Tag Ontology Construction for CQA sites

Introduction

- CQA sites are question answering platforms where users can post a question or answer any question that was posted.
- Questions are usually posted along with some tags
- A tag to a question is something that specifies the topic of the question.
- Tags are helpful in organizing the questions and finding the other related questions.
- Tag helps the platform to reach its target audience who are related to that specific tags.
- Our goal is to organize the tags so as to understand and perceive their relationships by building a Tag
 Ontology.
- A Tag Ontology is the hierarchical representation of tags and it's relationships.
- The relations can be of different types like
 - o Parent-child
 - Predecessor-successor
 - Sibling

Some statistics of CQA sites

Questions: 20m Answers: 30m Tags: 59k



Questions: 357k Answers: 449k Tags: 3.1k



Questions: 447k Answers: 643k Tags: 5.5k



Questions: 1.3m Answers: 1.8m Tags: 1.8k

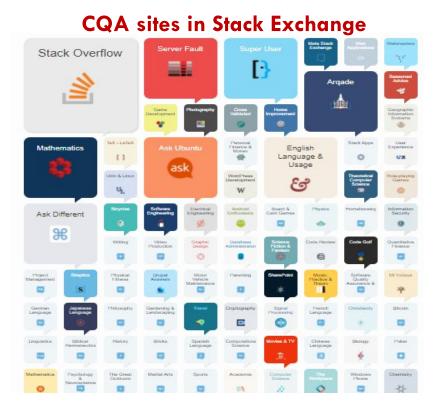


Questions: 202k Answers: 261k Tags: 1.8k

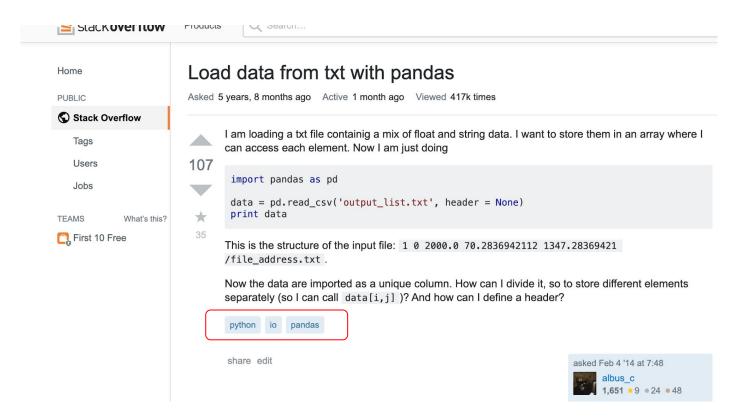


Questions: 293k Answers: 473k Tags: 3.8k

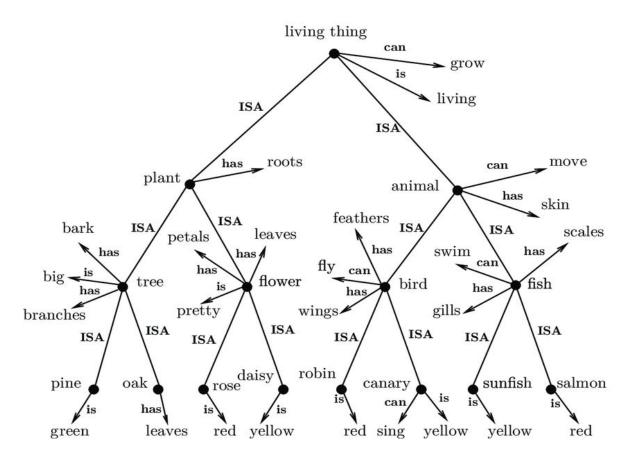




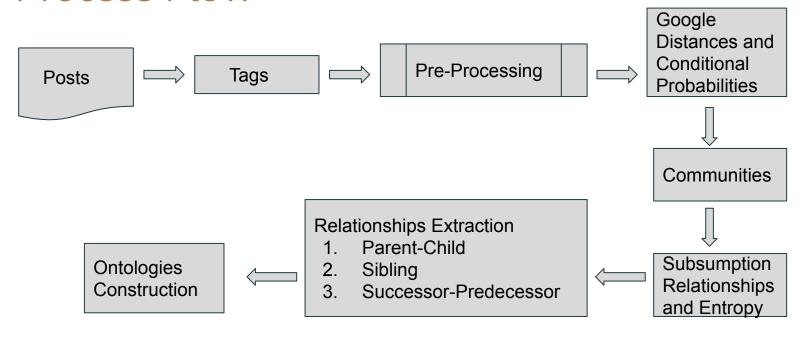
Sample post from Stackoverflow



Example of Ontology



Process Flow



Relations examples

Sibling-of **Parent-of Predecessor-of** Office → P ASP.NET **Images** → jpeg

Similarity between Tags

- The tags tagged by the user to the questions are usually tagged carefully so we don't have to do much of the pre-processing.
- We simply remove the least frequent tags to avoid noisy relationships.
- The basic Idea is that if two tags are co-occurring in a post, they are very likely to be related.
- Similarity between two tags is define by using Google Distance.

$$s(a,b) = (1 + exp(d(a,b)))^{-1}$$
 where $d(a,b)$ represent the google distance as shown below
$$d(a,b) = \frac{max(logN(a),logN(b)) - logN(a,b)}{logN_{total} - min(logN(a),logN(b))}$$

Google Distance captures the co-occurrence between the tags based on the number of posts they are appearing together.

Community Detection

- The number of tags in any QA site would be very big to represent them in one Ontology.
- So we wanted to divide the tags into communities based on their similarities.
- Infomap https://www.mapequation.org/infomap/
- Input Unweighted Graph G with tags as vertices and weight of the edges as similarity between them(and Conditional Probability defined in next slide)
- Output Communities

Mining Parent-Child

- The subsumption relation between tag a and tag b is defined as If a subsumes b, then whenever b is used, a can be used without ambiguity.
- Using Conditional Probability p(a/b)

$$p(a|b) = rac{s(a,b))}{\sum_c s(b,c))}$$

- If a subsumes b then a will have wider coverage or in a sense it stands above b in the tag ontology.
- Entropy H semantic broadness of each tag

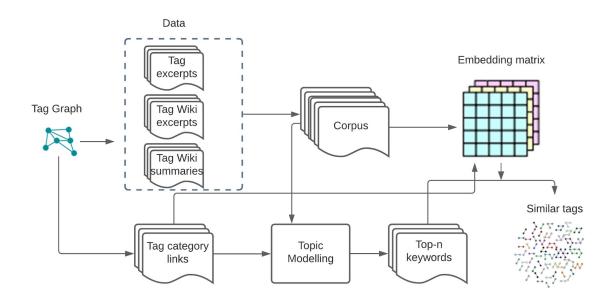
$$H(a) = -\sum_{c} p(a|c)log(p(a|c))$$

- High entropy tag is present above the low entropy tag.
- If a subsumes b then we can say a is the parent of b

Mining Sibling relation

- A tag has some category links in wikipedia which define it
- Similar category links -> Most likely to be siblings
- Get the category links from Wikipedia and find word embeddings of these category links.
- How to get embeddings:
 - Using Labelled LDA(for getting topics of each category link) and Glove(to find embeddings of the topics)
 - Corpus: tag excerpt + wiki summary + excerpt post + wiki post
- After getting embeddings we use Word Movers Distance(WMD)
- If(wmd(a,b) < some_threshold) then siblings
- Why WMD? Takes semantic similarity into account and two sentences can be of different length

Sibling Architecture



Sample Data of Google Chrome

Tag Excerpt:

Google's web browser available on both mobile and desktop platforms.

Tag wiki summary:

Google Chrome is the web browser developed by Google.

A new version of Google Chrome is released every six weeks. Chrome can update itself silently when a new version is released. The name "Chrome" comes from the term for the GUI in a web browser, chrome.

The correct name of the browser is Google Chrome.

Category Links:

Categories: Firefox | 2002 software | Android web browsers | Cross-platform free software | Cross-platform web browsers | Free FTP clients | Free multilingual software | Free software programmed in C++ | Free web browsers | Gecko-based software | Gopher clients | History of the Internet | IOS web browsers | Linux web browsers | MacOS web browsers | Mozilla | News aggregator software | OS/2 web browsers | POSIX web browsers | Software programmed in Rust | Software that uses XUL | Software using the Mozilla license | Unix Internet software | Web browsers for AmigaOS | Web browsers that use GTK | Web browsers | Windows web browsers

Abstract from wikipedia:

Google Chrome is a cross-platform web browser developed by Google. It was first released in 2008 for Microsoft Windows, and was later ported to Linux, macOS, iOS, and Android where it is the default browser built into the OS. The browser is also the main component of Chrome OS, where it serves as the platform for web applications.\nMost of Chrome\'s source code comes from Google\'s free and open-source software project Chromium, but Chrome is licensed as proprietary freeware. WebKit was the original rendering engine, but Google eventually forked it to create the Blink engine; all Chrome variants except iOS now use Blink.As of May 2020, StatCounter and NetMarketShare estimates that Chrome has a 68% worldwide browser market share (after peaking at 72.38% in November 2018) on personal computers (PC), 63.58% and 65.01% respectively across all platforms. Because of this success, Google has expanded the "Chrome" brand name to other products: Chrome OS, Chromecast, Chromebook, Chromebox, and Chromebase.

Mining Succ-Pred relationship

Based on simple lexical criteria

$$\frac{len(Initial\ matching\ string)}{max(len(a), len(b))} > some_threshold$$

- If the above condition satisfies :
 - o if(len(a) > len(b)) then a is successor and b is predecessor
 - \circ Else if(len(a) < len(b)) then b is successor and a is predecessor
 - Else if(len(a) == len(b)) then we look for the version number at the end(like windows-7 and windows-8)
 - Else tag with highest entropy is successor

Algorithm

```
Input: Tagset T, communities, C_i \forall i \in \{1, 2..., n\} from G^{cp}, Entropies,
            H(a), \{a \in T\}, wmd(a, b), \{a, b \in T\}, ls(a, b)\{a, b \in T\},\
            sim\_threshold, ls\_threshold, sib\_threshold
   Output: Forest of Ontologies G_i(V_i, E_i) \forall i \in \{1, 2, ...n\}
1 for C_i \in communities do
       Initialize: G_i = \emptyset, hence, V_i = \emptyset and E_i = \emptyset
       for a in decreasing order of entropy \in C_i do
 2
           add a to V_i choose top ranked gdcp_scores of a from C_i such that
            qdcp\_scores > sim\_threshold, b \in C_i
           if H(a) > H(b) then
 4
              if ls(a,b) > ls\_threshold then
                   add edge a predecessor b to E_i
                   add b to Vi
 7
                  next
              if wmd(a,b) < sib\_threshold then
 9
                   add edge a sibling b to E_i
10
                   add b to Vi
11
                   next
12
               add edge a parent b to E_i
13
               add b to Vi
14
```

Experiments and Evaluation

- Dataset
 - Superuser: 5500 tags and over 4 lakh posts
 - Multiple domains like databases, networking, web, system hardware, programming languages,etc.
 - After pre-processing 1350 tags
- Clustering results(Infomap performance)

Data	Modularity	Clustering Coefficient
All tags	0.1	0.01
Popular tags with GD	0.35	0.1
Popular tags with CP	0.8	0.6

Comparison between our features and Baseline Features

- 4 different classifiers: Linear Regression, Naive Bayes, Support Vector Machine and Random Forrest.
- Parent-Child relationships

Classifier	Feature set	Performance			
		Accuracy	Precision	Recall	F1_score
LR	ofs	0.97	0.97	0.98	0.975
	bfs	0.73	0.77	0.76	0.765
SVM	ofs	0.97	0.97	0.98	0.975
	bfs	0.8	0.81	0.81	0.81
NB	ofs	0.96	0.95	0.96	0.955
	bfs	0.60	0.71	0.65	0.679
RF	ofs	0.98	0.97	0.98	0.975
	bfs	0.83	0.82	0.83	0.825

Sibling Comparison

Classifier	Feature set	Performance			
		Precision	Recall	F1_score	
LR	ofs	78	68	70	
	bfs	67	62	64	
SVM	ofs	83	59	61	
	bfs	55	43	46	
NB	ofs	79	72	74	
	bfs	55	56	56	
RF	ofs	76	60	62	
	bfs	58	53	55	

Successor Predecessor

Threshold value	Precision	Recall	F1_score
0.1	9.6	100	17.5
0.3	17.2	97.9	29.25
0.4	30.1	92.7	45.44
0.5	65.5	86.2	74.43
0.6	82.9	83.3	83.09
0.7	89.7	68.7	77.80
0.8	92.6	45.8	61.28
0.9	100	26.2	41.5

Knowledge Bases

- We used 3 standard knowledge bases to compare our results.
 - Concept Net(above 34 million edges)
 - Dbpedia(above 65 million edges)
 - WebIsA(above 3 million edges)

Relation	Data	Performance		
		Precision	Recall	F1_score
Parent-child	Our method	91.7	91.11	91.3
	ConceptNet	100	2.4	4.68
	DBpedia	92.3	14.6	25.2
	WeblsAGraph	98.7	8.1	14.9
Sibling	Our method	80.6	76	78.23
	ConceptNet	100	8.1	14.98

Q and A