

# **MEE1014 Industrial Engineering and Management**

## **B.Tech (Mechanical)**

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**SMEC, VIT Chennai**

## Module-4

### **Introduction to Work study:**

Method study – Time study – stopwatch time study – Work measurement - performance rating- allowances – Ergonomics.(6 Hours)

# Expected Outcome

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CO4	Analyze the existing operations that happen in factories for establishing time standards for different activities.
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# **Work study**

# Work Study

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- To find better ways of doing work
- To reduce the waste
- Optimum use of Human, Machine and Materials
- Effective use of industry and equipment



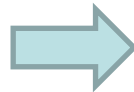
# Work Study

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- Work study = Method study + Time study
- **Method study** - Develop a new and better method of doing the job
- **Time study** - Perform the specified job at a defined level of performance



Courtesy: youtube.com



Courtesy: pinterest.com

# **Method study**

# Method Study - Definition

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- Also called as **Methods Engineering** or **Work Design**
- As per BS 3138, “Method study is the **systematic recording and critical examination** of existing and proposed ways of doing work as a means of developing and **applying easier and more effective methods and reducing cost**”
- Eliminate unnecessary operations, reduce waste, avoid delays → **improvement in productivity**



# Method Study - Definition

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- Improvement in Productivity is achieved by
  - ✓ Improved plant layout
  - ✓ Improved workplace design
  - ✓ Utilization of equipment, human and materials
  - ✓ Standardization of work procedures
  - ✓ Better working environment



# Method Study - Objectives

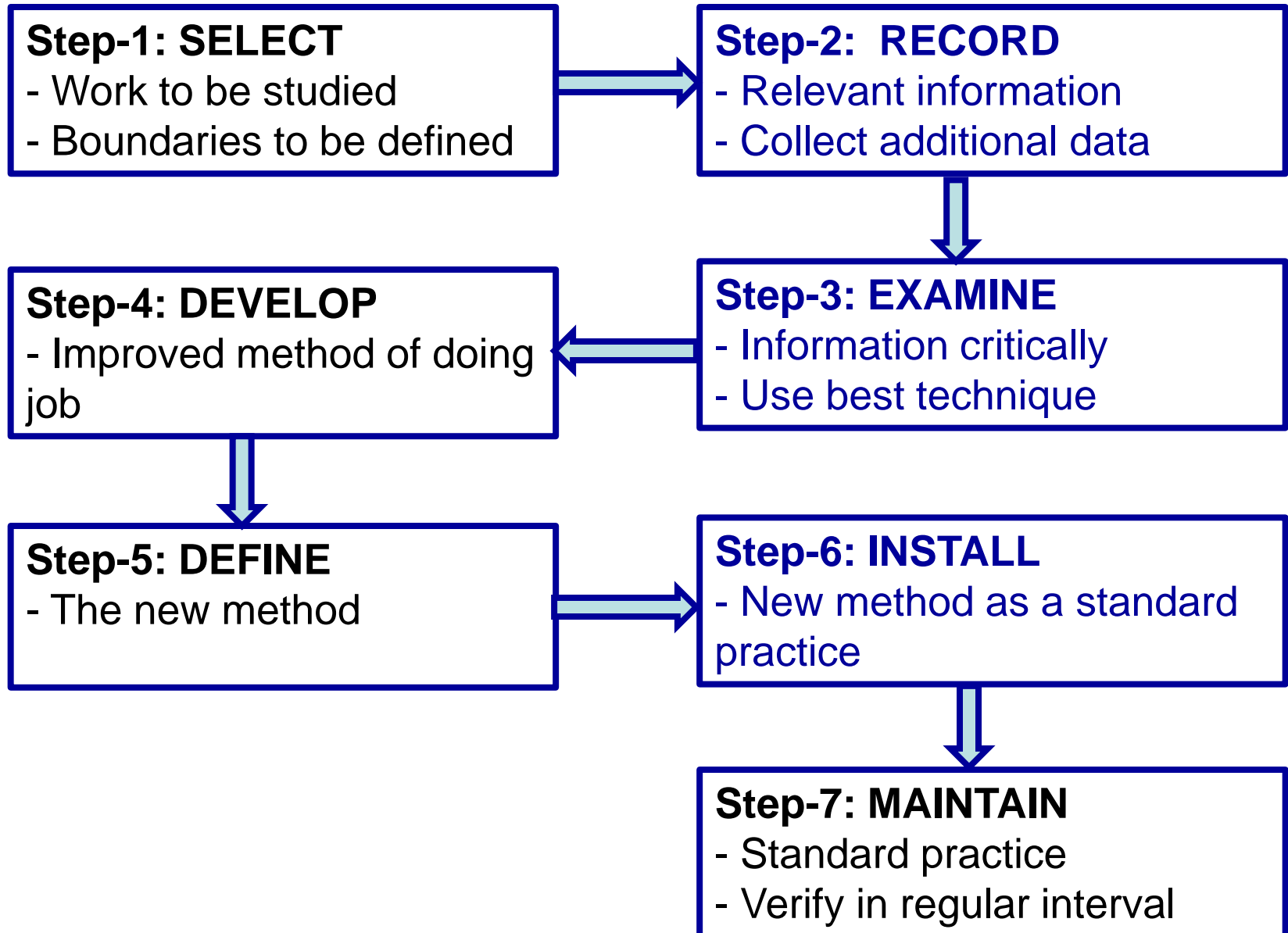
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## ➤ Objectives

- ✓ Present and analyse the facts related to the given circumstances
- ✓ Critical examination of the facts
- ✓ Develop the best possible solution for the given circumstances

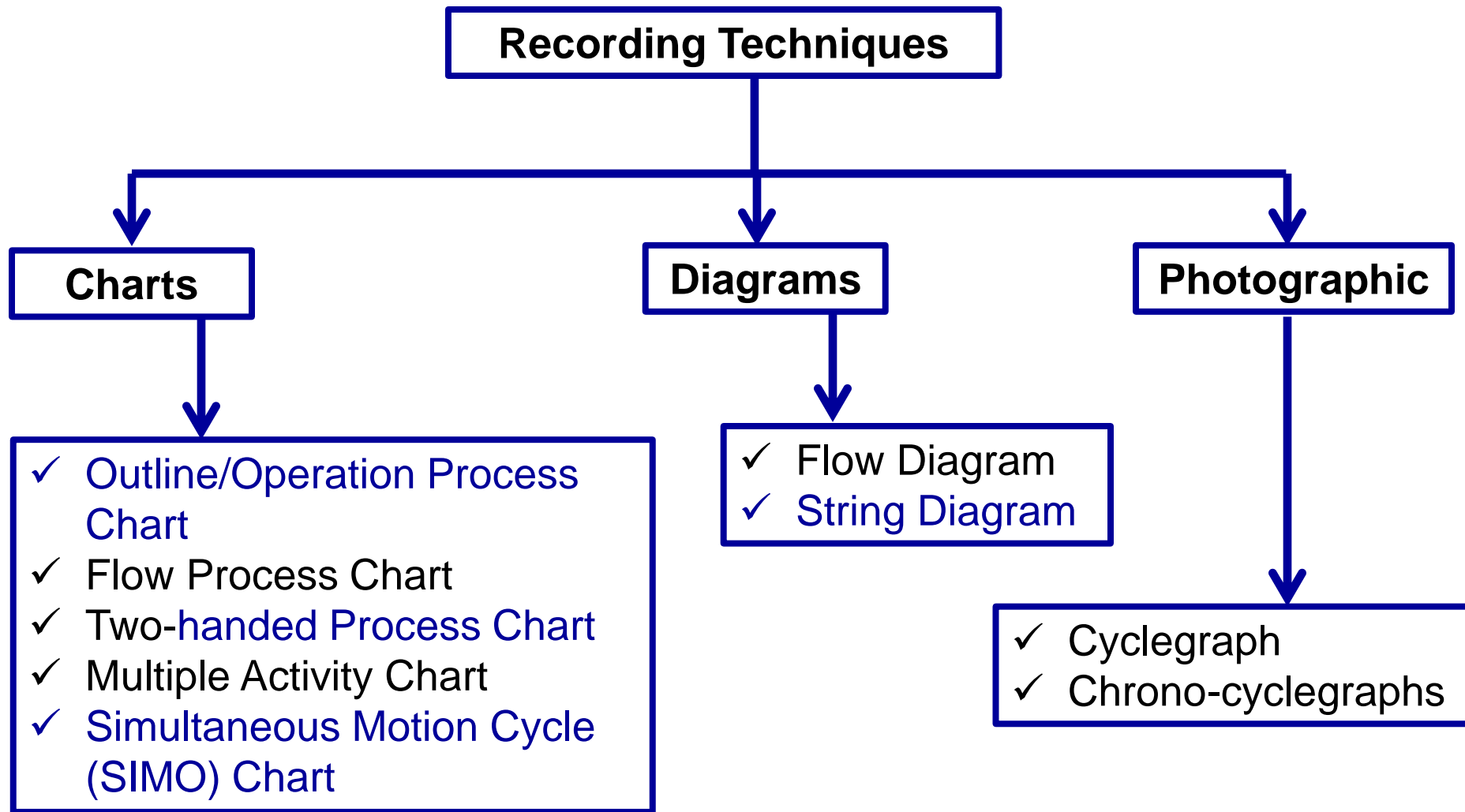
# Method Study - Steps

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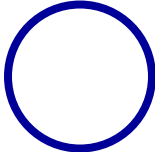

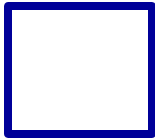
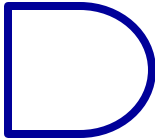
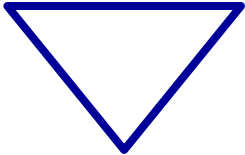
# Method Study - Recording Techniques

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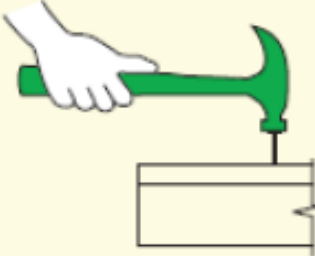
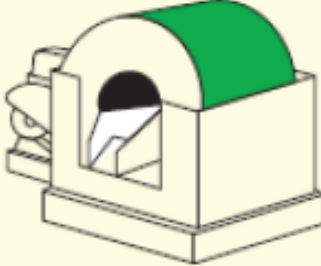

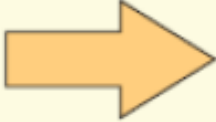

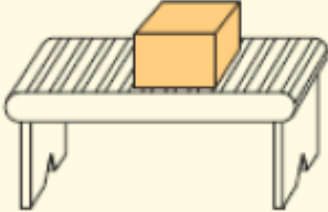

# Method Study - Symbols used

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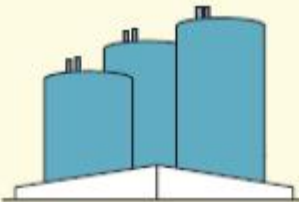
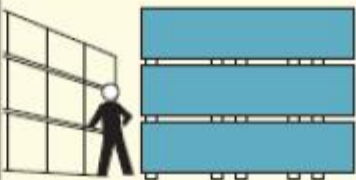




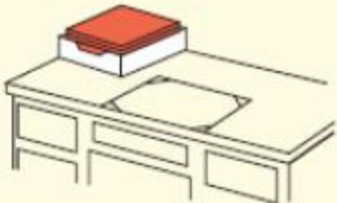




Activity	Symbol
Operation	
Transport	
Inspection	
Delay	
Storage	

# Method Study - Symbols used

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<p>Operation</p>  <p>A large circle indicates an operation such as</p>	 <p>Drive nail</p>	 <p>Mix</p>	 <p>Computer/word processing</p>
<p>Transportation</p>  <p>An arrow indicates a transportation, such as</p>	 <p>Move material by cart</p>	 <p>Move material by conveyor</p>	 <p>Move material by carrying (messenger)</p>

# Method Study - Symbols used

<p>Storage</p>  <p>A triangle indicates a storage, such as</p>	 <p>Raw material in bulk storage</p>	 <p>Finished stock stacked on pallets</p>	 <p>Protective filing of documents</p>
<p>Delay</p>  <p>A large Capital D indicates a delay, such as</p>	 <p>Wait for elevator</p>	 <p>Material in truck or on floor waiting to be processed</p>	 <p>Papers waiting to be filed</p>
<p>Inspection</p>  <p>A square indicates an inspection, such as</p>	 <p>Examine material for quality or quantity</p>	 <p>Read steam gauge on boiler</p>	 <p>Examine printed form for information</p>

# Method Study - Outline/Operation Process Chart

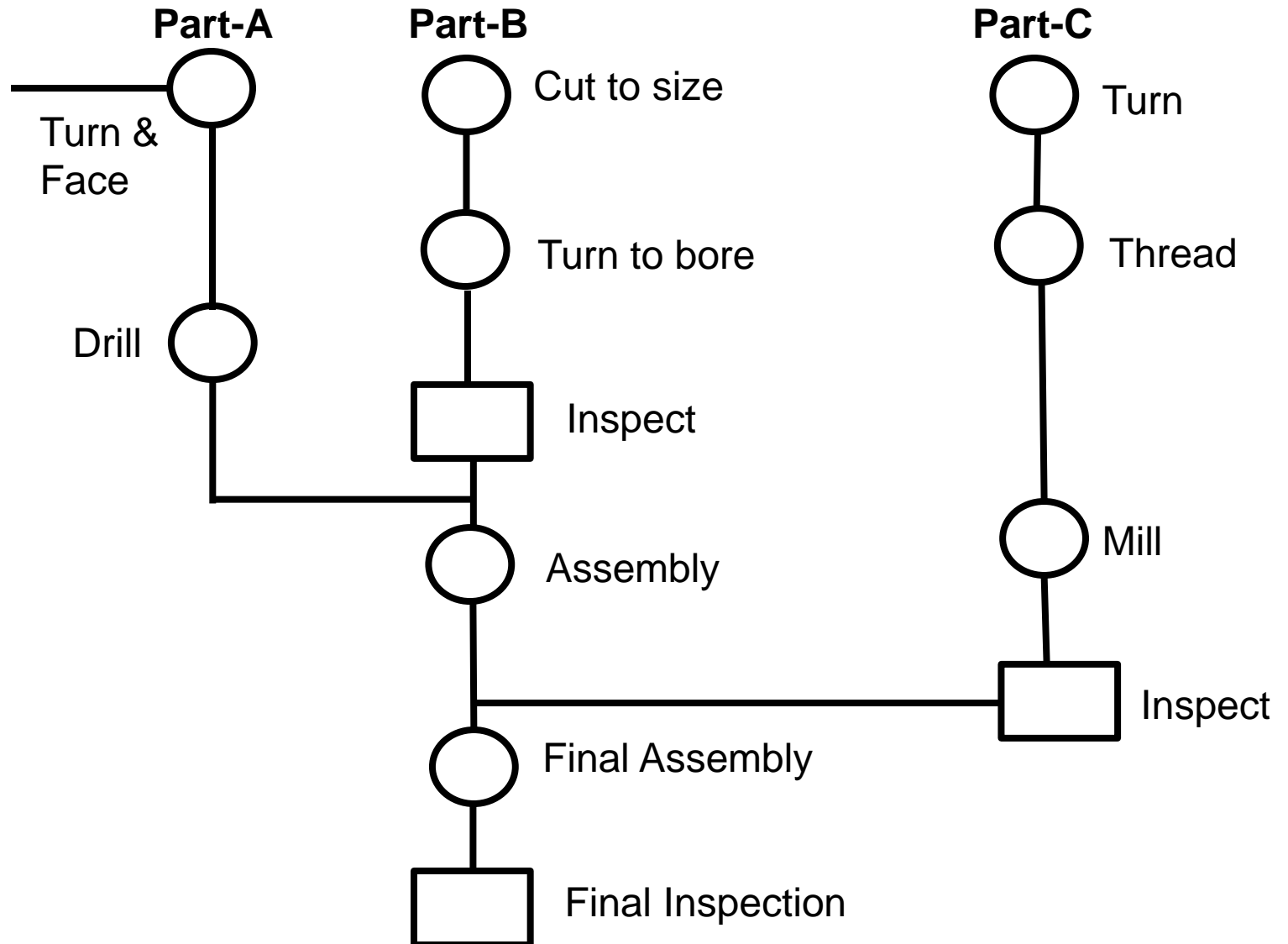
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- Record only major activities and inspection
- Uses only "**operations**" and "**inspections**" symbols
- Used to visualize the entire sequence of operations and inspections occurred in the process
- Represent graphically the operations and inspections carried out on the material



# Method Study - Outline/Operation Process Chart

## ➤ Example: Washer Assembly



# Method Study - Flow Process Chart

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- Representing sequence of activities in graphical form
- Sequence of activities include operation, inspection, transport, delay and storage represented using process chart symbols
- Amplification of operation process chart
- **Types:**
  - ✓ **Material Type** - Records the events occur to the material
  - ✓ **Man Type** - Records the activities performed by the worker
  - ✓ **Equipment Type** - Records the usage of equipment

# Method Study - Flow Process Chart











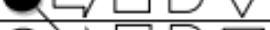







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## ➤ Benefits

- ✓ To improve material handling
- ✓ To avoid delays and waiting time
- ✓ To reduce the distance travelled by material/worker
- ✓ To improve the layout
- ✓ To reduce cycle time

# Method Study - Flow Process Chart

**Table 1 Flow process chart for flow analysis**

CHART NO. 1 SHEET NO.1		SUMMARY			
ACTIVITY: TRADITIONAL GERMINATED BROWN RICE PRODUCTION			PRESENT	PROPOSE	SAVING
LOCATION: UBON RATCHATHANI, THAILAND		OPERATION 	5	-	-
PREPARED DATE: 16 JANUARY 2012		TRANSPORTATION 	6	-	-
APPROVED DATE: 16 JANUARY 2012		INSPECTION 	1	-	-
OPERATOR: KANOKWAN SUPAKDEE PAWINYADA BOONROM CHET SRIMAITREE  SUPERVISOR: ASST.PROF.PEERASAK S. NATTHAPONG N.		DELAY 	0	-	-
		STORAGE 	1	-	-
		DISTANCE (METER)	47	-	-
DISTANCE (m)	TIME (sec.)	SYMBOL	DESCRIPTION		
-	N/A		Raw materials receiving (after germination process)		
10	N/A		Move to drying process		
-	N/A		Drying process		
14	N/A		Move to rice milling process		
-	N/A		Rice milling process		
1	N/A		Move to packing area		
-	N/A		Packing rice to plastic bag		
3	N/A		Move to scale		
-	N/A		Weight the finish product		
16	N/A		Move to packing station 2		
-	N/A		Packing station 2 (wrapping with brand's packaging)		
3	N/A		Move to storage area		
	N/A		Storage		
47	N/A	5 6 1 0 1	Total		

Courtesy: Systematic Layout Planning for Germinated Brown Rice Mill under GMP and ISO22000:2005 requirements, IOSR Journal of Engineering, 2(10), 2012

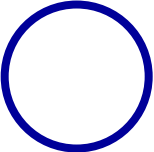

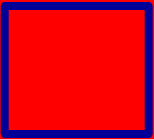
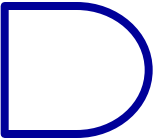
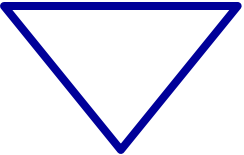
# Method Study - Two handed Process Chart

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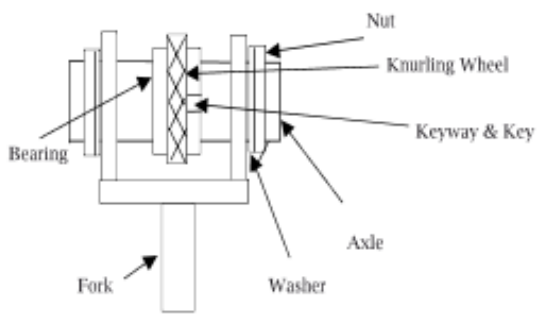
- Also called as **Left-Right Hand Chart**
- Detailed type of flow chart
- Activities of left hand and right hand of the operator is recorded independently
- Used for repetitive operations

# Method Study - Two handed Process Chart

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Symbol	Activity
	Operation: Represents the activities performed by the worker
	Transport: Movement of hand of the operator
	Inspection: Not used
	Delay: Idling time of the hand of the operator
	Storage: Represent the work is held by the hand

# Method Study - Two handed Process Chart

TWO-HANDED PROCESS CHART				
Chart No. 1	Sheet 1 of 1	Drawing: Knurling Wheel Assembly		
<b>Components</b> Knurling wheel Axle with bearing  Y-shaped fork Two nuts  Two washers Key	Summary:	LH	RH	
	Operations	6	12	
	Transport	2	5	
	Delay	1	0	
	Storage	15	7	
LEFT HAND ACTIVITIES		○ → ▢ ▽	○ → ▢ ▽	RIGHT HAND ACTIVITIES
Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Holds axle Passes axle to right hand Fixes left end of fork Picks up one washer Moves washer to left end of axle Fixes washer on axle Picks up nut Moves nut to axle left side Fixes nut on left of axle Idles				Picks up knurling wheel Moves knurling wheel to axle Fits knurling wheel over bearing Picks up key Moves key to axle Fits key in the key way Picks up Y-shaped fork Moves fork to axle Fixes right hand of fork on axle Picks up one washer Moves washer to axle right side Fixes washer on axle Picks up one nut Moves nut to right hand of axle Fixes the nut on right side of axle Receives axle from left hand Holds axle Holds axle  Holds axle Holds axle Holds axle Holds axle Holds axle Drops the assembly into bin

Courtesy: Production and Operations Management by Dr. Panneerselvam

# **CAT-I: Discussion**



# CAT-I: Discussion

*Winter2021-22 (Total strength: 78 – Attended: 78)*

Average (Mean)	19
Max Marks	30
No of Students <15	19
Pass Percentage %	75.6

**SHARAN KARTHIK.P - 30**

**PRIYESH SINGH SENGAR - 30**

**NAREN AADHITHYA . R - 30**

**NANDHA RAM S - 30**

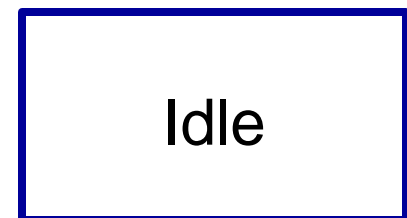
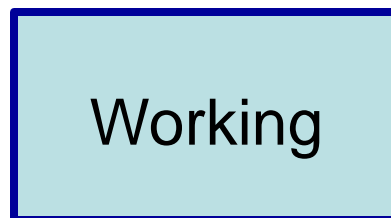
**KALAVADIA AYUSH ANILBHAI - 30**

**ANVAY MANISH LIMAYE - 30**

# Method Study - Multiple Activity Chart

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- Activities of more than one worker or equipment are recorded
- Common time scale is adapted to show the inter-relationship
- Evaluate the Idle time of workers and equipment
- Find out the number of machines can be handled by a worker
- Find out the number of workers required in a team to do the job
- Useful in scheduling/balancing team work
- Symbols used



# Method Study - Multiple Activity Chart

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## ➤ Types

- ✓ Man - Machine Chart
- ✓ Man – Multi-machine Chart
- ✓ Multi - Man Chart
- ✓ Multi - Man Machine Chart

# Method Study - Multiple Activity Chart

MIN	OPERATOR	LATHE 1	LATHE 2
0			
1	Load shaft on Lathe 1	Idle	Idle
2			
3			
4	Load shaft on Lathe 2	Cut thread	
5			
6	Idle		
7	Unload shaft from Lathe 1	Idle	Cut thread
8			
9	Load another shaft on Lathe 1		
10			
11			
12	Unload shaft from Lathe 2	Cut thread	Idle
13			
14	Load another shaft on Lathe 2		
15		Idle	Cut thread
16			
17	Unload shaft from Lathe 1		
18			
19	Load another shaft on Lathe 1		
		Continued	

Courtesy: Production and Operations Management by Dr. Panneerselvam

# Method Study – SIMO Chart

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- Simultaneous Motion Cycle Chart
- Two handed process chart
- Records the Micro motions (Therblings) of both hands
- Uses common time scale
- Explore the possibility of removing or eliminating the unproductive micro motions and then re-sequencing

# Method Study – SIMO Chart

## Micro motion Study

Dept..... Film No.....

### Analysis Sheet

Operation: Finish hand fillings



















Charted By.....

Date..... Operator.....

S.No.	Left hand description	Therblig	Time	Therblig	Right hand
1.	Searching and lifting	SH,H	0.2		
2.			0.4	U	
3.	Clamping workpiece	PP	0.8	PP	Opening the vice clamping work piece in the vice piece in the vice.
4.			1.0	TL	Take the file
5.	Do the hand filling operation.	U	2.0	U	Do the hand filing Operation.
6.			2.2	TL	Taking the micrometer
7.	Check the dimension	I	3.0	I	Check the dimension
8.			3.2	U	Open the vice
9.	Remove the work piece	TL		3.4	

# Method Study – SIMO Chart

## ➤ Therblings (18 Motions)

Symbol	Name	Abbreviation	Symbol	Name	Abbreviation
	Search	Sh		Assemble	A
	Find	F		Use	U
	Select	ST		Disassemble	DA
	Grasp	G		Inspect	I
	Hold	H		Preposition	PP
	Transport Loaded	TL		Release Load	RL
	Transport Empty	TE		Unavoidable Delay	UD
	Position	P		Avoidable Delay	AD
				Plan	Pn
				Rest	R

# **Time study**



# Time Study

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- Also known as Work Measurement
- Important for planning & controlling the operations
- Time study is defined as “The application of techniques designed to establish the time for a qualified worker to carry out a specified job at a defined level of performance.”

British Standard Institute

# Time Study - Equipment



Stop watch



Tachometer



Spring Balance



Time study Board

WORK MEASUREMENT TIME STUDY WORKSHEET (CONTINUOUS METHOD)																					
1. OPERATOR NAME OR NUMBER		2. ELEMENT DESCRIPTION												3. REFERENCE NUMBER							
CYCLE														4. DATE OF STUDY							
														5. NAME OF ANALYST							
7. NUMBER		8. FOREIGN ELEMENTS												9. APPROVED (Initials and Date) Audite Professional T.O							
		10. TOTAL TIME												16. TOTAL BASE TIME (Minutes)							
11. NO. OF OBSVS.		17. P&D ALLOWANCE												18. STANDARD TIME (Minutes)							
12. LEVELING FACTOR		19. STANDARD TIME (Hours)												20. WORK UNITS							
13. NORMAL TIME		21. UNITS PER HOUR																			
14. OCCURRENCE																					
15. BASE TIME																					
22. START TIME		23. STOP TIME				24. ELAPSED TIME				25. TYPE OF TIMING DEVICE											
26. REMARKS																					
LEGEND: R. READING T. TIME P. PACE RATING																					

Tine study form

# Time Study - Equipment

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**Pencils and Erasers**



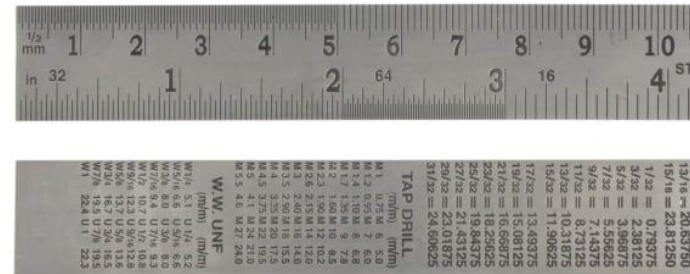
**Calculator**



**Measuring Tape**



**Micrometer**



**Steel Rule**

# Time Study - Steps involved

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## ➤ Step-1:

- ✓ Select the work to be studied
- ✓ Record all the necessary information about the job
  - Product
  - Process
  - Operator
  - Working conditions

# Time Study - Steps involved

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## ➤ Step-2:

- ✓ Record the method by breaking down the operation into elements and sequence of motions
- ✓ Element is a part of a specified activity made of one or more fundamental motions selected for ease of observation and timing

# Time Study - Steps involved

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## ➤ Step-3:

- ✓ Record the skill and competence of the operator
- ✓ This is to ensure that qualified worker is permitted to work which is to be timed
- ✓ **Qualified worker:** Average worker - neither very skilled nor unskilled, neither highly experience nor inexperienced
- ✓ Measurement is made at normal level

# Time Study - Steps involved

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## ➤ Step-4:

- ✓ Record the time for each element of operation using stopwatch or by any time measuring device
- ✓ Repeat the process for pre-determined number of times
- ✓ The rate of the worker is to be compared with pre-conceived concept of standard rating

# Time Study - Steps involved

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## ➤ Step-5:

- ✓ Calculate the basic time (cycle time) by computing the average
- ✓ Calculation has to be performed for each element
- ✓ **Normal Time = Basic Time x Performance Rating**



# Time Study - Steps involved

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## ➤ Step-6:

- ✓ Determine the allowances to be included
- ✓ With the allowance, calculate the standard time
- ✓ **Standard Time = Normal Time x Allowances Factor**

$$\text{Allowances Factor} = \frac{100}{100 - \text{Allowance in \%}}$$

# Time Study - Performance Rating/Efficiency

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- Performance rating is defined as "the process during which the time study engineer compares the performance of the operator under observation with the observer's own concept of proper (normal) performance.

- Society of Advanced Management

$$\text{Performance Rating} = \frac{\textit{Observed Performance}}{\textit{Normal Performance}} \times 100$$

- Used to standardize the time and fix up the target of an element or job

# Time Study - Problems

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- In a welding shop, a direct time study was done on a welding operation. One inexperienced industrial engineer and one experienced industrial engineer conducted the study simultaneously. They agreed precisely on cycle time but their opinion on rating the worker differed. The experienced engineer rated the worker 100% and the other engineer rated the worker 120%. They used a 10% allowance.

Cycle Time (in minutes)	No. of Times observed
20	2
24	1
29	1
32	1

# Time Study - Problems

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- From the statements,
- (a) Determine the standard time using the experienced industrial engineer's worker rating
- (b) Find the standard time using the worker rating of inexperienced industrial engineer.
- (c) Comment on the reliability of time study engineers

# Time Study - Problems

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*(a) Rating the worker at 100 per cent by the experienced Industrial engineer*

$$\text{Cycle Time (CT)} = \frac{20 \times 2 + 24 \times 1 + 29 \times 1 + 32 \times 1}{5}$$
$$= 25 \text{ minutes.}$$

$$\begin{aligned}\text{Normal Time (NT)} &= CT \times PR \\ &= 25 \times 100\% = 25 \text{ minutes}\end{aligned}$$

$$\begin{aligned}\text{Standard Time (ST)} &= (NT)/(1 - \%A) \\ &= 25/(1 - 0.10) = 27.78 \text{ minutes}\end{aligned}$$

# Time Study - Problems

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*(b) Rating the worker at 120 per cent by the inexperienced Industrial Engineer*

Cycle Time (CT) = 25 minutes

Normal Time (NT) =  $CT \times PR$   
 $= 25 \times 120\% = 30 \text{ minutes}$

Standard Time (ST) =  $NT / (1 - \%A) = 30 / (1 - 0.10)$   
 $= 33.33 \text{ min.}$

*(c) Comment*

The results in part (a) and part (b) show differences in normal time and standard time. The task of estimating performance rating of a worker requires certain experience. So, we can rely on the results obtained by the experienced industrial engineer. Rating exercise is an art. So, the consistency in rating skill can be improved by repeatedly seeing rating films and/or by attending short courses on performance rating.

# Time Study - Problems

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The time study data for drilling three holes in a connecting link rod is given in Table.

Calculate the standard time for drilling of one connecting rod.

The job description is :

(a) Drilling machine pillar type, and drilling machine capacity 25 mm diameter.

(b) Drill Jig is used for holding the hob on machine.

(c) Pieces to be drilled are lying in a bin near the machine.

(d) After drilling, the job is put in another bin lying near the machine.

Use the following information in calculating standard time. 10 connecting rods have been machined. Rating factor 110 per cent.

# Time Study - Problems

Operation : Drilling													Op. No. : 20	
Part Name : Connecting Link Rod													Part No. W-020-25-110	
Machine Name : Hand feed drilling machine													Deptt. Machine shop	
Operator : Mr. XYZ													Date : 10 April, 2005	
Experience on Job : 5													Years	
Begin			Finish			Elapsed Time :			Unit Selected					
Elements	Speed	Feed	1	2	3	4	5	6	7	8	9	10	Average	
1. Pick-up job from bin			0.06	0.05	0.07	0.05	0.06	0.07	0.05	0.05	0.06	0.05	0.057 min	
2. Tighten drill jig			0.13	0.12	0.10	0.10	0.18*	0.19*	0.10	0.11	0.10	0.10	0.108 min	
3. Drilling three holes			0.40	0.41	0.40	0.38	0.39	0.38	0.59*	0.56*	0.38	0.37	0.390 min	
4. Undamping of job			0.07	0.07	0.06	0.07	0.08	0.16*	0.06	0.07	0.07	0.07	0.068 min	
5. Remove from Jig and placed in a bin			0.02	0.02	0.02	0.03	0.03	0.03	0.03	0.02	0.02	0.02	0.024 min	
6.														
7.														
8.														
9.														
10.														
												Total	0.647 min	

Average time for 1 cycle	0.647 min.	Tools, Jigs and Fixtures used, if any  (* indicates extreme value, not considered in the calculation of average)  Drilling Jig. No. _____  Observation taken by Mr. ABC
Rating	110%	
Normal time	0.712 min.	
Personal allowance	—	
Fatigue allowance	—	
Other allowance	—	
Total allowance	25% of normal time	
Standard time	0.89 min.	



# Time Study - Problems

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$$\begin{aligned}\text{Total average cycle time} &= 0.057 + 0.108 + 0.390 + 0.068 + 0.024 \\ &= 0.647 \text{ min.}\end{aligned}$$

$$\text{Rating factor} = 110 \text{ percent}$$

$$\begin{aligned}\text{Normal time} &= 0.647 \times 1.10 \\ &= 0.712 \text{ min.}\end{aligned}$$

$$\begin{aligned}\text{Allowances} &= 25 \text{ percent of normal time} \\ &= 0.712 \times 25/100 \\ &= 0.178 \text{ min.}\end{aligned}$$

$$\begin{aligned}\text{Standard time for drilling of 1 connecting rod} &= \text{Normal time} + \text{allowances} \\ &= 0.712 + 0.178 \\ &= 0.890 \text{ min.}\end{aligned}$$

# Time Study - Performance Rating/Efficiency

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## ➤ Different systems of Performance Rating

- ✓ Westinghouse System of Rating
- ✓ Synthetic Rating
- ✓ Objective Rating
- ✓ Skill and Effort Rating
- ✓ Physiological Evaluation of Performance Level

# Time Study - Performance Rating/Efficiency

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## Westinghouse System of Rating

➤ The factors considered are

- ✓ Skill

- ✓ Effort

- ✓ Condition

- ✓ Consistency

# Time Study - Performance Rating/Efficiency

## Westinghouse System of Rating

➤ Westinghouse Performance rating table

Factor → Grade ↓	Skill (1)	Effort (2)	Conditions (3)	Consistency (4)
Super (1)/Excessive(2)/ Ideal(3)/Perfect(4)	$A_1 = + 0.15$ $A_2 = + 0.13$	$A_1 = + 0.13$ $A_2 = + 0.12$	$A = + 0.06$	$A = + 0.04$
Excellent	$B_1 = + 0.11$ $B_2 = + 0.08$	$B_1 = + 0.10$ $B_2 = + 0.08$	$B = + 0.04$	$B = + 0.03$
Good	$C_1 = + 0.06$ $C_2 = + 0.03$	$C_1 = + 0.05$ $C_2 = + 0.02$	$C = 0.02$	$C = 0.01$
Average	$D = 0.00$	$D = 0.00$	$D = 0.00$	$D = 0.00$
Fair	$E_1 = - 0.04$ $E_2 = - 0.10$	$E_1 = - 0.04$ $E_2 = - 0.08$	$E = - 0.03$	$E = - 0.02$
Poor	$F_1 = - 0.16$ $F_2 = - 0.22$	$F_1 = - 0.12$ $F_2 = - 0.17$	$F = - 0.07$	$F = - 0.04$

# Time Study - Performance Rating/Efficiency

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## Westinghouse System of Rating

- To find the Westinghouse rating, the actuals are compared and suited with one of the ratings in each of the factors listed in the table and then summed up
- Rating factor =  $1 \pm$  Westinghouse Rating
- Normal time = Observed time  $\times$  Rating factor
- **Standard Time = Normal Time  $\times$  Allowances Factor**

$$\text{Allowances Factor} = \frac{100}{100 - \text{Allowance in } \%}$$

# Time Study - Allowances

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- Most controversial part of the time study
- Purpose of allowance is to add enough time to the basic time of the production to enable the average worker to meet the standard while performing at a normal pace

$$\boxed{\text{Basic Time}} + \boxed{\text{Allowance}} = \boxed{\text{Standard Time}}$$

- **Types of Allowances**
  - ✓ Relaxation Allowance
  - ✓ Interference Allowance
  - ✓ Process Allowance
  - ✓ Contingency Allowance
  - ✓ Special Allowance

# Time Study - Allowances

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## Relaxation Allowance

- Considered for manual work, irrespective of the nature of the job
- Expressed in % of Basic Time

# Time Study - Allowances

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## ➤ **Compensating Rest Allowance:**

- ✓ Provided to recover from physiological effects of carrying out specified conditions and to attend the personal needs
- ✓ The amount of allowance depends on the nature of job



# Time Study - Allowances

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## ➤ **Fatigue Allowance:**

- ✓ Intended to compensate for the physiological and psychological effects of carrying out specified work under specified conditions

# Time Study - Allowances

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## ➤ **Personal Need Allowance:**

- ✓ Provided to cater for personal needs

# Time Study - Allowances

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## Interference Allowance

- Provided when the operator is working on more machines
- Applicable for machine or process controlled jobs
- Interference may occur due to settings, positioning, etc. of the machine which may influence the skill and effort of the operator.
- Machine controlled element → Not always added in calculating the standard time
- This allowance varies in proportion based on the number of machines allotted to the operator

# Time Study - Allowances

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## Process Allowance

- Prominent when the operator works on more machines and becomes idle
- **Example:**
  - ✓ Idle after loading the job in an automated machine
  - ✓ Idle after welding operation to allow the component to cool

Process Allowance Chart	
5% of the normal time	Automated Machine
10% of the Normal Time	Power operated Machine
15% of the Normal Time	Similar type of work load
20% of the Normal Time	Short cycle load (0.2 min)
25% of the Normal time	Heavy work load (30 kg)

# Time Study - Allowances

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## Contingency Allowance

- Provided for small unavoidable delays and for occasional minor extra work
- Expressed in % of Basic Time
- Less than 5% of Basic time is the recommended value

# Time Study - Allowances

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## Special Allowance

➤ Provided for some special conditions

➤ **Examples:**

✓ Start-up, Shut down and Tooling

✓ Setup and Change over

✓ Learning, Training and Implementation

# **Ergonomics**

**End of Module-4**



# Time Study - Performance Rating/Efficiency

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## Synthetic Rating

- Records the actual time of performance for the element
- **Performace times for such elements have been standardized - called as "Predetermined Motion Time Standard (PMTS) Values**
- PMTS values for the elements can be noted from the table

$$\text{Rating Factor} = \frac{\text{PMTS value for the element in minutes}}{\text{Average Actual Time for the same element in minutes}}$$

- Average rating factor is then calculated based on the rating factor calculated for the elements having PMTS values
- Normal Time = Actual Time x Average Rating

# Time Study - Performance Rating/Efficiency

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## Objective Rating

### ➤ Base Time Calculation:

- The pace of the operator is rated against an objective pace standard
- Objective pace standard is same for all the jobs irrespective of the job difficulty and its limiting effect on pace

$$\text{Base Time} = \text{Rated Pace} \times \text{Observed Time}$$

### ➤ Normal Time Calculation:

- Taking into account the Job difficult factor or job complexity, normal time is calculated

$$\text{Normal Time} = \text{Base Time} \times \text{Job Difficult Factor}$$

# Time Study - Performance Rating/Efficiency

## Objective Rating

### ➤ Job Difficult Factor

Sl. No.	Description	Ref. Letter	Conditions	Percent Adjustment
1	Amount of body used	A	Finger used loosely	0
		B	Wrist and Fingers	1
		C	Elbow, wrist and fingers	2
		D	Arm, etc.	5
		E <sub>1</sub>	Trunk, etc.	8
		E <sub>2</sub>	List with leg from floor	10
2	Food pedals	F	No pedals or one pedal with fulcrum under foot	0
		G	Pedal or pedals with fulcrum outside the foot	5
3	Bi-manualness	H <sub>1</sub>	Hands help each other or alternate	0
		H <sub>2</sub>	Hands work simultaneously doing the same work	18

# Time Study - Performance Rating/Efficiency

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## Objective Rating

### ➤ Job Difficult Factor

Sl. No.	Description	Ref. Letter	Conditions	Percent Adjustment
4	Eye hand coordination	I	Rough work, mainly feet	2
		J	Moderate vision	2
		K	Constant but not closed	4
		L	Watchful, fairly close	7
		M	Within 1/64"	10
5	Handling requirements	N	Can be handled roughly	0
		O	Only groll control	2
		P	Must be controlled but may be squeezed	3
		Q	Handle carefully	4
		R	Fragile	5
6	Weight		Identified by the actual weight for resistance	

# Time Study - Performance Rating/Efficiency

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## Skill and Effort Rating

- Also known as Bedaux System
- Calculate the work rate or speed of the worker's movement and how fast he is performing the motions
- Both the movement and the skill of the worker need not to be considered
- Standard Minute, called as Unit B is used which is composed of work component and relaxation component

# Time Study - Performance Rating/Efficiency

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## Skill and Effort Rating

- Steps involved:
- Divide the operation into smallest measureable elements
- Note down the time taken for each element
- Calculate the average time after performing sufficient observations
- Consider Relaxation factor

Light work	1.10 to 1.20
Medium work	1.20 to 1.35
Heavy work	1.35 to 1.50
Very heavy work	1.50 to 3.00

# Time Study - Performance Rating/Efficiency

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## Skill and Effort Rating

- Calculate B value using

**No. of B's per work element = [Observed time x Speed of the work x Relaxation allowance] (60 x 60)**

- This is for human effort

# Time Study - Performance Rating/Efficiency

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## Physiological Evaluation of Performance Level

- Based on the relation between the physical work and the amount of oxygen consumed
- Find out the changes in heartbeat for various physical works
- Most reliable measure of muscular activity
- This method is not currently used