



Casagrand Tudor Owners &lt;casagrandtudorowners@gmail.com&gt;

## Discussion on the Tudor project status and address owners concerns

Rajesh V &lt;rajesh.v@casagrand.co.in&gt;

Tue, May 28, 2024 at 6:00 AM

To: casagrandtudorowners@gmail.com

Cc: "Anu Kumar K." <anukumar@casagrand.co.in>, casagrand-tudor-owners@googlegroups.com, Raja R <raja@casagrand.co.in>, Rajiv Kumar <rajiv@casagrand.co.in>, Varunya Len <varunya@casagrand.co.in>, Tudor Project <tudor@casagrand.co.in>, Ansary syed <anszary@casagrand.co.in>, Customer Delight <customerdelight@casagrand.co.in>, Kayalvizhi R <kayalvizhi@casagrand.co.in>, Satheesh Kumar <satheesh.r@casagrand.co.in>, Raja Sekar M <rajeskar@casagrand.co.in>, aishwaryajith@gmail.com, ajith.k1984@gmail.com, Anand Krishnan <anand.adk26@gmail.com>, ashwinee.achu02@gmail.com, avnsdprasad@yahoo.com, Balaji R <balajir1981@gmail.com>, Balamurugan S <balamuruganshanmukham15@gmail.com>, Bhupendra Davey <bhupidavey@gmail.com>, Biswajit Pramanam <biswajit30prama@gmail.com>, Bhagyalakshmi Ramesh <blassociates2003@gmail.com>, priya darshan <s.priyadarshan@gmail.com>, coolsatyen652@yahoo.co.in, deviprakash27@gmail.com, dhivakar r <dhiva.raj04@gmail.com>, Kalyan S <dixeena@gmail.com>, Arun C <drcarun@gmail.com>, Swetha Narla <drswetha.gmc2k2@gmail.com>, Abhishek Mishra <greatabhi2078@gmail.com>, Indumathi Saravanan <indhumathisaravanan22@gmail.com>, isaacjohny@gmail.com, Vivek M <t.vivek.m@gmail.com>, kamalapriya.k98@gmail.com, karthikgandhi@yahoo.com, Vivekanandan P <keviv.p@gmail.com>, Muthukumar K <kmuthukgym@gmail.com>, Lavanya Kishore <lavan880@gmail.com>, Lakshminarayanan Soundararajan <lux529@gmail.com>, mani\_vannanm@yahoo.com, manikandanck@yahoo.com, mukumari474@yahoo.com, nagsai2@yahoo.co.in, Niveditha M <niveaneytiri@gmail.com>, Rohini Satheesh <nrohini908@gmail.com>, Shankar N <nsshankarn1@gmail.com>, padmamaathank <padmamaathank@gmail.com>, Pravee Cns <praveecns@gmail.com>, prince\_micro@hotmail.com, rajesh@trunowindia.com, Ranjana Chandrasekar <ranjanachandrasekar@gmail.com>, Rohini Gopalaswamy <rohinikrtnj@gmail.com>, rsk\_joshi@rediffmail.com, S Prasanna <samanthulaprasanna184@gmail.com>, "B.Saravanan" <saravanananautomatic@gmail.com>, Saravanan Gurunathan <saravanang3@gmail.com>, Saravanan Saravanan <saravanananvnl2012@gmail.com>, Satheesh S <satheesh.buzz@gmail.com>, sathiesh@desinos.in, sathyianm@yahoo.co.in, Senthil Arun <senbind@gmail.com>, shakeela\_sathish@yahoo.co.in, shrivnmaha@gmail.com, Siva Krish <sivakrish.1994@gmail.com>, shoban <skv.shoban@gmail.com>, prathan stephen <smartysteven97@gmail.com>, srinivasa.veda@gmail.com, sugumarranganathan52@gmail.com, sunibai@gmail.com, Suresh Jagannathan <suresh.amirtham@gmail.com>, suresh\_icici2001@yahoo.com, tompulicken09@gmail.com, Vaishnavi Kumar <vaish.arch15@gmail.com>, Vanathi T <vanathimphil2022@gmail.com>, Malathi Subash <varshasubash2004@gmail.com>, Vigneshwaren Saravanan <vicks08081976@gmail.com>, vignesh N <vignesh09101992@gmail.com>, Victor James <viktorjames@gmail.com>, vinayagam\_t@yahoo.com, vivek rajasekharan <kprvrun@gmail.com>, vsrajan27@yahoo.com <ragav.vfs@gmail.com>, Premchander V <premchander21@gmail.com>, "kpramcool@gmail.com" <kpramcool@gmail.com>, Dhayanidhi Rajasekaran <mail2dhaya@gmail.com>, kavitha\_ganesan2005@yahoo.co.in, Anuradha Bhaskar <anoobhaskar@gmail.com>, prabhakaran dhananjeyan <chemprab@gmail.com>, Asadulla sharif F <mastershareef@gmail.com>, jawaharsivakumar@yahoo.co.in, vignesh t <vignesh\_jobs24@yahoo.in>, "kalaivignesh1@gmail.com" <kalaivignesh1@gmail.com>, BALASUBRAMANIAN DHANABAL <dhanabal.b@gmail.com>, Paul Thomas <paulthomasas@gmail.com>, balaji narasimhan <aruna231972@gmail.com>, "sree.app2017@gmail.com" <sree.app2017@gmail.com>, Lavanya Parthasarathy <lavanyapjj@gmail.com>, Parthasarathy Balasubramanian <partha4791@gmail.com>, "gaya3.jan@gmail.com" <gaya3.jan@gmail.com>, Shankar Venkatachalam <Shankar6570@gmail.com>, "aruncasa@gmail.com" <aruncasa@gmail.com>, "arun@cgproperties.com" <arun@cgproperties.com>, Mangal Raj <mangalraj@casagrand.co.in>, Magesh J <magesh@casagrand.co.in>, rajesh\_701@hotmail.com, Rajesh Kumar <rajeshthepro@gmail.com>, Ramkumar Arun <ramkumararun8@gmail.com>, rengarajan g <rengarajan83@gmail.com>, Siddharth Rajendiran <siddharth.harrington@gmail.com>, Vijayan N <vijayann236@gmail.com> Hariprabhu V <hariprabhu.v@casagrand.co.in>, RameshKumar Murugan <rameshkumar.m@casagrand.co.in>

Dear Sir/Mam,

Vanakkam!

Hereby sharing the MOM held on 25th-May-24 commitments on the various points discussed for information.

<b>Venue : TUDOR SITE</b>			
<b>Date : 25-May-24</b>			
<b>Participants</b>			
<b>Mr.Raju and Team - Project Head</b>			
<b>Mr.Ramesh - Customer Delight</b>			
<b>Mr.Rajesh, Hariprabhu - Customer Relationship Management</b>			
<b>TUDOR Customers</b>			
S.No	PLAN of WORK EXECUTION	Date of COMPLETION During Customers Meet	Date of COMPLETION after consulting with Respective Stakeholders
1	DATE of COMPLETION	30-Jul-24	30-Jul-24
2	Entrance Lobby front	30-Jun-24	30-Jun-24
3	Rear Side Entrance	15-Jul-24	15-Jul-24
4	Paver Block work completion around the project	30-Jun-24	5-Jul-24
5	All Lifts prescribed for respective blocks	30-Jun-24	15-Jul-24
6	PODIUM 2 - CORE B	15-Jul-24	15-Jul-24
	PODIUM 3A- CORE G	25-Jul-24	25-Jul-24
	PODIUM 3B- CORE D	5-Aug-24	5-Aug-24
7	landscapes around the project	15-Jun-24	20-Jul-24
8	Completion of Car Parking	15-Jun-24	30-Jun-24
9	Entrance Gate & Security Room	30-Jul-24	30-Jul-24
10	CCTV	30-Jul-24	30-Jul-24
11	Compound Wall	30-Jun-24	30-Jun-24
12	CABLE WORK ELECTRICAL	READY	READY
13	EB Connection	30-Jul-24	30-Jul-24
14	Generator Voltage Capacity	READY WILL BE PROVIDED IN MEAN TIME	READY WILL BE PROVIDED IN MEAN TIME
15	WTP	Ready	Ready
16	STP	Ready	Ready
17	Painting work at all blocks	30-Jun-24	30-Jun-24
18	Club House	15-Jul-24	30-Jul-24

Customers Queries		CG's Commitment
1	lifts will always be operational once key is to be handed over to the incharge	lifts will always be operational once key is will be handed over to the incharge
2	A help desk should be activated over whats up platform all participants from customers and CG Representatives should be the members of it. In order to monitor the work progress on a timely basis.	As per CG's policy there should not be a group between customer's and CG staffs in any social forum like whats up. Customers are requested to contact the respective site incharges for further updates on work progress

3	7 bore wells are already there in addition to it 1 more bore well should be provided.	It has been experienced from our other projects that the maintenance charge seen to be higher while treating the raw water through WTP than bought out water through tanker lorries. Hence, Customers here by are requested to decide on the water source from WTP or Bought out from tanker lorries.
4	Metro & sewage to be concluded -	Metro & Sewage connectivity , we will check and confirm shortly
5	Review on a weekly basis should be happening a group of customers will inspect the work execution status once in a week.	Review on work progress can be organized with a group of customers once in fortnight.
6	Customers wanted CG to provide the break up of ₹ 7.5 Lakhs which customers paid towards other charges (EB, Legal, Infrastructure etc).	The charges are a bundle package of various charges towards EB,WATER, INFRA,LEGAL,MAINTENANCE, SEWAGE hence the break up shall not be derived.

Regards,

V.RAJESH - CRM

SENIOR MANAGER

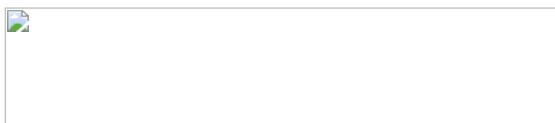
9384899056

NPL Devi,#111, 4th Floor |L.B.Road,

Thiruvanmiyur | Chennai – 41

Ph: 044-44111111

[www.casagrand.co.in](http://www.casagrand.co.in)



**Disclaimer Statement:** Information contained and transmitted by this E-MAIL is proprietary to Casa Grande Private Limited and is intended for use only by the individual/entity to whom/which it is addressed, and may contain information that is privileged, confidential or exempt from disclosure under applicable law. If this is a forwarded message, the content of this E-MAIL may not have been sent with the authority of the Company. If you are not the intended recipient, an agent of the intended recipient or a person responsible for delivering the information to the named recipient, you are notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited. If you have received this communication in error, please delete this mail.