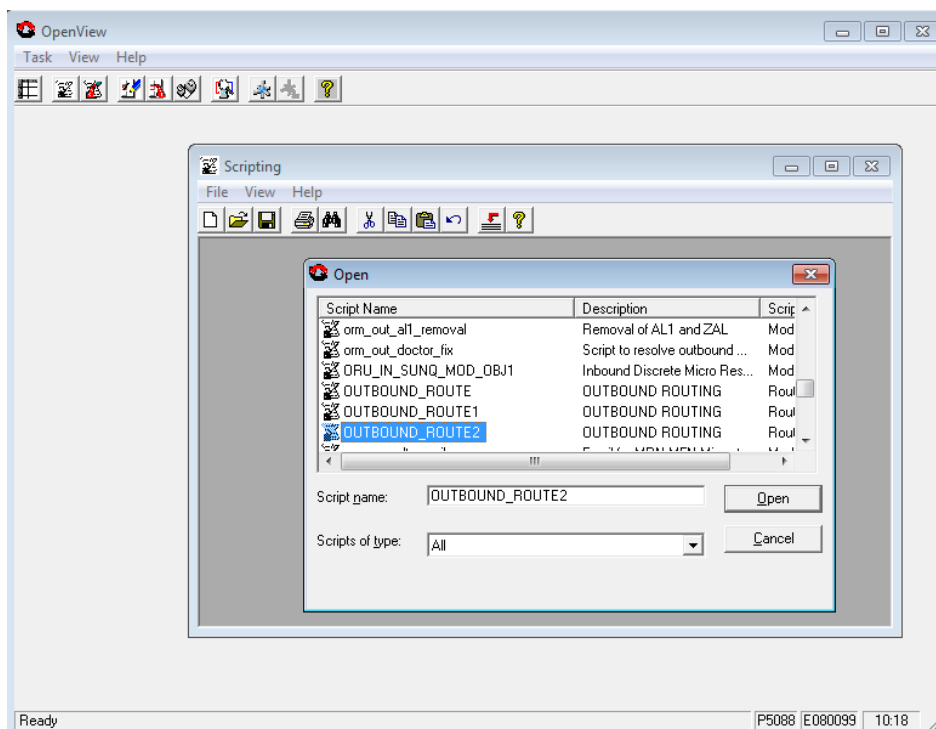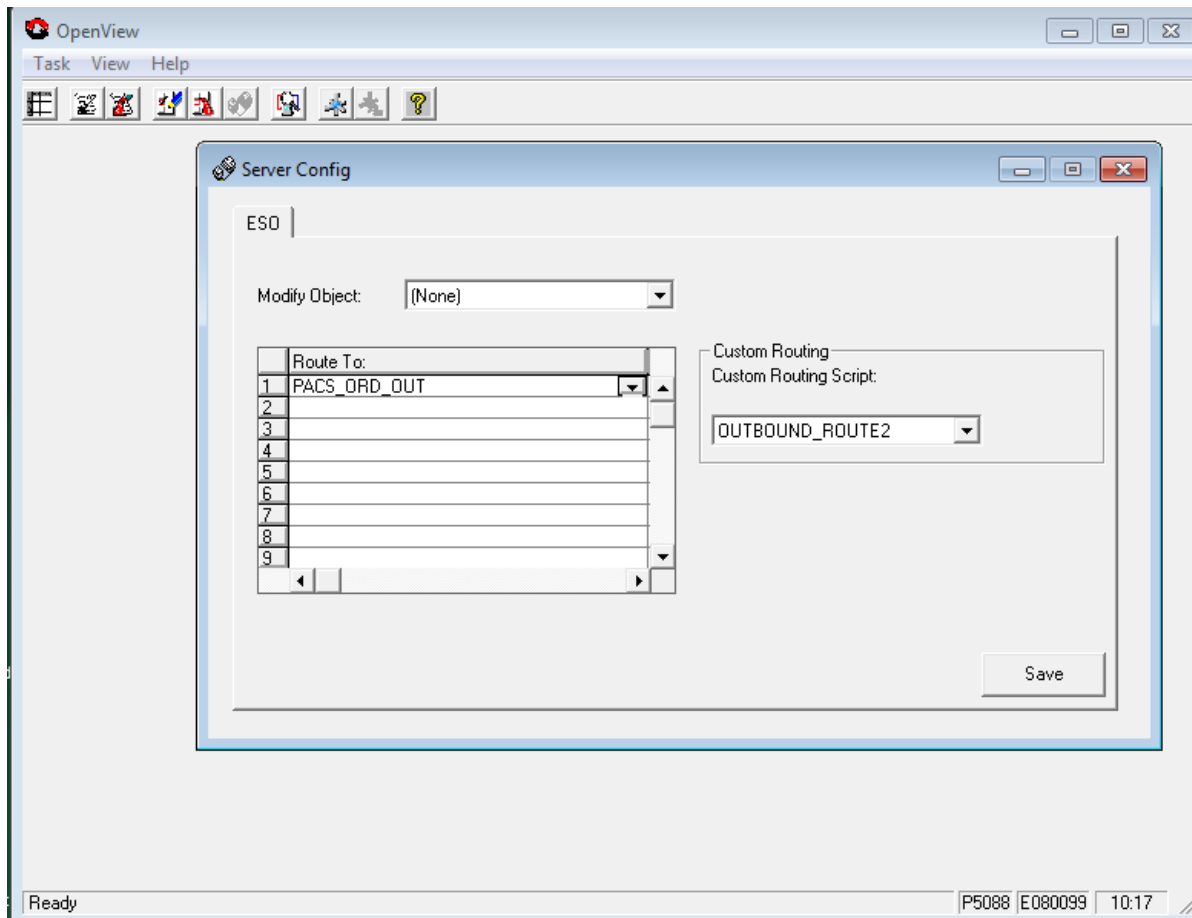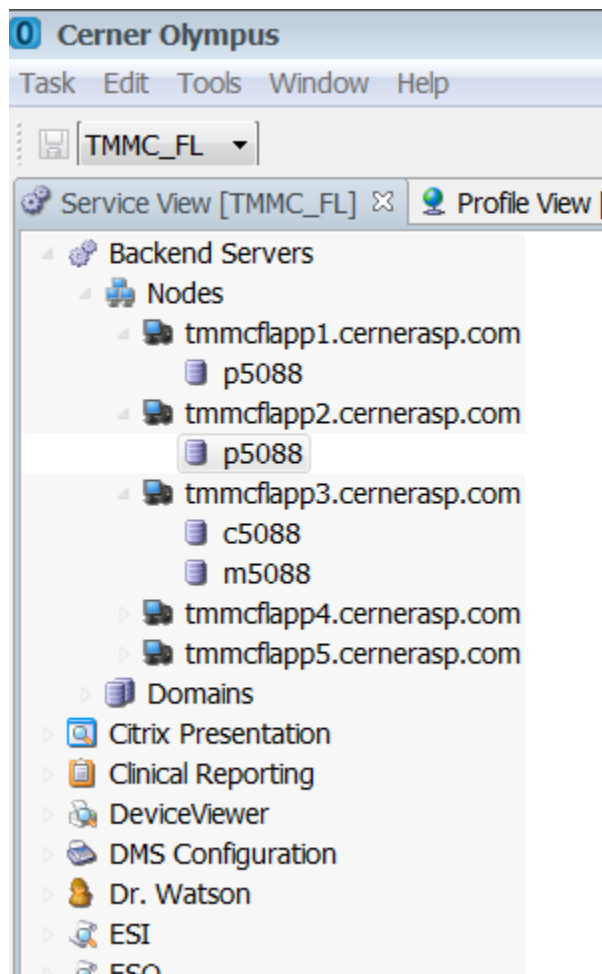**Process for changing route scripts and resetting servers**

- First, check which script is in use by going to *OpenView* → *Server Config* and look at what is set for the *Custom Routing Script*.
- Then go to *Scripting* → *Open Existing Script* and open the script.
- Modify the script to remove or add routes.
- Save the script under a new name.
- Click Include.
- Change the active script in *Server Config.*
- Next, restart the appropriate servers according to the *Servers to Cycle* info sheet.
- In the *Cert Support* folder, open *Olympus* to view the servers.
- Login should be username@main.ad.tmh.org.
- Go to *Backend Servers* → *Nodes* and find the correct node/domain.
  - For example, expand tmmcflapp2.cernerasp.com or tmmcflapp1.cernerasp.com to find servers for the p5088 (Prod) domain.
- Double click the domain to view the servers.
  - The domain number is the same number that is in the *Citrix Receiver* under the + sign for the domain next to the Kofax folder.
- To find the servers, it's easiest to sort by *Entry Id.*
  - For example, *FSI ESO Load* servers have *Entry Ids* from 280-285.
- You can try cycling the servers. If that doesn't work, kill them and wait for them to come back up.
  - You can tell which servers have been cycled because their message counts will drop to 0 and the last modified date will update.
- Finally, open *OpenView* and click on *Controllers*.
- Find the com server you want to remove.
- Right click it and select stop.
- Right click it and select *Process Config*.
- In *Process Config*, select *Delete* and click OK.
- Finally, refresh the com server display screen. It should be gone.

Screen Shots

Cerner Olympus

Task Edit Tools Window Help

TMMC_FL ▾

Service View [TMMC_FL] ✖ | Profile View [

- Backend Servers
  - Nodes
    - tmmcflapp1.cernerasp.com
      - p5088
    - tmmcflapp2.cernerasp.com
      - p5088
    - tmmcflapp3.cernerasp.com
      - c5088
      - m5088
    - tmmcflapp4.cernerasp.com
    - tmmcflapp5.cernerasp.com
  - Domains
- Citrix Presentation
- Clinical Reporting
- DeviceViewer
- DMS Configuration
- Dr. Watson
- ESI
- ESO

Service View [TMMC_FL] | Profile View [TMMC_FL] | Domain View [TMMC_FL] | Server View [TMMC_FL] | Millennium Servers - tmmcflapp2.cernerasp.com[p5088] ✖

Last Refreshed:December 12, 2017 8:26:32 AM EST

▶ Filters

Note	Id	Name	Entry Id	State	Process Id	Total Connections	Total Messages	Start Date	Node
	2..	CPM ESI Server for ADTs	251	✔ Running	81909	0 connections	4,072 messages	Dec 10, 2017 10:01:07 AM	tmmcflapp2.cernerasp.com
	6..	CPM ESI Server for ADTs	251	✔ Running	44775	0 connections	3,959 messages	Dec 10, 2017 9:57:42 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO-CQM Server	252	✔ Running	36254	0 connections	1,817 messages	Dec 12, 2017 7:32:00 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO-CQM Server	252	✔ Running	62042	0 connections	89,868 messages	Dec 10, 2017 2:43:25 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO-CQM Server	252	✔ Running	62047	0 connections	87,461 messages	Dec 10, 2017 2:43:26 AM	tmmcflapp2.cernerasp.com
	2..	SI ESI Server	253	✔ Running	54764	0 connections	0 messages	Dec 10, 2017 2:42:50 AM	tmmcflapp2.cernerasp.com
	1..	Fsi Order Grouper	255	✔ Running	53987	0 connections	0 messages	Dec 10, 2017 2:42:38 AM	tmmcflapp2.cernerasp.com
	3..	Dedicated CPM ESI Server	256	✔ Running	57933	0 connections	1,723 messages	Dec 10, 2017 2:43:06 AM	tmmcflapp2.cernerasp.com
	1..	FSI Query Server	270	✔ Running	53990	0 connections	0 messages	Dec 10, 2017 2:42:38 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Notify Server	275	✔ Running	61445	0 connections	290,397 messages	Dec 10, 2017 2:43:23 AM	tmmcflapp2.cernerasp.com
	1..	FSI Hold Release Server	276	✔ Running	53861	0 connections	0 messages	Dec 10, 2017 2:42:37 AM	tmmcflapp2.cernerasp.com
	1..	FSI Trigger Hold Server	277	✔ Running	53993	0 connections	0 messages	Dec 10, 2017 2:42:38 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Server Load #1	280	✔ Running	61215	0 connections	68,579 messages	Dec 10, 2017 2:43:22 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Server Load #2	281	✔ Running	61218	0 connections	58,247 messages	Dec 10, 2017 2:43:22 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Server Load #3	282	✔ Running	61221	0 connections	51,484 messages	Dec 10, 2017 2:43:22 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Server Load #4	283	✔ Running	61224	0 connections	58,040 messages	Dec 10, 2017 2:43:22 AM	tmmcflapp2.cernerasp.com
	4..	FSI ESO Server Load #5	284	✔ Running	61227	0 connections	53,965 messages	Dec 10, 2017 2:43:22 AM	tmmcflapp2.cernerasp.com
	3..	FSI ESO Server Batch #1	285	✔ Running	59638	0 connections	39 messages	Dec 10, 2017 2:43:10 AM	tmmcflapp2.cernerasp.com
	3	FSI ESO Query Extract Server	290	✔ Running	59641	0 connections	0 messages	Dec 10, 2017 2:43:10 AM	tmmcflapp2.cernerasp.com