

MAVDEV x TXACC

Project: Resource Center

Table of Contents

1. Our team
2. Project Overview
3. Our challenges
4. Our solutions
5. Retrospective
6. Demo
7. Appendix





Ammar Lokhandwala

Developer



Maria Frausto

Business Analyst



Michael Gurch

Developer



Victoria Sheraden

Business Analyst



Vivian Bui

Project Manager

Project Overview



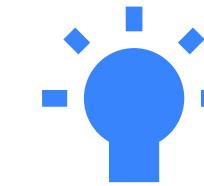
>70

**charitable clinic
members**

>300,000

underserved Texans

Objectives



A training platform

- Access learning materials
- Working templates
- How-to-guides
- Live videos
- Presentations



A communication platform

- Discussion rooms
- Group chats
- Surveys
- Polls

Our Challenges

1

Unable to contact clinic members

2

To find a low to no-code solution that fulfills all the requirements

3

Budget

4

Some built-in features are not designed in the way we want

5

Mighty Network's UI/UX is confusing for new users

6

Unable to make structural changes to the UI/UX

Our Solutions

1

Unable to contact clinic members

- Create simple survey and interview form
- Seek help from Joe to reach out to clinics
- Still unable to contact

2

To find a low to no-code solutions that fulfill all the requirements

- Research different options
- Schedule demos

3

Budget

- Eliminate solutions that require too many add-ons
- Ask for a discount for non-profit
- Seek for promotion

Our Solutions

4 Some built-in features are not designed in the way we want

- Stay flexible and creative - find ways and workaround on how the user stories work

5 Mighty Network's UI/UX is confusing for new users

- Comprehensive testing to learn how the system works
- Detailed user/admin guides
- Thorough training
- Upcoming: Onboarding module

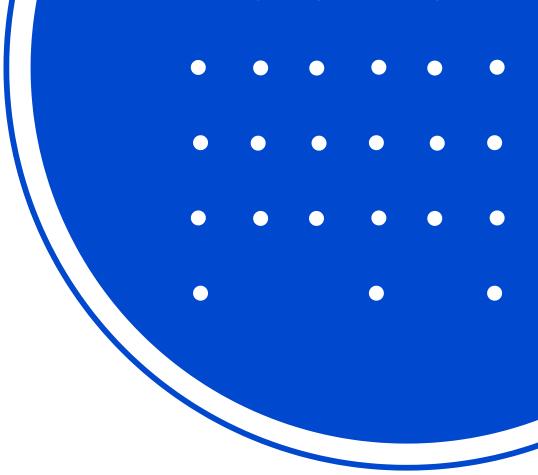
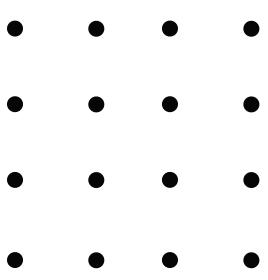
6 Unable to make structural changes to the UI/UX

- Unsolve

Retrospective



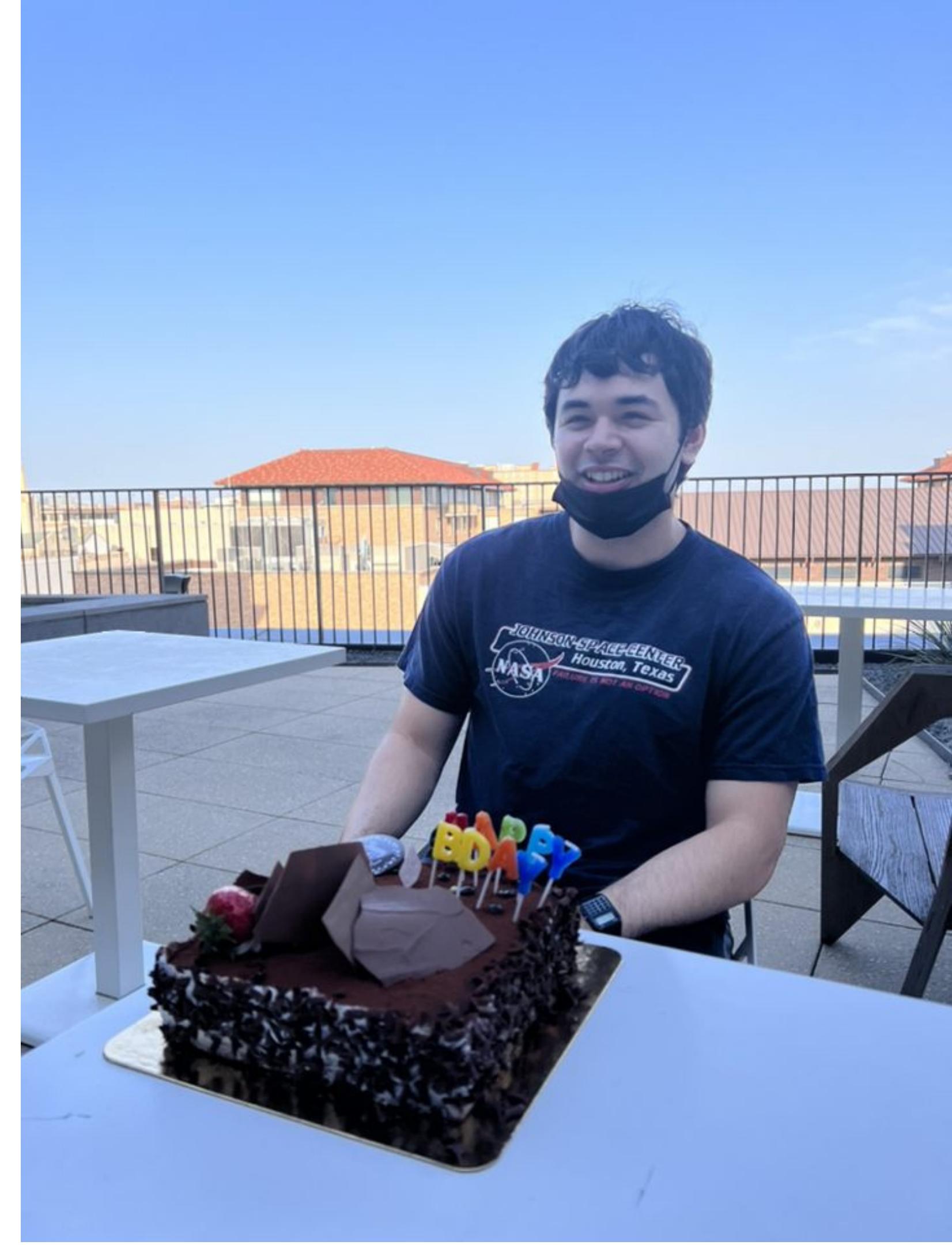
What went well?

- Team collaboration and communication
 - + "We've got your back"
 - + Daily stand-ups
 - Interaction and communication with TXACC
 - No added user stories or functionalities throughout sprints
 - Always stay early or on track with the planned schedule
 - Mighty Network: no code, only configuration
 - Testing is thorough, UAT script is easy to follow
 - **Have a lot of snacks**
- 
- 



Our girl finally got her DL!!







txcharitableclinics 57m

...



The MIS group from @utaustintx working with TXACC to build our resource center made a visit on day 2 of the conference. 😊



What did not go well?

- Unable to communicate with clinic members
- Testing can be exhausted sometimes
- Late meeting cancellation (x2 times)
- Not consistently update Trello Board

: : : :
: : : :
: : : :

What to improve?



Send reminders to update
on Trello Board



Find ways to communicate
with/receive feedback from
our end-users (clinic
members)

Demo



Special Thanks to

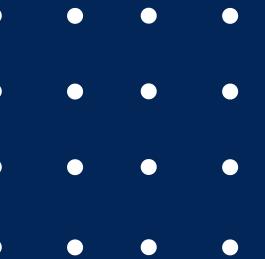
Joe Saceric - TXACC Executive Director

Umera Khan - TXACC Resource & Partnership Coordinator

Karolina Rivera - TXACC Communications & Office Manager

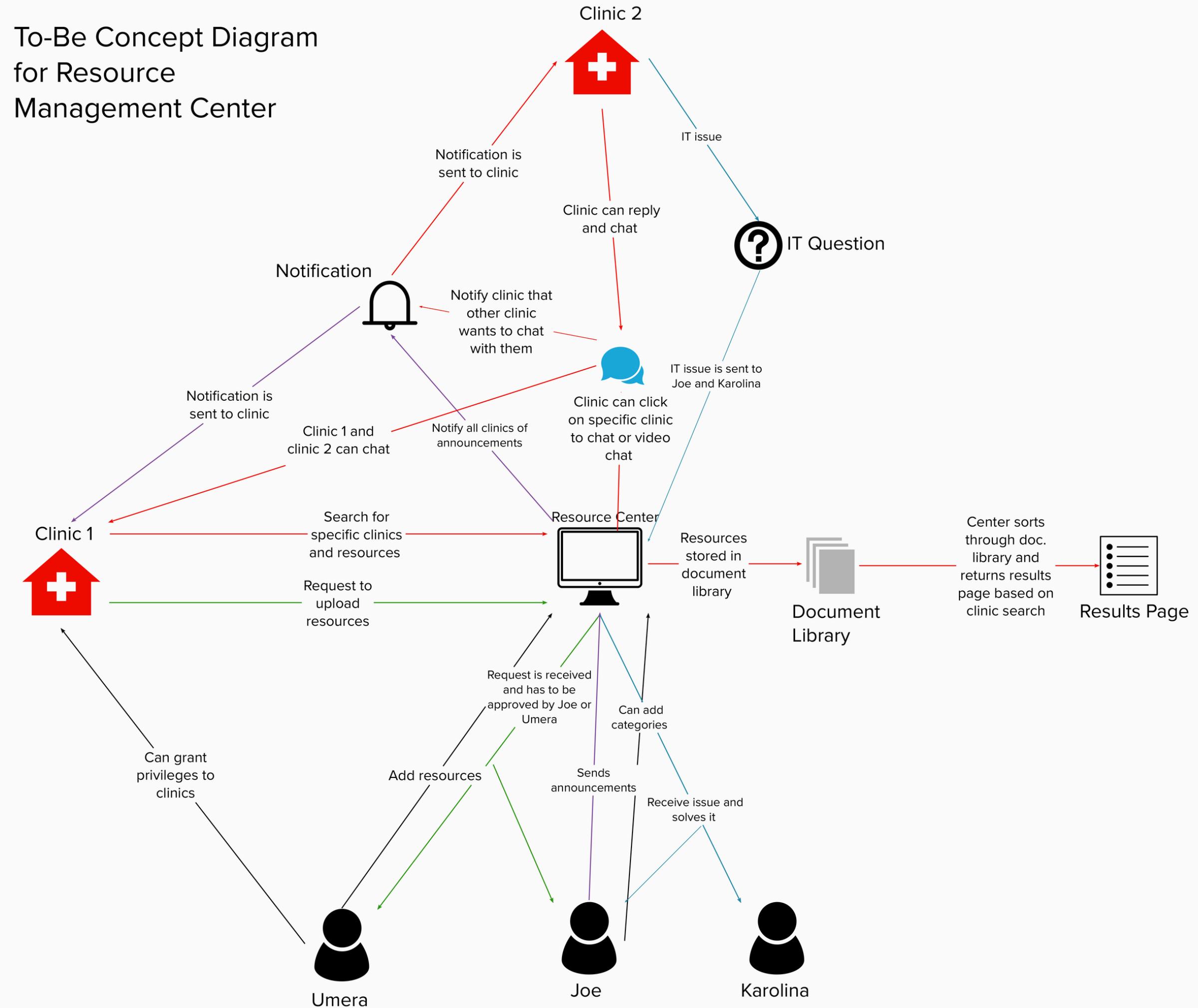
Professor Clint Tuttle - McCombs School of Business

Appendix



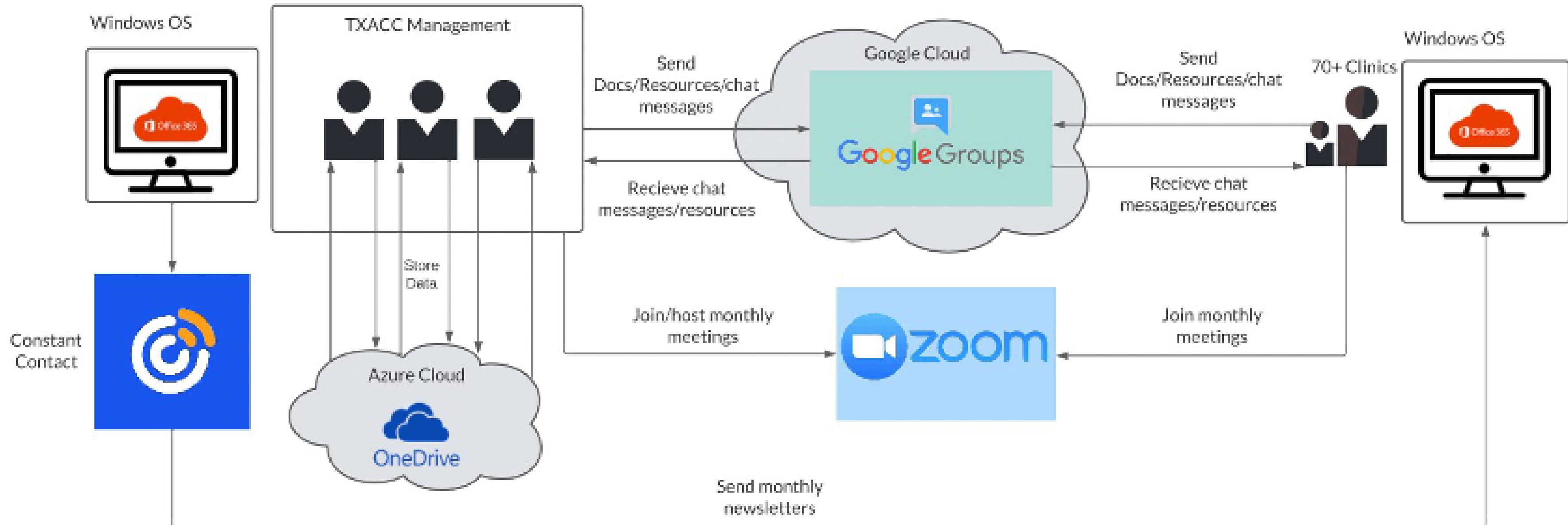
Project Overview

To-Be Concept Diagram for Resource Management Center



Project Overview

TXACC As-Is System Architecture



Project Overview

TXACC To-Be System Architecture

