

① Timechart:-

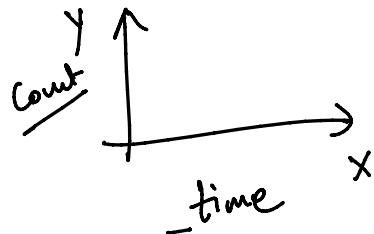
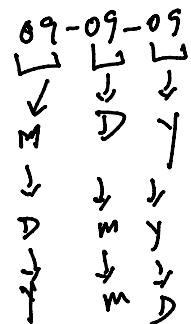


chart count by asset-id



| timechart count by current-ticket-state.

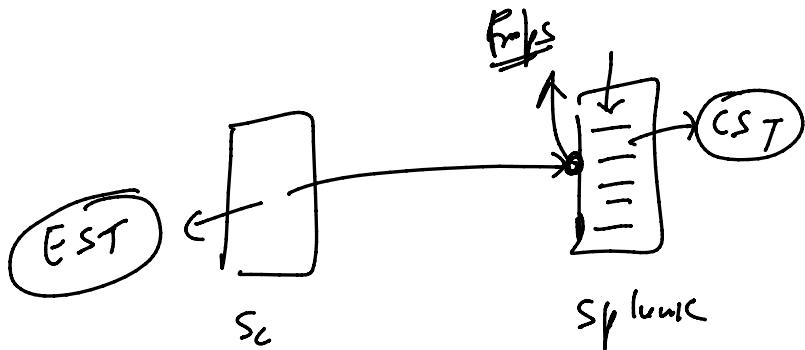
time-submitted = 09-09-09 09:09



strftime → Parse the date & time field

strftime → Format the date & time field.

- ① last modified time > 13-09-16 11:57
- ② CTS = Resolved or closed → Completed & Rest as 'Incomplete.'
- ③ Total count of completed & incomplete tickets.



② Addcoltotal & Addtotal:-

Addcoltotal → Addition of Numeric Value column wise -
... Numeric Value row wise.

Addtotal :- Add...
Addtotal: Addition of numeric value from verse.

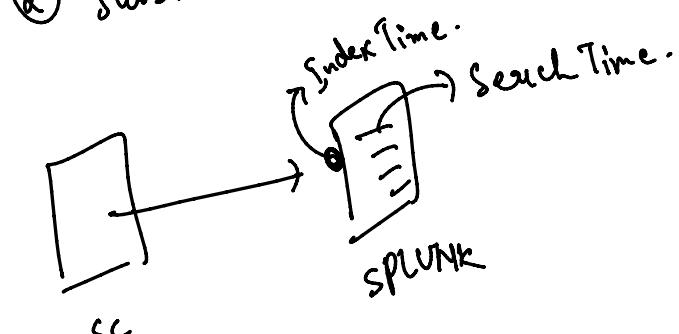
③ Rex Commands:-

field Not extracted

Regular expression → extract the date from the event.

Data Masking:-

① Replacement :- "s|<reg>|<replacement>|ffps>" 1234 - 5678-9101-1113
x xx - xxx-xx-2223



Erex:-

Regular Expression → pull the date from event.

example →



Machine lang

Regular exp

det set → fields from the date.

Regexp

dataset → fields from the data.

Regexp filters out the events.

Event count :- Summarize count of events.

fields :- exclude/include any field for the output.

Knowledge object →

- ① Tag
- ② Event type
- ③ Calculated field
- ④ Transaction

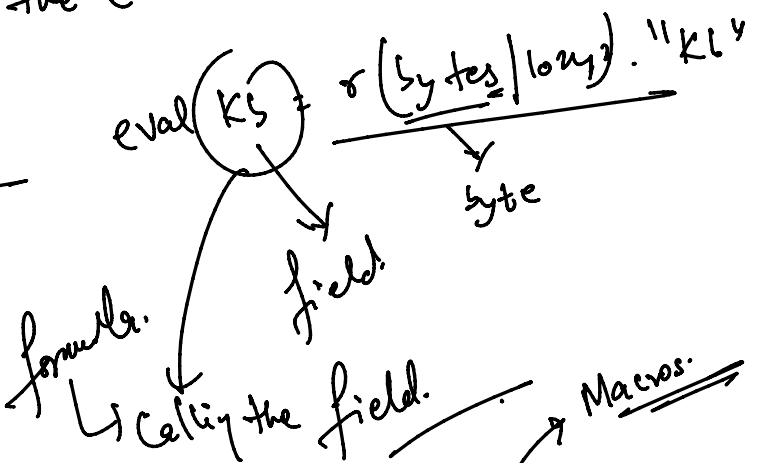
- ④ Field extraction
- ⑤ Macros
- ⑥ Date Model & Pivot
- ⑦ Alerts
- ⑧ Reports
- ⑨ Lookups

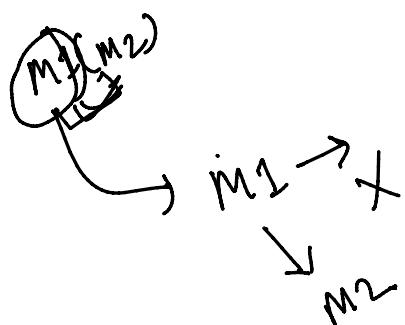
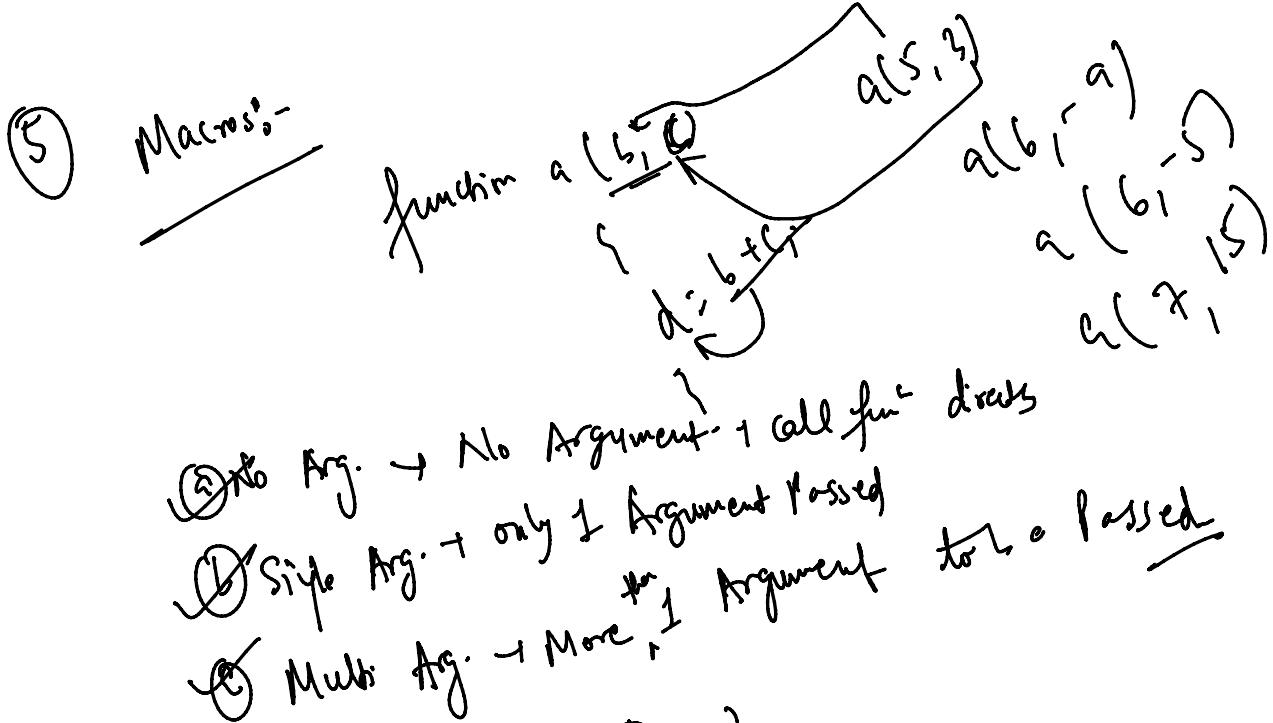
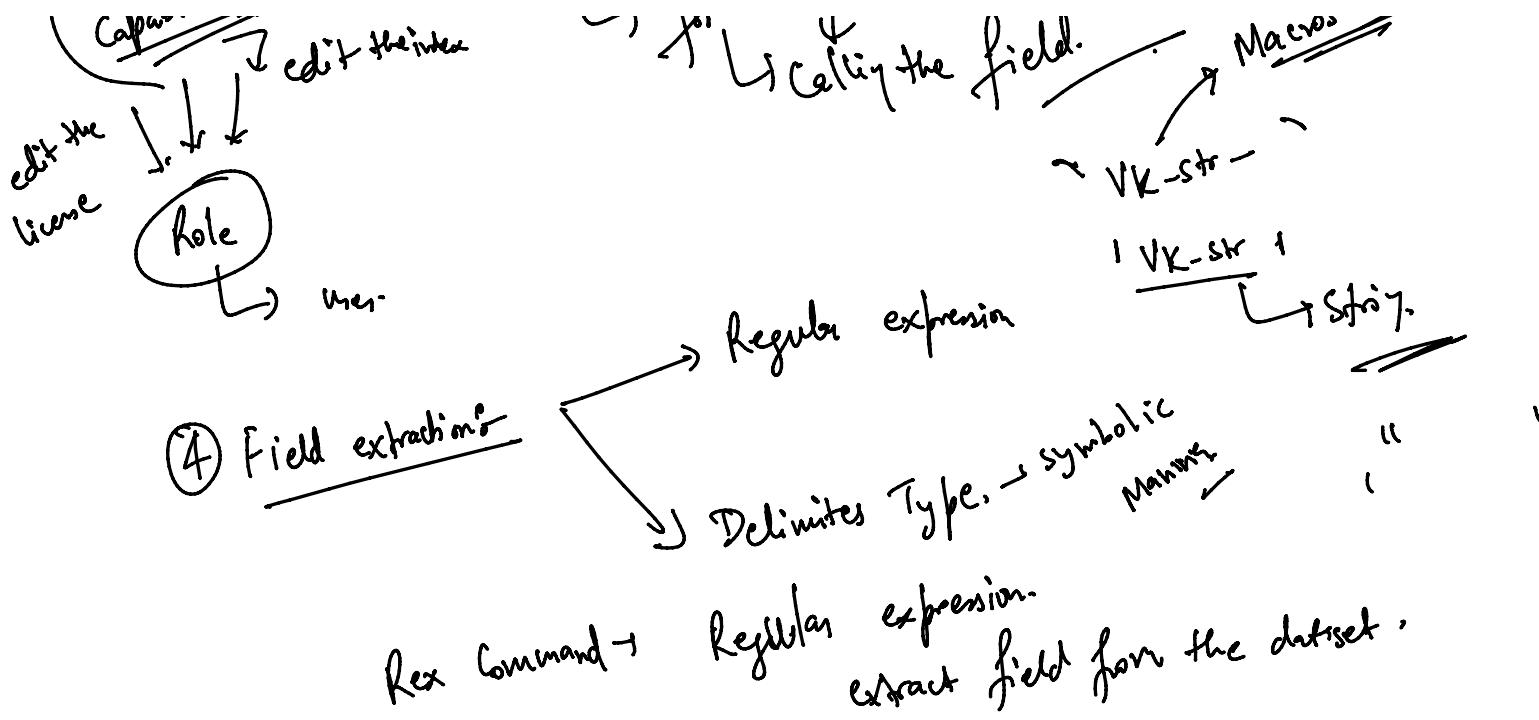
① Tag :- Categorize data on the basis specific field value.

② Event type :- Categorize the event.

③ Calculated field :-

edit the user
capabilities
edit the index





Lookup:-

- ① Input lookup
- ② Lookup Definition
- ③ Automatic lookup
- ④ Output lookup

⑤ Lookup editor Application