Creation and Login
- Owner finalizes their real estate purchase through Fraxioned
- Fraxioned creates a new Owner account log in, and sends the credentials to the new Owner
- Owner logs in with their new credentials to access their Portal

Home Page
- Owner sees a photo of their home, the name of their home, and the address
- Owner can see their "Night stats" for the current year
  - They scroll through, so they see the upcoming two years of "night stats" as well
- Owner wants to book a stay at their home, so they click on the button labeled "book a stay"

Booking
- Owner looks at their list of upcoming stays
- Owner clicks "past stays" and can see a list of their past stays
- Owner scrolls down to their house at which they want to make a booking and clicks "book a stay"

READY FOR YOUR NEXT ADVENTURE?

YOUR UPCOMING STAYS   YOUR PAST STAYS

HOME	CHECK IN	CHECK OUT	# OF NIGHTS	SEASON
BLUE BEAR LAKE	Jan 18 @4:00pm	Jan 25 @11:00am	7	Off-Season
CROWN JEWEL	Feb 10 @4:00pm	Feb 15 @11:00am	4	Off-Season HOLIDAY
CROWN JEWEL	June 6 @4:00pm	June 10 @11:00am	4	Peak-Season
BLUE BEAR LAKE	July 15 @4:00pm	July 20 @11:00am	5	Peak-Season

BLUE BEAR LAKE
531 Blue Lake St, Garden City, UT 84078
YOU OWN 1/8 SHARE

BOOK A STAY

OFF-SEASON 2024 Dec 31 - May 29 & Sept 20 - Dec 30		PEAK-SEASON 2024 May 30 - Sept 19	
TOTAL NIGHTS	30	TOTAL NIGHTS	14
NIGHTS USED	0	NIGHTS USED	0
NIGHTS BOOKED	7	NIGHTS BOOKED	9
NIGHTS REMAINING	23	NIGHTS REMAINING	5
TOTAL HOLIDAYS	1	TOTAL HOLIDAYS	1
HOLIDAYS USED	0	HOLIDAYS USED	0
HOLIDAYS BOOKED	0	HOLIDAYS BOOKED	0
HOLIDAYS REMAINING	1	HOLIDAYS REMAINING	1

CROWN JEWEL
5409 Aquamarine Lane, St. George, Utah 84790
YOU OWN 2/8 SHARES

BOOK A STAY

OFF-SEASON 2024 Dec 31 - May 29 & Sept 20 - Dec 30		PEAK-SEASON 2024 March 15 - June 30	
TOTAL NIGHTS	60	TOTAL NIGHTS	28
NIGHTS USED	0	NIGHTS USED	0
NIGHTS BOOKED	8	NIGHTS BOOKED	21
NIGHTS REMAINING	22	NIGHTS REMAINING	7
TOTAL HOLIDAYS	2	TOTAL HOLIDAYS	2
HOLIDAYS USED	0	HOLIDAYS USED	0
HOLIDAYS BOOKED	1	HOLIDAYS BOOKED	0
HOLIDAYS REMAINING	1	HOLIDAYS REMAINING	2

- Owner is taken to the property booking calendar listing
- Owner scrolls through and sees photos of their home, and information about the property
- Owner can see their "night stats" on this page as well
- Owner selects the nights that they want to use at the property
- The Owner selects dates that they want to use, HOWEVER - the dates don't follow the booking rules that the Owner must follow, so the site tells them what is wrong with their selected dates and asks them to pick new ones before proceeding
- Owner chooses new dates that align with their "night stats" and the booking rules
- Owner clicks "book now"

- Owner is shown the booking confirmation page

- Owner reviews the information about their booking and clicks "confirm"

BOOKING SUMMARY

Property:
Check-In:
Check-Out:
Total Nights:
Adults:
Children:
Pets:
Season:
Holiday:

PAYMENT SUMMARY

Cleaning Fee:
Pet Fee:
Total Amount Due:
Date of Charge:

Card Ending in *1009
Add New Payment Method

CANCEL   CONFIRM BOOKING

- Owner is taken back to the "bookings" page on their portal, which is now updated to reflect their new booking.
- They see the new booking is listed in their upcoming stays, and their "night stats" have changed accordingly
- Owner receives an email confirming the booking that they just created
- Owner has a question about our policies so they head to our FAQ page by clicking on the FAQ tab at the top of the page

FAQ
- Owner clicks through categories of questions, and can search keywords to find the answer that they are looking for.
- Owner still isn't sure about the answer to their question, so they click on the "Contact us" tab in the footer of the page

FRAXIONED
OWNERS PORTAL   HOME   BOOKING   PEAK-SEASON   PAYMENTS   FAQ   JOHN

FREQUENTLY ASKED QUESTIONS

Scheduling & Property Use

Q: What are the classifications of properties under Fraxioned?
A: Fraxioned categorizes properties into "Fraxioned Exclusive" and "Fraxioned Collective." "Fraxioned Exclusive" properties are not available for nightly rental and are meant exclusively for owners' use. "Fraxioned Collective" properties allow potential income through nightly rentals, creating a dynamic usage scenario based on owner preferences and local regulations.

Q4: How does the Reservation System work?

Ownership

Q: Who manages the day-to-day affairs of the property?
A: The day-to-day maintenance and management are overseen by either a property management company or a designated owner, as determined by Fraxioned. This ensures that the property is well-maintained and operational for all owners.

Q: Can I buy another share?

Payments

Maintenance & Repairs

Q11: What are the obligations regarding cleaning fees?
A: All owners must pay a cleaning fee for each stay to maintain the property in pristine condition, ensuring a comfortable and clean environment for all owners during their stay.

Q12: How are common expenses handled?
A: Common expenses, such as utility bills, property taxes, and insurance, are estimated in annual dues and divided equally among all owners. If the dues fall short, owners are responsible for covering their share of the deficit.

FRAXIONED   Home   Payments   Documents   CONTACT US
OWNERS PORTAL   Booking   FAQ   Contact
                   Peak-Season   Account   fraxioned.com

Contact us
- Owner fills out the form and sends an email which goes to owners@fraxioned.com
- Owner would like to check on their account info now, so they click on their profile picture in the top right corner, then select "Account"

EMAILING OWNERS@FRAXIONED.COM

NAME

SUBJECT

EMAIL

SEND

HI THERE!

The Owner Services team at Fraxioned, is here to help! Please use this form to send us an email, and I'll get back to you as soon as possible.

THANKS FOR REACHING OUT!

FRAXIONED
OWNERS PORTAL

Home	Payments	Documents
Booking	FAQ	Contact
Peak-Season	Account	fraxioned.com

CONTACT US

Account

- Owner reviews their personal info that is saved to their account
- Owner notices that he doesn't have a phone number on file, so he presses "edit" and is able to add one
- Owner sees that all of his important documents are also saved under his account.
- Owner clicks on the link to the rules and regulations and is taken to the live Canva document of the rules and regulations provided by Fraxioned

FRAXIONED
OWNERS PORTAL
HOME   BOOKING   PEAK-SEASON   PAYMENTS   FAQ   JOHN

JOHN DOE
& JANE DOE

| EMAIL | PHONE | MAILING ADDRESS |
| johndoe@gmail.com | (123) 456-7890 | 123 Main Street, Salt Lake City, UT. 84101 |

| SECONDARY EMAIL | SECONDARY PHONE |
| jane.d22@gmail.com | (123) 555-5555 |

MY DOCUMENTS

TITLE	DATE UPLOADED	DOCUMENT
Signing Doc	1/23/2024	nfjhjaionfklewanhio;vegwanvionehwaiohgnvkenwaiogvneiowanbvkjnjhiahfegowj
Property Summary	1/23/2024	jfieoahgiohrioahgivkjawiohgiveowaovheiowahrviogewhagiohjiogfhjeiowahfgihwa
Welcome Packet	1/23/2024	hnfiovehwaiogvhioawhgriowhaidvhiogahvioehgwiaohviowahivhiwahviewha

FRAXIONED
OWNERS PORTAL

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CONTACT US