



» Transform failure into added value for your solution.

You want to iterate your solution by taking critical points as inspiration for your creativity.

PREPARATION

1. Take out the filled-out Solution Documentation template from Block 2.
2. Recruit one tester within the inner or wider Stakeholder System of your challenge to get feedback. Ask them for 15 minutes of their time.

STEPS (45 min)

1. 5 min: Conduct a feedback session by starting introducing yourself if necessary and clearly address your negative feedback objective.
2. 10 min: Present your solution with at least a visualization and a short explanation of what it is and in which situation the user could use it. Do not “sell”, just share and encourage critical remarks.
3. 10 min: Document and cluster the negative feedback, consisting of critics about core function, specific aspects, personal feelings and the social system the solution is embedded in.
4. Choose the critique that you like the least. The more extreme and critical it is, the better it will serve you as a stepping stone for iterating your solution.
5. 5 min: Ideate for your iteration and make changes inspired by the critique:
 - a) What if I change the user?
 - b) What if I change the usage-situation?
 - c) What if I change the solution form, material or process?
6. 15 min: Document your iterated solution in the Good Solution template. You will need it for Module 9.

CRITICAL FEEDBACK GRID

Core function	Aspects
Personal feelings	Social system's reaction

Your name and contact information optional