

Theodore Vixay

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EDUCATION

Portland State University

MS, Computer Science: Software Engineering Track

June 2017 – March 2020

Portland, OR

TECHNICAL SKILLS

- **Languages:** JavaScript, TypeScript, Java, Python, SQL, Swift, C/C++
- **Frameworks:** Angular 2+, React/Redux, Node.js, Spring
- **Software:** Git, Docker, Amazon Web Services, Azure, Jenkins, Google Cloud Platform

WORK EXPERIENCE

Nike, Inc

Site Reliability Engineer Intern

September 2019– Present

Beaverton, OR

- Helped create and expand knowledge base articles, which L1 and L2 teams could use to solve user problems without escalating incidents to engineering teams.
- Implemented monitoring and alerting tools (SignalFx and Catchpoint), which allows the engineering team to monitor the health of their services and receive alerts when a service may need attention.

Nike, Inc

SW QA Engineer Intern

March 2018 – September 2019

Beaverton, OR

- Helped convert core services to be CI/CD. This automated releases and testing, enabling engineers to focus on feature development.
- Created scripts in Postman to automate data validation and entry. This reduced the amount of time the product owner would spend manually adding items to the database.

Computer Action Team (Portland State University)

Senior Technical Support / Student Volunteer Coordinator

January 2019 – Present

Portland, OR

- Mentored new volunteers, preparing them to be technical support specialists and systems administrators.
- Managed over 80 student volunteers to provide Tier 1 IT support to the College of Engineering.
- Provided Tier 2 support services for escalated user issues.

HomeHub (Personal Project)

<https://github.com/vixayt/HomeHub2>

November 2019

- HomeHub is a web app that centralizes personalized information, such as weather and public transit arrival times.
- Created using Angular for the frontend and Node.js for the backend.