

Vivek Vikani

PRODUCT MANAGER

SUMMARY

As a Product Manager my strengths include defining product vision, interfacing with clients, stakeholders and engineering team to bring the product vision to life. I partner with my team as a creative, strategic thinker to innovate and execute based on data backed priorities.

EXPERIENCE

Product Manager | Rakuten Inc.

📅 Dec '20 - Present 📍 Tokyo, Japan

Helping teams build cloud platforms serving over 1 billion Rakuten members

- Product manager and scrum product owner for a kong based API gateway, **managing product backlog** and facilitating sprint ceremonies
- Responsible for coordinating the **full product-development lifecycle**, including strategic planning, requirements analysis, QA testing, and product launches
- Delivered new features by proactively judging client needs to enhance platform usability
- Led UI improvements in dashboard to enhance feature discovery
- Improved release approval processes resulting in a **75% decrease** in time required for release approvals

Senior Software Engineer | Rakuten Card Inc.

📅 Apr '18 - Nov '20 📍 Tokyo, Japan

Led a team of 3 engineers to conceptualize and build a blockchain based platform

- **Charted a vision for blockchain based platform** with senior leadership, which would be utilized by Rakuten's fintech services to reduce transaction fraud and decrease internal audit costs
- Led end to end product development and management from **ideation to successful product launch**
- Increased the overall platform capacity from **150 QPS to 2000 QPS**, by introducing asynchronous messaging queue in the system architecture
- Improved the write performance of blockchain network by **150%**, resulting in wider adoption of the platform within the company
- Improved team's efficiency by **25%**, by introducing proper use of JIRA to track task progress and accelerate communication and coordination

Software Engineer | Rakuten Pay

📅 Oct '16 - Mar '18 📍 Tokyo, Japan

Collaborated with cross functional teams to build a robust payment platform

- Implemented server side features and APIs to support push notification, which made it possible to notify merchants about user payments in near real time
- Developed multiple features for Rakuten Card's web portal used by over 12 millions users

Freelance Android Developer & Consultant

📅 Jan '14 - Sept '16 📍 Rajkot, India

Strategized, designed and developed android apps for niche markets

- **Reduced the time required** to do complex business calculations for cotton gin owners in rural India by **90%** by releasing an android app ([link](#))
- Worked with clients to **bring their product vision to life** by designing and developing android apps in verticals such as ebook distribution, customer management and e-commerce

📍 Tokyo, Japan

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SKILLS

Key Competencies

Agile product management, Product delivery, Team building, Conflict resolution

Tech & Tools

Java, Kotlin, SQL, JIRA, Confluence, Kibana, Domo, GraphQL, Hyperledger Fabric, Docker, Kafka, Git

PUBLICATIONS

[Survey of unsupervised machine learning algorithms on precision agricultural data](#), in ICII ECS (Innovations in Information, Embedded and Communication Systems), 2015 International Conference on (pp. 1-8). [IEEE](#)

LANGUAGES

[English](#) - Full Professional Proficiency

[Japanese](#) - Elementary Proficiency

EDUCATION

[Bachelor's Degree, Information Technology](#)

NMIMS University

📅 2012 - 2016

📍 Mumbai, India