

# Vivekpandian Veerapandian

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**Data Scientist with 4 years of experience** in extracting customer and marketing insights from data points by building Linear and Non-Linear ML models. Established a \$25k revenue E-commerce business by recommending data-driven solutions.

## EDUCATION

The University of Texas at Dallas - **M.S., Business Analytics (Data Science Specialization)**, 3.67 Jan 2019 – Dec 2020

- Mentored 15 Grad Students for ML Project competition, and secured 3rd place. Built end to end regression model, developed web app using FLASK that predicts house price and hosted the app in the cloud using AWS.

College of Engineering Guindy, India - **B.E., Electronics and Communication** Aug 2007 – May 2011

## WORK EXPERIENCE

**SuperWorld**, United States – Augmented Reality Real Estate on Blockchain

**Data Science Intern** | R Sept 2020 – Present

- Developed an interactive web app in R-shiny that does **real-time end to end sentiment analysis** of SuperWorld's tweets

**Ordermycake.in**, India – E-Commerce B2C Platform to sell Bakery Products

**Senior Data Scientist** | Python, Tableau, AWS EC2, S3 Oct 2016 – June 2018

- Generated **18% increase in revenue to \$5k** in 2017 by leveraging **NLP techniques** to analyze customers feedback
- Recommended optimized price for products by web scraping and data mining to analyze competitor product prices, leading to a **\$3K increase in yearly revenue**
- Designed 3 A/B tests to identify the most engaging marketing campaign, resulted in a **30% increase in sales** and examined 8 layouts and designs, **increased Add to Cart rate to 40%**
- Led a 10-member cross-functional team to build an end to end B2C platform to expand the **operations from 2 to 8 cities** and presented reports to stakeholders using **Tableau** charts and dashboards

**Data Scientist** | R, Python Jan 2015 – Sep 2016

- Identified **4500 potential churn customers** by developing ML models using Logistic Regression, Decision Tree and **mitigated 36%** by offering them discounts
- Initiated a new payment method to solve delivery problems that satisfied customers and **increased unit sales to 6.5%**
- Revamped coupon mailing strategy for 3 customer segments by clustering using **K-means** and identifying the most engaging coupons leading to a **12% estimated increase in headcount**
- Built **machine learning pipelines using python**, optimized XGBoost model by adding new features to improve precision rate to 76% for the likelihood of purchase by analyzing consumer behavior

**Cluster Wireless Software**, India – Developed Software which facilitates M2M communications through IoT applications

**Software Engineer** | MySQL Mar 2012 – Sept 2014

- Designed **SQL queries** to extract information from IoT sensor data and identified anomalies by K-means clustering
- Analyzed product pain points and collaborated with a multi-functional team to develop robust solutions to meet client requirements, increased project conversion to 30%

## PERSONAL PROJECTS (MACHINE LEARNING)

**Can I predict your food? Maybe I Can!** | Android SDK, Python (Deep Learning, GPU) Sept 2020 – Present

- Gathering food images using JavaScript Console Window and python, and labeling by "Labellmg" annotation tool
- Building a prototype that takes data from users and does **end to end ML to classify foods** using **TensorFlow Lite**

**Uber Tweet Analysis** | Python (Natural Language Processing, Unsupervised Learning) Mar 2020 – July 2020

- Data mined 5 years Uber tweets using Tweepy, stored in MongoDB, cleaned and processed data by establishing an **ETL pipeline**, and identified 3 key topics that customer mentioning using **LDA algorithm** and achieved coherence score of 0.36

**Credit Card Fraud Detection** | Python (Supervised Learning) May 2019 – July 2019

- Performed **quantitative analysis**, and **hypothesis testing**. Built an ML pipeline in PySpark to predict fraud transaction using SVM, KNN, Naïve Bayes Random Forest, and Neural Networks with **SMOTE** resampling and achieved AUC of 0.82

## TECHNICAL SKILLS

**Programming:** Python (Scikit-learn, Pandas, Numpy, TensorFlow, PyTorch, Keras, Spacy, PySpark), R, SQL, SAS

**Visualization:** Tableau, Power BI, Shiny, Plotly, Streamlit

**Databases & Bigdata:** Snowflake, MySQL, PostgreSQL, Oracle, MongoDB (NoSQL), Hadoop, Hive, Spark