HARISH B
OPEN SHIFT ENGINEER

PROFILE
Resourceful System Administrator consistently responds to wide range of technical challenges with focused and creative approach. Highly effective at problem solving and decision making. 7 years of progressive IT experience.

CONTACT
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ACTIVITIES AND INTERESTS
Reading Politics and Books Related to Indian Economy, Listen to Music, Travel, Cricket, and Football

EXPERIENCE

SERVICE DELIVERY ANALYST- OPENSHIFT DOCKER & KUBERNETS, **GALAXE SOLUTIONS, BANGALORE** AUGUST 2021 -NOVEMBER 2022

- Point team player on **Open Shift** for Projects, Services for load balancing and adding them to Routes to be accessible from outside, troubleshooting pods Through SSH and logs, modification of Build configs, templates, Image streams, etc.
- Automatic Deployment & configuration of various middle-wares with **OPEN-LDAP REPLICA**
- Describing the Red Hat Open Shift Container Platform. Verifying the Health of a Cluster.
- Configuring Authentication and Authorization.
- Configuring Application Security.
- Configuring Open Shift Networking for Applications.
- Controlling Pod Scheduling.
- Describing Cluster Updates.
- AWS DevOps Engineer of Experience in Linux, GIT, GitHub, Jenkins, Ansible, Terraform, Docker, Kubernetes.
- Managing a Cluster with the Web Console. Operating a Production Kubernetes Cluster.
- Setup Linux/Ubuntu Infrastructure provisioning by Terraform

SENIOR TECHNICAL SUPPORT ENGINEER, **ELENIUM AUTOMATION INDIA PVT LTD** DECEMBER 2018-AUGUST 2021

- Handled Ticketing Tool to analyze the tickets and work as per SLA.
- Handled the first level incident / problem determination and resolutions on a basics service incident and queries within the agreed service levels.
- Scheduling users for PC renewals and Data transfer process.
- Involved in troubleshooting of hardware and networking issues.
- Providing L2 technical support for self-boarding automation machine and server (Ubuntu server edition 1.6.1)
- Critical and SLAhigh priority technical support inonsite (BIAL-Airport)
- Logs Management, Error free handling, E2E product support service and application bugs monitoring.
- Co- coordinating with L3 support team through MS-Teams and resolving the critical issues

- Demo and training the airlines staff of our firm product how to operate.
- Desktop support, outlook O365 trouble shooting, First level trouble shooting for windows user with outlook, business application, troubleshoot on VPN connectivity.
- Trouble Shooting Mail flow issues and managing Exchange 2013/2016 in a large, on-premises/ recover deleted E-mails
- Administrating Active Directory, Creating user accounts with cloud and Exchange console
- Enabling O365 License Proplus License's
- Trouble shooting MS Teams and OneDrive Issues
- Exchange Mailbox size quota allotment and mailbox movements

EDUCATION

DIPLOMA ELECTRONICS & COMMUNICATION ENGINEERING
P.T.LEE CHENGALVARAYA NAICKER POLYTECHNIC COLLEGE
DOTE BOARD/UNIVERSITY
2015

SSLC
VELLAYAN CHETTAIR HIGHER SECONDARY SCHOOL
STATE BOARD CHENNAI
2012

KEY SKILLS AND CHARACTERISTICS
- Microsoft Azure
- System Administrator
- Cloud Computing
- Dockers
- Kubernetes
- Terraform
- VM Deployment & Troubleshooting
- VNET & ND Load Balancer
- NSG Creation & Diagnostics.
- Networking

- On-Prem Administrator
- Azure Administrator.