Process for Analyzing Failed Transactions in Test

- Find the script in *Discern Visual Developer*
    - To find it, go to *Open* and type in the logical path:
        - cust_script:
        - ccluserdir:
    - Then go to *Browse* and look up files with type ***.ccl
- Select the eso_get_order_selection or eso_get_ce_selection scripts.
- Change the last line that sets status to S to let all transactions through.
    - SET REPLY->STATUS_DATA->STATUS = "Z"
    - *Change to:* SET REPLY->STATUS_DATA->STATUS = "S"
- View transactions in *SI Manager* under *ESO Troubleshooting* → *Search (CQM_FSIESO_QUE)*
    - Select type of transaction to view by selecting the correct tab (e.g., Orders)
    - Click *Search* to view the transactions
- Identify the type of message that's failing and edit that section of the eso_get_order_selection or eso_get_ce_selection scripts to allow the transaction through.

Screen Shots

Discern Visual Developer

File   Edit   View   Build   Tools   Reports   Window   Help

Find

Code View

Browse - cust_script:

Prefix: ***.ccl   Find

Filename	Size (bytes)	Last modified
020907smdmelneel_2.ccl	2387	4/20/2010 12:00:00 ...
021207melneel_1.ccl	2804	4/20/2010 12:00:00 ...
1432_jb_test.ccl	1203	4/17/2014 12:00:00 ...
1dl_act_users_90days2.ccl	2765	4/20/2010 12:00:00 ...
1dl_act_users_90days.ccl	2716	4/20/2010 12:00:00 ...
1dl_act_users_90days_ss.ccl	2470	4/20/2010 12:00:00 ...
1dl_admits_not_cosigned.ccl	1408	4/20/2010 12:00:00 ...
1dl_avg_los_02.ccl	7043	4/20/2010 12:00:00 ...
1dl_avg_los_admit_02.ccl	7421	4/20/2010 12:00:00 ...

OK   Cancel

Open Host Source

Logical/Path: cust_script: OK
File Name: Cancel
Node: <default>   Browse...

☑ Read Only

Bedside Medical Device Interfaces
 Device Work List
 Create New Device
ESI Configuration
 Contributor System Work List
 Create New Contributor System
ESO Configuration
 Contributor System WorkList
 Create New Contributor System
 Define ESO Interfaces
 Define Code Set Interface Rules
 Setup System Configurations
 Setup Hold Configurations
  View Hold Rules by Interface Type
  View Hold Rules by Contributor System
 Define Load Server
General Configuration
 External Services
  Blood Record Services
  DQR Services
  Immunization Registry Services
  XDS Services
 Assign OIDs
 CDA Processing
  Setup Template Group Relationships
  Generate Outbound Aliases
 Set Organization Defaults
 Service Relationships
SEARCH (SPINE MESSAGE VIEWER)
Troubleshooting Tool
 General Troubleshooting
  Display Current CQM State
  Check Interface Tablespace
  View Reports
  Display Files
  Search (SI_DOCUMENT_TRANSACTION_LOG)
  Search (SI_DOCUMENT_INFO)
  Search (SI_XDOC_QUERY_PERSON_RELTN)
  Search (SI_XDOC_METADATA)
  Search (SI_DIRECT_MESSAGE)
 ESI Troubleshooting
  Search (ESI_LOG)
 ESO Troubleshooting
  Search (CQM_FSIESO_QUE)
  Search (CQM_FSIESO_TR_1)

Records Returned 100   Process Status Flag
Use Specified Dates ☑ ... 11/14/2017 0:00 To 11/14/2017 23:59
Selected Transaction Type: ORM_CORE \ \
Person   ...   Encounter   ...

Queue Details
Detail   Add   Detail   Value
Value   Remove

Clear
Search

General   Orders   Pharmacy   Clinical Event   Schedule   Charges   MFN

Drag a column header here to group by that column.

PROCESS STATUS FLAG	CQM QUEUE ID	CREATE DT TM	LISTENER ID	LISTENER ALIAS	CLASS	TYPE	SUBTYPE	SUBTYPE DETAIL	TRIG CRE
Completed	675723997	11/14/2017 00:00:15	970	LISTENER4	ORM_560201	ORDER	PT DIETS	4	11/14/20
Completed	675724017	11/14/2017 00:00:17	970	LISTENER4	ORM_560201	DISCONTINUE	GLB	4	11/14/20
Completed	675724018	11/14/2017 00:00:17	970	LISTENER4	ORM_560201	ORDER	GLB	4	11/14/20
Completed	675724022	11/14/2017 00:00:30	971	LISTENER5	ORM_560201	ORDER	PT DIETS	5	11/14/20
Completed	675724023	11/14/2017 00:00:30	971	LISTENER5	ORM_560201	ORDER	PT DIETS	5	11/14/20
Completed	675724029	11/14/2017 00:00:33	970	LISTENER4	ORM_560201	DISCONTINUE	PT DIETS	4	11/14/20
Completed	675724161	11/14/2017 00:01:24	967	LISTENER1	ORM_560201	ORDER	GLB	1	11/14/20
Completed	675724162	11/14/2017 00:01:24	970	LISTENER4	ORM_560201	ORDER	ACTIVITY/ADL	4	11/14/20
Completed	675724267	11/14/2017 00:01:52	969	LISTENER3	ORM_560201	DISCONTINUE	PT DIETS	3	11/14/20
Completed	675724268	11/14/2017 00:01:52	969	LISTENER3	ORM_560201	DISCONTINUE	ACTIVITY/ADL	3	11/14/20
Completed	675724269	11/14/2017 00:01:52	969	LISTENER3	ORM_560201	ORDER	GLB	3	11/14/20
Completed	675724270	11/14/2017 00:01:52	969	LISTENER3	ORM_560201	ORDER	GLB	3	11/14/20
Completed	675724445	11/14/2017 00:02:07	971	LISTENER5	ORM_560201	COMPLETE	ASMTTXMONITO	5	11/14/20
Completed	675724570	11/14/2017 00:02:20	967	LISTENER1	ORM_560201	ORDER	BED CONTROL	1	11/14/20
Completed	675724571	11/14/2017 00:02:20	967	LISTENER1	ORM_560201	ORDER	ACTIVITY/ADL	1	11/14/20
Completed	675724583	11/14/2017 00:02:21	967	LISTENER1	ORM_560201	ORDER	WTS AND MEAS	1	11/14/20
Completed	675724642	11/14/2017 00:02:26	967	LISTENER1	ORM_560201	STATUSCHANGE	MDREQUIRED	1	11/14/20
Completed	675724643	11/14/2017 00:02:26	970	LISTENER4	ORM_560201	STATUSCHANGE	MDREQUIRED	4	11/14/20
Completed	675724644	11/14/2017 00:02:26	971	LISTENER5	ORM_560201	STATUSCHANGE	MDREQUIRED	5	11/14/20
Completed	675724646	11/14/2017 00:02:26	971	LISTENER5	ORM_560201	STATUSCHANGE	MDREQUIRED	5	11/14/20
Completed	675724649	11/14/2017 00:02:26	968	LISTENER2	ORM_560201	STATUSCHANGE	MDREQUIRED	2	11/14/20