

Vivek Vikani

PRODUCT MANAGER

SUMMARY

As a product manager my strengths include defining product vision, interfacing with clients, stakeholders and engineering teams to bring the product vision to life. Focused on asking the right questions and iterating on the best ideas to build great products.

Key Competencies: Agile product management, Product delivery, Team building

EXPERIENCE

Product Manager | Rakuten Inc.

📅 Dec '20 - Present 📍 Tokyo, Japan

Driving product management for cloud based API gateways, reducing cost & time to market for 50+ Rakuten businesses, and serving 1+ billion users.

- Incharge of **full product-development lifecycle**, including strategic planning, requirements analysis and feature launches.
- Introduced use of themes to improve prioritization, which led to a **50% increase in new feature rollout** quarter over quarter.
- Developed system business continuity plan by **driving alignment between stakeholders across various functions**.
- Improved release approval processes resulting in a **75% decrease** in time required for release approvals.

Lead Engineer | Rakuten Card

📅 Apr '18 - Nov '20 📍 Tokyo, Japan

Led a team of 3 engineers as a lead engineer and product manager, to conceptualize and build platforms for Rakuten's fintech services.

- **Charted a vision for a blockchain based platform** with senior leadership, which would be utilized by Rakuten's fintech services (R-Pay, Edy, R-Cash) to **reduce transaction fraud** and **decrease internal audit costs**.
- Led end to end platform development and management from **ideation to successful product launch**.
- Increased overall platform capacity from **150 QPS to 2000 QPS**, by introducing asynchronous messaging queue in system architecture.
- Improved write performance of the blockchain network by **150%**, resulting in wider adoption of the platform.
- Improved team's efficiency by **25%**, by introducing proper use of JIRA to accelerate communication and coordination.

Software Engineer | Rakuten Pay

📅 Oct '16 - Mar '18 📍 Tokyo, Japan

Collaborated with cross functional teams to build a robust payment platform.

- Implemented server side features and APIs to support push notification, which made it possible to **notify merchants about user payments** in near real time.
- Person-in-charge of a project to develop APIs to handle large volumes of transactional data from merchants.
- Revamped existing code to **reduce payment processing time** for users **by 50%**.

Freelance Android Developer & Consultant

📅 Jan '14 - Sept '16 📍 Rajkot, India

Strategized, designed and developed android apps for niche markets.

- **Reduced time required** to do complex business calculations for cotton gin owners in rural India by **90%** by releasing an android app ([link](#)).
- Worked with clients to **bring their product vision to life** by designing and developing android apps in many verticals.

📍 Tokyo, Japan

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🌐 vivekvikani.com

SKILLS

Tech & Tools

JIRA, Confluence, Java, Kotlin, GraphQL, SQL, Hyperledger Fabric, Docker, Kibana, Domo, Kafka, Git

LANGUAGES

[English](#) - Full Professional Proficiency

[Japanese](#) - Elementary Proficiency

CERTIFICATIONS

[Rakuten Certified Product Manager](#)

📅 Issued Dec 2020

PUBLICATIONS

[Survey of unsupervised machine learning algorithms on precision agricultural data](#), in ICIIICS (Innovations in Information, Embedded and Communication Systems), 2015 International Conference on (pp. 1-8). [IEEE](#)

EDUCATION

[Bachelor's Degree, Information Technology](#)

NMIMS University

📅 2012 - 2016

📍 Mumbai, India