

1.1 <u>INTRODUCTION OF HEALTH HUB MEDICAL CLINIC:</u> OVERVIEW:

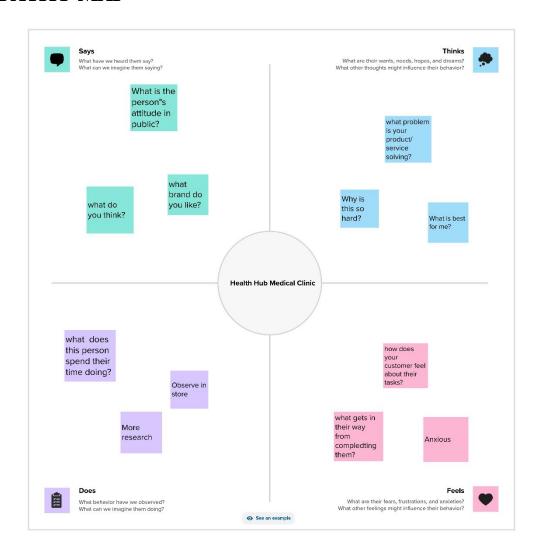
- A health hub is a centralized location where various health-related services and resources are available to the public. It is a concept that brings together different healthcare providers, community organizations, and public health agencies to provide coordinated care and support for individuals and communities.
- Health Hub means an interactive health and wellness assessment centre We have set up at various locations in Australia, which provides an assessment of a user's health status.
- An organized medical service offering diagnostic, therapeutic, or preventive outpatient services. Often, the term covers an entire medical teaching centre, including the hospital and the outpatient facilities.

1.2 PURPOSE OF HEALTH HUB MEDICAL CLINIC:

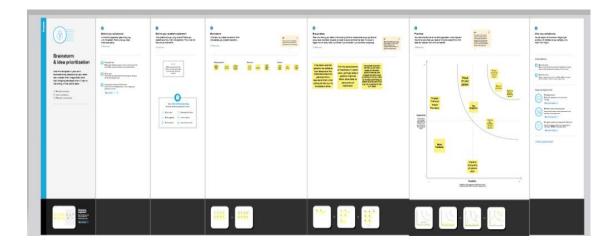
- Health Hub Clinics offers multi-disciplinary resources and smart healthcare solutions, supported by a holistic and compassionate approach, understanding and quality care designed around your health.
- An organized medical service offering diagnostic, therapeutic, or preventive outpatient services.
- Health Hub is an initiative by the Ministry of Health, developed and operated by Synapxe (formerly known as Integrated Health Information Systems (IHiS) Pte Ltd).
- Community health centre plays an important role in providing regular in-patient and out-patient health care services.

PROBLEM DEFINITION & DESIGN THINGING

2.1 EMPATHY MAP



2.2 DEFINITION & BRAINSTROMING MAP



RESULT:

Health Hub Medical Clinic Profit and Loss

Basis: Accrual From 01/04/2023 To 31/03/2024

+ Add Temporary Note Operating Income 5.00.000.00 Total for Operating Income 5.00.000.00 Cost of Goods Sold 5.00.000.00 Cost of Goods Sold Total for Cost of Goods Sold 5,00,000.00 Gross Profit 0.00 Operating Expense Other Expenses 5,000.00 1,18,000.00 Rent Expense 1,00,000.00 Salaries and Employee Wages Tax Paid Expense 72,000.00 2,95,000.00 **Total for Operating Expense** -2,95,000.00 Operating Profit Non Operating Income Total for Non Operating Income Non Operating Expense -2,95,000.00 Net Profit/Loss

Health Hub Medical Clinic Balance Sheet

Basis: Accrual As of 31/03/2024

+ Add Temporary Note Collapse all Expand All ACCOUNT TOTAL Assets **Current Assets** Cash 10.000.00 Petty Cash Total for Cash 10,000.00 Bank 2,21,000.00 TMB Bank 2,21,000.00 Total for Bank Accounts Receivable 5,90,000.00 Other current assets 5,72,000.00 Prepaid Expenses Total for Other current assets 5,72,000.00 **Total for Current Assets** 13,93,000.00 Total for Assets 13,93,000.00 Liabilities & Equities Liabilities **Current Liabilities** Accounts Payable 5,72,000.00 SALARY PAYABLE 1,00,000.00 8,26,000.00 GST Pavable 0.00 Output IGST 90.000.00 90,000.00 Total for GST Payable **Total for Current Liabilities** 15,88,000.00 **Total for Liabilities** 15,88,000.00 Equities Capital Stock 1,00,000.00 **Current Year Earnings** Total for Equities -1,95,000.00 Total for Liabilities & Equities 13,93,000.00

<u>Advantage of Health Hub Medical Clinic:</u>

- lacktriangle It provides you access to the best medical doctors & specialists.
- **♣** SmartDoc can be used from wherever you are.
- ≠ It's extremely easy to use and is convenient.
- ♣ You save time by avoiding long queues and waiting times.
- ♣ It's continuous health management helps you monitor your health,
 24/7.
- Health centers **reduce health disparities** by emphasizing coordinated care management of patients with multiple health care needs and the use of key quality improvement practices, including health information technology.

Disadvavtage of Health Hub Medical Clinic:

- Work in this field can be physically draining: Healthcare workers have to work longer than average work time.
- Working more than 12 hours a day can be strenuous.

 Moreover, spending the whole day inside a room with the patients can be stressful.
- Low quality care.
- Corruption.
- Overcrowding of clinics.
- Poor cooperation between public and private spheres.

Application of Health Hub Medical Clinic:

- Health Hub makes it quicker and easier for you to access important hospital information.
- ¥ You can see and manage information about your care and treatment in one secure location
- The health hub could allow important advances and efficiencies to be achieved in workforce practice and education; patient and carer engagement in self-care; and the collection of patient-reported health data required for ongoing research and improvements in health care.
- ♣ Multimorbidity is the presence of more than one chronic disease condition in an individual. Health-related, socioeconomic, cultural and environmental factors, as well as patient behaviour, all influence the outcomes of multimorbidity
- Addressing these complex and often interacting biopsychosocial factors therefore requires a shift in treatment from a physical damage model towards person-centred integrated care with increased patient agency.
- BILALs HEALTH HUB Polyclinic & Diagnostic Centre is a Multi-Disciplinary Polyclinic cum Diagnostic Imaging Centre in Handwara providing world-class Diagnostic Facilities.

CONCLUSION OF HEALTH HUB MEDICAL CLINIC:

- Inadequate healthcare is prevalent globally in all countries, and no country has a perfect healthcare system. Health is a basic human right, and improvements in healthcare should be a goal of every country.
- The primary health care is a system is a system which is referred and being call by people for health related emergency.
- The patients may coordinate to the ambulance, hospital, clinic and nursing for immediate problems.
- ♣ The doctors, nurses, ward boys and paramedical officers are the components of the health care system.
- ♣ The insurance agents generate an insurance related to medical health in case of emergency.
- Primary health care (PHC) is "essential health care" that is based on scientifically sound and socially acceptable methods and technology.

 This makes universal health care accessible to all individuals and families in a community.
- Health Team means a group of health care providers which may, in addition to health care practitioners, include the patient/client, family, and any significant others.

Future Scope:

- Meanwhile, the virtual or remote healthcare space will be key for India going forward. According to data analytics website Statista, the global market for virtual or remote healthcare is expected to be over \$450 billion by 2030
- The next wave of care emphasizes wellness and preventive medicine, rather than primarily treating and curing problems after they've arisen. This focus will allow clinicians to provide more personalized care plans, making it easier to diagnose rapidly and apply precision care when illness does occur.
- Students with a diploma or UG/PG degree in healthcare or hospital management can apply to work in nursing homes, clinics, public health offices, health insurance firms, public and private hospitals, international and national healthcare organizations, medical research facilities, pharmaceutical companies, and hospitals
- Healthcare degree enhances theoretical and practical skills to excel in areas of **health tourism**, **research and medical information**.
- Graduates can also pursue on-site experience in healthcare setting of nursing home, hospital, long-term care facilities or private clinic.
- Professionals in public health administration work to improve the quality of public health services, serving as leaders of public sector and nonprofit organizations.