DSC 680 - PROJECT 2 - Sentiment Analysis from X

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This project will focus on performing a sentiment analysis on tweets in Twitter known as 'X' which will be chosen as the project progresses. The main goal of this analysis is to discover the underlying sentiment from a users tweet. The opinions that are mined will be classified into two categories positive and negative. An analysis will then be performed on the classified data to see what percentage of the population sample fall into each category that further can help in anyy business decisions.

Sentiment analysis can be defined as a process that automates mining of attitudes, opinions, views and emotions from text, speech, tweets and database sources through Natural Language Processing (NLP).

Sentiment analysis involves classifying opinions in text into categories like "positive" or "negative" or "neutral".

It's also referred as subjectivity analysis, opinion mining, and appraisal extraction.

The words **opinion, sentiment, view and belief** are used interchangeably but there are differences between them.

- Opinion : A conclusion open to dispute (because different experts have different opinions)
- **View**: subjective opinion
- **Belief**: deliberate acceptance and intellectual assent
- **Sentiment**: opinion representing one's feelings

Sentiment analysis and Natural Language processing are very important area nowadays. There is a massive amount of information being uploaded to the internet daily on social media websites and blogs that computers cannot understand.

A good use case is to identify a customer's perception for a product, this is an extremely valuable data to some companies. From the knowledge gained from an analysis such as this a company can identify issues with their products, spot trends before their competitors, create improved communications with their target audience, and gain valuable insight into how effective their marketing campaigns were. Through this knowledge companies gain valuable feedback which allows them to further develop the next generation of their product.

```
In [1]: ## Import Libraries

# plotting
import seaborn as sns
# sklearn
import sklearn
from sklearn.svm import LinearSVC
```

```
from sklearn.naive_bayes import BernoulliNB
from sklearn.linear_model import LogisticRegression
from sklearn.model selection import train test split
from sklearn.feature_extraction.text import TfidfVectorizer
from sklearn.metrics import confusion_matrix, classification_report
import tweepy as tw
import pandas as pd
import numpy as np
import csv
import re
import string # Inbuilt string library
import glob
import random
import requests # to send HTTP requests
from PIL import Image # for opening, manipulating, and saving many different image file
import matplotlib.pyplot as plt # for plotting
# Natural Language Processing Toolkit
from nltk.corpus import stopwords, words # get stopwords from NLTK library & get all wo
from nltk.tokenize import word_tokenize # to create word tokens
# from nltk.stem import PorterStemmer (I played around with Stemmer and decided to use
from nltk.stem import WordNetLemmatizer # to reduce words to orginal form
from nltk import pos tag # For Parts of Speech tagging
from nltk.tokenize import RegexpTokenizer
from textblob import TextBlob # TextBlob - Python library for processing textual data
import plotly.express as px # To make express plots in Plotly
import chart studio.tools as cst # For exporting to Chart studio
import chart_studio.plotly as py # for exporting Plotly visualizations to Chart Studio
import plotly.offline as pyo # Set notebook mode to work in offline
pyo.init notebook mode()
import plotly.io as pio # Plotly renderer
import plotly.graph_objects as go # For plotting plotly graph objects
from plotly.subplots import make_subplots #to make more than one plot in Plotly
# WordCloud - Python linrary for creating image wordclouds
from wordcloud import WordCloud
```

1. Data Collection

The dataset provided is the Sentiment140 Dataset which consists of 1,600,000 tweets that have been extracted using the Twitter API. The various columns present in the dataset are:

- **target**: the polarity of the tweet (positive or negative)
- ids: Unique id of the tweet
- date: the date of the tweet
- flag: It refers to the query. If no such query exists then it is NO QUERY.
- user: It refers to the name of the user that tweeted
- **text**: It refers to the text of the tweet

In [3]:

x_df.head()

Out[3]:		target	ids	date	flag	user	text
	0	0	1467810369	Mon Apr 06 22:19:45 PDT 2009	NO_QUERY	_TheSpecialOne_	@switchfoot http://twitpic.com/2y1zl - Awww, t
	1	0	1467810672	Mon Apr 06 22:19:49 PDT 2009	NO_QUERY	scotthamilton	is upset that he can't update his Facebook by
	2	0	1467810917	Mon Apr 06 22:19:53 PDT 2009	NO_QUERY	mattycus	@Kenichan I dived many times for the ball. Man
	3	0	1467811184	Mon Apr 06 22:19:57 PDT 2009	NO_QUERY	ElleCTF	my whole body feels itchy and like its on fire
	4	0	1467811193	Mon Apr 06 22:19:57 PDT 2009	NO_QUERY	Karoli	@nationwideclass no, it's not behaving at all

In [4]:

x_df.tail()

Out[4]:		target	ids	date	flag	user	text
	1599995	4	2193601966	Tue Jun 16 08:40:49 PDT 2009	NO_QUERY	AmandaMarie1028	Just woke up. Having no school is the best fee
	1599996	4	2193601969	Tue Jun 16 08:40:49 PDT 2009	NO_QUERY	The WDB oards	TheWDB.com - Very cool to hear old Walt interv
	1599997	4	2193601991	Tue Jun 16 08:40:49 PDT 2009	NO_QUERY	bpbabe	Are you ready for your MoJo Makeover? Ask me f
	1599998	4	2193602064	Tue Jun 16 08:40:49 PDT 2009	NO_QUERY	tinydiamondz	Happy 38th Birthday to my boo of allI time!!!
	1599999	4	2193602129	Tue Jun 16 08:40:50 PDT 2009	NO_QUERY	RyanTrevMorris	happy #charitytuesday @theNSPCC @SparksCharity

In [5]:

#Details about the X_df data frame
x_df.info()

```
<class 'pandas.core.frame.DataFrame'>
        RangeIndex: 1600000 entries, 0 to 1599999
        Data columns (total 6 columns):
             Column Non-Null Count
                                       Dtype
                     _____
         0
             target 1600000 non-null int64
         1
             ids
                     1600000 non-null int64
         2
             date
                     1600000 non-null object
         3
            flag
                     1600000 non-null object
         4
            user
                     1600000 non-null object
         5
             text
                     1600000 non-null object
        dtypes: int64(2), object(4)
        memory usage: 73.2+ MB
In [6]:
         #value counts of column 'target'
         x_df['target'].value_counts()
             800000
Out[6]:
             800000
        Name: target, dtype: int64
In [7]:
         # Create an user defined function to generate the blue colour for the Word Cloud
         def blue_color_func(word, font_size, position, orientation, random_state=None,**kwargs)
             return "hsl(210, 100%, %d%%)" % random.randint(50, 70)
In [8]:
         #plot Target on X axis with count
         sns.countplot(data=x_df,x='target')
        <AxesSubplot:xlabel='target', ylabel='count'>
Out[8]:
           800000
           700000
           600000
           500000
           400000
           300000
           200000
           100000
               0
                            0
                                                    4
                                      target
In [9]:
         #in the 'target' colun replace the value 4 with 1 i.e positive
         dataDF=x_df[['text','target']]
         dataDF['target'] = dataDF['target'].replace(4,1) # 1 positive sentiment
         dataDF['target'].value_counts()
```

Out[11]:

 $\label{local-temp-ipy-kernel} C:\Users\JAGADE \sim 1\AppData\Local\Temp/ipy-kernel_65312/2255625297.py:4: Setting With Copy Warning:$

```
A value is trying to be set on a copy of a slice from a DataFrame. Try using .loc[row_indexer,col_indexer] = value instead
```

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-view-versus-a-copy

```
dataset.head()
```

```
800000I LOVE @Health4UandPets u guys r the best!!1800001im meeting up with one of my besties tonight! ...1800002@DaRealSunisaKim Thanks for the Twitter add, S...1800003Being sick can be really cheap when it hurts t...1800004@LovesBrooklyn2 he has that effect on everyone1
```

2. Data Cleansing

A tweet contains a lot of opinions about the data which are expressed in different ways by different users. The twitter dataset used in this project work is already labeled into two classes viz. negative and positive polarity and thus the sentiment analysis of the data becomes easy to observe the effect of various features. The raw data having polarity is highly susceptible to inconsistency and redundancy. Preprocessing of tweet include following points,

- Remove all URLs (e.g. www.xyz.com), hash tags (e.g. #topic), targets (@username)
- Remove Stop words.
- Replace Repeated Characters.
- Remove all punctuations, symbols, numbers.

The second phase of the system will be to cleanse the data collected, this will involve removing any punctuations and making everything lower case. This will help in the next stage of the project

especially in the "Bag of Words" approach. Removing lower case words will decrease the redundancy in the database that will be used to store the words.

```
In [12]:
            import nltk
            nltk.download('stopwords')
            nltk.download('punkt')
            stopwordlist = ['a', 'about', 'above', 'after', 'again', 'ain', 'all', 'am', 'an',
                           'and','any','are', 'as', 'at', 'be', 'because', 'been', 'before',
'being', 'below', 'between','both', 'by', 'can', 'd', 'did', 'do',
                           'does', 'doing', 'down', 'during', 'each', 'few', 'for', 'from',
                           'further', 'had', 'has', 'have', 'having', 'he', 'her', 'here',
                           'hers', 'herself', 'him', 'himself', 'his', 'how', 'i', 'if', 'in', 'into','is', 'it', 'its', 'itself', 'just', 'll', 'm', 'ma',
                           'me', 'more', 'most', 'my', 'myself', 'now', 'o', 'of', 'on', 'once',
                           'only', 'or', 'other', 'our', 'ours', 'ourselves', 'out', 'own', 're','s', 't', 'than', 'that', "thatll", 'their, 'their', 'theirs', 'them', 'themselves', 'then', 'these', 'they', 'this', 'those',
                           'through', 'to', 'too', 'under', 'until', 'up', 've', 'very', 'was',
                           'we', 'were', 'what', 'when', 'where', 'which', 'while', 'who', 'whom',
                           'why', 'will', 'with', 'won', 'y', 'you', "youd", "youll", "youre",
                           "youve", 'your', 'yours', 'yourself', 'yourselves']
            STOPWORDS = set(stopwordlist)
           [nltk data] Downloading package stopwords to
           [nltk_data]
                             C:\Users\Jagadeesh\AppData\Roaming\nltk_data...
           [nltk_data]
                          Package stopwords is already up-to-date!
           [nltk data] Downloading package punkt to
                             C:\Users\Jagadeesh\AppData\Roaming\nltk data...
           [nltk data]
                          Package punkt is already up-to-date!
           [nltk_data]
In [13]:
           def cleaning_stopwords(text):
                return " ".join([word for word in str(text).split() if word not in STOPWORDS])
In [14]:
           # collecting the hashtags
            import nltk
            def hashtag_extract(x):
                hashtags = []
                for i in x:
                     ht = re.findall(r"#(\w+)", i)
                     hashtags.append(ht)
                return hashtags
In [15]:
            # function to obtain adjectives from tweets
            def getAdjectives(tweet):
                tweet = word tokenize(tweet) # convert string to tokens
                tweet = [word for (word, tag) in pos_tag(tweet)
                           if tag == "JJ"] # pos_tag module in NLTK library
                return " ".join(tweet) # join words with a space in between them
In [18]:
            import string
            english_punctuations = string.punctuation
```

```
punctuations_list = english_punctuations
def cleaning_punctuations(text):
    translator = str.maketrans('', '', punctuations_list)
    return text.translate(translator)
```

Removing Stopwords from data

Removing Punctuation

Removing Repeated Characters

```
In [21]:
          def cleaning_repeating_char(text):
              return re.sub(r'(.)1+', r'1', text)
          dataset['text'] = dataset['text'].apply(lambda x: cleaning_repeating_char(x))
          dataset['text'].tail()
         19995
                   Not much time off weekend work trip Malmi; % Fr...
Out[21]:
         19996
                                                    One day holidays
         19997
                                    feeling right hate DAMN HUMPREY
         19998
                   geezi hv READ whole book personality types emb...
         19999
                   I threw sign donnie bent over get but thingee ...
```

Removing URL's from data

Name: text, dtype: object

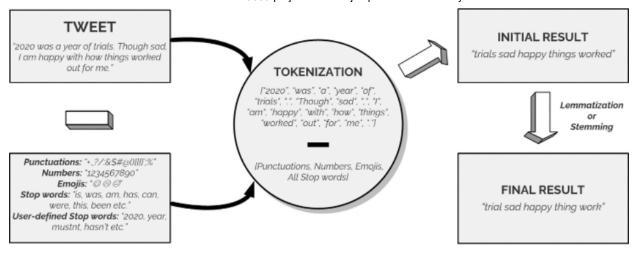
```
19999 I threw sign donnie bent over get but thingee ... Name: text, dtype: object
```

Removing Numeric values from tweets

```
In [23]:
          def cleaning_numbers(data):
              return re.sub('[0-9]+', '', data)
          dataset['text'] = dataset['text'].apply(lambda x: cleaning_numbers(x))
          dataset['text'].tail()
                  Not much time off weekend work trip Malmï¿% Fr...
         19995
Out[23]:
         19996
                                                    One day holidays
         19997
                                   feeling right hate DAMN HUMPREY
         19998
                  geezi hv READ whole book personality types emb...
                  I threw sign donnie bent over get but thingee ...
         19999
         Name: text, dtype: object
In [ ]:
         # Instantiate the Twitter word cloud object
          image = np.array(Image.open('twitter.png'))
          twitter_wc = WordCloud(background_color='white', max_words=1000, mask=image)
          tweets_long_string = dataset['text'].tolist()
          tweets_long_string = " ".join(tweets_long_string)
          # generate the word cloud
          twitter_wc.generate(tweets_long_string)
          # display the word cloud
          fig = plt.figure()
          fig.set figwidth(14) # set width
          fig.set_figheight(18) # set height
          plt.imshow(twitter wc.recolor(color func=blue color func, random state=3),
                     interpolation="bilinear")
          plt.axis('off')
          plt.show()
In [ ]:
          twitter wc.to file("wordcloud.png") #save to a png file
```

3. Data Classification

To reach the ultimate goal, there was a need to clean up the individual tweets. I used a concept known as "Tokenization" in NLP. It is a method of splitting a sentence into smaller units called "tokens" to remove unnecessary elements. Another technique worthy of mention is "Lemmatization". This is a process of returning words to their "base" form. A simple illustration is shown below.



```
In [27]:
          ## Tokenizing Tweets
          tokenizer = RegexpTokenizer('\s+', gaps = True)
          dataset['text'] = dataset['text'].apply(tokenizer.tokenize)
In [28]:
          dataset['text'].tail()
         19995
                   [Not, much, time, off, weekend, work, trip, Ma...
Out[28]:
         19996
                                                 [One, day, holidays]
         19997
                               [feeling, right, hate, DAMN, HUMPREY]
         19998
                   [geezi, hv, READ, whole, book, personality, ty...
         19999
                   [I, threw, sign, donnie, bent, over, get, but,...
         Name: text, dtype: object
```

Applying Stemming to data

800003 [Being, sick, really, cheap, hurts, much, eat,... 800004 [LovesBrooklyn, effect, everyone] Name: text, dtype: object

Applying Lemmatizer to Data

```
import nltk
nltk.download('omw-1.4')
lm = nltk.WordNetLemmatizer()
nltk.download('wordnet')
def lemmatizer_on_text(data):
    text = [lm.lemmatize(word) for word in data]
    return data
dataset['text'] = dataset['text'].apply(lambda x: lemmatizer_on_text(x))
dataset['text'].head()
```

```
[nltk_data] Downloading package omw-1.4 to
                         C:\Users\Jagadeesh\AppData\Roaming\nltk_data...
         [nltk_data]
         [nltk data] Package omw-1.4 is already up-to-date!
         [nltk data] Downloading package wordnet to
         [nltk_data]
                         C:\Users\Jagadeesh\AppData\Roaming\nltk_data...
         [nltk_data]
                       Package wordnet is already up-to-date!
         800000
                         [I, LOVE, HealthUandPets, u, guys, r, best]
Out[30]:
         800001
                   [im, meeting, one, besties, tonight, Cant, wai...
         800002
                   [DaRealSunisaKim, Thanks, Twitter, add, Sunisa...
         800003
                   [Being, sick, really, cheap, hurts, much, eat,...
         800004
                                   [LovesBrooklyn, effect, everyone]
         Name: text, dtype: object
```

Plotting Word Cloud for Positive Sentiment

To get the most common words used, I made use of the POS-tag (Parts of Speech tagging) module in the NLTK library. Using the WordCloud library, one can generate a Word Cloud based on word frequency and superimpose these words on any image. In this case, I used the Twitter logo and Matplotlib to display the image. The Word Cloud shows the words with higher frequency in bigger text size while the "not-so" common words are in smaller text sizes.

```
In [ ]:
         image = np.array(Image.open('twitter.png'))
         twitter_wc = WordCloud(background_color="white", mode="RGBA", max_words=1000, mask=imag
         pos_df = dataset[dataset['target']==1]['text'].apply(lambda x: ' '.join(x) )
         tweets_long_string = pos_df.tolist()
         tweets_long_string = " ".join(tweets_long_string)
         # generate the word cloud
         twitter_wc.generate(tweets_long_string)
         # display the word cloud
         fig = plt.figure()
         fig.set_figwidth(14) # set width
         fig.set_figheight(18) # set height
         plt.imshow(twitter wc.recolor(color func=blue color func, random state=3),
                    interpolation="bilinear")
         plt.axis('off')
         plt.show()
```

Plotting Word Cloud for Negative Sentiment

```
plt.axis('off')
plt.show()
```

Data Analysis and Modeling

Setting up the Classification Model

After training the model we then apply the evaluation measures to check how the model is performing. Accordingly, we use the following evaluation parameters to check the performance of the models respectively:

- Accuracy Score
- Confusion Matrix with Plot
- ROC-AUC Curve

Using TF-IDF vectorization to transform the data

```
In [34]:
    from sklearn.feature_extraction.text import TfidfVectorizer
    vectoriser = TfidfVectorizer(ngram_range=(1,2), max_features=5000)
    vectoriser.fit(X_train)
    print('No. of feature_words: ', len(vectoriser.get_feature_names_out()))

No. of feature_words: 5000

In [35]:
    X_train = vectoriser.transform(X_train)
    X_test = vectoriser.transform(X_test)
    print(X_train.shape)
    print(X_test.shape)

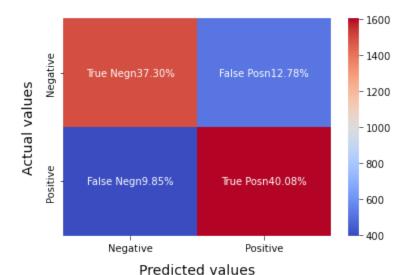
    (36000, 5000)
    (4000, 5000)
```

Model1: SVM (Support Vector Machine)

```
In [41]:
          from sklearn.svm import SVC
          clf=SVC()
          clf.fit(X_train,y_train)
          y_pred=clf.predict(X_test)
In [37]:
          from sklearn.metrics import accuracy_score,confusion_matrix
          test_acc=accuracy_score(y_test,y_pred)
          print(test acc)
          cfm=confusion_matrix(y_test,y_pred)
          print(cfm)
         0.77375
         [[1492 511]
          [ 394 1603]]
In [38]:
          # Print the evaluation metrics for the selected dataset.
          # Compute and plot the Confusion matrix
          cf_matrix = confusion_matrix(y_test, y_pred)
          categories = ['Negative','Positive']
          group_names = ['True Neg', 'False Pos', 'False Neg', 'True Pos']
          group_percentages = ['{0:.2%}'.format(value) for value in cf_matrix.flatten() / np.sum(
          labels = [f'{v1}n{v2}' for v1, v2 in zip(group_names,group_percentages)]
          labels = np.asarray(labels).reshape(2,2)
          sns.heatmap(cf_matrix, annot = labels, cmap = 'coolwarm',fmt = '',
          xticklabels = categories, yticklabels = categories)
          plt.xlabel("Predicted values", fontdict = {'size':14}, labelpad = 10)
          plt.ylabel("Actual values" , fontdict = {'size':14}, labelpad = 10)
          plt.title ("Confusion Matrix", fontdict = {'size':18}, pad = 20)
```

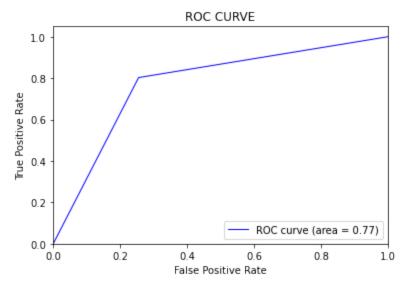
Out[38]: Text(0.5, 1.0, 'Confusion Matrix')

Confusion Matrix



```
from sklearn.metrics import roc_curve, auc
fpr, tpr, thresholds = roc_curve(y_test, y_pred)
roc_auc = auc(fpr, tpr)
plt.figure()
plt.plot(fpr, tpr, color='blue', lw=1, label='ROC curve (area = %0.2f)' % roc_auc)
```

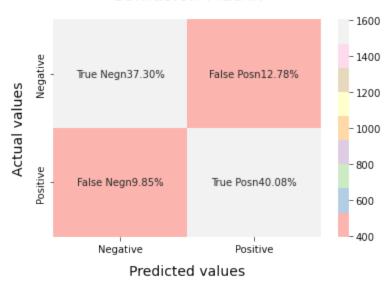
```
plt.xlim([0.0, 1.0])
plt.ylim([0.0, 1.05])
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.title('ROC CURVE')
plt.legend(loc="lower right")
plt.show()
```



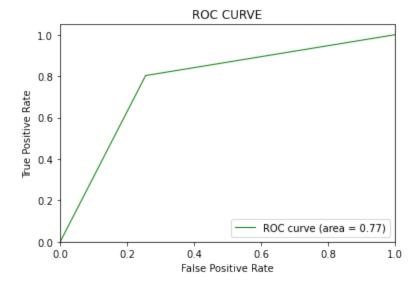
Model2: Logistic Regression

```
In [40]:
          LRmodel = LogisticRegression(C = 2, max iter = 1000, n jobs=-1)
          LRmodel.fit(X_train, y_train)
          y_pred = LRmodel.predict(X_test)
In [42]:
          test_acc=accuracy_score(y_test,y_pred)
          print(test_acc)
          cfm=confusion_matrix(y_test,y_pred)
          print(cfm)
         0.77375
         [[1492 511]
          [ 394 1603]]
In [43]:
          # Compute and plot the Confusion matrix
          cf_matrix = confusion_matrix(y_test, y_pred)
          categories = ['Negative','Positive']
          group_names = ['True Neg','False Pos', 'False Neg','True Pos']
          group_percentages = ['{0:.2%}'.format(value) for value in cf_matrix.flatten() / np.sum(
          labels = [f'{v1}n{v2}' for v1, v2 in zip(group_names,group_percentages)]
          labels = np.asarray(labels).reshape(2,2)
          sns.heatmap(cf_matrix, annot = labels, cmap = 'Pastel1',fmt = '',
          xticklabels = categories, yticklabels = categories)
          plt.xlabel("Predicted values", fontdict = {'size':14}, labelpad = 10)
          plt.ylabel("Actual values" , fontdict = {'size':14}, labelpad = 10)
          plt.title ("Confusion Matrix", fontdict = {'size':18}, pad = 20)
         Text(0.5, 1.0, 'Confusion Matrix')
Out[43]:
```

Confusion Matrix



```
fpr, tpr, thresholds = roc_curve(y_test, y_pred)
roc_auc = auc(fpr, tpr)
plt.figure()
plt.plot(fpr, tpr, color='green', lw=1, label='ROC curve (area = %0.2f)' % roc_auc)
plt.xlim([0.0, 1.0])
plt.ylim([0.0, 1.05])
plt.xlabel('False Positive Rate')
plt.ylabel('True Positive Rate')
plt.title('ROC CURVE')
plt.legend(loc="lower right")
plt.show()
```



Conclusion

Overall we found that Logistic Regression and SVM both are predicting the Sentiments analysis with sae accuracy of 77% on the dataset.

Logistic Regression is following the principle of Occam's Razor which defines that for a particular problem statement if the data has no assumption, then the simplest model works the best. Since our

dataset does not have any assumptions and Logistic Regression is a simple model, therefore the concept holds true for the above-mentioned dataset.

In :		
L 3		