PRAVEEN V

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SUMMARY

- 4 years 6 months of Hands-on work experience in testing B2B2C and B2C products and Banking Domain Application.
- Proficient understanding of code versioning tools, such as Git
- Hands-on experience in Manual, Automation testing and Load testing(UI).
- Extensive experience working in an Agile development environment.

TECHNOLOGY SKILLS

- Automated testing using Selenium tool.
- UI and API Manual Testing.
- Testing frameworks like Jest, Protractor, Jasmine, WebdriverIO, Cucumber etc
- Experience with unit/integration testing Javascript, Java and TypeScript based applications.
- Has experience with working on RESTful API, MongoDB and MariaDB.
- Load testing by using Load runner for UI Performance Testing.

WORK EXPERIENCE

Novigo Solutions Private Limited
10/2020 to current
Senior Software Test Engineer
Client – First Tech Federal Credit Union
Roles and Responsibilities :
- Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Involved in writing test cases and executing them, reporting the defects in the Jira test management tool. Tracking and Retesting the defects till fixed.
- Involved in Optmization of test cases.
- Executing the regression test.Developed and configured test automation framework for UI Web Application.
- Develop and execute automation scripts. Analyze and verify best automated and manual test approaches and execute integration, and system testing.
- Record test results, generate report and send report to the development team.
- Understanding the Performance metrics from NFR, Generating and executing scripts to calculate Performance of the application under load.

Project : First Tech Federal Credit Union

First Tech Federal Credit union is the nation's premier union serving employees & family members of the world's leading technology companies. First tech offers a full range of customized products and services, as well as individual tools for financial wellness. First tech also provides exclusive financial services for business and their employees through our partnerships with select employer groups, such as HP Inc., Hewlett Packard Enterprise, Microsoft, Agilent, Intel, Cisco, Amazon, Nike, Intuit, Google...

First Tech provides users with Online web and Mobile Banking applications with major features like

1. Send Money with zelle : Offers users to send or receive money electronically with the help of email or phone number.
2. Transfer : Allows users to transfer or receive money from first tech or non first tech account electronically.
3. Bill payments : Offers users to pay or schedule Bill payments electronically to a Business or Person.
4. Card services : Offers Transactions and maintenance of Credit/Debit cards.
5. Check services : Provide Check services to payments through checks.
6. Apply for service: Allows users to apply for various types of Loans, credit/Debit Cards, Checks etc.
7. Wires transfers : Allows users to faster transfer of money electronically within Domestic and International with safe and securely.
8. Statements : Provides e-statements.
With many additional features
First tech uses Person Identity(Name, Address, Social Security Number & Person identification) as the key to provide services to the end users.

FIRST WALKIN TECHNOLOGIES
July 2019 to February 2020
Senior Software Testing Engineer

Roles and Responsibilities :
I was the lead senior tester for WalkIn's key SaaS products HyperX and NearX. Under my guidance we prepared test cases and end to end testing of the tools before master merge and finally market release.
- Functionality study of the application.
- Understanding the functional requirements of application.
- Updating the Test cases based on change requests/Enhancements.
- Responsible for Bug Management activities using Gitlab.
- Involved in Functional, Integration, Regression, Sanity, Compatibility and System testing.
- Involved in API Testing using GraphQL.
- Involved in writing automation test for API using JEST.

Project 1 HyperX

HyperX is an engine that facilitates personalized campaigns for retailers who want to engage with customers to increase share of wallet.

HyperX combines disparate data sources and creates a customer communication and offers channel that is personalized and relevant to their context (right time, right place, right channel).

Key tasks a user can perform on HyperX
Segmentation
- HyperX users could build their own segments from customer attributes
- They could also create segments in terms of life cycle events
- It also allowed users to upload a list of customer phone numbers or email IDs for targe

Incentivization
- Once an audience is selected, HyperX allows the user to create custom offers for customers to incentivize them
- Offer Type: Discount, Offer Type: Cashback, Offer Type: Free Item, Offer Type: Lucky Draw, Offer Type: Partner Coupons.

Communication
- The last part of the campaign management is to communication of the offer to the selected audience
- Here the user can use any of the 3 channels that we have plugged in i.e SMS, Notification and Email
- Further user can customize the content of the message and schedule it as well

Project 2 NearX

NearX is a location intelligence SaaS product. With NearX marketers can use customer's realtime location to provide better engagement and user experience. NearX platform introduces core concept, namely four context types (Geofences, Groups, Places & Hotspots) and NearX developer tools (SDK & API Integrations).

- Location: Any latitude & longitude point on the surface of the earth.
- Geofence: Area around a Location pertaining to a certain radii (lat,long & radius) Group: Collection of Geofences.
- Hotspot: Geofence with fixed radius (50m).
- Place: Single Geofence with additional data (eg: StoreID) [OR] Single Geofence associated with hotspots.

BOTIFAI
04/2017 to 06/2019
Software Testing Engineer

Roles and Responsibilities :
- Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Preparing test plan, Documenting test plan and needs for the testing and executing accordingly.
- Writing traceability matrix to ensure all the features are tested while executing test cases.
- Involved in writing test cases and executing them, reporting the defects in the Jira test management tool.
- Executing the regression test for RC.
- Developed and configured test automation framework for whatsapp automation module and configure jasmine framework for automation test cases.
- Develop and execute automation scripts through NodeJs using protractor tool. Analyze and verify best automated and manual test approaches and execute integration, and system testing.
- Record test results, generate report and send report to the development team.

Botifai is a B-B-C product based on WhatsApp automation, which supports client's business to send marketing messages, chat bots, send message API's, customer support to their customers. Botifai Project has 3 modules as mentioned below

Botifai Dashboard
Botifai Dashboard is a web application Interface that helps businesses to register themselves and start marketing their product, customer support and workflow modules. Registered businesses can see the reports and analytics of the modules mentioned above. Technologies Used **:** Angular 5.

Botifai Whatsapp Automation Module
Whatsapp Automation Module is built on web whatsapp by using the selenium tool in nodeJs. Whatsapp Automation Module has features like send message, forward message, create groups etc.
Technologies Used: NodeJs using Express, Selenium, Protractor, Cloudant CouchDB, MongoDB.

Botifai Meteor Server
Meteor Server is the business module where all the business logics are stored like command processing, sending an api request to modules like Botifai Dashboard and Web Automation Module. Technologies Used: MeteorJs.

EDUCATION AND PERSONAL DETAILS

- BCA, Bapuji institute of Hi-Tech Education under Davangere University.
- Nationality - Indian.
- Address - Pipeline road Vijayanagar, Bangalore.