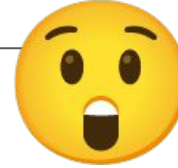


“Authorities respond in hours”



Amitabh Bachchan

@SrBachchan



Mumbai Civic Sense is so bad, they didn't fix the potholes in Juhu!!!

12:00 PM · Jun 1, 2021

10K Retweets

20K Quote Tweets

1M Likes



“Unfortunately Vinay is not popular enough”



Vinay Prabhakar

@SuperSavik



The potholes in Juhu are awful, [@MunicipalAuthority](#) please do something about it

12:00 PM · Jun 1, 2021

2 Retweets 2 Likes



Why Crowdsourcing ???

“Only hindrance with crowd-sourcing local issues
in the community is
lack of an inclusive and equitable platform”

Communify.io

A voice for every community resident



Scarlet Hawks 2025 - SH401

Team Chocolate Boys

L K Anirudh Pusuluri

Rishabh Rao

Vinay Prabhakar

Vivek Chandra Bengaluru Suresh

Limitations of Traditional Support Channels (like telephone no.)

Equitability

Inclusivity

Accessibility

Human Resource

More dependency

Not always available

Tracking

No feedback

Very less awareness

Proposal

“ A single mobile platform to report issues”



Snap



Describe



Submit

Advantages of the our approach

Equitability

Everyone is heard equally

Accessibility

Ease of Use

Available at any location

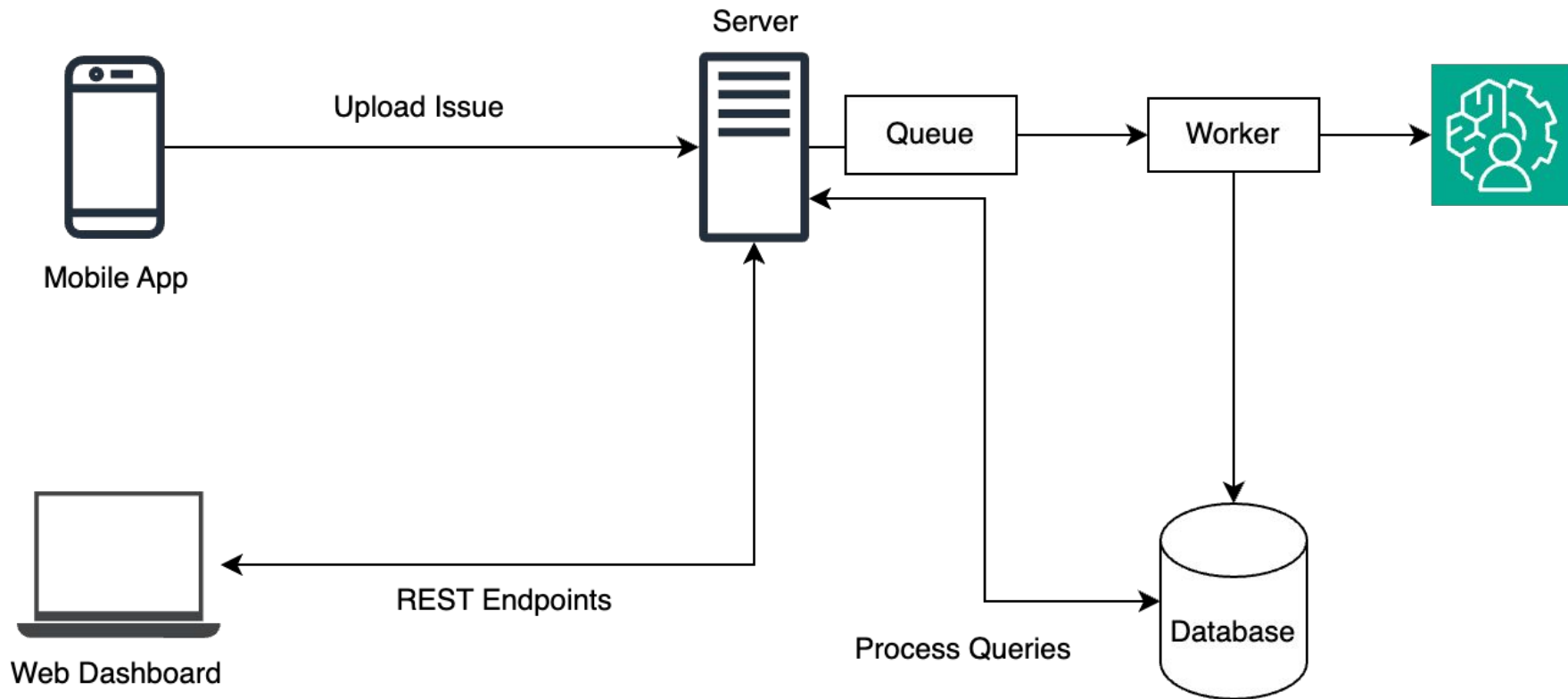
24/7 Instant reporting

Tracking

Real-time tracking

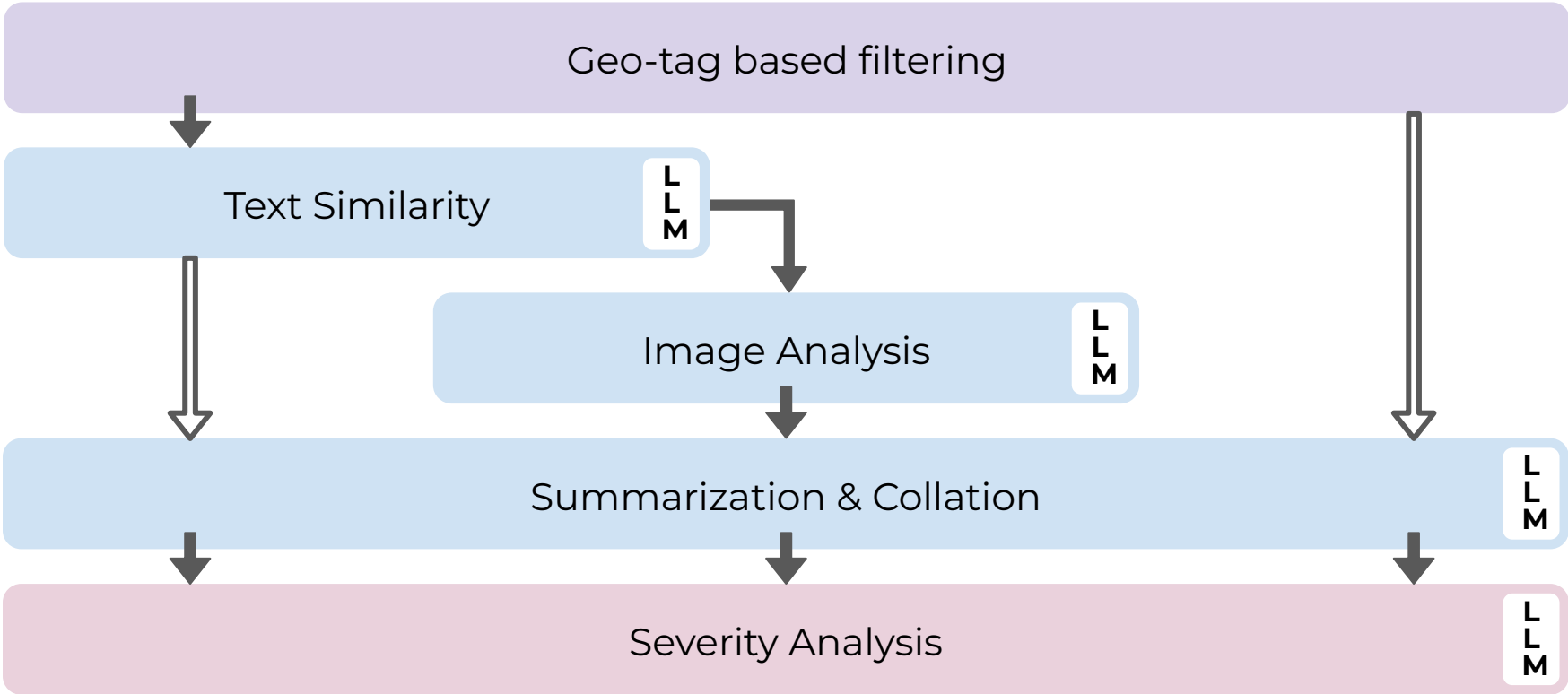
Sense of satisfaction

Architecture Overview

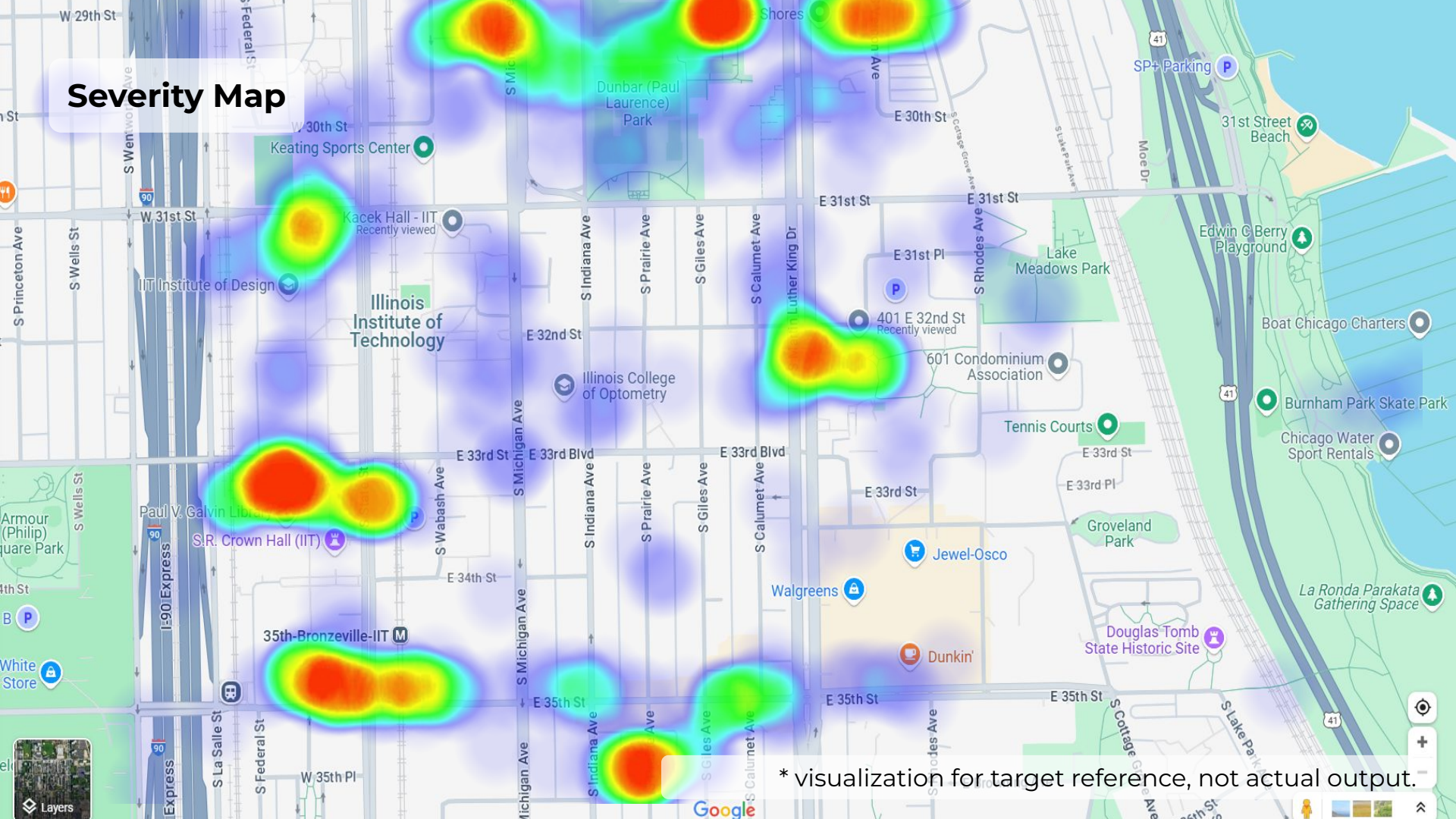


Issue Processing Pipeline

↓ MATCH found ↓ NO MATCH



Severity Map



Demo