ShopAssistAI: Conversational Laptop Recommendation System using Open AI function calling.

IMPORTANT:

Since the OpenAPI key is a secret **it has not been checked in**. Before running the project remember to create an **api_key.txt** file and add the openAPI key into that file

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1. Introduction

ShopAssistAI is a web-based conversational application designed to assist users in finding the perfect laptop based on their needs. It leverages the power of Generative Artificial Intelligence (AI) to guide users through a conversation, gather their preferences, and recommend suitable laptops from a database.

2. System Requirements
- **Front-End:** HTML, CSS, Javascript
- **Back-End:** Python, Flask web framework
- **AI Engine:** OpenAI's API for conversation generation and moderation
- **Database:** External database to store laptop data (specifications, models, etc.)

3. System functionalities
- **User Interface:** ShopAssistAI provides a user-friendly web interface where users can interact with the conversational AI assistant.
- **Conversational AI:** The core of ShopAssistAI is the conversational AI powered by OpenAI's chat model. It guides the user through the process by asking relevant questions and understanding their needs.
- **User Input Moderation:** User input is moderated using OpenAI's moderation API to ensure a safe and secure conversation.
- **User Profile Extraction:** The AI assistant extracts key information from the conversation to build a user profile that reflects their laptop preferences (budget, screen size, processing power, etc.). OpenAI's function calling mechanism is designed to convert a user_requirement string object into a JSON object.

3.1 Extracting User Requirements
ShopAssistAI utilizes OpenAI's chat-completion endpoint to generate responses and potentially extract user requirements within the conversation flow. This is achieved by sending prompts and conversation history to the API, and the response might contain user-expressed preferences. While OpenAI's API doesn't natively convert text to JSON, OpenAI's function calling mechanism is used to convert user string extracts to relevant user requirements as key-value pairs.

3.2 Building the User Profile

The extracted key-value pairs are used to construct a user profile dictionary in JSON format, representing the user's preferences for various laptop attributes.

4. System Architecture

ShopAssistAI follows a client-server architecture. Users interact with the web interface hosted on a server running the Flask application. The application interacts with OpenAI's API for conversation generation and moderation and retrieves and compares laptop data from an external database.

5. Implementation Details

The Flask application utilizes various functionalities:

- **Routing:** Maps user requests to appropriate functions based on URLs.
- **Conversation Management:** Handles conversation initiation, response generation through OpenAI's chat model, and conversation history maintenance.
- **User Input Processing:** Captures user input, performs moderation checks, and extracts user profiles from conversation history (using Open AI Function calling it converts the user input string to JSON object).
- **Recommendation Logic:** Compares user profiles with laptop data, validates recommendations, and generates recommendation text.

7. Conclusion

ShopAssistAI provides an interactive and user-friendly way for users to find the perfect laptop. By leveraging AI-powered conversation and personalized recommendations, ShopAssistAI simplifies the laptop selection process.
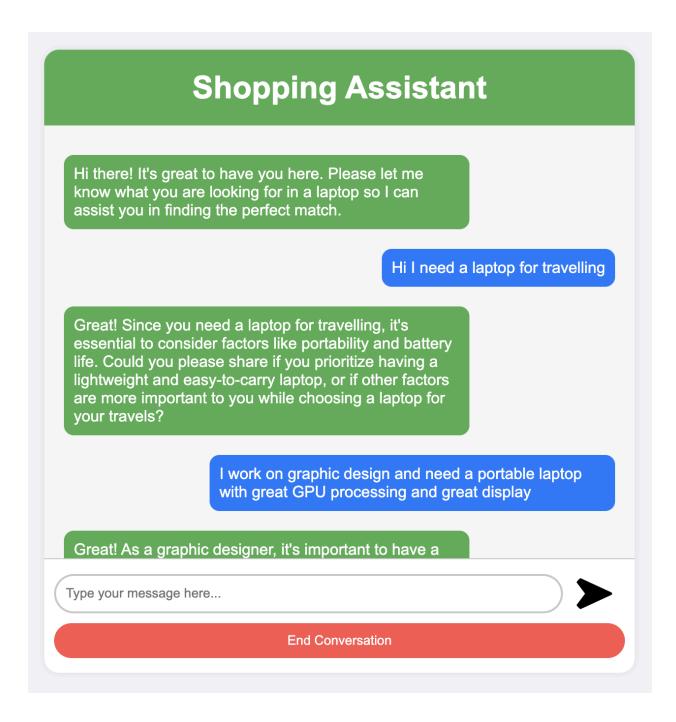
8. Appendix - I

Key Points:

- User interacts through a web browser.
- Flask web app receives the request and routes it to the appropriate function based on the URL.

- Two main functionalities exist: Invite flow (initial conversation) and Recommendation flow.
- Both functionalities involve:
  - Moderating user input.
  - Using OpenAI's chat model to generate responses.
  - Extracting user profiles or validating recommendations.
- The application communicates with an external source (likely a database) to compare user profiles with laptop data (compare_laptops_with_user()).
- Recommendations are validated before presenting them to the user.
- The conversation history is updated after each interaction.

9. Appendix – II

User output example screenshot:

1. Screenshot 1:

Shopping Assistant

Hi there! It's great to have you here. Please let me know what you are looking for in a laptop so I can assist you in finding the perfect match.

Hi I need a laptop for travelling

Great! Since you need a laptop for travelling, it's essential to consider factors like portability and battery life. Could you please share if you prioritize having a lightweight and easy-to-carry laptop, or if other factors are more important to you while choosing a laptop for your travels?

I work on graphic design and need a portable laptop with great GPU processing and great display

Great! As a graphic designer, it's important to have a

Type your message here...

End Conversation

2.   Screenshot 2:

Shopping Assistant

Great! As a graphic designer, it's important to have a laptop with a good balance of GPU processing power and display quality, especially since you need it to be portable for your travels. Based on your requirements, would you say that high GPU intensity and high display quality are the top priorities for you when selecting a laptop for your graphic design work?

Yes Multitasking capability and processing speed are equally important

Got it! Multitasking capability and processing speed are crucial factors for graphic design work. Considering that you need a portable laptop with great GPU processing and display, would you say that high multitasking capability and processing speed are equally important to you in selecting the right laptop for your graphic design tasks?

Type your message here...

End Conversation

3. Screenshot 3:

Shopping Assistant

multitasking capability and processing speed are equally important to you in selecting the right laptop for your graphic design tasks?

yes

Great! To summarize, you are looking for a laptop for graphic design work that is portable, with great GPU processing, great display quality, high multitasking capability, and high processing speed. Could you please share your budget for the laptop to help me find options that fit within your price range while meeting all the specified requirements?

My Budget is 200000

Thank you for providing all the information. Kindly wait, while I fetch the products:

Type your message here...

➤

End Conversation

4. Screenshot 4:

Shopping Assistant

options that fit within your price range while meeting all the specified requirements?

My Budget is 200000

Thank you for providing all the information. Kindly wait, while I fetch the products:

Sure, here is a brief summary of each laptop in decreasing order of price: 1. ASUS ZenBook Pro: Intel Core i9, 64GB RAM, NVIDIA RTX, 15.6" OLED display, Windows 10, 2 years warranty, 7 hours battery life, Price: Rs. 200,000 2. Dell XPS 15: Intel Core i9, 32GB RAM, NVIDIA GTX, 15.6" OLED display, Windows 11, 3 years warranty, 8 hours battery life, Price: Rs. 180,000 3. Lenovo ThinkPad: AMD Ryzen 7, 16GB RAM, NVIDIA GTX, 14" IPS display, Linux, 3 years warranty, 6 hours battery life, Price: Rs. 60,000

Type your message here...

➤

End Conversation