**ORJI, CECILIA OLANMA**

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Lagos, Nigeria

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**PROFILE**

I am passionate about learning and problem solving. I like to think creatively and look out for opportunities to do something refreshingly different.

**EDUCATION**

**University of Lagos, Lagos** 2013 - 2017

* + - B. Sc Geography

Grade: Second Class Honours (Upper Division)

**Yaba College of Technology, Lagos** 2011 -2013

* OND in Leisure and Tourism

Grade: Upper Credit

**Eva Adelaja Secondary Grammar School, Lagos** 2006 -2009

* West African Examination Council Certificate

**Fazil Omar Primary School, Lagos** 1997-2003

* First School Leaving Certificate

**TOP SKILLS**

* Team-work
* Communication Skills
* Analytical Skills
* Public Speaking
* Critical Thinking
* Adaptable
* Multi-task

**WORK EXPERIENCE**

**Customer Support** July, 2019 - Present

**OPay**

**Responsibilities:**

* Help customers with complaints and ensure they are satisfied by the end of the conversation.
* Walk customers through basic troubleshooting.
* Escalate complaints to the appropriate department.

**National Youths Service Corps (NYSC)**  2018 - March, 2019

Government Secondary School, Warawa, Kano state

**Responsibilities:**

* Prepared Geography lesson plans.
* Taught for 10 periods per week.
* Introduced extra-curricular activities to the school as my personal CDS.

**Work - study**  2017

University of Lagos, Department of Zoology laboratory

**Responsibilities:**

* Prepared the laboratory and specimen before and after practical.
* Improve the adherence to time table by students.
* Learnt to be an effective team player.

**Industrial Attachment (SIWES)**  2017

University of Lagos, Department of Geography GIS Laboratory

**Responsibilities**

* Worked in GIS and Remote Sensing laboratory, Geography department.
* Researched on assessment of accommodation among student in the University of Lagos within the said period.

**CERTIFICATION, TRAINING AND MEMBERSHIP**

**Working to Advance STEM Education for African Women (WAAW) Foundation**

May, 2019 - June, 2019

* HTML which is a mark-up language and structure of codes and CSS gives it style.
* JavaScript gives codes behaviour.
* Apache/MySQL, PHP which are back-ends.

**Entrepreneurial Action in Us (ENACTUS UNILAG CHAPTER)** 2013 **-** 2017

* It prepared me to face real world problems for example, the teams teach families how to gain financial security.
* It developed teamwork, leadership and communication skills in me that can come only from real life experiences.
* Engaged in community development projects.

**REFEREES**

Available on Request.