Assignment – 01

Example – Amazon

Epic: Customer Service

Feature1 – Your orders

User stories -

1.Your orders

a.Track packages

b.Edit or cancel orders

Tasks – a.Track packages

a. Build the UI layer – 5hrs

b. Build the API layer – 8hrs

c. Build the DB layer – 6hrs

b.Edit or cancel orders

a.Build the UI layer – 5hrs

b.Build the API layer – 16hrs

c.Build the DB layer – 7hrs

Epic: Customer Service

Feature 2 – Returns and Refunds

User Stories -

a. Return or exchange items

b. Print return mailing labels

Tasks – a.Return or exchange items

- a.Build the UI layer 5hrs
- b.Build the API layer 8hrs
- c. Build the DB layer 6hrs
- b.Print return mailing lables
 - a. Build the UI layer 5hrs
 - b. Build the API layer 16hrs
 - c. Build the DB layer 7hrs

Epic: Customer Service

Feature3- Manage Addresses

User Stories -

a. Update your addresses

b.Add address, landmark details

Tasks – a. Update your addresses

a.Build the UI layer – 5hrs

b.Build the API layer – 8hrs

c.Build the DB layer – 6hrs

b.Add address, landmark details

a.Build the UI layer – 5hrs

b.Build the API layer – 16hrs

c.Build the DB layer – 7hrs

Epic: Customer Service

Feature4 – Manage Prime

User Stories -

a.View Your benefits

b.Membership details

Tasks – a. View your benefits

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer – 6hrs

b.Membership details

a.Build the UI layer – 5hrs

b.Build the API layer – 16hrs

c.Build the DB layer – 7hrs

Epic: Customer Service

Feature5 – Payment Settings

User Stories –

a.Add or edit payment methods

b.Change expired debit or credit card

Tasks – a. Add or edit payment methods

a.Build the UI layer - 5hrs

b.Build the API layer – 8hrs

c.Build the DB layer – 6hrs

- b.Change expired debit or credit card
 - a.Build the UI layer 5hrs
 - b.Build the API layer 16hrs
 - c.Build the DB layer 7hrs

Epic: Customer Service

Feature6- Account Settings

User Stories –

- a. Change your email or password
- b. Update login information

Tasks – a. Change your email or password

- a.Build the UI layer 5hrs
- b.Build the API layer 8hrs
- c.Build the DB layer 6hrs
- b. Update login information
 - a.Build the UI layer 5hrs
 - b.Build the API layer 16hrs
 - c.Build the DB layer 7hrs

Epic: Customer Service

Feature 7- Digital Services and Device Support

User Stories-

- a. Find device help and support
- b.Troubleshoot device issues

Tasks – a. Find device help and support

- a.Build the UI layer 5hrs
- b.Build the API layer 8hrs
- c.Build the DB layer 6hrs
- b. Troubleshoot device issues
 - a.Build the UI layer 5hrs
 - b.Build the API layer 16hrs
 - c.Build the DB layer 7hrs