Vivek Vikani

PRODUCT MANAGER

⚲ Tokyo, Japan
✉ vivekvikani.jp@gmail.com
🔗 vivekvikani.com

SUMMARY

As a Product Manager my strengths include defining product vision, interfacing with clients, stakeholders and engineering team to bring the product vision to life. I partner with my team as a creative, strategic thinker to innovate and execute based on data backed priorities.
Key Competencies: Agile product management, Product delivery, Team building

EXPERIENCE

Product Manager | Rakuten Inc.

📅 Dec '20 - Present   ⚲ Tokyo, Japan

Helping teams build cloud platforms serving over 1 billion Rakuten members

- Product manager and scrum product owner for API platform, **driving strategic direction by managing product roadmap** and ensuring stakeholder buy-in
- Responsible for coordinating the **full product-development lifecycle**, including strategic planning, requirements analysis and product launches
- **Continuously deliver new features** by proactively analyzing client needs to improve user satisfaction and **maximize product value**
- Improved release approval processes resulting in a **75% decrease** in time required for release approvals

Senior Software Engineer | Rakuten Card Inc.

📅 Apr '18 - Nov '20   ⚲ Tokyo, Japan

Led a team of 3 engineers to conceptualize and build a blockchain based platform

- **Charted a vision for blockchain based platform** with senior leadership, which would be utilized by Rakuten's fintech services to reduce transaction fraud and decrease internal audit costs
- Led end to end product development and management from **ideation to successful product launch**
- Increased the overall platform capacity from **150 QPS to 2000 QPS**, by introducing asynchronous messaging queue in the system architecture
- Improved the write performance of blockchain network by **150%**, resulting in wider adoption of the platform within the company
- Improved team's efficiency by **25%**, by introducing proper use of JIRA to track task progress and accelerate communication and coordination

Software Engineer | Rakuten Pay

📅 Oct '16 - Mar '18   ⚲ Tokyo, Japan

Collaborated with cross functional teams to build a robust payment platform

- Implemented server side features and APIs to support push notification, which made it possible to notify merchants about user payments in near real time
- Developed multiple features for Rakuten Card's web portal used by over **12 millions users**

Freelance Android Developer & Consultant

📅 Jan '14 - Sept '16   ⚲ Rajkot, India

Strategized, designed and developed android apps for niche markets

- **Reduced the time required** to do complex business calculations for cotton gin owners in rural India by **90%** by releasing an android app (link)
- Worked with clients to **bring their product vision to life** by designing and developing android apps in verticals such as ebook distribution, customer management and e-commerce

SKILLS

Tech & Tools

JIRA, Confluence, Java, Kotlin, GraphQL, SQL, Hyperledger Fabric, Docker, Kibana, Domo, Kafka, Git

LANGUAGES

English - Full Professional Proficiency
Japanese - Elementary Proficiency

CERTIFICATIONS

Rakuten Certified Product Manager
📅 Issued Dec 2020

PUBLICATIONS

Survey of unsupervised machine learning algorithms on precision agricultural data, in ICIIECS (Innovations in Information, Embedded and Communication Systems), 2015 International Conference on (pp. 1-8). IEEE

EDUCATION

Bachelor's Degree, Information Technology
NMIMS University
📅 2012 - 2016
⚲ Mumbai, India