# **Creation and Login**

- Owner finalizes their real estate purchase through Fraxioned
- Fraxioned creates a new Owner account log in, and sends the credentials to the new Owner
- Owner logs in with their new credentials to access their Portal

## **Home Page**

- Owner sees a photo of their home, the name of their home, and the address
- Owner can see their "Night stats" for the current year
  - They scroll through, so they see the upcoming two years of "night stats" as well
- Owner wants to book a stay at their home, so they click on the button labeled "book a stay"



### **Booking**

- Owner looks at their list of upcoming stays
- Owner clicks "past stays" and can see a list of their past stays
- Owner scrolls down to their house at which they want to make a booking and clicks "book a stay"



- Owner is taken to the property booking calendar listing
- Owner scrolls through and sees photos of their home, and information about the property
- Owner can see their "night stats" on this page as well
- Owner selects the nights that they want to use at the property
- The Owner selects dates that they want to use, HOWEVER the dates don't follow the booking rules that the Owner must follow, so the site tells them what is wrong with their selected dates and asks them to pick new ones before proceeding
- Owner chooses new dates that align with their "night stats" and the booking rules
- Owner clicks "book now"



Owner is shown the booking confirmation page

- Owner reviews the information about their booking and clicks "confirm"



- Owner is taken back to the "bookings" page on their portal, which is now updated to reflect their new booking.
- They see the new booking is listed in their upcoming stays, and their "night stats" have changed accordingly
- Owner receives an email confirming the booking that they just created
- Owner has a question about our policies so they head to our FAQ page by clicking on the FAQ tab at the top of the page

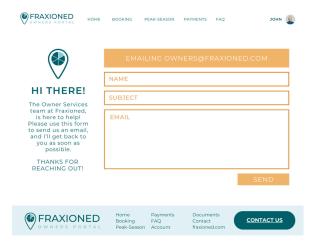
#### **FAQ**

- Owner clicks through categories of questions, and can search keywords to find the answer that they are looking for.
- Owner still isn't sure about the answer to their question, so they click on the "Contact us" tab in the footer of the page



#### Contact us

- Owner fills out the form and sends an email which goes to owners@fraxioned.com
- Owner would like to check on their account info now, so they click on their profile picture in the top right corner, then select "Account"



#### Account

- Owner reviews their personal info that is saved to their account
- Owner notices that he doesn't have a phone number on file, so he presses "edit" and is able to add one
- Owner sees that all of his important documents are also saved under his account.
- Owner clicks on the link to the rules and regulations and is taken to the live Canva document of the rules and regulations provided by Fraxioned

