

Objective:

To pursue a career with a company having a global vision, which encourages creativity and offers an opportunity to learn and develop both in professional and personal life with team work.

Professional Summary:

- **6+ years** of IT experience in application development & enhancement, service delivery, maintenance in **Java , micro services , Spring Boot, Spring Cloud, Mule, Splunk, App Dynamics, Devops.**
- Experience in applications/production support of large and critical network with 24/7 uptime.
- Knowledge of Healthcare , Banking & Finance domain.
- Very good analytical and programming skills.
- Able to communicate effectively with multifunctional teams, programmers and technical staff at all levels.
- Ability to deliver results, meeting tight deadlines.
- Ability to learn new technology, new domains and share knowledge.
- Good communication, leadership and organizational skills.
- Well versed with incident/problem/change management process.

Professional Experience

Senior Associate Technology at Synechron Technology.

Technical Skills

- Operating Systems: UNIX, Windows.
- Technical Skills: JAVA, Spring core, web services, Micro services, Spring Boot, Spring Cloud, Splunk, Mule.
- Other Utilities: Clear Case , Clear Case , SOAPUI, Clear Quest, SQL, MySQL, DB2, Ultra Edit, Rumba, Autosys,JIRA, Postman, PCF, AWS.
- Other Skills: XSD, XSLT, WSDL, WAS, web sphere MQ, SQL, Oracle, AppDynamics.

Certifications

- Foundation Certificate in IT Service Management

Summary of Experience:

- Aug 2019 to till date working for Synechron Technology.
- FEB 2014 to July 2019 worked for Infosys Technology.

Project Details

Project Summary:(Synechron)

Client: HSBC

Project Name: Digital Services

Duration: Aug 2019 - Till date

Description:

The Project related to Retail banking and wealth Management, which includes Web application performance base lining, analysis, tuning, capacity planning and demand forecasting , Work closely with development and QA teams on new and ongoing technology projects related to performance, high availability and scalability including load-based dynamic provisioning and de-provisioning of systems, etc.

- Working on Spring Boot And Mule API, including requirement gathering, modeling, analysis, architecture design, prototyping, developing and testing.
- Assist with development and implementation of DevOps SRE solutions for large scale distributed web applications across multiple tiers and data centers.
- Coordinate with our enterprise operations team to communicate with impacted stakeholders and clients, escalating where appropriate
- Develop Splunk and appdynamics dashboards and reports for API for different regions.
- Strong experience monitoring solutions such as Splunk, Appdynamics etc.
- In depth and extensive Knowledge in setting up alerts and Monitoring recipes from the Machine generated data.
- Experience on log parsing, complex Splunk searches, including external table lookups, Splunk data flow, components, features and product capability.
- Writing Splunk Queries, Expertise in searching, monitoring, analyzing and visualizing Splunk logs.
- Hands on experience in customizing Splunk dashboards, visualizations, configurations using customized Splunk queries.
- Expertise creating and maintaining Splunk reports, dashboards, forms, visualizations, alerts.
- Identifying the Critical applications for System resource utilization (CPU, Memory, Threads etc.) & JVM heap size was monitored using AppDynamics.
- Created health rules Dashboards and Reports for various applications on AppDynamics.
- Familiarity with agile software development processes including software builds and source code control. Identifying GAP's in current tooling and areas of improvements, working towards delivering the tools and where required engaging with other Scrum teams to ensure delivery of improvements.
- Perform responsibilities of conducting root cause analysis as well as statistical analysis of data.

Project Summary:(Infosys)

Client: UBS

Project Name: GRLS

Duration: MAY 2016 - July 2019

Description:

The Project is about providing support for business applications for Java based application. This includes code promotion, incident management, functional account management, work request management, event console management, job scheduling, file and database table management, transfer/ load/ extracts data management, application wellness checks, application recovery, and disaster recovery.

Roles & Responsibilities:

- Provide support for java and SAP based application.
- Application lead with responsibility to guide new joiner in training and issue analysis and resolution.
- Trouble shooting issues, leading technical investigations, support critical platforms in a demanding 24/7 environment. Able to debug the complex code units.
- Perform/Drive root cause analysis of technical outages for major/critical incidents, and wherever possible resolve or provide workarounds, suggestions and improvements to mitigate future incidents.
- Participate in application infra activities(Upgrade/maintains) and application BCP process.
- Participate in the process of integrating and releasing new application/software functionality into 'business-as-usual' environment, ensuring all service acceptance and operational deliverables have been successfully developed and agreed prior to handover.
- Participate in weekend or afterhours work to support critical business initiative such as application rollouts, infrastructure changes or disaster recovery tests etc..
- Produce weekly/monthly management information reports to IT management in respect to service levels and support activities (e.g. dashboards, rag status, SLA's, KPI's. risks/issues).
- Participate in service operational reviews, ensuring SLA, KPI and other data/information is provided to assist with such reviews.
- Develop and maintain professional credible relationships with key stakeholders (IT and the business)
- Participate in maintaining an inclusive and supportive work environment in accordance with organization policy.
- Coordinated and handled critical system infrastructure activities like business continuity management and end-of-life infrastructure migration along with quarterly infrastructure upgrade and maintenance.

Client: Aetna

Project Name: Aetna integrator

Duration: Aug 2014 – May 2016

Description:

This project is about migration of WPS 7.0 to BPM8.5 this is a project implementing various business processes using SOA and ESB concepts to handle pharmacy adjudicated claims data for our client. Also some code optimization and implementation of alternative approach for some deprecated functions is being taken care in this project.

Roles & Responsibilities:

- Involved in development of DB operations using connection factories.
- Prepared Test cases and performed end-to-end testing of all the scenarios of applications.
- I have done automation of various tasks using java Apache POI which involves generating reports.
- Install and Configuration of Web sphere MQ 6.0, 7.0 & 8.0 on different environments like Windows, AIX & UNIX.
- Implementing Distribution Communication and Cluster Communication over different platforms.
- Configuring and implemented Client/Server Architecture between applications and servers.
- Trouble shooting various problems in different stages of production using logs files.

Achievements:

- Received Appreciations from Onsite managers/Horizontal Manager and Customers for my dedication and quality and timely delivery of work.

- Infosys INSTA Award 2016: Automating exhausting manual business processes.
- Infosys INSTA Award 2018: Critical incident resolution and developing knowledge Repository.
- Infosys INSTA Award 2018: Outstanding Performance and valuable contribution.
- Employee of the Month of June 2020 for the outstanding contribution to project delivery.