

JugaadDoc!



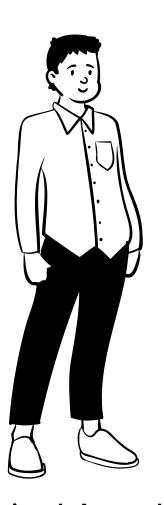
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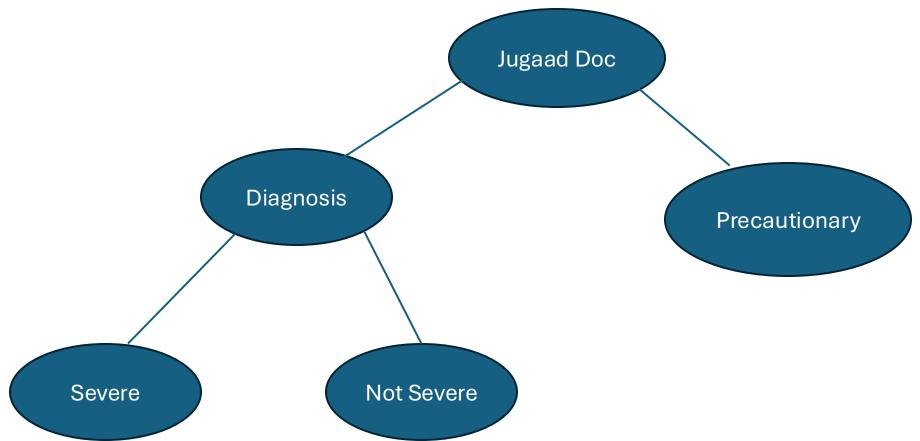
## **Business Problem**

•Healthcare's digital transformation is essential to improve patient engagement, response time, and reduce operational costs.

•Traditional methods of interaction are slow and inefficient, leading to the need for an **automated system** to respond to patient inquiries quickly and accurately.

### **Challenges:**

- Limited access to qualified medical care.
- Geographic barriers to healthcare facilities.
- High costs of traveling to urban centers for treatment.





# **Data Sourcing**

### **Data Collection**

Data is collected from various channels:

- Gale Encyclopedia of Medicine .
- 2. Gale Encyclopedia of Alternate Medicine

## **Key Data Includes**

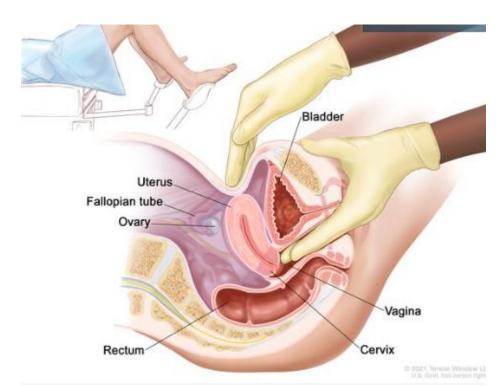
The key data encompasses information related to various medical specialties, including gynecology, cardiology, neurology, pulmonology, ophthalmology, and other departments, along with their associated problems and solutions.

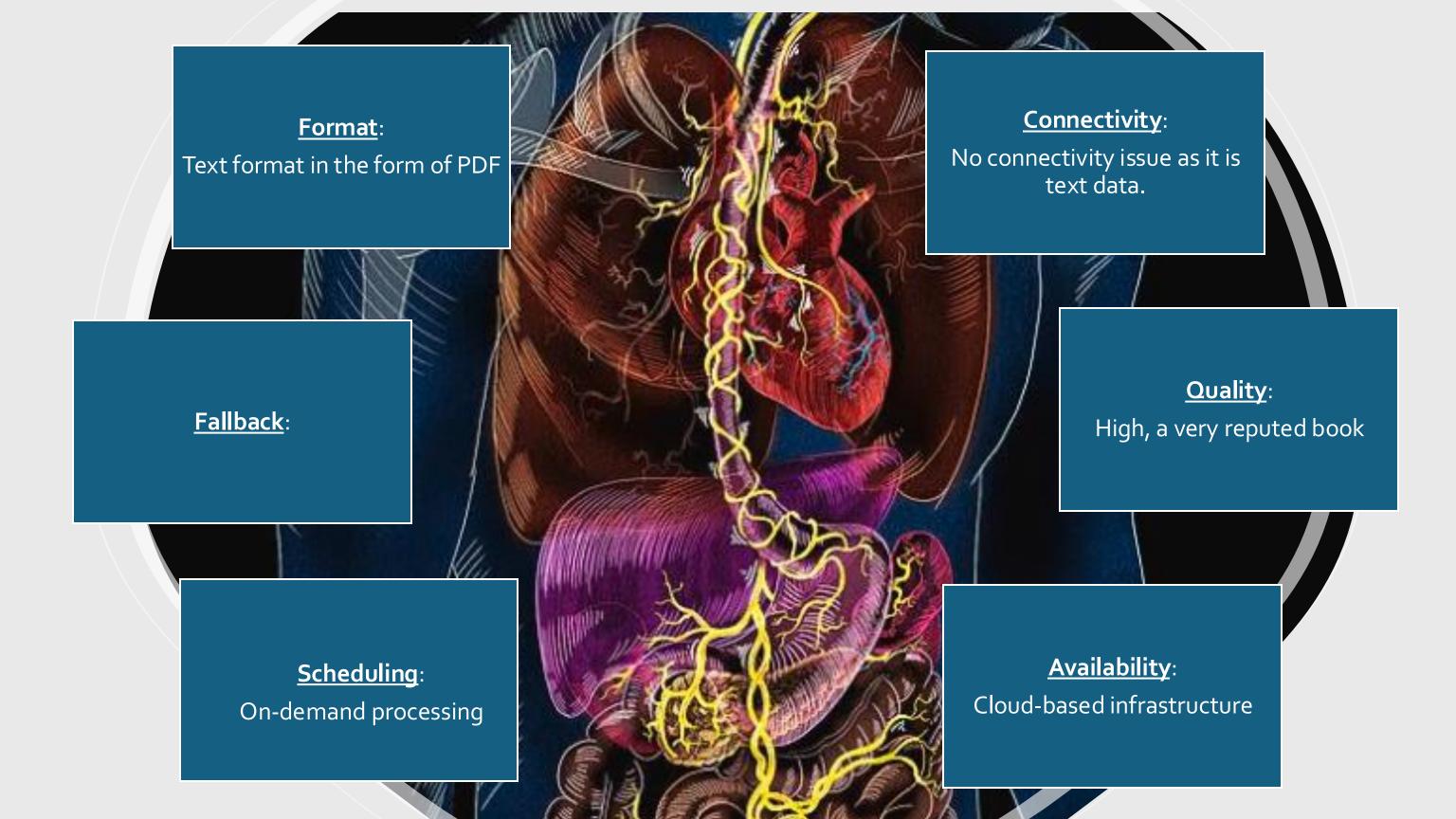
#### **SCOPE**

Almost 1,700 full-length articles are included in the Gale Encyclopedia of Medicine 2, including disorders/conditions, tests/procedures, and treatments/therapies. Many common drugs are also covered, with generic drug names appearing first and brand names following in parentheses, eg. acetaminophen (Tylenol). Throughout the Gale Encyclopedia of Medicine 2, many prominent individuals are highlighted as sidebar biographies that accompany the main topical essays. Articles follow a standardized format that provides information at a glance. Rubrics include:

Disorders/Conditions	Tests/Treatments
Definition	Definition
Description	Purpose
Causes and symptoms	Precautions
Diagnosis	Description
Treatment	Preparation
Alternative treatment	Aftercare
Prognosis	Risks
Prevention	Normal/Abnormal results
Resources	Resources
Key terms	Key terms







## **Data Quality**



Content remains intact and unaltered. Digital signatures or encryption techniques are often used.

Integrity

Confirmity

Includes standardized units and ranges to avoid misinterpretation.

For medical data, accuracy is crucial as incorrect information can lead to wrong diagnoses, treatments, or prescriptions.

Accuracy

Consistency

same medical terms, patient identifiers, treatment protocols, and diagnostic information should be represented uniformly

Documents reflects the most current diagnoses, treatments

Timeliness

## **Data Cleaning**

Remove irrelevant or unnecessary parts

**Remove Noise** 



Remove common words.

Stopword Removal

Reduce words to their root forms

Lemmatization

Remove suffixes from words to extract the base form.

Stemming

(or)



### **ETL Process and Data Storage**

**Extract** 

Data is collected from various sources such as PDFs, APIs, and online repositories.

Transform

Preprocessing tasks like lemmatization, stemming, and stopword removal are performed.

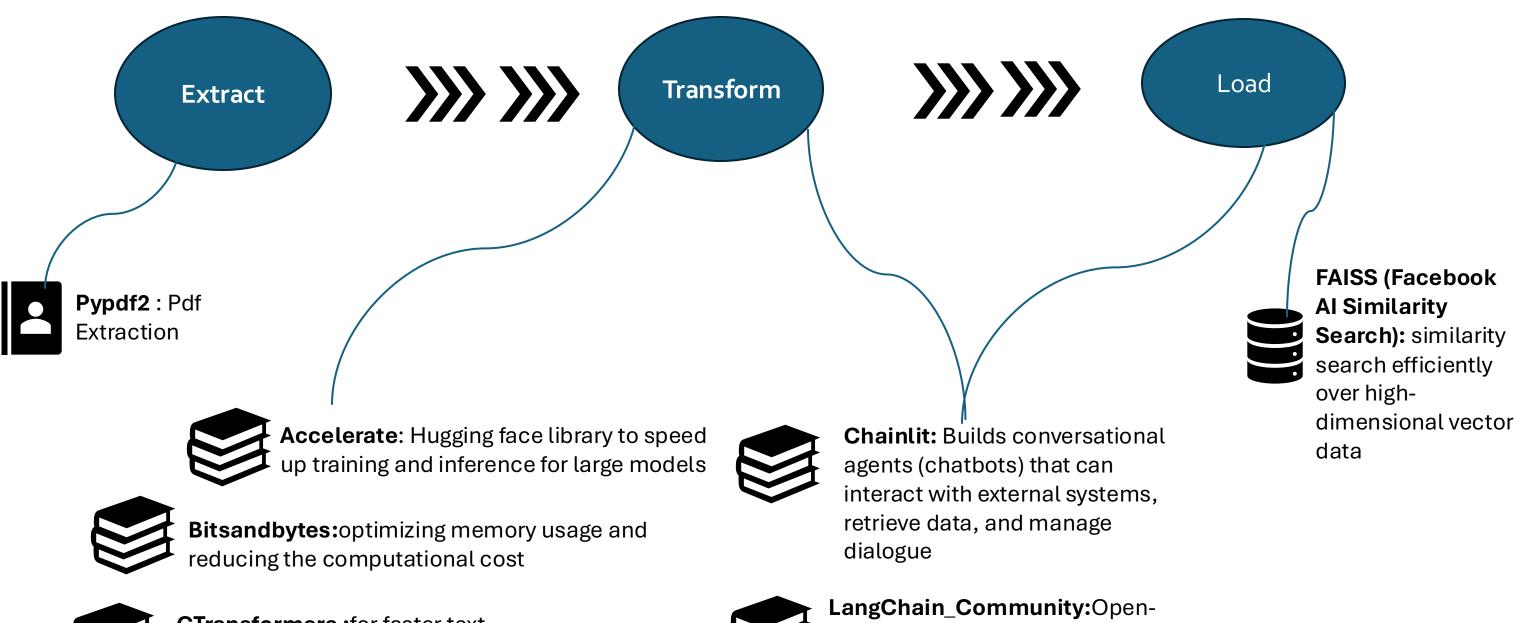
Load

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Transformed data is loaded into AWS cloud storage solutions like S<sub>3</sub>, RDS, and DynamoDB.

**Backup and Security** 

Backup and security measures ensure data durability, availability, and compliance with regulations.





**CTransformers:** for faster text generation and query responses.



#### **Sentence-Transformers:**

converts sentences into dense vector embeddings, enabling semantic similarity and efficient search

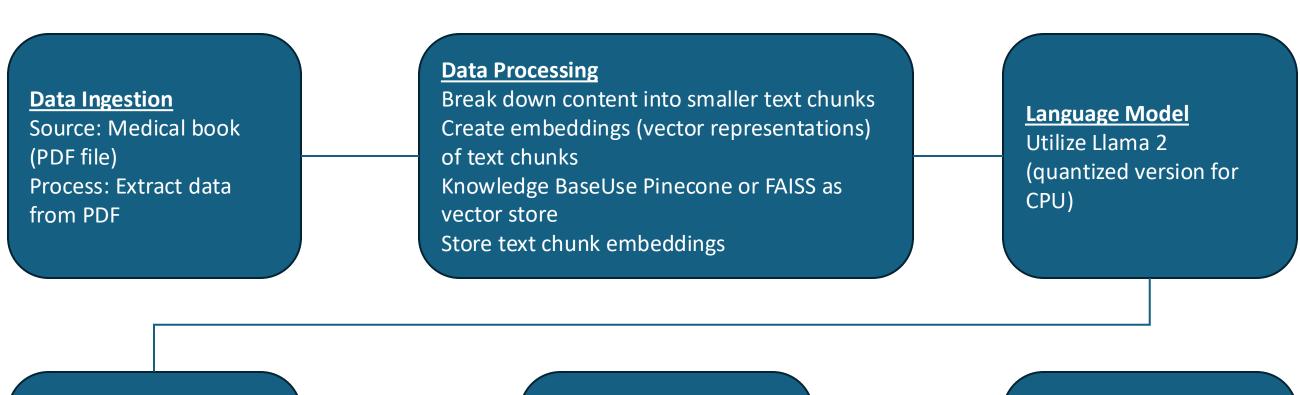


LangChain\_Community:Opensource extension of LangChain that adds additional integrations and capabilities.



**Langchain:** Builds complex workflows for language models

## **Application Flow**



#### **Query Processing**

Convert user question to query embedding Search knowledge base (Local FAISS vector store) for relevant information Retrieve ranked results

### **Response Generation**

Pass ranked results to
Llama 2 model
Generate answer based
on retrieved information

### **User Interface**

Frontend: Streamlit



# Conclusion & Next Steps

The project aims to build a robust medical chatbot using AI-driven text processing, ETL pipelines, and advanced retrieval-augmented generation.

Prototype testing with medical professionals will validate the chatbot's capabilities.

Scaling the chatbot's functionality for multiple use cases is a key next step.

Ongoing improvements based on user feedback and data quality monitoring will ensure continuous enhancement.

