

Vivian Zhao

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EDUCATION

Rutgers University - New Brunswick

New Brunswick, NJ

B.A.: Computer Science major, Data Science minor | GPA: 3.79

Sep 2022 - May 2026

- **Relevant Coursework:** Data Structures, Computer Architecture, Principles of Programming Languages, Data Literacy, Information Technology & Informatics, Information Technology Fundamentals, Discrete Structures
- **Awards/Honors:** School of Arts and Sciences (SAS) Honors Program, Dean's List

WORK EXPERIENCE

Rutgers Office of Information Technology

New Brunswick, NJ

IT Consultant in Training

Apr 2023 - Present

- Help create a technologically efficient environment & experience for 60,000+ patrons by cooperating with fellow consultants
- Deliver phone support to patrons with technological needs, ensure successful delivery, and log each instance into the database
- Diagnose, troubleshoot, and resolve tickets in networking, programs, and viruses, serving across 19 computer labs

The Haddon Field Club

Haddonfield, NJ

Assistant Tennis Coach

Jun 2023 - Aug 2023

- Worked to promote a competitive, safe, positive, and student-centered practice environment for intermediate-level players
- Assisted the head coach with daily tasks and offered instructional support to groups on game strategies and tennis principles

CAMPUS & COMMUNITY INVOLVEMENT

Rutgers Women in Computer Science

New Brunswick, NJ

High School Ambassador

Mar 2023

- Offered personalized mentoring to aspiring female high school students pursuing a Computer Science major
- Shared key insights into the Rutgers CS program and its culture by providing guided tours of major-related campus buildings

Rutgers Creative Expressions Publication

New Brunswick, NJ

UI/UX Designer

Feb 2023 - Apr 2023

- Worked in a team of 6 to conceptualize and prototype "Hummer," a mobile social app for rating and reviewing music
- Engaged in 10 weekly meetings targeting various stages of design, culminating in a comprehensive final presentation
- Proficiently employed Figma to cultivate essential UX research, visual design, and design thinking abilities

Cherry Hill Huaxia Chinese School

Cherry Hill, NJ

Intermediate Drawing Teaching Assistant

Sep 2018 - Jun 2020

- Facilitated the development of core drawing skills and knowledge in students aged 7-12
- Managed student behavior and classroom procedures to maximize learning time and foster a positive classroom atmosphere

PROJECTS (see vivian1zhao.github.io/projects.html)

Personal - Pluralsight Training Project

Jun 2023 - Jul 2023

Tools: HTML, CSS, JavaScript, Bootstrap, jQuery

- Developed an interactive website emulating "Bethany's Pie Shop," providing a virtual experience of a fictional pie business

Rutgers Creative Expressions Publication - UI/UX Case Study "Hummer"

Feb 2023 - Apr 2023

Tools: Figma, Google Apps

- Collaboratively designed a music platform prototype for users to rate, review, and discover their favorite songs and artists
- Created wireframes, mockups, and conducted user testing with 5 other team members to refine the design
- Individually created settings and app connections pages, navigation bar, and polished the high fidelity wireframe of 43 frames

SKILLS & INTERESTS

Computer: Java, C, JavaScript, HTML, CSS, Bootstrap, jQuery, Git, Adobe Creative Suite, Figma, Google Suite, Microsoft Office

Languages: English (Fluent), Mandarin Chinese (Conversational), French (Intermediate)

Interests: Photography, Web Design, Graphic Design, Tennis, Painting