

PROMPT ENGINEER

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New Westminster, BC

PROFILE

Software developer with 6+ years of experience and a strong foundation in Computer Science. Passionate about creating effective prompts for data labeling and localization. Experienced in Python and data manipulation, and eager to leverage my skills to enhance data accuracy and cultural relevance. Ready to work Part-time role (10 hours/ week).

EDUCATION

Bachelor's Degree in Computer Eng.

FIAP 2012-2017

Masters Degree in Applied Computer Eng. (Ongoing) Fairleigh Dickinson University 2025-2026

SKILLS

SQL	Python
Java	MongoDB
OutSystems	Jira
Agile & Scrum	Pega
JSON	XML

LANGUAGES

English (Professional Proficiency)

Portuguese (Native)

CERTIFICATIONS

Associate Reactive Developer - Jul 2023

PROFESSIONAL EXPERIENCE

Canaccord Genuity - Vancouver, BC

PEGA SUPPORT ANALYST, Feb/2022 - Sep/2022

- Provided engineering support and resolved complex incidents, utilizing Jira and ServiceNow. Collaborated with users to define specifications. Authored and maintained user manuals.

Deloitte - São Paulo, Brazil

SOFTWARE DEVELOPER, Jun/2018 - Nov/2021

- Developed REST applications and microservices using OutSystems, Java, and Python. Implemented object-oriented solutions. Deployed production packages and monitored environments.

Deloitte - São Paulo, Brazil

JUNIOR SYSTEM ANALYST, Apr/2017 - Jun/2018

- Delivered support for business applications and infrastructure. Managed production tickets and prioritized resolution in collaboration with global teams. Maintained high satisfaction.

Geber Outsourcing - São Paulo, Brazil

SUPPORT ANALYST, Apr/2013 - Apr/2017

- Installed and maintained IT equipment and configured servers. Ensured server setup and system functionality for clients.