

Curriculum Vitae

**Vivek Kadam** (Associate Id - 314368) **Mobile:** +91–09850220482

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Professional Summary:

* 16+ yrs. of experience in the field of Software Testing & Quality Assurance.
* 12+ yrs. experience testing Banking & Financial applications & solutions for some of the major banks;

**Royal Bank of Scotland, Shinsei Bank, Barclays Bank** **and Credit Suisse.**

* Experience with **Equity IT Trading** floor applications like **Order Routing & Exchange Link**

**systems** using different electronic trading protocols in **APAC market**.

* Experience with **Dark Pool** / **Internal Order Crossing Engine** and **Smart Order Routing** applications
* 3+ yrs. onsite work experience in UK and Japan at client location in multiple client facing roles &

responsibilities involving Onsite Coordination, Defect & Incident Management and Test Analyst.

* 5+ yrs. work experience in **Securities Lending** – Investment Banking domain.
* Sound knowledge of Investment Banking domain with hands on experience in Prime Brokerage area

while working on **Securities Lending, Collateral Allocation and Client Asset Utilization** projects.

* Good knowledge & experience testing **FIS – Global One & Loanet** product and various in-house Trade

Capture & Settlement systems/applications.

* **Core expertise** in Functional Testing, Static & Dynamic Testing, Re-testing & Regression Testing at

Integration Testing, System Testing and User Acceptance Testing (UAT) test levels to validate the

Functionality of product/software based on SRS, FRS & BRD.

* **Core expertise** in Requirement Gathering from Client/BA and preparation of Test Plan, Test Estimation,

Test Strategy, Test Schedule, Resource Planning, Test Scenarios & Test Cases, Traceability Matrix, Test

Data, Testing Progress Report and Test Completion Report preparation.

* Experience using Rapid Software Testing techniques of **Heuristics Test Strategy**, **Mind Maps** and

**Exploratory Testing**

* Experience creating & maintaining **Knowledge Repository** within team which aids new joiners in

understanding the applications/systems and be able to contribute sooner to the project.

* Experience working in the role of **Project Management** which involved setup of an E2E test environment

for Client Assets Utilization, Regulatory test project.

* Expert and experience working in the role of **Defect & Incident Management** and decentralized,

geographically distributed team of business users & project staff

* Team Leading & handling experience in projects involving Offshore Onshore model
* Formalized & successfully implemented **Root Cause Analysis** process in teams that helped lower defect

rejections and leaks into UAT/LIVE.

* **Extensive experience** in Black Box testing of Mainframe, Oracle GL, GUI & Web based 2 & 3 tier

applications and solutions.

* Successfully acquired **ISEB & ISTQB Software Testing certification** & currently preparing for ISTQB

Advance level – Test Management certification.

* **Experience in risk management**, client communication, stake holder liaising, managing productivity

and billability of resources.

* Commitment and capacity to work under pressure, handle the assignments individually for and on

behalf of the team.

* Well acquainted with Software Development Life Cycle, Software Testing Life Cycle, Concepts and

Methodology which helps me ensure successful delivery of a solution according to Business needs &

requirement on time & within budget and to the appropriate quality bar.

* Proactive and Excellent Team Player possessing good Communication & Interpersonal Skills.
* Having a quest and zeal to learn new things & technologies for getting the job done and also like to

undertake challenging tasks in order to grow on professional & personal front.

Technical Skills Set:

* **Certifications –** ISEB & ISTQB Foundation Certification in Testing from British Computer Society
* **Test Management Tools –** HP-ALM 11x and JIRA
* **Operating Environment -** UNIX, Windows 9x/XP
* **Configuration Management Tool:** VSS 6.0 & Livelink
* **Language –** C and SQL
* **Others:** TOAD, SQL Server, Putty, WinScp, Beyond Compare, FreeMind

Achievements:

* L0 & L1 Cognizant Certifications in Investment Banking.
* Champagne Team Award – RBS OFP Test Services
* Champagne Award on Atos Origin United Kingdom

Academic Record:

* **Bachelor of Engineering – Computers** with 53% in 2005 from M.C.O.E. affiliated to Pune University.
* **Diploma in Computer Technology** with throughout 1st Class in 2001 from S.V.C.P. under M.S.B.T.E.
* **S.S.C.** with 81 % in 1998 from Maharashtra Board.

Professional Experience:

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| --- | --- | --- | --- |
| **Organization** | **Designation** | **From** | **To** |
| Cognizant Technology Solutions, India Pvt. Ltd. | Senior Associate | 02nd Nov 2011 | Till Date |
| ATOS India Pvt. Ltd. Pune | Test Analyst | 07th March 2008 | 01st Nov 2011 |
| Virstra i-Technology Services Ltd. Pune (IBU of Nucleus Software Exports Ltd. www.nucleussoftware.com) | Test Engineer | 21st Aug 2006 | 06th March 2008 |

Professional Work Experience:

**Current Organization:** Cognizant Technology Solutions India Pvt. Ltd. (<https://www.cognizant.com/>)

**Current Client –** Credit Suisse Group AG

Working on APAC region Exchange connectivity applications responsible for Order Routing and Exchange Link that provides an interface banks Order Management system and Exchange Trading system.

Also experience with Dark Pool (Internal Order Crossing Engine) & Smart Order Routing Systems.

##### **Responsibilities as Sr. Test Analyst:**

* Functional & Regression testing at System & System Integration Test levels.
* Review & Analysis of Business and Functional requirements mentioned in Detailed Design Document / Business Requirement Document / Use Case Document.
* Preparation & Peer Review of Test Cases & Test Scenarios.
* Traceability / Mapping of Test Cases & Test Scenarios to Business & Functional Requirements in Quality Centre.
* Test Data gathering & management.
* Test Execution, Defect reporting & tracking and re-testing.

**Previous Client:** Barclays Capital

##### **Responsibilities as Test Analyst & Team Lead:**

* Functional & Regression testing at System & System Integration Test levels.
* Review & Analysis of Business and Functional requirements mentioned in Detailed Design Document / Business Requirement Document / Use Case Document.
* Preparation & Peer Review of Test Cases & Test Scenarios.
* Traceability / Mapping of Test Cases & Test Scenarios to Business & Functional Requirements in Quality Centre.
* Test Data gathering & management.
* Test Execution, Defect reporting & tracking and re-testing.
* Test Metrics gathering & management.

**2nd Organization:** ATOS India Pvt. Ltd.

1. **Worldline Pay – Consumer Account Service**

* **Domain:** Payment Card Industry
* **Team Size:** 8

The new Worldline Pay Customer Account Service is part of ATOS Worldline’s strategic initiative to continually enhance its application suite Worldline Pay, a comprehensive solution for all types of electronic payments that offer secure real-time and back office transaction processing for an acquirer and/or an issuer business. It’s used for handling Accounts and the various monetary and non-monetary actions performed on them and their impact on the Accounts (Liable Balance, Open to Buy Limit etc.) Before creation of an account there are several other modules in CAS which are used by the Accounts. They are as follows - Holiday Calendar, Event Calendar, Closure Calendar, Operation Type Tree, Fee Models, Restriction Models, Statement Model, Component Templates, Interest Models, Account Profile, Account Hierarchy profile, Account Templates, Account Hierarchy Templates, MCC Groups, etc.

* **Role: Test Analyst**

1. Functional & Regression testing at Integration and System Test levels.
2. Review & Analysis of Business and Functional requirements mentioned in Detailed Design Document / Business Requirement Document / Use Case Document.
3. Preparation & Peer Review of Test Cases & Test Scenarios.
4. Traceability / Mapping of Test Cases & Test Scenarios to Business & Functional Requirements in Quality Centre.
5. Test Data gathering & management.
6. Test Execution, Defect reporting & tracking and re-testing.
7. Test Metrics gathering & management.
8. **Royal Bank of Scotland - Optimising Finance Programme**

* **Domain:** BFSI
* **Team Size:** 22

This programme deals with replacing the bank’s current mainframe based Walker GL System with Oracle E-Business Suite. It will integrate with the required source feeds into a single Chart of Accounts (CoA), provide a Management Information repository, and provide feeds out to the external dependant reporting systems. This programme includes new business processes as below:

1. Feeds In from External Systems
2. FLE Operational
3. FLE Reporting
4. Feeds Out to External Systems

* **Role 1: Onsite coordinator**

1. Front Office coordinator for India Back Office testing team.
2. Test Scenario preparation for various End 2 End test cycles.

* **Role 2: Defect & Incident Management with below responsibilities**

1. Chairing & Running Daily Defect meeting for discussing all Open Severity 1 & 2 defects with

the test team leads and fix owner/Development teams.

1. Dashboard preparation for stakeholders of the project showing progress made in various test

cycle’s progress and type of defect’s being raised, fix owner for defects & their life span.

1. Chairing & Running Incident Management calls for doing root cause analysis of Open state

‘Severity 1’ defects with various test team leads & fix owner teams.

1. Quality Assurance of defect raised in different E2E test cycles by various test teams.
2. Defect tracking throughout Defect’s Life Cycle.
3. Defect follow up with respective Fix Owner/Development team.

* **Role 3: Test Analyst for Feeds Out & MI Security components of Oracle EBS Apps**

1. Analyze & understand the Business requirement & flow from the test basis documents.
2. Preparing test data for E2E scenarios.
3. Preparing Test Scripts for Test Execution.
4. Test Execution & Defect reporting.

1. **National Health Services Scotland – Scottish Immunisation and Recall System**

* **Domain:** Healthcare
* **Team Size:** 7

SIRS is an immunisation system for pre-school children under the age of six years. It invites these children to receive full courses of immunisations and boosters against Diphtheria, Whooping Cough, Tetanus, Poliomyelitis, Haemophilus Influenza B, Measles, Mumps, German measles, Meningitis C and Pneumococcal. It is also used to identify adults over 65 years eligible for Influenza and Pneumococcal immunisations. Its main benefits are the automated call and recall of children for immunisation, the availability of standard reporting, and the availability of information for statistical analysis. SIRS links with other systems within the CPC group namely CHI, CHSP P-S and CHSP S.

* **Role: Test Analyst**

1. Inspection & review of Design documents, Functional Documents, Business Requirement

Document of the quarterly releases.

1. Preparation of Test Conditions based on Functional Documents & Business Requirement

Document of the quarterly releases.

1. Peer review of Testing Team deliverables.
2. Test Data preparation & Test Execution.
3. Defect reporting, tracking & re-testing.
4. **SAIP (Service and Applications Information Portal).**

SAIP is an intranet portal developed by Atos Origin (India), for Atos Origin (UK) - GSS division. SAIP is a reference system to contain details of the Services (e.g. Applications Management contracts), and the Applications associated with those Services. The system also contains a Best Shoring Assessment function able to assess Applications for their suitability for locating at on offshore facility. The Service and Application data will support functions including bids and marketing, service catalogues estimating and risk assessment.

1. **Business Account Fuel Card System.**

The system is used to keep track of, update and issue of business account fuel cards. The application is purely accessible to customer service staff. The graphical user interface allows staff to update / amend details, pertaining to the use and ownership of business exclusive fuels cards. A self contained system, it functions independently of payment systems such as SIPS. It was originally developed from an old local account (LAC) system, when it became apparent that there was a requirement for business account cards that could be used at multiple sites. This was achieved by defining a retailer against which the cards could be used. Customers can essentially “add credit” to the business card, by supplying valid credit information to the customer service staff. It hosts a limited amount of users, however the importance of the system should not be underestimated, due service provided.

**1st Organization: Virstra i-Technology Services Ltd. Pune**

(IBU of Nucleus Software Exports Ltd.[www.nucleussoftware.com](http://www.nucleussoftware.com))

* **Domain:** BFSI (Shinsei Bank - Tokyo, Japan.)
* **Team Size:** 33 (Tokyo – 26 & Pune - 07)
* **Role:** Test Engineer

1. Functional & Regression Testing at System & UAT i.e. User Acceptance Test Level’s.
2. PIPA, Usability, Fitness for Purpose & other Acceptance Testing.
3. Preparation and Execution of Test Scenarios and Test Cases.
4. Defect reporting, tracking & re-testing.
5. Test Closure Activities.
6. **Product: Internet Banking Channels**

There are 2 Internet Channels are provided to customer for Internet Banking purpose allowing customers to access their Account and do various types of transactions online like Fund trading, Fund Transfer, Investments, etc.

* FCY MF Buy / Sell on Internet Channels.
* FX Buy / Sell on Internet Channels.
* Internet Login Security for Internet Banking Applications using OTP device, Grid Card,

USN & Image and MACID.

* Transaction Security for Internet Banking Applications using OTP device & Grid Card.

1. **Product: Beneficiary Registration & Fund Transfer Control System.**

The role of this system is to set up a central database for beneficiary registration & fund transferred in local & foreign currency. This new system will accept request from back office system or Internet Channel and process the request and give result based on various parameter defined rules/control conditions. If the predefined conditions are met, the system will give OK response real time. Otherwise, the system will give pending response and move the request to an exception queue. The request in exception queue will be reviewed by operator and the operator will either approve or reject it after verifying the details based on which the actual Fund transfer will happen to Beneficiary Account.

1. **Product: Windows To operation (WTO).**

This is a web based product designed for Shinsei Bank Tokyo, Japan who is one of the leading Bank in Japan having their headquarters in Tokyo, Japan. They are into Corporate & Retail Banking offering various financial services like Yen & Foreign Currency Deposits, Mortgage Loans, Housing Loans, and Forex services, etc. This web based application has various modules like Account Opening Applications, Approval Applications, Expense Application, etc…

* Account Opening Applications for branch & through web
* Approval Application
* Expense Reimbursement Applications
* Master Reporting Tool

1. **Product: Orbi Invest.**

This is a web based application used as a branch channel which handles FCYMF investment i.e. Foreign Currency Mutual Fund investment. It handles all the subscription, Redemption, Dividend and other transactions related to Funds to which customers wish to subscribe to.

* Fund Merger.
* Exception Window for Exception Orders.
* Exception Window for Order Processing.

1. **Product: Flexcube Investors Service (FCIS).**

This is a web based application used as a branch channel which handles LCYMF investment i.e. Local Currency Mutual Fund investment i.e. in JPY. It handles all the subscription, Redemption, Dividend and other transactions related to Funds to which customers wish to subscribe to.

* Mutual Fund Switch Transaction.
* Mutual Fund Stop Transaction.
* Mutual Fund Holiday.
* Mutual Fund Transfer.