

# Theodore Vixay

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## EDUCATION

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### Portland State University

*MS, Computer Science: Software Engineering Track*

**June 2017 – March 2020**

*Portland, OR*

## TECHNICAL SKILLS

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- **Languages:** JavaScript, TypeScript, Java, Python, SQL, Swift, C/C++
- **Frameworks:** Angular 2+, React/Redux, Node.js, Spring
- **Software:** Git, Docker, Amazon Web Services, Azure, Jenkins, Google Cloud Platform

## WORK EXPERIENCE

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### Nike, Inc

*Site Reliability Engineer Intern*

**September 2019 – Present**

*Beaverton, OR*

- Helped create and expand knowledge base articles, which L1 and L2 teams could use to solve user problems without escalating incidents to engineering teams.
- Implemented monitoring and alerting tools (SignalFx and Catchpoint), which allows the engineering team to monitor the health of their services and receive alerts when a service may need attention.

### Nike, Inc

*SW QA Engineer Intern*

**March 2018 – September 2019**

*Beaverton, OR*

- Helped convert core services to be CI/CD. This automated releases and testing, enabling engineers to focus on feature development.
- Created scripts in Postman to automate data validation and entry. This reduced the amount of time the product owner would spend manually adding items to the database.

### Computer Action Team (Portland State University)

*Senior Technical Support / Student Volunteer Coordinator*

**January 2019 – Present**

*Portland, OR*

- Mentored new volunteers, preparing them to be technical support specialists and systems administrators.
- Managed over 80 student volunteers to provide Tier 1 IT support to the College of Engineering.
- Provided Tier 2 support services for escalated user issues.

### HomeHub (Personal Project)

*<https://github.com/vixayt/HomeHub2>*

**November 2019**

- HomeHub is a web app that centralizes personalized information, such as weather and public transit arrival times.
- Created using Angular for the frontend and Node.js for the backend.