VITOR **TAKAO KIHARA**

PROMPT ENGINEER

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PROFILE

Software Developer with 6+ years of experience and a strong computer science background. Proven ability to deliver high-quality, scalable, and user-friendly applications. Eager to apply my skills in prompt engineering for data labeling and localization, leveraging my understanding of data structures and cultural nuances to create effective solutions. Seeking a part-time role to contribute to innovative projects.

EDUCATION

Bachelor's Degree in Computer Eng.

FIAP (São Paulo, Brazil) 2012-2017

Masters Degree in Applied Computer Eng. (Ongoing)
Fairleigh Dickinson University 2025-2026

SKILLS

SQL	Python
Java	MongoDB
OutSystems	Jira
Agile & Scrum	Pega
JSON	XML

LANGUAGES

English	(Professional Proficiency)
Portuguese	(Native)

CERTIFICATIONS

Associate Reactive Developer OutSystems - Jul 2023

PROFESSIONAL EXPERIENCE

Canaccord Genuity - Vancouver, BC
PEGA SUPPORT ANALYST, Feb/2022 - Sep/2022

- Provided end-to-end support for PEGA systems, focusing on design, configuration, testing, and troubleshooting. Collaborated with users to define functional specifications. Managed and resolved complex incidents using Jira, minimizing operational disruptions. Authored user manuals and technical guidelines.

Deloitte - São Paulo, Brazil
SOFTWARE DEVELOPER, Jun/2018 - Nov/2021

- Developed REST applications and microservices using OutSystems, Java, and Python. Implemented object-oriented programming solutions. Designed and deployed over 100 production packages with minimal downtime. Monitored production environments and resolved performance bottlenecks.

Deloitte - São Paulo, Brazil
JUNIOR SYSTEM ANALYST, Apr/2017 - Jun/2018

- Supported business applications and infrastructure in production environments. Managed over 10 production tickets daily, maintaining high customer satisfaction. Prioritized and resolved tickets collaboratively with global teams for timely resolution.

Geber Outsourcing - São Paulo, Brazil
SUPPORT ANALYST, Apr/2013 - Apr/2017

- Installed and maintained IT equipment, configuring servers with Windows and relevant software. Ensured proper server setup and system functionality for clients, delivering reliable IT support.