

PROFESSIONAL SYNOPSIS

Being in back office operations with Fidelity Investments for 1 year and Deutsche Bank for 5.6 years in, have gathered potential knowledge in different areas of banking operations such as Account services, Swift payments, Transaction processing, 401k plans, reconciliation and investigation presently with JP Morgan in middle office operations with custody cash services dealing with settlement of US domestic & global cash with proven record of generating and building relationships, managing projects from concept to completion, mid-level data analytics professional in statistical modeling in Descriptive Statistics, Forecasting/Predictive Analytics, Segmentation Methodologies, Regression Based Models, Hypothesis Testing, Random Forest and demonstrating exceptional communicational skills and making critical decisions during challenges. Adaptable and transformational leader with an ability to work independently and the agenda is to gain meaningful employment with a company that will allow personal and professional growth without limiting the opportunity for further enlightenment and enhanced education.

CAREER HIGHLIGHTS

Feb 2019 Present	JP MORGAN CHASE & CO Team Lead – Corporate & Investment Banking (CIB) Team – Custody Fund Services Cash Management Blackrock Client <ul style="list-style-type: none">- Cash Management in swift network and Client Services under Global Custody department.- To ensure funding availability and managing exceptions related to client instructions.- To work with operations to ensure Accurate and timely processing of cash payments and receipts.- Effective Cash projections, Overdrafts and Cash Management.- Working with credit officers to release high value Cash wires.- Monitoring & timely settlement of Cash Wires.- Follow up with internal teams, agents and counterparties on pending incoming and outgoing wires.- Credit breach investigations of securities transactions of domestic and international market.- Partnering with TAG & liquidity teams to ensure all outstanding cash transactions are released within the applicable deadlines.- Communicating with respective CFTs for necessary funding requirements based on advice from TAG.- Working on data to study the customer behavior and patterns
Jun 2013 Jan 2019	DEUTSCHE BANK GROUP Senior Analyst – Payments and Investigation Team – Cash Operations <ul style="list-style-type: none">- Responsibly worked on high value payments and restructured workflow to organize process in multiple system.- Generating MIS reports and effectively tracked the STP rate on a monthly basis.- Accountable for updating the procedure manual as and when required.- Efficiently tracked and analyzed the errors and type of errors made by the team by preparing incident report on errors made, subsequently take preventive action for the same.- Reconciliation in TLM systems.- Responsible for moving the funds from accounts or to a third-party financial institution both internally and externally.- Conduct Cross Team Trainings and process induction to new joiners.
Dec 2011 Dec 2012	Fidelity Investments Analyst – Loans and withdrawals Team – Defined Contribution

TEAM AND PROCESS MANAGEMENT

- Conducting team meetings, updating the team about new procedure of cash settlements and also various types of SWIFTS
- Handled onshore (Line of Business) clients on daily basis, responding to the queries/escalations on the daily/weekly calls
- Setting out quality standards for various operational areas, ensuring a high-quality customer experience, while adhering to the SLAs and work processes.
- Creating awareness for driving the projects and process improvement strategy.
- Responsible for setting expectations, delegation of work with proper direction & accountability, and performance evaluations at regular intervals.
- Conducting tests on SWIFT release on quarterly basis.
- Created monthly and quarterly data reports, providing an accurate basis to Inter Audit Team for Audit purpose.
- Associated with data analysis project for the betterment of the process.

PROJECTS

Transition

- Designed and managed the streamlining of project of resilience from Abu Dhabi to Bangalore location by setting up KOP's, work allocation within team, people management & risk analysis.

Automation

- Macro was built to extract all the details from excel to Coral (In Website) to automatically input all the cash details and submit the information instead of manually inputting details. It was a joint project with IT team.

Data Analysis

- Conducting market research for international client; developed and designed sampling methodologies, and analyzed the survey data for pricing and availability of client's products.
 - Investigating product feasibility by performing analyses that include market sizing, competitive analysis and positioning.
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AWARDS AND RECOGNITIONS

- Awarded more than 7 times as Employee of the month and All-rounder performer for out-standing performance in leading the team and handling the process with 100% accuracy.
 - Won the best performer award for the event conducted by GTB Risk Theme
 - Awarded Best team of the Quarter and Best team of year in 2014
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IT SKILL SET

Software Package

- R, Python, SQL, MS Access, MS Excel, Tableau, MS PowerPoint and MS Word.

Settlements App

- Bankers, DB Intranet, SEPA, TLM, TITAN and CSW

CERTIFICATION

2019 Certified in Data Analyst with Python and R from **Jigsaw Academy**

CORE COMPETENCIES

- **Strategic Thinking:** Able to influence the strategic direction of the company by identifying opportunities in large, rich data sets and creating and implementing data driven strategies that fuel growth including revenue and profits.
- **Modeling:** Design and implement statistical / predictive models and utilizing diverse sources of data to predict demand, risk and price elasticity.
- **Analytics:** Utilize analytical tools to identify trends and relationships between different pieces of data, draw appropriate conclusions and translate analytical findings into risk management and marketing strategies that drive value.
- **Communications and Project Management:** Capable of turning dry analysis into an exciting story that influences the direction of the business and communicating with diverse teams to take a project from start to finish.