Vivek Anand



Dedicated, resourceful and innovative professional, offering extensive experience of over 2 years. Proficiency in Office Management, Computer Operation, and Relationship Management. Effective communicator with exceptional analytical & problem-solving skills.

Carrier Objective

To enhance my professional skills & knowledge in a dynamic and stable workplace and use my skills in the best possible way for achieving the company's goal. A highly organized and hardworking individual Seeking for securing a challenging position in a reputable organization that utilizes my years of experience, while allowing me the opportunity to grow professionally.

> Experience

June 2019 - October 2021

<u>Hiralal Industrial Technologies Pvt. Ltd.</u> (Authorized Dealer of L&T in Bihar & Jharkhand)

At the post of Executive (Parts & Service Dept.) for Larsen and Toubro

- Implemented for regulating schemes (FOC, Suraksha, etc.) to end customers provided by L&T with the help of our team.
- Spearheaded for providing parts & services to clients related to these schemes and regulating it to boost up the business, maintaining a good relation with our clients.
- Chargeable for coordinating and assisting with L&T team and service engineers deployed by the dealer for rectifying various customers issues.
- Liable for analyzing and visualizing data with the help of several software's for discrete office meets and events.
- Accountable for managing several documents (service reports, bills, etc.) required for processing claims of clients/dealer through L&T using SAP.
- Liable for raising, tracking and rectifying it to finalize claims on SAP as per L&T terms.
- Answerable for transiting various scheme amounts from manufacturer to dealer domain for regulating it to end customers through our team.

> Education

2010: - Matriculation from CBSE (D.A.V Public School Bariatu).

2012: - Intermediate from CBSE (D.A.V Public School Bariatu).

2016: - Graduation from Acharya Institute of Technology (VTU).

Graduation: - B. Tech in Computer Science and Technology.

➤ Projects

1. TextUtilities

This website is created using Bootstrap and react it is simple tool for text manipulation like word & character counter uppercase to lowercase & vice versa , remove extra spaces , copy text , theme change.

<u>Link :- https://vivekanand93.github.io/TextUtils/</u>

2. NEWS360

This website is created using news api, Bootstrap and react (react-router-dom, top-loading-bar, infinite scroll) for accessing daily news easly from the api.

<u>Link :- http://vivekanand93.github.io/mynewsapp</u>

Personal Info

Permanent Address

#866, Anand Bhawan, Sainik colony, Dumardaga, Booty more, Ranchi -835217

Contact Numbers 9738031835

9110027373

E-MAIL

Anandvivek52@gmail.com

GitHub

vivekanand93

Core Skills

Programing Languages

- * HTML5, CSS, Bootstrap
- * JavaScript (React, Node, Express)

Software's

- * VS Code
- * GitHub, Git
- * MS Office (Excel, Power Point, Word)
- * SAP ERP, SAP NetWeaver (DeMans)

Languages

Hindi, English