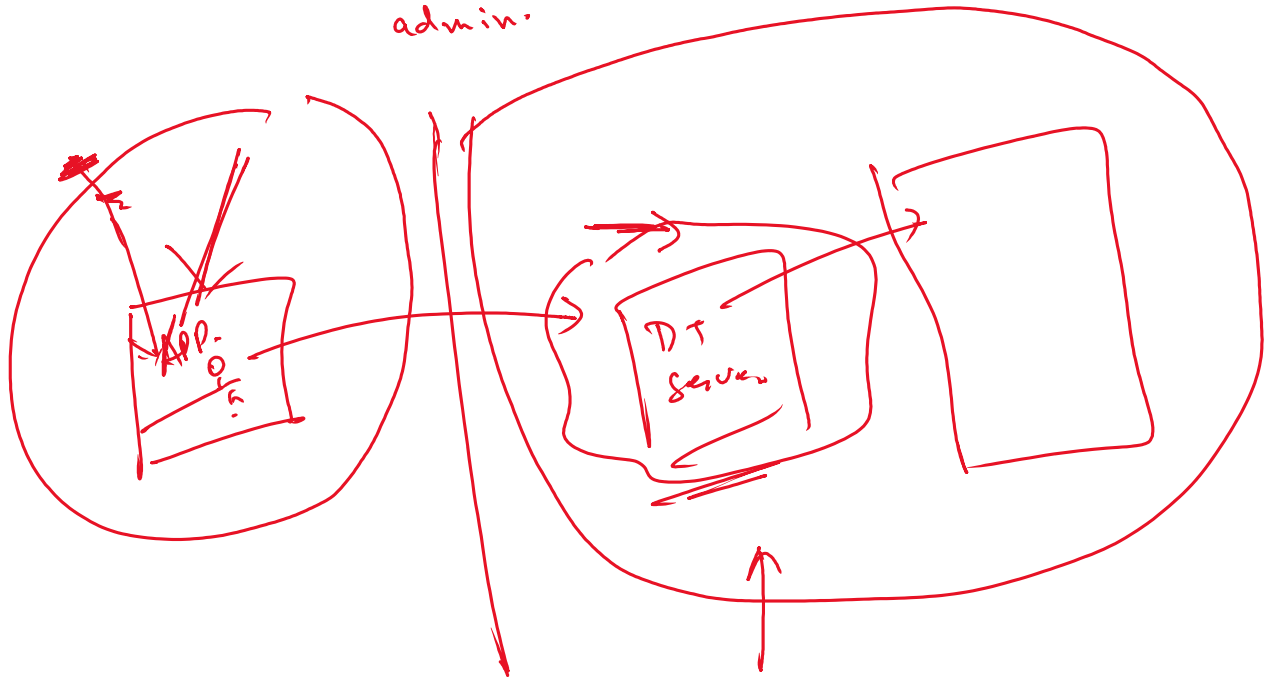


SSO → IDP (Identity Provider) [SAML, OpenID, Azure AD etc]  
 ↳ Policy →

User Account → Native (5 consecutive Failed login)

↓  
 15min - short cooldown period  
 or

manually unlock account by account admin.

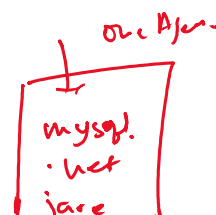


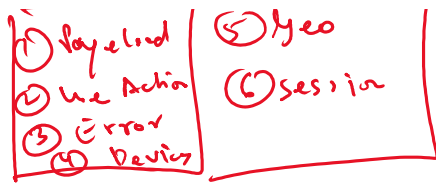
Beacon:- → Real User Monitoring (RUM)

- ① Payload, DT js
- ② XMLHttpRequest, JS, UA

→ Synthetic Monitoring

- ① Browser clickpath
- ② HTTP monitor





Backend.



Defect.



1st error → Ex:- app.com/js/app.js  
500/404

develop → fix →

- ① JS exception in code
- ② Faili, API endpoint
- ③ Bad deployment

3rd party error

external vendor domain embedded in your app.

Ex:- Analysis  
chatbot  
Ad & marketing

impact:- you can't directly fix it.  
but it will effect your UX.

Cause:-

- ① Vendor outage
- ② script blocked browser
- ③ Bad version of a 3rd party script.

CDN error:-

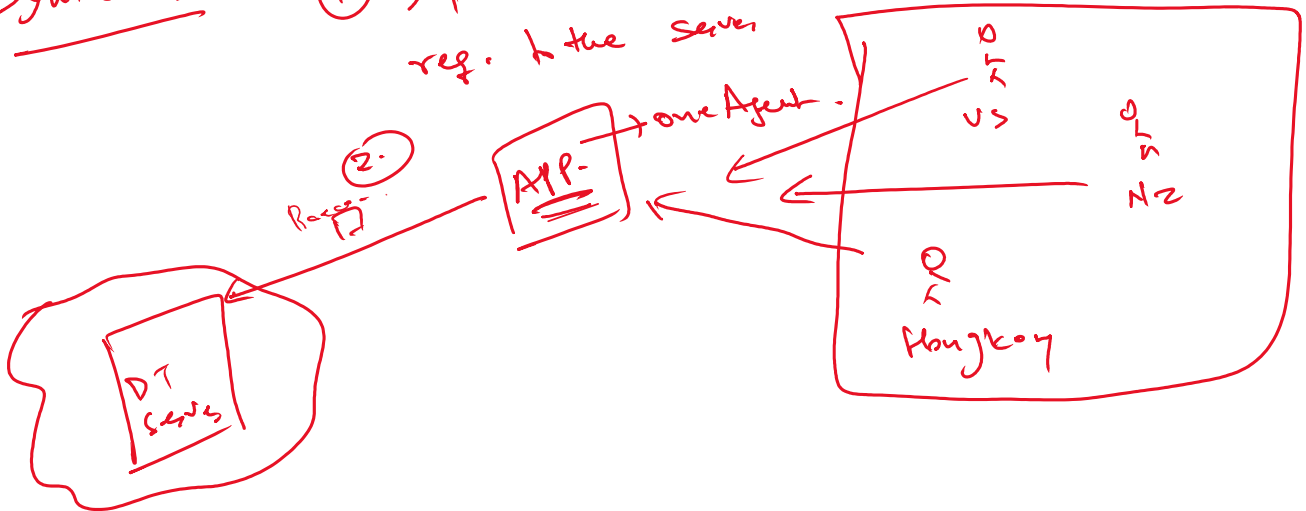
Content delivery n/w. (Akamai, Cloudflare, AWS)

- Ex:
- ① Outage geo.
  - ② Misconfigured DNS
  - ③ Bad cache invalidation.

- ① Infra.
- ② APM
- ③ RUM
- ④ Synthetic.
- ⑤ Browser click path.
- ⑥ http req.

Synthetic:-

- ① Deploy the Bot. That bot will send the req. to the server



Dashboard:-

- ① Dashboard classic - Metrics
- ② Dashboard New - Metrics, DQL

Tomorrow:-

- ① Dashboard New
- ② Mng. Zone
- ③ Network Zone
- ④ Tag
- ⑤ Plan & Report
- ⑥ SQL & log analysis.