# **ABC University**

Education Enrollment Campaign 2023 Report

31,604

44

Total Leads **Active Compaigns** 

India	Unverified	Disqualified
31597	27803	17446
Bangladesh	Verified	Qualified
6	3801	2884

• Single Lead from Zimbabwe with Verify Email have not enrolled

#### Lead Generated over year 2023



• Getting **Highest Leads 6.8K** in **July** Month and a clear decrease is visible after that to **only 0.4K in October**. It must be due to the admission session starts in March and July.

2884

Qualified Leads

0.43%

Conversion Rate

89%

Enrolled Leads have Verified Mobile

96%

Enrolled Leads have Verified Email

67%

of Leads are

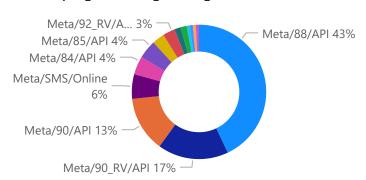
1270

Paid Fees after

34%

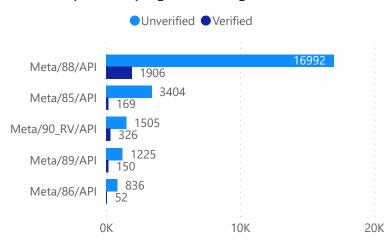
**Initiated Form** Responsive Filling Application

### Which Campaigns Giving us Highest Enrollment?



• About 80% of Enrollments we are getting through only 4 Campaigns

### Top 5 Campaigns with highest Leads



## From Which city we are getting higher leads?

Kolkata	26774
Barasat	657
North 24 Parganas	527
Howrah	144
Siliguri	140
Asansol	114
Durgapur	113
Bankura	96
Patna	95
Jamshedpur	92

### Which State is giving us more leads?

West Bengal	29844
Bihar	450
Jharkhand	351
Assam	220
Odisha	90

• About 94.5% of leads are from West Bengal Alone followed by 1.42% from Bihar and 1.11% from Jharkhand

Lead Stage	Leads ▼	% of Total Leads
Disqualified	17446	55.20%
NR Closed	5936	18.78%
No Response	4139	13.10%
Qualified	2884	9.13%
Asked for Callback	1029	3.26%
Untouched	99	0.31%
PhD Enquiry	56	0.18%
Sports Quota	15	0.05%

• About 32% Leads are Unresponsive while 3.26% have asked for Callback

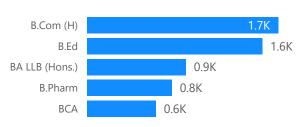


• About 81% Leads are interested in UG Programme. Also there is 1 lead for **PHd** Also

# Online 2.19% API 97.81%

· About 98% Leads are Originated from Ad Campaigns on different websites like Facebook and Instagram. While only 2% are from SMS, E-Mail, Official Website and Google Form.

#### Which Course should we more focused on?



• 8.15% of Responsive Leads are for B. Com (Honors)

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#### **Recommendations -**

- 1. Leads generated through **API** on different Websites are still not converted to Enrollments. Because most of them are **Disqualified due to eligibility Criteria or maybe False Leads** can be the case also. Team should put focus on **Unresponsive leads** as these can significantly **improve Conversion rate.**
- 2. There is 80% of enrollment in UG Programmes so the team can increase UG Specific Campaigns.
- 3. There is about **43% of enrollment** in only **Engineering and Businesses Specialization** so Team should run Campaigns on Engineering and Business specific Websites.
- 4. **Mobile Number verified leads** are most likely to enroll rather than email verified.
- 5. About **15% of leads** Enrolled from Verified and Qualified Leads(#914).
- 6. **Kolkata(West Bengal)** is generating more lead for the campaign so team should be more focused on running local campaign also on local websites of West Bengal, This can **boost Conversions.**
- 7. There might also be **Language factor** in Campaigns Banners, Articles etc. So team should use multilingual text so that other states students can also read it at first glance.
- 8. Team should work on communication methods to as 31% leads are unresponsive.
- 9. **Meta 88 Campaign** that is running through API is our top performer so team should also provide a direct registration link there and also a smooth communication method such as Query resolution Landline.
- 10. Students from **Bihar(450) and Jharkhand(351)** are also interested in Admissions so team can also do specific **Native language campaigns on there local Online websites.**