



TABLE OF CONTENTS

YOUR PHONE

3

Front View Features	3
Bottom View	4
Side by Side View	5
Cool Apps	6
SIM Card	7
Memory Card	10
Battery	12
Power	14
Making a Call	15
Sending a Message	15
Home Screen	17
Ringtone	23
Volume	24
Voicemail	25
Contacts	26
Email	27
Bluetooth	30

TABLE OF CONTENTS

1





TABLE OF CONTENTS

Camera & Camcorder	31
Near Field Communication	33
Battery & Memory Management	36
HEALTH AND SAFETY	40
Exposure to Radio Frequency (RF) Signals	40
Specific Absorption Rate (SAR)	
Certification Information	51
FCC Part 15 Information to User	54
Commercial Mobile Alerting System (CMAS)	56
Smart Practices While Driving	56
Battery Use and Safety	59
Samsung Mobile Products and Recycling	63
UL Certified Travel Charger	65
Display / Touch-Screen	66
WARRANTY	90
Standard Limited Warranty	90
End User License Agreement for Software	101



YOUR PHONE

FRONT VIEW FEATURES



1. LED INDICATOR
2. MENU KEY
3. HOME/RECENT APPS KEY
4. RETURN KEY
5. FRONT FACING CAMERA
6. EARPiece
7. HEADSET JACK
8. FLASH
9. CAMERA
10. SPEAKER



YOUR PHONE

3



BOTTOM VIEW



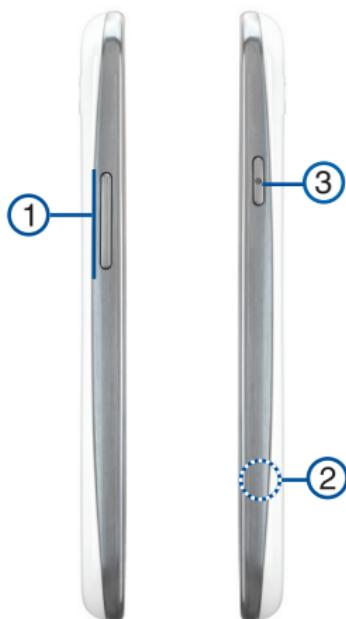
1. CHARGING PORT
2. MICROPHONE

YOUR PHONE

4



SIDE BY SIDE VIEW



1. VOLUME KEY
2. MEMORY CARD SLOT*
3. POWER KEY

*The Memory Card Slot is located under the battery cover.

YOUR PHONE

5



COOL APPS

Samsung AllShare Play

Share your on-device media content with other external devices, such as an HDTV, using DLNA® (Digital Living Network Alliance) technology.

S Voice

Provides a built-in voice recognition system that allows you to initiate several common tasks by using natural speech.

Media Hub

Access a one-stop shop for all of the hottest movie and TV content. Rent or purchase HD content and watch it all from either your device or streamed to an external compatible device.

Mobile HotSpot

Share your phone's mobile data connection via either a direct USB connection (between your device and a single computer) or wirelessly by providing Internet connectivity to multiple devices.





SIM CARD

This device uses a micro SIM. The new micro SIM (Subscriber Identity Module) card identifies your phone to the wireless network. You cannot make or receive calls or browse the Internet without a properly installed micro SIM card. Other larger SIM cards will not function or fit within this slot.

Insert the SIM card

1. Detach the SIM card from its packaging.
2. Hold the device firmly and locate the cover release latch (1).





3. Place your fingernail in the opening and firmly “pop” the cover off the device (2).



4. Carefully slide the micro SIM card into the SIM card socket until it clicks into place.

YOUR PHONE





NOTE: This device requires a SIM card. Please insert the SIM card included in the package prior to turning on the device. This SIM card will only work with this device. Once the SIM card has been inserted, do not remove!

If your SIM card is ever separated from the device or damaged, your device will not function. If you experience any issues with your device, contact Customer Service at 800-CRICKET (274-2538) or dialing 611 on your Cricket® handset or visit your nearest Cricket retail location.

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MEMORY CARD

Your phone **does not** come with a microSD memory card. However, you can purchase one separately and use it to store your multimedia files.

NOTE: microSD memory cards include capacities of up to 2GB. microSDHC™ memory card types can range from 4GB to up to 32GB.

NOTE: This phone supports up to a 64GB microSD memory card. The phone comes in either a 16GB or 32GB model.

WARNING: Applications, personal settings and other stored data may be lost or may not function properly if the memory card is removed.



YOUR PHONE

10





Install the memory card

1. Locate the microSD card slot on the inside of the phone.
2. Orient the card with the gold strips facing down.
3. Carefully slide the microSD card into the card socket until it clicks into place.



YOUR PHONE

11



BATTERY

Your phone is shipped with the battery partially charged. Please charge it fully before using it for the first time.

Install the Battery

1. Slide the battery into the compartment (1) so that the tabs on the end align with the slots at the bottom of the phone, making sure the connectors align.
2. Gently press down to secure the battery (2).

YOUR PHONE



12



Charge the battery

1. Connect the USB cable to the charging head.
2. Insert the USB cable into the device's Charger/Accessory jack.



3. If using a wall charger, plug the charging head into a standard AC power outlet. If using a computer, remove the charging head and plug the USB cable into computer's USB port.

YOUR PHONE



POWER

Turn the phone on

- ▶ Press and hold (Power/Lock) until the phone switches on. It searches for your network and after finding it, you can make or receive calls.

Turn the phone off

1. Press and hold (Power/Lock) until the Device options screen appears.
2. Tap (Power off) → OK.

Restarting the phone

1. Press and hold (Power/Lock) until the Device options screen appears.
2. Tap (Restart) → OK.

YOUR PHONE





MAKING A CALL

1. From the Home screen, tap (Phone).
2. Enter the number you wish to call (using the keypad) and tap (Send) to place a call.

NOTE: If you make a mistake while dialing, touch to clear the last digit. Touch and hold to clear the entire sequence.

SENDING A MESSAGE

1. From the Home screen, tap (Messaging)
→ (Compose).
2. Tap the **Enter recipient** field to manually enter a recipient.

– OR –

Tap to select from one of the following:

Contacts: to select a recipient from your Contacts list (valid entries must have a wireless phone number or email address).

Groups: to select a recipient from the Group list.

Favorites: to select a recipient from the Favorites list.

Logs: to select a recipient from a list of recently sent messages.

YOUR PHONE



3. If adding a recipient from either Logs, Contacts, or Group, tap the contact to place a checkmark then tap **Done**. The contact displays in the recipient field.

NOTE: Delete any unnecessary members by tapping their name/number in the recipient area and selecting Delete.

4. Add more recipients by tapping either the **Enter recipient** field or and selecting recipients.
5. Tap the **Enter message** field and use the on-screen keypad to enter a message.
6. To add an attachment to your message, tap  **(Attach)**.
7. Review your message and tap  **(Send)**.
8. If you have more than one recipient, the same text message is sent to all recipients in the **Enter Recipients** field.

NOTE: If you exit a message before you send it, it will be automatically saved as a draft.

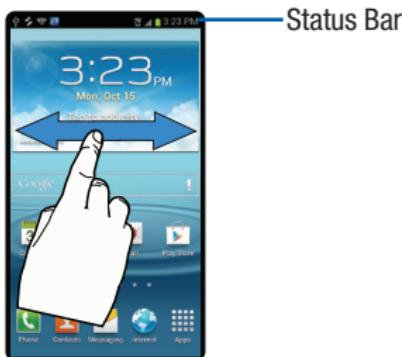


HOME SCREEN

Swipe your fingers left or right to view the entire Home screen. You can customize the screen with widgets and shortcuts to your favorite applications.

Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear on the Status bar.



YOUR PHONE



Notification Screen

The Notification area indicates new message events (data sync status, new messages, calendar events, call status, etc). You can expand this area to reveal the Notifications screen that provides more detailed information about the current on-screen notification icons.

To open the Notifications screen

1. In a single motion, touch and drag the **Status bar** down to the bottom of the screen to open the Notifications screen (1).
2. Tap a notification entry to open the associated application (2).

YOUR PHONE





To access additional notification options

In addition to notifications, this screen also provides quick and ready access to separate phone functions. These can be quickly activated or deactivated by toggling them on or off.

1. In a single motion, touch and drag the **Status** bar down to the bottom of the screen.
2. In a single motion touch and scroll left or right across the top row of buttons to access additional functions.



YOUR PHONE



Applications screen

To access the Applications screens, from any Home screen, tap the **Apps** icon

Swipe left or right through the screens. As you download new applications, they will appear on the Applications screens in alphabetical order.

As you transition from screen to screen, a dot (located at the bottom) displays which panel you are currently on.

Add an app to the Home screen

1. Swipe left or right to select a screen location for your new shortcut.
2. Tap (**Apps**) to reveal all your current available applications. By default, applications are displayed as an alphabetical grid.
3. Scroll across the screens and locate your desired application.
4. Touch and hold the on-screen icon. The new shortcut then appears to hover over the current screen.





5. While still holding the on-screen icon, position it on the current screen. Once complete, release the screen to lock the shortcut into its new position.

Move and delete items

Touch and hold the item you want to move or delete and drag it to another location or to the **Trash Can** icon at the bottom of the screen.

Assigning a new Default Home screen

1. Press (Home) → (Menu) → Edit page.
2. Tap (Home screen). The new Home screen will now include this highlighted icon.

YOUR PHONE

21



Change Home screen wallpaper

1. Navigate to any screen.
– OR –
Press  (**Home**) to go to the Home screen.
2. Touch and hold an empty area of the screen.
3. Tap **Home screen**.
4. Select a wallpaper type: **Gallery**, **Live wallpapers**, or **Wallpapers**.
5. Tap the desired image.
6. Tap **Set wallpaper** or **Done**.

YOUR PHONE

22





RINGTONES

Set call and notification ringtone

1. From the Home screen, press (Menu) → **Settings** → **Sound**.
2. Tap either **Device ringtone** or **Default notifications**.
3. Tap the desired sound.
4. Tap **OK**.

Set other sounds

1. From the Home screen, press (Menu) → **Settings** → **Sound**.
2. Scroll down to the **System** section and tap those items you want to turn on or off. Choose from: Keytones, Touch sounds, Screen lock sound, or Haptic feedback.

YOUR PHONE

23



VOLUME

Set call volume

While on a call, press the **Volume** key up or down.

Set other volume

1. From the Home screen, press (Menu) → **Settings** → **Sound**.
2. Tap **Volume**.
3. Touch and drag the **Music, video, games, and other media**, or **Ringtone, Notifications**, and **System** sliders to the desired levels.
4. Tap **OK**.

Silence ringer

From the Home screen, press the **Volume** key down until you see the **Silent mode** icon .

To turn off silent mode, press the **Volume** key up.





VOICEMAIL

Use voicemail

To call and set up voicemail:

1. From the Home screen, tap (Phone).
2. Touch and hold **1 ☎** until the device dials voicemail.
3. Follow the instructions to set up your voicemail account.

YOUR PHONE

25



CONTACTS

Add new contact

1. From the Home screen, tap (Phone).
2. Enter the contact's phone number.
3. Tap **Add to Contacts**.
4. Tap **Create contact**.
5. Tap a contact destination.
6. Enter the contact's information.
7. Tap **Save**.

Call contact from the contacts list

1. From the Home screen, tap (Contacts).
2. Scroll to and tap the contact you want to call.
3. Tap .

YOUR PHONE

26





EMAIL

Set up Gmail

1. From the Home screen, tap (Apps) → (Gmail).
2. Tap Existing or New.
3. Follow the on-screen instructions.

Set up Internet email

1. From the Home screen, tap (Apps) → (Email).

NOTE: If you have already set up an email account, tap the name of the open account, tap the **Menu** key, and then tap **Add account**.

2. Tap the **Email** field and enter your email account information.
3. Tap the **Password** field and enter your password.
4. Tap **Next**.
5. Set your account options and tap **Next**.
6. At the **Set up email** screen, name the account and enter a screen name to identify yourself on this account. and tap **Done**.

YOUR PHONE



Set up Corporate Exchange email

1. From the Home screen, tap (Apps) → (Email).

NOTE: If you have already set up an email account, tap the name of the open account, tap (Menu) → Settings → (Add account.)

2. Enter your email address and password information and tap **Next**.
3. Tap **Microsoft Exchange ActiveSync**.
4. Enter an updated **Domain**, confirm your **User name** and **Password** information.
5. Re-enter your **Exchange server** information and tap **Next**.
6. Modify the account options as desired and tap **Next**.
7. Read the on-screen Activation disclaimer and, when prompted, tap **OK**.
8. If prompted, read the **Remote security administration** information and tap **OK** to accept the service and continue.
9. Adjust the various on-screen configuration fields and tap **Next**.



- 10.** If prompted, read the **Activate device administrator?** screen and tap **Activate** to complete the email setup process.
- 11.** Identify your new work email account with a unique name (Ex: Work), then tap **Done**.
Contact your company's IT department if you need more help.

YOUR PHONE

29



BLUETOOTH

Your phone comes with Bluetooth connectivity, a wireless technology that enables a connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

Prepare Bluetooth headset

Make sure that your headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

Turn on Bluetooth and pair with headset

1. In a single motion, touch and drag the **Status** bar down to the bottom of the screen.
2. Tap **Bluetooth** → **Bluetooth available**.
Your phone will scan for and display a list of available Bluetooth devices.
NOTE: Tap **Scan** if the phone does not automatically begin to scan for available devices.
3. From the list, tap the headset/device you want to pair with your phone.
4. If necessary, enter the PIN or passcode.



CAMERA & CAMCORDER

Use your phone's built-in Camera to take pictures and record video.Taking pictures

1. From the Home screen, tap (**Apps**) → (**Camera**) to launch the camera.
2. Aim the camera lens at the desired object and touch to capture the image.

Front facing camera and camcorder

- In camera mode, touch to switch to the front facing camera for video chat or self portraits.
- In camcorder mode, touch to switch to the front facing camcorder to record a video of yourself.

YOUR PHONE



Recording a video

1. From the Home screen, tap (Apps) → (Camera) → move the slider to .
2. Aim the camcorder lens at the desired object and touch to record video. Touch to stop and automatically save recording.

Viewing a picture or video

1. From the Home screen, tap (Apps) → (Gallery) and touch an **Album** to display items.
2. Touch the item you would like to view or play.

YOUR PHONE

32





NEAR FIELD COMMUNICATION

Near Field Communication (NFC) is a short-range wireless communication technology that allows you to make simple transactions, exchange digital content (also known as NFC tags), share large multimedia files (via S Beam), and connect electronic devices with just a touch. Your phone contains the NFC technology that allows you to use services and features that require NFC capability.

NOTE: For more details on NFC-related features and sharing options, refer to the User Manual or online Virtual Guide.

Turn on NFC

To share tags with other NFC-enabled devices, you must first turn on NFC.

1. From the Home screen, press (Menu) → **Settings** → **More settings**.
2. Tap the **NFC** field. A check mark displayed next to the feature indicating it is enabled.
3. Enabling NFC also enables Android™ Beam and S Beam.

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Turn on S Beam

This feature (when activated via NFC) allows you to beam large files directly to another compatible device that is in direct contact. These files can be larger, such as videos, HD pictures, and other large files. You can beam images and videos from your gallery, music files from your music player, and more.

1. From the Home screen, press  (Menu) → **Settings** → **More Settings**.
2. Verify the NFC feature is active.
3. Tap **S Beam** and make sure the feature is turned on.
4. If not already active, in a single motion, touch and slide the **S Beam** slider to the right to turn it on.
5. Complete the transfer process between the two NFC-enabled devices by placing them back to back.

This feature can come in very handy to quickly share pictures between users with compatible S Beam devices.



Turn on Voice Command for Apps

Voice Command for Apps allows you to use voice commands to control phone functions like answering a call by saying 'Answer', taking a photo by saying 'Cheese' or snoozing your Alarm by saying 'Snooze' and much more.

1. From the Home screen, press  (Menu) → **Settings** → **Language and input** → **Voice cmd for apps**.
2. In a single motion touch and slide the **Voice cmd for apps** slider to the right to turn it on. The slider color indicates the activation status.

YOUR PHONE

35



BATTERY & MEMORY MANAGEMENT

Optimize battery life

There are some things you can do to optimize your phone's battery life.

1. In a single motion, touch and drag the **Status** bar down to the bottom of the screen.
2. Scroll left across the Notification buttons and tap **Power saving** to enable the power saving mode. When activated, several features are set into saving mode: CPU, Screen power, Background color, and Haptic feedback.



Optimize memory and speed up performance

Use Task Manager to free up memory space

1. Press and hold (**Home**) to launch the Task Manager screen.
2. Tap **Task manager**.
3. Tap the **Active applications** tab and select **End all** to stop all running applications.
4. Tap the **RAM** tab and select **Clear memory** to clear all inactive and background processes.
Additional tabs are:
 - **Downloaded** to view and delete downloaded applications.
 - **Storage** to start monitoring your storage use.
 - **Help** provides additional battery saving techniques.

YOUR PHONE



Clearing your cache

Get more storage space by clearing out application caches and moving or uninstalling unused applications.

1. From the Home screen, tap (Apps) → (Internet).
2. Press (Menu) → Settings → Privacy and security.
3. Tap Clear cache, Clear history, and Clear all cookie data.
4. Press (Home) to return to the Home screen.

YOUR PHONE



Automatically deleting old messages

1. From the Home screen, tap (Apps) → (Messaging).
2. Press (Menu) → Settings.
3. Tap **Delete old messages** to automatically delete text messages when the limit is reached.
4. Tap both the **Text message limit** and **Multimedia message limit** fields, select the message limit value, and tap **OK**.

YOUR PHONE

39



HEALTH AND SAFETY

This section outlines the safety precautions associated with using your phone. The terms “mobile device” or “cell phone” are used in this section to refer to your phone. **Read this information before using your mobile device.**

EXPOSURE TO RADIO FREQUENCY (RF) SIGNALS

The U.S. Food and Drug Administration (FDA) has published information for consumers relating to Radio Frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

Do cell phones pose a health hazard?

Many people are concerned that cell phone radiation will cause cancer or other serious health hazards. The weight of scientific evidence has not linked cell phones with any health problems.





Cell phones emit low levels of Radio Frequency (RF) energy. Over the past 15 years, scientists have conducted hundreds of studies looking at the biological effects of the radio frequency energy emitted by cell phones. While some researchers have reported biological changes associated with RF energy, these studies have failed to be replicated. The majority of studies published have failed to show an association between exposure to radio frequency from a cell phone and health problems.

The low levels of RF cell phones emit while in use are in the microwave frequency range. They also emit RF at substantially reduced time intervals when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects.

The biological effects of radio frequency energy should not be confused with the effects from other types of electromagnetic energy.

Very high levels of electromagnetic energy, such as is found in X-rays and gamma rays, can ionize biological tissues. Ionization is a process where electrons are stripped away from their normal locations in atoms and molecules.





It can permanently damage biological tissues including DNA, the genetic material.

The energy levels associated with radio frequency energy, including both radio waves and microwaves, are not great enough to cause ionization of atoms and molecules. Therefore, RF energy is a type of nonionizing radiation. Other types of non-ionizing radiation include visible light, infrared radiation (heat), and other forms of electromagnetic radiation with relatively low frequencies.

While RF energy does not ionize particles, large amounts can increase body temperatures and cause tissue damage. Two areas of the body, the eyes and the testes, are particularly vulnerable to RF heating because there is relatively little blood flow in them to carry away excess heat.





Research Results to Date: Is there a connection between RF and certain health problems?

The results of most studies conducted to date say no. In addition, attempts to replicate and confirm the few studies that have shown a connection have failed.

The scientific community at large therefore believes that the weight of scientific evidence does not show an association between exposure to Radio Frequency (RF) from cell phones and adverse health outcomes. Still the scientific community has supported additional research to address gaps in knowledge. Some of these studies are described below.

Interphone Study

Interphone is a large international study designed to determine whether cell phones increase the risk of head and neck cancer. A report published in the International Journal of Epidemiology (June, 2010) compared cell phone usage for more than 5,000 people with brain tumors (glioma and meningioma) and a similar number of healthy controls. Results of this study did NOT show that cell phones caused brain cancer. In this study, most people had no increased risk of brain cancer from using cell phones.





For people with the heaviest use of cell phones (an average of more than ½ hour per day, every day, for over 10 years) the study suggested a slight increase in brain cancer. However, the authors determined that biases and errors prevented any conclusions being drawn from this data. Additional information about Interphone can be found at

[http://www.iarc.fr/en/media-centre/pr/2010/pdfs/pr200_E.pdf.](http://www.iarc.fr/en/media-centre/pr/2010/pdfs/pr200_E.pdf)

Interphone is the largest cell phone study to date, but it did not answer all questions about cell phone safety. Additional research is being conducted around the world, and the FDA continues to monitor developments in this field.

HEALTH AND SAFETY

International Cohort Study on Mobile Phone Users (COSMOS)

The COSMOS study aims to conduct long-term health monitoring of a large group of people to determine if there are any health issues linked to long-term exposure to radio frequency energy from cell phone use. The COSMOS study will follow approximately 300,000 adult cell phone users in Europe for 20 to 30 years.



Additional information about the COSMOS study can be found at <http://www.ukcosmos.org/index.html>.

Risk of Brain Cancer from Exposure to Radio Frequency Fields in Childhood and Adolescence (MOBI-KIDS)

MOBI-KIDS is an international study investigating the relationship between exposure to radio frequency energy from communication technologies including cell phones and brain cancer in young people. This is an international multi-center study involving 14 European and non-European countries. Additional information about MOBI-KIDS can be found at http://www.creal.cat/programes-recerca/en_projects-creal/view.php?ID=39.

Surveillance, Epidemiology, and End Results (SEER) Program of the National Cancer Institute

The National Cancer Institute (NCI) actively follows cancer statistics in the United States to detect any change in rates of new cases for brain cancer. If cell phones play a role in risk for brain cancer, rates should go up, because heavy cell phone use has been common for quite some time in the U.S. Between 1987 and 2005, the overall age-adjusted incidence of brain cancer did not increase.





Additional information about SEER can be found at
<http://seer.cancer.gov/>.

Cell Phone Industry Actions

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the cell phone industry to take a number of steps, including the following:

- Support-needed research on possible biological effects of RF for the type of signal emitted by cell phones;
- Design cell phones in a way that minimizes any RF exposure to the user; and
- Cooperate in providing users of cell phones with the current information on cell phone use and human health concerns.

The FDA also is working with voluntary standardsetting bodies such as the Institute of Electrical and Electronics Engineers (IEEE), the International Commission on Non-Ionizing Radiation Protection (ICNIRP), and others to assure that safety standards continue to adequately protect the public.





Reducing Exposure: Hands-Free Kits and Other Accessories

Steps to Reduce Exposure to Radio Frequency Energy

If there is a risk from being exposed to radio frequency energy (RF) from cell phones - and at this point we do not know that there is - it is probably very small. But, if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your RF exposure.

- Reduce the amount of time spent using your cell phone;
- Use speaker mode or a headset to place more distance between your head and the cell phone.

Hands-Free Kits

Hands-free kits may include audio or Bluetooth® headsets and various types of body-worn accessories such as belt-clips and holsters. Combinations of these can be used to reduce RF energy absorption from cell phones.





Headsets can substantially reduce exposure because the phone is held away from the head in the user's hand or in approved body-worn accessories. Cell phones marketed in the U.S. are required to meet RF exposure compliance requirements when used against the head and against the body.

Because there are no known risks from exposure to RF emissions from cell phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used for convenience and comfort. They are also required by law in many states if you want to use your phone while driving.

Cell Phone Accessories that Claim to Shield the Head from RF Radiation

Because there are no known risks from exposure to RF emissions from cell phones, there is no reason to believe that accessories which claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone.



Studies have shown that these products generally do not work as advertised. Unlike "hands-free" kits, these so-called "shields" may interfere with proper operation of the phone.

The phone may be forced to boost its power to compensate, leading to an increase in RF absorption.

Children and Cell Phones

The scientific evidence does not show a danger to any users of cell phones from RF exposure, including children and teenagers. The steps adults can take to reduce RF exposure apply to children and teenagers as well.

- Reduce the amount of time spent on the cell phone;
- Use speaker mode or a headset to place more distance between the head and the cell phone.

Some groups sponsored by other national governments have advised that children be discouraged from using cell phones at all. For example, The Stewart Report from the United Kingdom made such a recommendation in December 2000. In this report, a group of independent experts noted that no evidence exists that using a cell phone causes brain tumors or other ill effects. Their





recommendation to limit cell phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations (updated 10/1/2010):

- FCC RF Safety Program:
<http://www.fcc.gov/oet/rfsafety/>.
- Environmental Protection Agency (EPA):
<http://www.epa.gov/radtown/wireless-tech.html>.
- Occupational Safety and Health Administration (OSHA): <http://www.osha.gov/SLTC/radiofrequencyradiation/>.
(Note: This web address is case sensitive.)
- National Institute for Occupational Safety and Health (NIOSH): <http://www.cdc.gov/niosh/>.
- World Health Organization (WHO):
<http://www.who.int/peh-emf/en/>.
- International Commission on Non-Ionizing Radiation Protection: <http://www.icnirp.de>.
- Health Protection Agency:
<http://www.hpa.org.uk/Topics/Radiation/>.



- US Food and Drug Administration:
[http://www.fda.gov/Radiation-EmittingProducts/
RadiationEmittingProductsandProcedures/
HomeBusinessandEntertainment/CellPhones/
default.htm](http://www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm).

SPECIFIC ABSORPTION RATE (SAR) CERTIFICATION INFORMATION

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for Radio Frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government.

These FCC RF exposure limits are derived from the recommendations of two expert organizations: the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.



The RF exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR).

The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC SAR limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum reported value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone.



Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the SAR limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. For body-worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the mobile device a minimum of 1.0 cm from the body.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. The maximum SAR values for this model phone as reported to the FCC are:

- Head: 0.67 W/kg.
- Body-worn: 1.53 W/kg.

SAR information on this and other model phones can be accessed online on the FCC's website through <http://transition.fcc.gov/oet/rfsafety/sar.html>.





To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone.

Additional SAR information can also be obtained at <http://www.fcc.gov/encyclopedia/specific-absorption-ratesar-cellular-telephones>.

FCC PART 15 INFORMATION TO USER

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



COMMERCIAL MOBILE ALERTING SYSTEM (CMAS)

This device is designed to receive wireless emergency alerts from the Commercial Mobile Alerting System (“CMAS”; which may also be known as the Personal Localized Alerting Network (“PLAN”). If your wireless provider has chosen to participate in CMAS/PLAN, alerts are available while in the provider’s coverage area. If you travel outside your provider’s coverage area, wireless emergency alerts may not be available. For more information, please contact your wireless provider.

SMART PRACTICES WHILE DRIVING

On the Road - Off the Phone

The primary responsibility of every driver is the safe operation of his or her vehicle. Responsible drivers understand that no secondary task should be performed while driving whether it be eating, drinking, talking to passengers, or talking on a mobile phone - unless the driver has assessed the driving conditions and is confident that the secondary task will not interfere with their primary responsibility.



Do not engage in any activity while driving a moving vehicle which may cause you to take your eyes off the road or become so absorbed in the activity that your ability to concentrate on the act of driving becomes impaired. Samsung is committed to promoting responsible driving and giving drivers the tools they need to understand and address distractions.

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. For example, only hands-free use may be permitted in certain areas.

Before answering calls, consider your circumstances. Let the call go to voicemail when driving conditions require. Remember, driving comes first, not the call!

If you consider a call necessary and appropriate, follow these tips:

- Use a hands-free device;
- Secure your phone within easy reach;
- Place calls when you are not moving;
- Plan calls when your car will be stationary;





- Do not engage in stressful or emotional conversations;
- Let the person with whom you are speaking know that you are driving and will suspend the call if necessary;
- Do not take notes or look up phone numbers while driving;

Notice regarding legal restrictions on mounting this device in an automobile:

Laws in some states may prohibit mounting this device on or near the windshield of an automobile. In other states, the law may permit mounting this device only in specific locations in the automobile. Be sure to consult the state and local laws or ordinances where you drive before mounting this device in an automobile. Failure to comply with these restrictions could result in fines, penalties, or other damages.

Never mount this device in a manner that will obstruct the driver's clear view of the street and traffic.

Never use wireless data services such as text messaging, Web browsing, or e-mail while operating a vehicle.



Never watch videos, such as a movie or clip, or play video games while operating a vehicle.

For more information, go to <http://www.ctia.org>.

BATTERY USE AND SAFETY

IMPORTANT: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries and, particularly, from the continued use of damaged batteries.

- Do not disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery. Do not put a high degree of pressure on the battery. This can cause leakage or an internal short-circuit, resulting in overheating.
- Do not let the phone or battery come in contact with liquids. Liquids can get into the phone's circuits, leading to corrosion. Even when the phone appears to be dry and appears to operate normally, the circuitry could slowly corrode and pose a safety hazard. If the phone and/or battery get wet, have them checked by your service provider or contact Samsung, even if they appear to be working properly.



HEALTH AND SAFETY

- Do not place your battery in or near a heat source. Excessive heating can damage the phone or the battery and could cause the phone or the battery to explode. Do not dry a wet or damp battery with an appliance or heat source such as a microwave oven, hair dryer, iron, or radiator. Avoid leaving your phone in your car in high temperatures.
- Do not dispose of the phone or the battery in a fire. The phone or the battery may explode when overheated.
- Do not handle a damaged or leaking battery. Do not let leaking battery fluid come in contact with your eyes, skin or clothing. For safe disposal options, contact your nearest Samsung-authorized service center.
- Avoid dropping the cell phone. Dropping the phone or the battery, especially on a hard surface, can potentially cause damage to the phone and battery. If you suspect damage to the phone or battery, take it to a service center for inspection.
- Never use any charger or battery that is damaged in any way.



- Do not allow the battery to touch metal objects. Accidental short-circuiting can occur when a metallic object (coin, key, jewelry, clip, or pen) causes a direct connection between the + and - terminals of the battery (metal strips on the battery), for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.

IMPORTANT: Use only Samsung-approved batteries, and recharge your battery only with Samsung-approved chargers which are specifically designed for your phone.

WARNING!

Use of a non-Samsung-approved battery or charger may present a risk of fire, explosion, leakage, or other hazard. Samsung's warranty does not cover damage to the phone caused by non-Samsung-approved batteries and/or chargers.





- Do not use incompatible cell phone batteries and chargers. Some websites and second-hand dealers not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers. Consumers should purchase manufacturer or carrier-recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.
- **Misuse or use of incompatible phones, batteries, and charging devices could result in damage to the equipment and a possible risk of fire, explosion, or leakage, leading to serious injuries, damages to your phone, or other serious hazard.**





SAMSUNG MOBILE PRODUCTS AND RECYCLING

Samsung cares for the environment and encourages its customers to recycle Samsung mobile devices and genuine Samsung accessories.

Proper disposal of your mobile device and its battery is not only important for safety, it benefits the environment. Batteries must be recycled or disposed of properly.

Recycling programs for your mobile device, batteries, and accessories may not be available in your area. We've made it easy for you to recycle your old Samsung mobile device by working with respected take-back companies in every state in the country.

Drop It Off

You can drop off your Samsung-branded mobile device and batteries for recycling at one of our numerous Samsung Recycling Direct (SM) locations. A list of these locations may be found at: http://pages.samsung.com/us/recyclingdirect/usactivities_environment_samsungrecyclingdirect_locations.jsp.





Samsung-branded devices and batteries will be accepted at these locations for no fee.

Consumers may also recycle their used mobile device or batteries at many retail or carrier-provided locations where mobile devices and batteries are sold. Additional information regarding specific locations may be found at:

<http://www.epa.gov/epawaste/partnerships/plugin/ cellphone/index.htm> or at <http://www.call2recycle.org/>.

Mail It In

The Samsung Mobile Take-Back Program will provide Samsung customers with a free recycling mailing label. Just go to http://www.samsung.com/us/aboutsamsung/citizenship/usactivities_environment_samsungrecyclingdirect.html?INT=STA_recycle_your_phone_page

and follow the instructions to print out a free pre-paid postage label and then send your old mobile device or battery to the address listed, via U.S. Mail, for recycling.

Dispose of unwanted electronics through an approved recycler.



To find the nearest recycling location, go to our website:

www.samsung.com/recyclingdirect

Or call, (877) 278-0799.

Follow local regulations regarding disposal of mobile devices and batteries

Dispose of your mobile device and batteries in accordance with local regulations. In some areas, the disposal of these items in household or business trash may be prohibited. Help us protect the environment - recycle!

WARNING: Never dispose of batteries in a fire because they may explode.



UL CERTIFIED TRAVEL CHARGER

The Travel Charger for this phone has met applicable UL safety requirements. Please adhere to the following safety instructions per UL guidelines:

**FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.
IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.**

HEALTH AND SAFETY

65





DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A SUPPLY NOT IN NORTH AMERICA, USE AN ATTACHMENT

PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET.

THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.

DISPLAY / TOUCH-SCREEN

Please note the following information when using your mobile device:

WARNING REGARDING DISPLAY

The display on your mobile device is made of glass or acrylic and could break if your mobile device is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.





WARRANTY DISCLAIMER: PROPER USE OF A TOUCH-SCREEN MOBILE DEVICE

If your mobile device has a touch-screen display, please note that a touch-screen responds best to a light touch from the pad of your finger or a non-metallic stylus. Using excessive force or a metallic object when pressing on the touchscreen may damage the tempered glass surface and void the warranty. For more information, please refer to the "Standard Limited Warranty".

GPS

Certain Samsung mobile devices can use a Global Positioning System (GPS) signal for location based applications. A GPS uses satellites controlled by the U.S. Government that are subject to changes implemented in accordance with the Department of Defense policy and the 2008 Federal Radio navigation Plan (FRP). Changes may affect the performance of location-based technology on your mobile device.

Even with GPS, when you make an emergency call:

- Always tell the emergency responder your location to the best of your ability; and





- Remain on the mobile device for as long as the emergency responder instructs you.

Navigation

Maps, directions, and other navigation-data, including data relating to your current location, may contain inaccurate or incomplete data, and circumstances can and do change over time. In some areas, complete information may not be available.

Therefore, you should always visually confirm that the navigational instructions are consistent with what you see before following them. All users should pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking. Always obey posted road signs.





Before traveling in remote or underdeveloped areas, plan an alternate method of contacting emergency services personnel. Remember, to make or receive any calls, the mobile device must be switched on and in a service area with adequate signal strength.

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers.

To make an emergency call:

1. If the mobile device is not on, switch it on.
2. Press the “Phone” key.
3. Key in the emergency number for your present location (for example, 911 or other official emergency number). Emergency numbers vary by location.
4. Press the “Send” key.

If certain features are in use (call blocking, for example), you may first need to deactivate those features before you can make an emergency call. Consult your User Manual and your local cellular service provider. When making an emergency call, remember to give all the necessary information as accurately as possible.





Remember that your mobile device may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

Care and Maintenance

Your mobile device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years:

Keep your Samsung Mobile Device away from:

Liquids of any kind

Keep the mobile device dry. Precipitation, humidity, and liquids contain minerals that will corrode electronic circuits. If the mobile device does get wet, do not accelerate drying with the use of an oven, microwave, or dryer, because this may damage the mobile device and could cause a fire or explosion.

Do not use the mobile device with a wet hand. Doing so may cause an electric shock to you or damage to the mobile device.



Extreme heat or cold

Avoid temperatures below 0°C / 32°F or above 45°C / 113°F.

Microwaves

Do not try to dry your mobile device in a microwave oven. Doing so may cause a fire or explosion.

Dust and dirt

Do not expose your mobile device to dust, dirt, or sand.

Cleaning solutions

Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the mobile device. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.

Shock or vibration

Do not drop, knock, or shake the mobile device. Rough handling can break internal circuit boards.

Paint

Do not paint the mobile device. Paint can clog the device's moving parts or ventilation openings and prevent proper operation.





Responsible Listening

Caution! Avoid potential hearing loss.

Damage to hearing occurs when a person is exposed to loud sounds over time. The risk of hearing loss increases as sound is played louder and for longer durations. Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cell phones, at high volume settings for long durations may lead to permanent noise-induced hearing loss.

This includes the use of headphones (including headsets, earbuds, and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound, and distorted hearing. Individual susceptibility to noise-induced hearing loss and potential hearing problem varies. Additionally, the amount of sound produced by a portable audio device varies depending on the nature of the sound, the device settings, and the headphones that are used.





As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings, and equipment.

You should follow some common sense recommendations when using any portable audio device:

- Always turn the volume down before plugging the earphones into an audio source.
- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- Be aware that you can adapt to higher volume settings over time, not realizing that the higher volume may be harmful to your hearing.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.



HEALTH AND SAFETY

- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise. By blocking background environment noise, noise cancelling headphones should allow you to hear the music at lower volumes than when using earbuds.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech, or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:



American Academy of Audiology

11730 Plaza American Drive, Suite 300
Reston, VA 20190
Voice: (800) 222-2336
Email: info@audiology.org

Internet:

<http://www.audiology.org/Pages/default.aspx>

National Institute on Deafness and Other Communication Disorders

National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD 20892-2320
Email: nidcdinfo@nih.gov
Internet:
<http://www.nidcd.nih.gov/>

HEALTH AND SAFETY

75



**National Institute for Occupational Safety
and Health (NIOSH)**

395 E Street, S.W., Suite 9200

Patriots Plaza Building

Washington, DC 20201

Voice: 1-800-35-NIOSH

(1-800-356-4674)

1-800-CDC-INFO (1-800-232-4636)

Outside the U.S. 513-533-8328

Email: cdcinfo@cdc.gov

Internet:

<http://www.cdc.gov/niosh/topics/noise/default.html>

1-888-232-6348 TTY

HEALTH AND SAFETY

76



Operating Environment

Remember to follow any special regulations in force in any area, and always switch your mobile device off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the mobile device or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

Using Your Mobile Device Near Other Electronic Devices

Most modern electronic equipment is shielded from Radio Frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.

Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device.





Persons who have such devices:

- Should ALWAYS keep the mobile device more than six (6) inches from their implantable medical device when the mobile device is turned ON;
- Should not carry the mobile device in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the mobile device OFF immediately if there is any reason to suspect that interference is taking place; • Should read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, consult your health care provider.

For more information see:

<http://www.fcc.gov/oet/rfsafety/ rf-faqs.html#>.



Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your mobile device off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle before using your mobile device in a motor vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Switch your mobile device off in any facility where posted notices require you to do so.





Potentially Explosive Environments

Switch your mobile device off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch the mobile device off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.



When your Device is Wet

Do not turn on your device if it is wet. If your device is already on, turn it off and remove the battery immediately (if the device will not turn off or you cannot remove the battery, leave it as-is). Then, dry the device with a towel and take it to a service center.

FCC Hearing Aid Compatibility (HAC) Regulations for Wireless Devices

The U.S. Federal Communications Commission (FCC) has established requirements for digital wireless mobile devices to be compatible with hearing aids and other assistive hearing devices.

When individuals employing some assistive hearing devices (hearing aids and cochlear implants) use wireless mobile devices, they may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and mobile devices also vary in the amount of interference they generate.







T-Ratings: Mobile devices rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. T4 is the better/higher of the two ratings. T-ratings refer to enabling inductive coupling with hearing aids operating in telecoil mode.

Hearing devices may also be rated. Your hearing aid manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.

Under the current industry standard, American National standards Institute (ANSI) C63.19, the hearing aid and wireless mobile device rating values are added together to indicate how usable they are together. For example, if a hearing aid meets the M2 level rating and the wireless mobile device meets the M3 level rating, the sum of the two values equals M5.

Under the standard, this should provide the hearing aid user with normal use while using the hearing aid with the particular wireless mobile device. A sum of 6 or more would indicate excellent performance.

However, these are not guarantees that all users will be satisfied. T ratings work similarly.



The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.



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HAC for Newer Technologies

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids.

It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.





Restricting Children's Access to Your Mobile Device

Your mobile device is not a toy. Do not allow children to play with it because they could hurt themselves and others, damage the mobile device, or make calls that increase your mobile device bill. Keep the mobile device and all its parts and accessories out of the reach of small children.

FCC Notice and Cautions

FCC Notice

The mobile device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated. Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association.

HEALTH AND SAFETY

85



Cautions

Any changes or modifications to your mobile device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the mobile device warranty if said accessories cause damage or a defect to the mobile device.

Although your mobile device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.



Other Important Safety Information

- Only qualified personnel should service the mobile device or install the mobile device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Ensure that any mobile devices or related equipment installed in your vehicle are securely mounted.





- Check regularly that all wireless mobile device equipment in your vehicle is mounted and operating properly.
- When using a headset in dry environments, static electricity can build up in the headset and cause a small quick static electrical shock. To minimize the risk of electrostatic discharge from the headset avoid using the headset in extremely dry environments or touch a grounded unpainted metal object to discharge static electricity before inserting the headset.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the mobile device, its parts, or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment near or in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.





HEALTH AND SAFETY

- Switch your mobile device off before boarding an aircraft. The use of wireless mobile devices in aircraft is illegal and may be dangerous to the aircraft's operation. Check with appropriate authorities before using any function of a mobile device while on an aircraft.
- Failure to observe these instructions may lead to the suspension or denial of cell phone services to the offender, or legal action, or both.
- While using your device, leave some lights on in the room and do not hold the screen too close to your eyes.
- Seizures or blackouts can occur when you are exposed to flashing lights while watching videos or playing games for extended periods. If you feel any discomfort, stop using the device immediately.
- Reduce risk of repetitive motion injuries. When you repetitively perform actions, such as pressing keys, drawing characters on a touch screen with your fingers, or playing games, you may experience occasional discomfort in your hands, neck, shoulders, or other parts of your body.



- When using your device for extended periods, hold the device with a relaxed grip, press the keys lightly, and take frequent breaks. If you continue to have discomfort during or after such use, stop use and see a physician.
- If your device has a camera flash or light, do not use the flash or light close to the eyes of people or pets. [122011]



WARRANTY

STANDARD LIMITED WARRANTY

What is covered and for how long?

SAMSUNG TELECOMMUNICATIONS AMERICA, LLC (“SAMSUNG”) warrants that SAMSUNG’s handsets and accessories (“Products”) are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Case/Pouch/Holster	90 Days
Other Phone Accessories	1 Year

WARRANTY

90





What is not covered?

This Limited Warranty is conditioned upon proper use of the Product. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by SAMSUNG; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by SAMSUNG; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any

WARRANTY





electrical source; (i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Limited Warranty, SAMSUNG will repair or replace the Product, at SAMSUNG's sole option, without charge. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product. Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be



warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of SAMSUNG. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited.

What must you do to obtain warranty service?

To obtain service under this Limited Warranty, you must return the Product to an authorized phone service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase, the serial number of the Product and the seller's name and address.

To obtain assistance on where to deliver the Product, please call SAMSUNG Customer Care at 1-888-987-4357. If SAMSUNG determines that any Product is not covered by this Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to SAMSUNG for warranty service, as some or all of

WARRANTY





the contents may be deleted or reformatted during the course of warranty service.

What are the limits on SAMSUNG's liability?

THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES, AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SAMSUNG BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, DATA, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU.



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WARRANTY

95





This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

What is the procedure for resolving disputes?

ALL DISPUTES WITH SAMSUNG ARISING IN ANY WAY FROM THIS LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCTS SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY.

Any such dispute shall not be combined or consolidated with a dispute involving any other person's or entity's Product or claim, and specifically, without limitation of the foregoing, shall not under any circumstances proceed as part of a class action. The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the applicable law. The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the





Limited Warranty and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the Limited Warranty.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less ("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant SAMSUNG its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and SAMSUNG shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA rules.

In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction.

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WARRANTY

This arbitration provision also applies to claims against SAMSUNG's employees, representatives and affiliates if any such claim arises from the Product's sale, condition or performance.

You may opt out of this dispute resolution procedure by providing notice to SAMSUNG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product. To opt out, you must send notice by e-mail to optout@sta.samsung.com, with the subject line: "Arbitration Opt Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the Product box; (ii) on the Product information screen, which can be found under "Settings;" (iii) on a label on the back of the Product beneath the battery, if the battery is removable; and (iv) on the outside of the Product if the battery is not removable). Alternatively, you may opt out by calling 1-888-987-4357 no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product



and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the benefits of the Limited Warranty.

Severability

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings.

WARRANTY





Please contact the Samsung Customer Care Center for details.

IMPORTANT: Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

Samsung Telecommunications America, LLC

1301 E. Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

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100





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This device requires the use of preloaded software in its normal operation. **BY USING THE DEVICE OR ITS PRELOADED SOFTWARE, YOU ACCEPT THE TERMS OF THIS EULA. IF YOU DO NOT ACCEPT THESE TERMS, DO NOT USE THE DEVICE OR THE SOFTWARE. INSTEAD, RETURN THE DEVICE TO THE RETAILER FOR A REFUND OR CREDIT.**

WARRANTY

101



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WARRANTY

105





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WARRANTY

111





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(a) Non-United States residents. If a dispute, controversy or difference is not amicably settled, it shall be finally resolved by arbitration in Seoul, Korea in accordance with the Arbitration Rules of the Korean Commercial Arbitration Board. The award of arbitration shall be final and binding upon the parties.

(b) United States residents. ALL DISPUTES WITH SAMSUNG ELECTRONICS CO. ARISING IN ANY WAY FROM THIS EULA OR YOUR USE OF THE SOFTWARE SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY. Any such dispute shall not be combined or consolidated with any other person's or entity's claim or dispute, and specifically, without limitation of the foregoing, shall not under any circumstances proceed as part of a class action.

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The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the applicable law.

The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the EULA and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the EULA. For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less ("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant Samsung Electronics Co. its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and Samsung Electronics Co. shall pay the remainder of such fees.

WARRANTY

113





WARRANTY

Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. This arbitration provision also applies to claims against Samsung Electronics Co.'s employees, representatives and affiliates if any such claim arises from the licensing or use of the Software. You may opt out of this dispute resolution procedure by providing notice to Samsung Electronics Co. no later than 30 calendar days from the date of the first consumer purchaser's purchase of this device. To opt out, you must send notice by e-mail to optout@sta.samsung.com, with the subject line: "Arbitration Opt Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the device was purchased; (c) the device model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the device box;





(ii) on the device information screen, which can be found under "Settings;" (iii) on a label on the back of the device beneath the battery, if the battery is removable; and (iv) on the outside of the device if the battery is not removable). Alternatively, you may opt out by calling 1-888-987-4357 no later than 30 calendar days from the date of the first consumer purchaser's purchase of the device and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect your use of the device or its preloaded Software, and you will continue to enjoy the benefits of this license.

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WARRANTY

115

