VIVEK KUMAR JHA

📞 +91 9560773008 | ✉ er.vivekjha93@gmail.com | 🔎 Ghaziabad (NCR)

- https://vivekjha93.github.io/vivekjha_portfolio/
- LinkedIn: https://www.linkedin.com/in/er-vivek-jha-287109166/

CAREER OBJECTIVE

Aspiring Full Stack Developer with 5+ years of IT support experience and recent hands-on training in frontend, backend, and SQL technologies. Seeking to transition into a developer role where I can apply my strong problem-solving skills and technical foundation to build scalable web applications.

SKILLS SUMMARY

React.js | Django | Python | SQL | HTML | JavaScript | MongoDB | Git | VS Code

TECHNICAL SKILLS

Frontend: HTML, CSS, JavaScript, React.js

Backend: Python, Django, Node.js

Database: MySQL, MongoDB

Tools: Git, VS Code

Networking: TCP/IP, DHCP, VPN, LAN/WAN

Others: REST APIs, JSON, CRUD operations

PROJECTS

📌 Portfolio – A Personal Portfolio Website

- Designed and developed a responsive personal portfolio website to showcase my skills, projects, and certifications.
- Implemented HTML, CSS, JavaScript, React, Tailwind for frontend development.
- Integrated dark mode toggle, contact form with email response, and SEO optimization.
- Deployed the website using GitHub Pages

📌 MakemyChai – A Fast Food & Cafe Business Website

- Designed and developed a fully responsive website for a local cafe.
- Included menu sections, contact page, Google Maps integration.
- Hosted live using Hostinger (makemychai.in)

Tech Stack: HTML, CSS, JavaScript

📌 Customer Management System (CRM Tools)

- Created a dashboard to add, edit, delete, and search Customer records.
- Integrated authentication and role-based access.
  Tech Stack: React.js, Django, MySQL

CERTIFICATIONS

Python Full Stack Developer – Ducat Training Institute (Feb 2024 – Mar 2025)

EDUCATION

B.Tech – Electronics & Communication Engineering

Dr. A. P. J. Abdul Kalam Technical University, 2012–2016

WORK EXPERIENCE

Tech Mahindra – Technical Support Lead (Client: Flipkart, Bharti Airtel) | Jun 2019 – Jan 2024

- Diagnosed software, hardware, and networking issues for 1000+ users.
- Led a team and maintained issue-tracking systems.
- Documented resolutions and trained junior staff.
- Worked closely with Dev/Infra teams — built strong technical foundation.

Digitide Business Solutions – Swipe Network Specialist & CRM (Client: BharatPe) | Jun 2024 – Present

- **Maintained and supported Swipe POS devices** while ensuring seamless frontend integration with merchant dashboards and web portals.
- **Developed responsive UI interfaces** using HTML, CSS, and JavaScript to display swipe transaction data and CRM analytics in real-time.
- **Integrated frontend systems with CRM and swipe device APIs**, enabling smooth data flow and better customer tracking.
- **Collaborated with backend teams** to troubleshoot swipe device network errors and reflected updates instantly on the user interface.

STRENGTHS

- Strong logical & analytical thinking

- Self-motivated & quick learner

- Team player with leadership experience