BRENDAN SMITH

CUSTOMER CARE & CASHIER

SUMMARY / OBJECTIVES / PROFILE

Seeking a position as a cashier in a reputable organization

WORK EXPERIENCE

CUSTOMER SERVICE CASHIER, SCOTTSDALE GOLF COURSE

Scottsdale, Arizona — 2012-2015

Responsibilities:

- Collecting payments by accepting cash, check, or charge payments from customers; making change for cash customers.
- Verifying credit acceptance by reviewing and recording driver's license number; operating credit card authorization system.
- Balances cash drawer by counting cash at beginning and end of work shift

Accomplishments:

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- Exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.
- Ut enim ad minim veniam, quis nostrud exerc.

CUSTOMER SERVICE CASHIER, PHOENIX INTERNATIONAL

Phoenix, Arizona — 2011-2013

Responsibilities:

- Redesigning of checkout procedures
- Handling online banking transactions
- Attending to customer's cash related issues and finding effective resolutions
- Handling cash, check, and credit card transactions
- Recording daily transactions

Achievements:

- Employer of the year Award 2012
- Increased customer satisfaction level by 25%
- Personal customer service satisfaction level of 96%

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION

Northern Arizona University — 2010-2014

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BACHELOR OF ARTS

Brentwood College of Commerce — 2006-2010

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PERSONAL DETAILS

4594 – Fleming Way. Flagstaff, AZ 23831

T (123) 456 7899 M 000 000 000

brendan@smith.com

PROFESSIONAL SKILLS

Proficient with: MS Office, Photoshop

Experienced graphic artist well versed with: Adobe Photoshop, Adobe Illustrator and After effects

Charismatic and confident public speaker

LANGUAGES

English native language

Italian

Advanced: speaking, reading Intermediate: writing

Spanish

Intermediate: speaking, reading Basic: writing

REFERENCES

Roger Lewis T 000 000 0000 email@address.com

James Moody T 000 000 0000 email@address.com

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