|-----------|-----------------------|--|
| HELO      | Sender's host name    | Identifies itself  |
| MAIL FROM | Sender of the message | Identifies the sender of the message   |
| RCPT TO   | Intended recipient    | Identifies the recipient of the message  |
| DATA      | Body of the mail      | Sends the actual message   |
| QUIT      |                       | Terminates the message   |
| RSET      |                       | Aborts the current mail transaction  |
| VRFY      | Name of recipient     | Verifies the address of the recipient  |
| NOOP      |                       | Checks the status of the recipient   |
| TURN      |                       | Switches the sender and the recipient  |
| EXPN      | Mailing list          | Asks the recipient to expand the mailing list.   |
| HELP      | Command name          | Asks the recipient to send information about the command sent as the argument                      |
| SEND FROM | Intended recipient    | Specifies that the mail be delivered only to the terminal of the recipient, and not to the mailbox |
| SMOL FROM | Intended recipient    | Specifies that the mail be delivered to the terminal <i>or</i> the mailbox of the recipient        |
| SMAL FROM | Intended recipient    | Specifies that the mail be delivered to the terminal <i>and</i> the mailbox of the recipient       |

# RESPONSE FROM SERVER TO CLIENT

| Code                                | Description  |  |  |
|-------------------------------------|--|--|--|
| Positive Completion Reply           |  |  |  |
| 211                                 | System status or help reply                          |  |  |
| 214                                 | Help message   |  |  |
| 220                                 | Service ready  |  |  |
| 221                                 | Service closing transmission channel                 |  |  |
| 250                                 | Request command completed                            |  |  |
| 251                                 | User not local; the message will be forwarded        |  |  |
| Positive Intermediate Reply         |  |  |  |
| 354                                 | Start mail input                                     |  |  |
| Transient Negative Completion Reply |  |  |  |
| 421                                 | Service not available                                |  |  |
| 450                                 | Mailbox not available                                |  |  |
| 451                                 | Command aborted: local error                         |  |  |
| 452                                 | Command aborted; insufficient storage                |  |  |
| Permanent Negative Completion Reply |  |  |  |
| 500                                 | Syntax error; unrecognized command                   |  |  |
| 501                                 | Syntax error in parameters or arguments              |  |  |
| 502                                 | Command not implemented                              |  |  |
| 503                                 | Bad sequence of commands                             |  |  |
| 504                                 | Command temporarily not implemented                  |  |  |
| 550                                 | Command is not executed; mailbox unavailable         |  |  |
| 551                                 | User not local                                       |  |  |
| 552                                 | Requested action aborted; exceeded storage location  |  |  |
| 553                                 | Requested action not taken; mailbox name not allowed |  |  |
| 554                                 | Transaction failed                                   |  |  |
| 554                                 | Transaction failed                                   |  |  |

## POP3

