

# Engineering Challenge

Carton Caps: AI-Powered Chat Agent

# Product Recommendations

User asks the Carton Caps chatbot for product recommendations

# Product Recommendations

## Conversation Overview

9:41

Personal Assistant

Today, 1:43pm

Hi! I'm Capper, your personal Carton Caps assistant.

Ask me a question, and I'll do my best to help you.

If there's anything I can't help you with, I'll direct you to someone who can.

My kids are super picky eaters... What products can I get that still support my school?

I get it. Shopping for picky eaters can be difficult! Let's try to make it as easy as possible for you.

A few questions to start us off:

1. Any food allergies or sensitivities I should know about? Nuts, dairy, gluten?

2. What are your kids into—and absolutely not into? Mac & cheese, fruit snacks, cereal?

Once I know a little more, I can suggest some Carton Caps products for you to try!

No allergies, but there are definitely things they won't touch, like vegetables or avocados, no sauces of any kind, nothing spicy. They love anything fruity, like fruit snacks and fruit-flavored yogurt. They love juice of any kind, and pasta and taco nights are big hits.

Great! That gives me a lot to work with.

Here are some participating Carton Caps products your picky eaters will love—no veggies, no sauces, and no spices:

Dry Pasta

Mac & Cheese

of any kind, and pasta and taco nights are big hits.

Great! That gives me a lot to work with.

Here are some participating Carton Caps products your picky eaters will love—no veggies, no sauces, and no spices:

Dry Pasta

Mac & Cheese

Corn & Flour Tortilla Shells

Cheddar Jack Shredded Cheese

Grated Parmesan Cheese

Sour Cream

Yogurt Cups & Tubes

Fruit Snacks & Rollups


Juice Boxes & Pouches

Would you like me to help you build a grocery list?


No, that's okay. This is really helpful! Are there any bonuses going on right now?

Great question! There are a number of Bonus Caps being offered right now, especially for picky eaters:


This Week's Bonus Caps



Earn 5 extra Caps on Mac & Cheese



Earn 3 extra Caps on Flour Tortilla Shells



Earn 2 extra Caps on Fruit Snacks & Rollups

Is there anything else I can help you with?

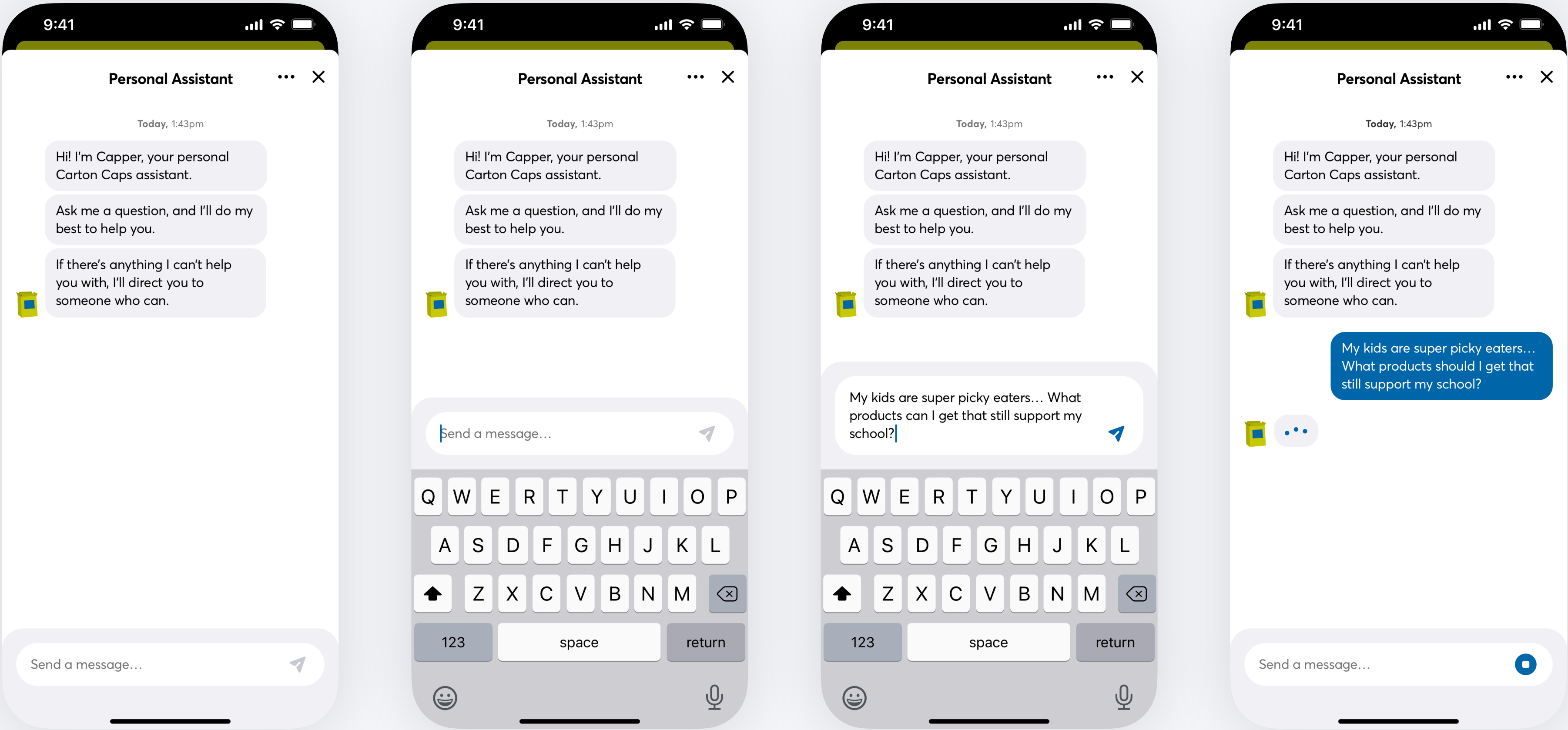
No, that was all. Thanks for your help!

Absolutely. Have a great day!

Send a message...

# Product Recommendations

Various States



Start

Field Active

Field Complete

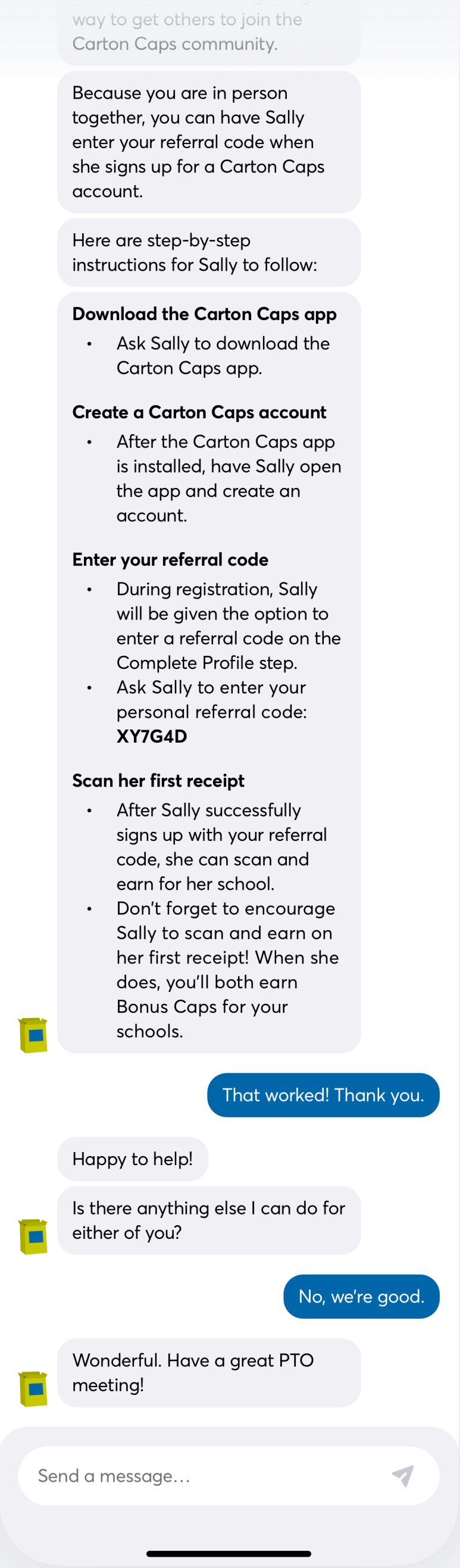
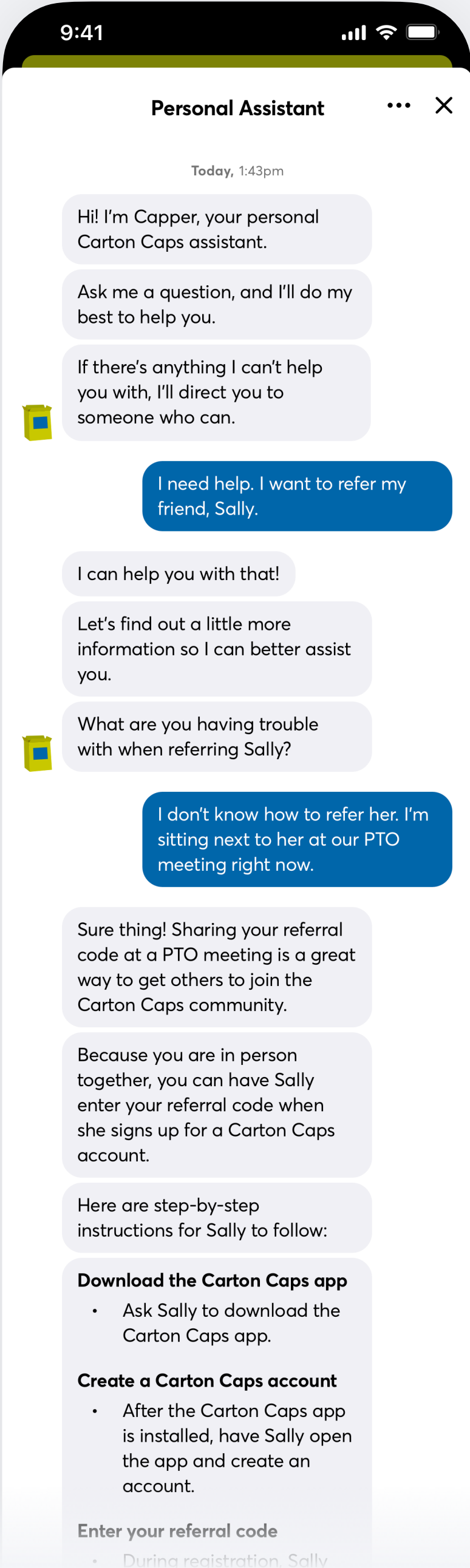
Chatbot Processing

# Referral Process

User asks the Carton Caps chatbot for help referring a friend

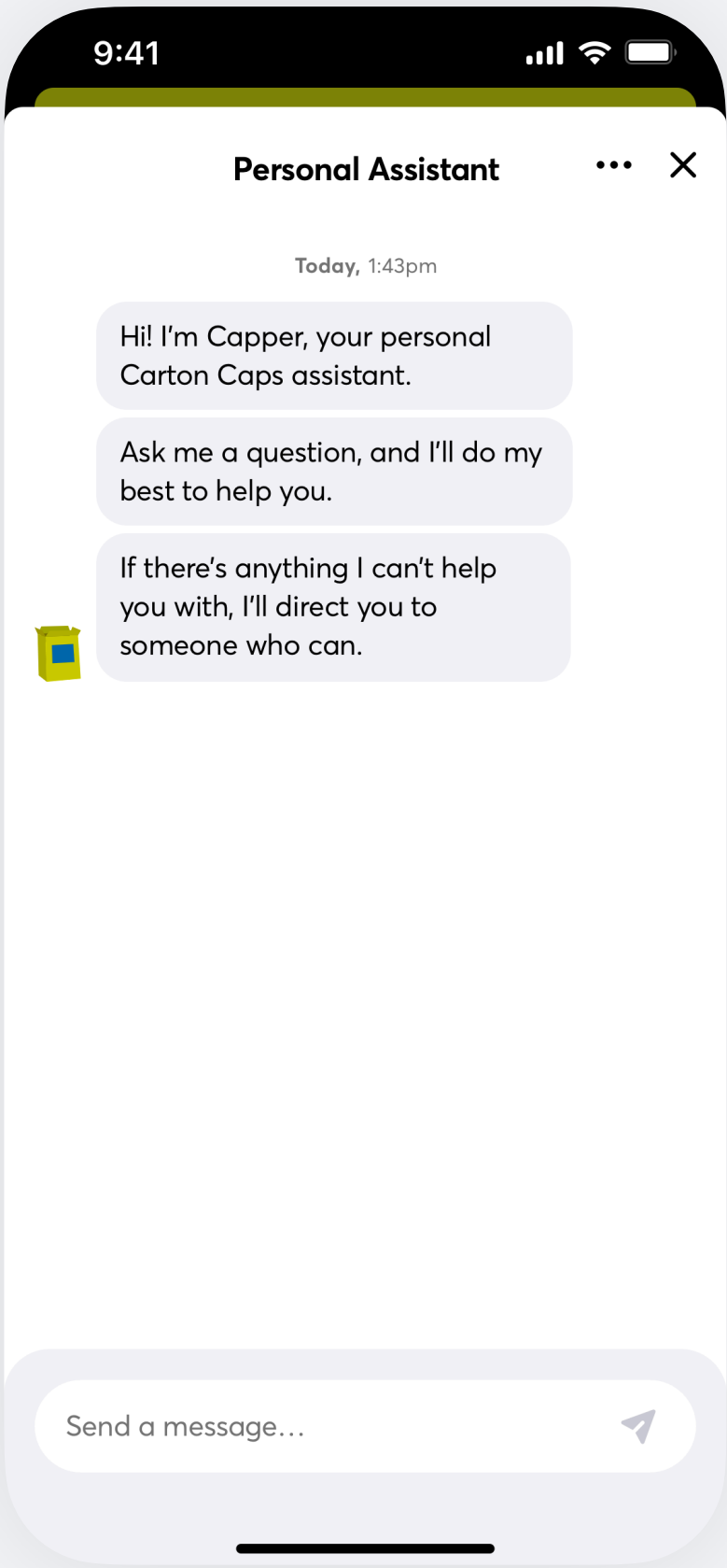
# Referral Process

## Conversation Overview

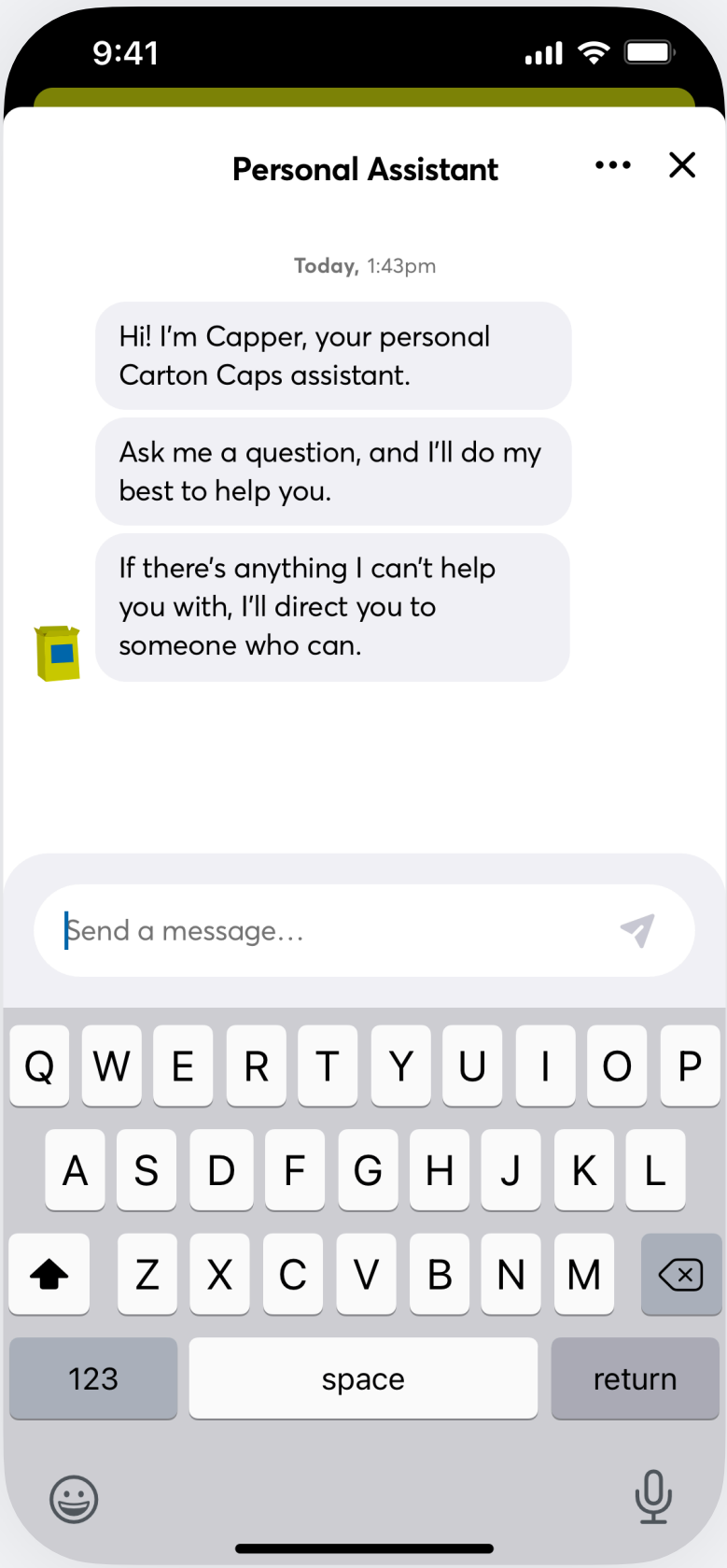


# Referral Process

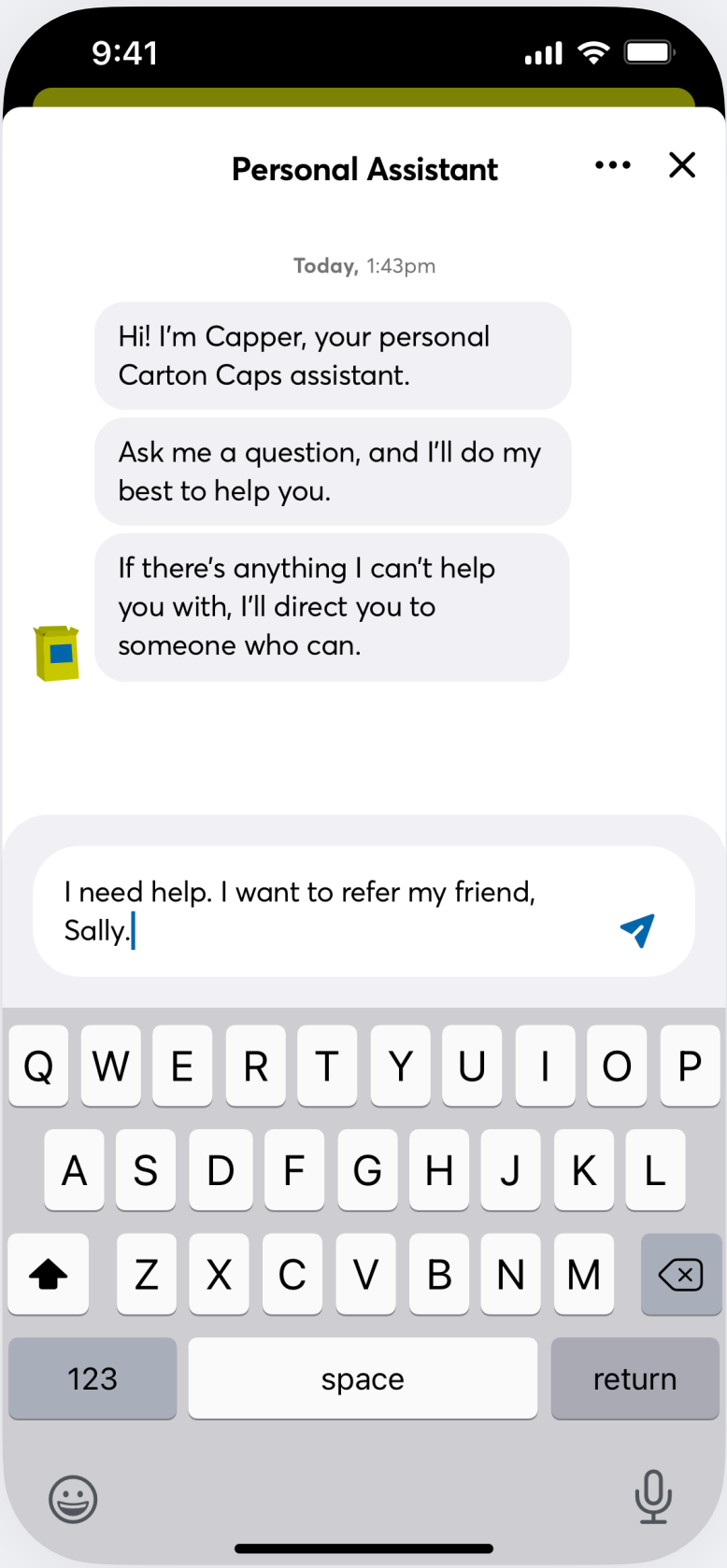
Various States



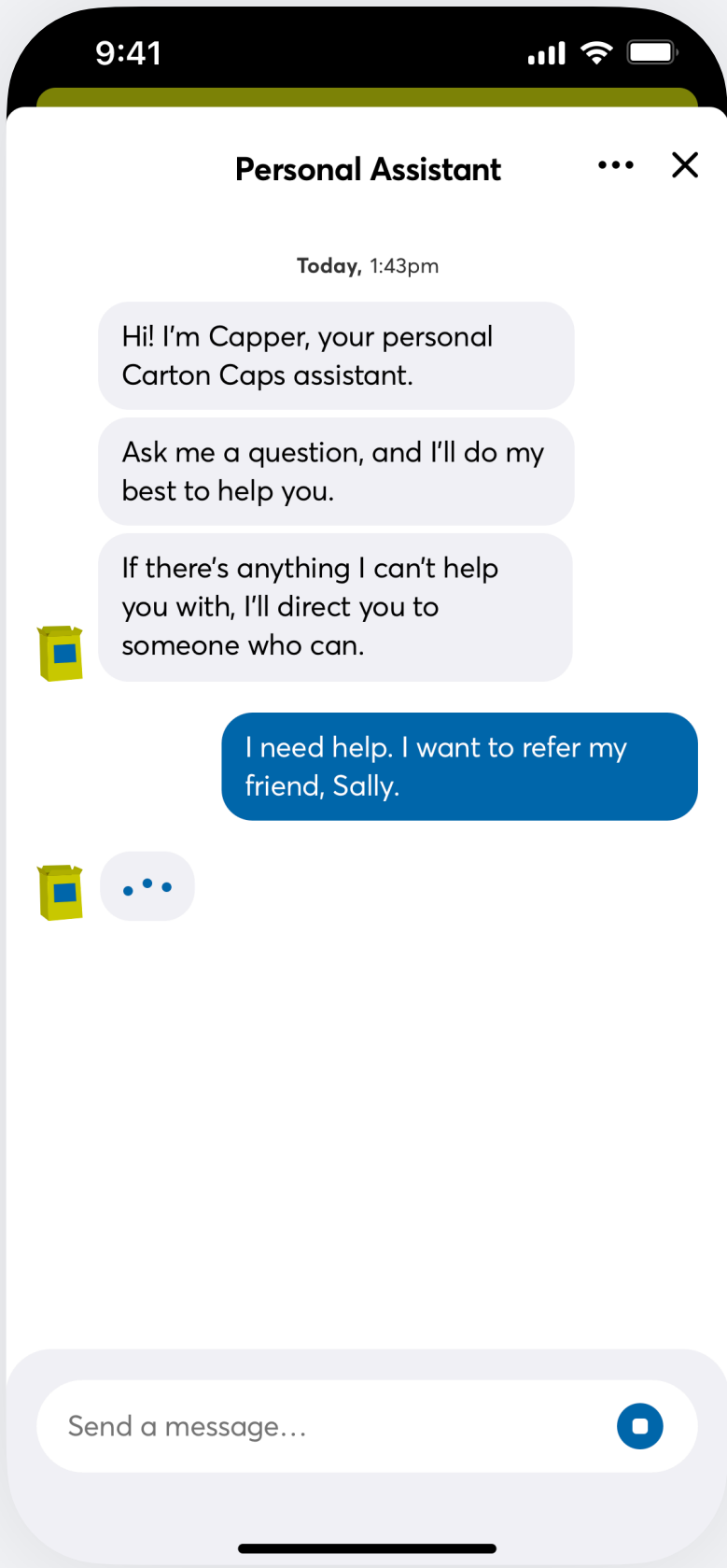
Start



Field Active



Field Complete



Chatbot Processing



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