VANESA JOY M. LAZARAGA

SOFTWARE QUALITY ASSURANCE

ABOUT ME

Experienced Software Quality Assurance professional with 4 years of hands-on expertise, adept in software testing, Project Management, and Business Analysis. Recognized for exceptional communication, teamwork, and adaptability under pressure. Committed to ensuring optimal software performance through continuous improvement and unwavering dedication to excellence.

CONTACT

- 📞 +63 960 686 7688
- ✉️ vjlazaraga@gmail.com
- 🌐 https://vjlazaraga.github.io/

SKILLS

- Client Communication
- Attention to Detail
- Time Management
- Collaboration & Teamwork
- Project Management
- Analytical Thinking
- Requirements Gathering
- Modeling & Documentation
- Data Analysis
- Mobile Testing (AND, iOS, Huawei)
- Website Testing
- API Testing

TOOLS & SOFTWARE

- Jira
- Trello
- TestRail
- Power BI
- Figma
- Postman
- Jarvis
- Vonage
- Microsoft 365

EXPERIENCE

SQA - TESTER   Jan 2024 - Present
Ascendion Inc. | Makati City, Philippines

- Supported software deployments and performed post-release validation.
- Executed testing during development and testing phases.
- Participated in sprint meetings, reviews, and Agile ceremonies.
- Conducted feature demos to stakeholders and clients.
- Trained and supported QA team members on testing processes.
- Created and maintained QA documentation and reports.
- Logged, managed, and updated bug tickets with clear reproduction steps.
- Developed detailed test cases based on requirements and user stories.
- Communicated effectively with clients and development teams to clarify requirements and resolve issues.

BA / SQA - TESTER   Aug 2022 - Dec 2024
Hivelabs Tech. | Caloocan City, Philippines

- Delivered QA professional training focused on testing methodologies, defect management, and best practices.
- Worked effectively within Agile/Scrum and Waterfall development environments.
- Collaborated on defect reporting and bug tracking to ensure timely issue resolution.

LANGUAGES

- English
- Filipino
- Hiligaynon (Dialect)

EDUCATION

BS In Information System

La Verdad Christian College
Graduated: 2022

- AIM Officer -
  Marketing Committee Head
  (2020 - 2022)

CHARACTER REFERENCE

MR. KENT DAYRIT

Hivelabs Tech. | Software Dev. Lead

- Email: kentpdayrit@gmail.com
- Contact No. +63 976 033 8651

MS. PATRICIA ARGETE

Ascendion Inc. | SQA - Tester

- Email: argete0207@gmail.com
- Contact No. +63 947 435 4407

- Developed materials, gathered data, and conducted user training sessions to improve system efficiency and user experience.
- Analyzed user stories, use cases, and requirements to ensure feasibility and support smooth project execution.

BA / SQA - TESTER INTERN   Feb 2022 - May 2022
Hivelabs Tech. | Caloocan City, Philippines

- Responsible for creating, executing, and managing detailed Test Plans, Test Cases, and test scripts in Jira, ensuring meticulous software testing procedures
- Conducts Manual Testing, meticulously analyzing test results, tracking bug issues, and testing software features across diverse environments
- Proficient in transitioning tickets and utilizing tools such as Trello, Google Sheet, and Jira for efficient bug tracking and management.