

**Electronic Reservation Slip****BIRDRES****IRCTC e-Ticketing Service**

1. This ticket will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
2. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Municipal bodies and Panchayat Administrations which are having serial number/Unique Identification Card "Aadhaar".
3. General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

<b>PNR No. : 4752018000</b>	Train No. & Name : 16021 /KAVERI EXPRESS#	Quota : General
<b>Transaction ID : 100000849309144</b>	Date & Time of Booking : 22 May 2017 17:18 Hrs.	Class of Travel : 2A
From : CHENNAI CENTRAL (MAS)	Date of Journey : 12-Jun-17	To : BENGALURU CITY (SBC)
Boarding : CHENNAI CENTRAL (MAS)	Date of Boarding : 12-Jun-17	Scheduled Departure : 21:00
Resv. Up to : Bengaluru City (SBC)	Scheduled Arrival : 03:45	Adult : 1      Child : 0
Passenger Mobile No : 9844961561		Distance : 362 KM

**FARE DETAILS:**

1	Ticket fare **	Rs.880.00	Rupees Eight Hundred Eighty Only.
2	IRCTC Service charges #	Rs.0.00	Rupees Zero Only
3	Travel Insurance Premium (Incl. of Service Tax)	Rs.0.00	Rupees Only.
4	PG Charges	Rs.6.60	Rupees Six and Sixty Paise Only
5	Agent Service charges #	Rs.40.00	Rupees Forty Only.
6	Total	Rs.926.60	Rupees Nine Hundred Twenty Six and Sixty Paise Only

\*\* Inclusive of Service Tax - Rs 38.00 Only

# Services charges (inclusive of Service Tax) per e-ticket irrespective of number of passengers on the ticket

**PASSENGER DETAILS:**

S.No	Name	Age	Sex	Concession Code	Booking Status/Current Status/Coach No./Seat No.
1	Vittal Kamkar	29	Male		CNF / CNF / A1 / 44 / UB
2					
3					
4					
5					
6					

**AGENT DETAILS:**

PSP's Name : Birdres	Corporate Name: UGATBBLR	
RSP's Name : SURINDER KUMAR	E-mail ID : surinder@uniglobeatb.com	Contact No. : 9880229776
Address : FLAT 204 DS MAX SPARKLESHREE K NARAYANPURABangalore Karnataka560077 India		

**IMPORTANT:**

1. For details, rules and terms and conditions of ETicketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
2. \*New Time Table will be effective from 1Oct2016. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
3. There are amendments in certain provision of Refund Rules. Refer Amended Refund Rules w.e.f 12Nov2015 (details available on [www.irctc.co.in](http://www.irctc.co.in) under heading Refund Rule> Cancellation of Ticket and Refund Rules 2015.)
4. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid id card of any one the passenger booked on eticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fail to produced/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.
5. E-ticket cancellations are permitted through respective agent only.
6. PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the namesof PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
7. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted eticket when LESS NO. OF PASSENGERS travel, (b)A.C.FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi110055 after filing TDR online within prescribed time for claiming refund.
8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules
9. While TDR refund requests are filed & registered on IRCTC website [www.irctc.co.in](http://www.irctc.co.in), they are processed by Zonal Railways as per Railway Refund Rules.(detail available on [www.irctc.co.in](http://www.irctc.co.in) under heading General Information.
10. In premium special train cancellation is not allowed.
11. Confirmed ticket can be cancelled upto thirty minutes before scheduled departure of the train. However, no refund shall be granted on cancellation of confirmed ticket after four hours before the scheduled departure of train.

