Dynatrace Training Lab Document - Day 4 (Detailed Steps)

26. Network Monitoring

Objective: Analyze network-level performance and dependencies.

Lab Steps:

- Navigate to Network > Network Overview.
- 2. Select a host and open the Network tab.
- 3. Review:
 - Inbound/Outbound traffic volume
 - Connections to external IPs/domains
- 4. Go to Services > Select a Service > View Network Dependencies.
- 5. Analyze latency, retransmission rate, and throughput.
- 6. Document performance trends and identify any bottlenecks.

27. Log Monitoring Using Dynatrace

Objective: Enable and ingest logs into Dynatrace.

Lab Steps:

- Navigate to Settings > Log Monitoring.
- 2. Enable log ingestion from OneAgent or configure log forwarding from syslog.
- 3. Upload a log file via API or configure integration (e.g., Fluent Bit).
- 4. Go to Logs > View new log streams.
- 5. Validate logs ingestion and tag logs by service.
- 6. Review best practices for retention and data masking.

28. Log Analytics

Objective: Extract insights from logs and create log-based alerts.

Lab Steps:

- 1. Go to Logs > Use the search bar for log queries.
- 2. Extract fields using patterns (timestamp, severity, message).
- 3. Save searches as log view dashboards.

- 4. Navigate to Metrics > Create Metric from Log.
- 5. Set alert thresholds on frequency or error types.
- 6. Validate alerts by generating test log entries.

29. Diagnostic Tools

Objective: Perform deep dive analysis using diagnostic utilities.

Lab Steps:

- 1. Select a high-CPU service from the Service list.
- 2. Click on Diagnostics > CPU Profiling -> Start capture.
- 3. Analyze CPU-intensive methods.
- 4. Capture Memory Dump for a service.
- 5. Open Thread & Heap dump views.
- 6. Use PurePath for transaction trace analysis.
- 7. Document findings for RCA.

30. Reports & Alerts

Objective: Configure notifications and schedule reporting.

Lab Steps:

- 1. Go to Settings > Anomaly Detection.
- 2. Set problem thresholds (CPU > 90%, Response time > 2s).
- 3. Create alerting profile with severity filters.
- Go to Settings > Integration > Email/Slack/ServiceNow.
- 5. Schedule a report:
 - Navigate to Dashboards
 - Click Share > Schedule
- 6. Generate an ad hoc report and download as PDF.

31. Autosys Integration & Monitoring

Objective: Monitor Autosys jobs via Dynatrace.

Lab Steps:

1. Ensure Autosys job metadata is exported to log files or events.

- 2. Ingest Autosys logs using Log Monitoring API.
- 3. Correlate job execution time with service metrics.
- 4. Set alerts for failed jobs using log analytics.
- 5. Create dashboard tile for Autosys job health.
- 32. Automation with APIs

Objective: Automate configuration using Dynatrace APIs.

Lab Steps:

- 1. Go to Settings > Integration > Dynatrace API.
- 2. Generate an API token with configuration and metrics scope.
- 3. Use Postman or curl to:
 - Tag entities
 - Create dashboards
 - Configure alerts
- 4. Export dashboard JSON and re-import to a different tenant.
- 5. Schedule a tag update job via CI/CD script.
- 33. Extending Dynatrace

Objective: Create custom extensions and integrate external systems.

Lab Steps:

- 1. Go to Hub > Extensions > Create Extension.
- 2. Follow SDK guide to define metrics and data source.
- 3. Package and upload extension.
- 4. Validate data points in dashboard.
- 5. For ServiceNow:
 - Go to Integration > ITSM > Connect ServiceNow
 - Sync incident creation with problem alerts
- 6. For Splunk:
 - Export logs or metrics via API
 - Configure webhook or scripted integration

End of Day 4 Lab Activities

Use your Dynatrace tenant or demo environment to simulate scenarios. Take notes and prepare a presentation on one integration use case.

References:

- Log Monitoring: https://docs.dynatrace.com/docs/logs
- Diagnostic Tools: https://docs.dynatrace.com/docs/shortlink/diagnostics-tools
- API Automation: https://www.dynatrace.com/support/help/dynatrace-api
- Extensions: https://docs.dynatrace.com/docs/extend-dynatrace