

- Yesterday
- ① Dyntrace
  - ② Infra.
  - ③ APM.
  - ④ RUM

Today

① SLO

② Synthetic Monitoring

Disk = Critical

Memory = 65%

① SLO :- Service level objective.

SLO - Service level Indicator - Absolute  $\rightarrow$  CTR = 40%

SLO - Service level objective - Defined over year

SLA - Service level Agreement -  $\rightarrow$  99.7%

SLA - Service level Agreement b/w two parties

99.5%  $\rightarrow$  Server should be up.

(100 - 99.7)  
0.3%  $\rightarrow$  Error Budget

- ① either you are making changes.
- ② Technicality that server is down.

Toil Reduction  
↓  
Repetitive. Reduce  $\rightarrow$  Automation

SRE  $\rightarrow$  Site Reliability Engineer

- ① Reliable - }
- ② Scalable - }
- ③ Robust.

(1) Service level Availability.

(2) Single Request.

(3) Response time level.

(4) Synthetic SLO

(5) Synthetic Step SLO

(1) Service level Availability → Define SLO on the service level.

Burn Rate - How quickly we are utilizing the error budget.

$$BR = \left( \frac{\text{Actual error rate}}{\text{Allowed error rate}} \right)$$

$$BR = 1$$

BR > 1 → Budget consumed faster.

BR < 1 → " slower"

Ex:-

Monthly SLO = 99.9%  
Allowed error = 0.1%

$$ER = 0.5\%$$

$$BR = \left( \frac{0.5}{0.1} \right) = 5$$

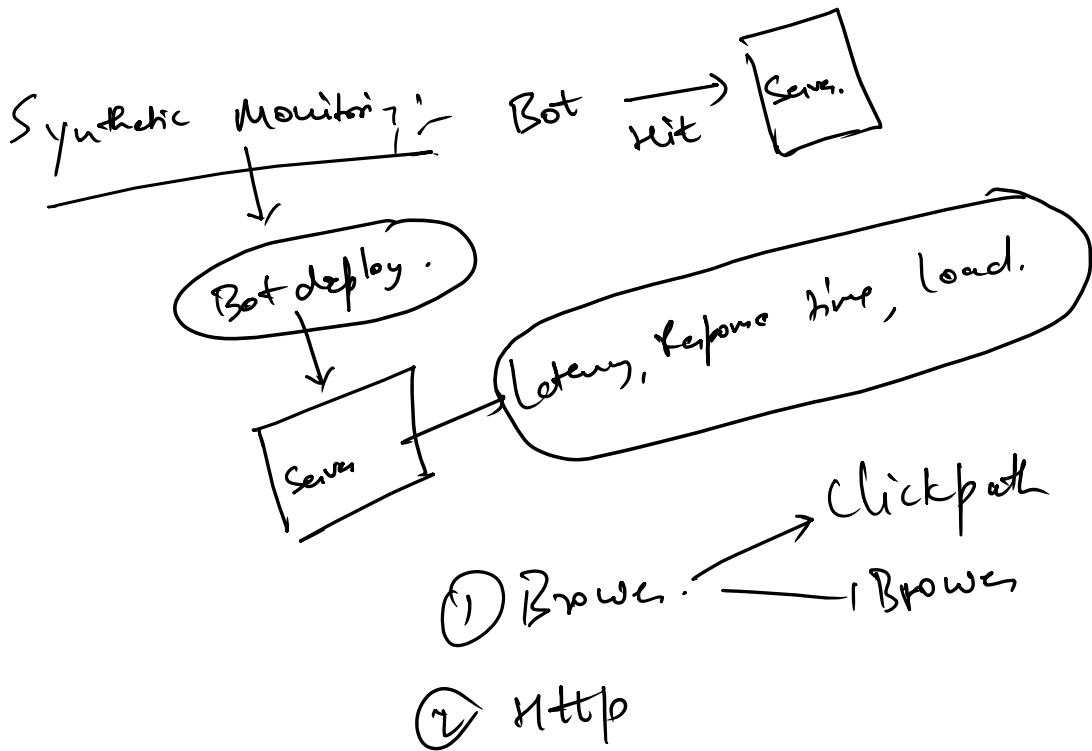
Request level SLO

Service → Request

$$\% = \left( \frac{\text{Success Count}}{\text{Req. Count}} \times 100 \right) \rightarrow \underline{\text{Successful \%}}$$

$$\% = \left( \frac{\text{Success Count}}{\text{Req. Count}} \times 100 \right) \rightarrow \text{Success rate}$$

Successful Count - calc:service.vk\_sucessfulcount  
 Total Count - calc:service.vk\_totalrequestcount



clickpath :- Seq. of Activity  $\rightarrow \underline{\text{URL} \rightarrow \text{Hit}}$

- ① Login.
- ④ Purchase.
- ② Buy.
- ⑤ Logout.
- ③ Add.

HTTP:- HTTP request which is sent to the server.

Get - fetch the data.

Post - Insert the data.

Put - modify data.

Delete - Delete data.

Patch - Partially update the resource.

## Synthetic SLO Creation:-

Service, Reg., Synthetic SLO

## Synthetic Step SLO's

Event → click pattern →

monitor on the event/step in the  
Synthetic Monitoring.

## Events:-

① Dashboard → classic  
→ New Dashboard.

② Tags → manual  
→ automatic.

③ maintenance mode.

## ① Dashboard:-

json

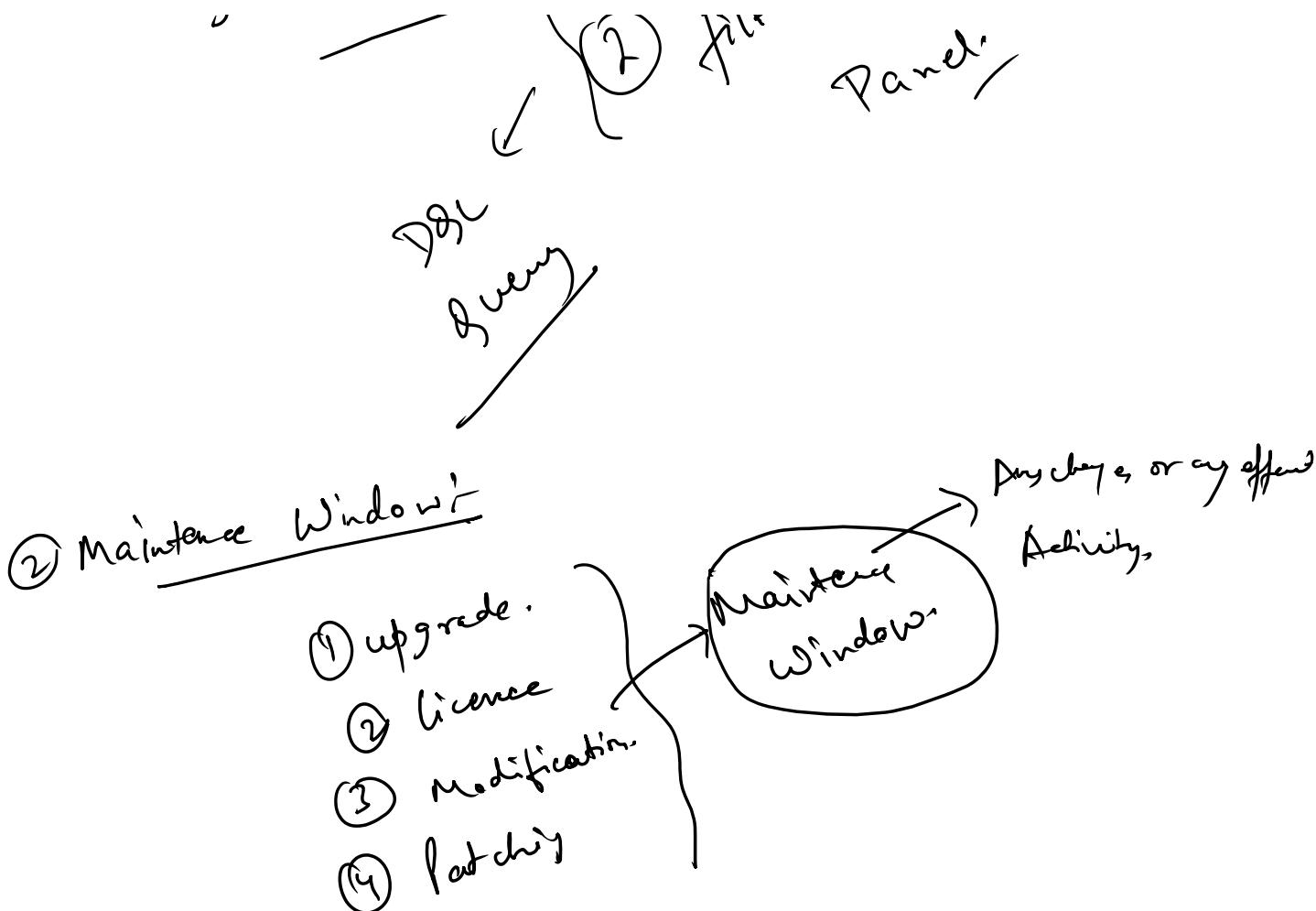
Data Explorer  
↓  
Metrics.

New Dashboard

Add multiple Panels.  
filter.

visualization -  
SLO, user, host - - -

① DQL  
② filters on the basis of  
Panel



### Tomorrow

- ① Tag.
- ② Management zone.
- ③ DSL
- ④ Alert & Anomaly Detection }

Network group  
Host group