

## JASTONI L. VILLANUEVA

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Web Portfolio: <https://vjastoni.github.io/web-portfolio/>

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### **OBJECTIVE**

- Motivated IT professional with experience in web development and technical support. Skilled in problem-solving, user experience, and troubleshooting, I seek to contribute to a dynamic team and grow in a technology-driven environment.

### **SKILLS SUMMARY**

- Front-End Development: HTML, CSS (Bootstrap, Tailwind, Sass), JavaScript, React.js
- UI/UX Implementation: Experience transforming wireframes & mockups into functional prototypes using Figma
- Version Control & Collaboration: Proficient in Git & GitHub for efficient team collaboration
- Problem-Solving & Troubleshooting: Analytical mindset to identify, diagnose, and resolve technical issues
- Technical Support Experience: Strong background in email-based player support and handling account-related issues
- Communication & Teamwork: Collaborative, adaptable, and skilled in maintaining a positive team dynamic

### **WORK EXPERIENCE/EXPERIENCE**

- **Movate – Technical Support Engineer (April 2024 – May 2025)**
  - Provided email-based support to players, resolving game-related issues and handling account or technical concerns
  - Investigated compromised & banned accounts, ensuring proper recovery and policy enforcement
  - Quickly adapted to support tools like Salesforce Lightning, improving player support efficiency
  - Delivered clear, empathetic responses, ensuring a positive player experience
- **CWallet – Frontend Web Developer (December 2023 – March 2024)**
  - Worked remotely for 3 months as a Frontend Web Developer at CWallet, a startup finance tech company in Qatar
  - Developed responsive, user-friendly websites for four projects, transforming them into functional web applications
  - Implemented UI designs for Web Wallet (public users) and Admin Portal (internal users)
  - Worked within an Agile environment, participating in peer programming and

- testing sessions
- Collaborated with QA to understand API functionalities and contributed to documentation using React.js
- **Accenture Technology Academy – Intern (February 2023 – March 2023)**
  - Completed a self-paced comprehensive training program on full-stack development
  - Developed websites using ASP.NET, Microsoft SQL Server, Bootstrap, HTML, CSS, JavaScript, and Microsoft tools

## **EDUCATIONAL BACKGROUND**

### **STI College Global City**

Bachelor of Science in Information Technology (Cumlaude)  
2019 - 2023

### **STI College Global City (Senior Highschool)**

Information Technology in Mobile App and Web Development (With High Honors)  
2017 – 2019

### **Army's Angel Integrated School**

Elementary – Junior Highschool  
2007 – 2017

## **ACHIEVEMENTS, SEMINARS AND TRAININGS**

- **Udemy – React.js & Node.js Course (May 2023 – Present)**
  - Gained proficiency in React Hooks, API Context, Redux basics, ORM for databases, and MVC pattern implementation