

## PROFESSIONAL SUMMARY

- **Over 15 years** of IT experience and 8 years of a Certified Salesforce Platform Developer and working experience as a Salesforce Administrator as well
- Experienced in Salesforce.com Development Life cycle, application design pattern, integration with an external system, and deployment planning.
- Experienced in SFDC Development implementing the **APEX classes, APEX Triggers, Visual Force Pages, Lightning Web Components (LWC)**, and used tools like **Apex Data Load, Visual Studio Code**, and Android studio Emulator for Mobile development.
- Experienced in Application development, Building, and supporting enterprise applications using **.Net Framework, Salesforce, Python, SQL, Server, and Java API**
- Experienced in Supporting Clients with Project Development, Maintenance, and Production Support.
- Experience in business support by directly interacting with the Clients in an onsite-offshore model.
- Extensive experience to **Smoke testing, End-to-End testing, System Testing, Integration testing** and **User Acceptance testing(UAT)**
- Experience working in **Agile methodology, Waterfall Model**, and **Test-Driven** developments.

## CERTIFICATIONS

- ▶ Salesforce Certified Platform App Builder
- ▶ Salesforce Certified Platform Developer I
- ▶ MCTS: SQL Server 2005 – Implementation and Maintenance (2009)
- ▶ MCP: Visual Basic .Net (2008)

## AWARDS

- ▶ Pillar of Mphasis award for valuable contribution for over 10 years (2018).
- ▶ Star of the Month award demonstrating extreme flexibility in technology in a major business critical project (2009)
- ▶ Trailhead MOUNTAINEER

## SKILLS

- ▶ C# | .Net | .Net core (WebAPI and console) | JavaScript | ExtJS | ReactJS | HTML | XML | JSON | Apex
- ▶ Lightning Web Component(LWC) | Front End | Back End | SOQL | SQL | Unit Testing
- ▶ Azure DevOps | Git | TFS | Visual Studio | Visual Studio Code | Apex DataLoader | Salesforce Python Module | Eclipse

## EXPERIENCE

### Delivery Module Lead

### Mphasis Corporation

Phoenix, AZ **11/2019 - Current**

Salesforce and .Net Developer for Advisor Group a broker-dealer company that has over 10000+ Reps across 3 regions in the USA. Lead a team of 2 developers and a tester working in an onsite-offshore model.

- Designed and implemented a python framework to load data from SQL server database to Salesforce using SF bulk load feature. This saved lot of time in monitoring the load process as it's a scheduled batch job.
- Led the Design and Development of the Advisor's Address review workflow to regulate the address with US postal service and integrated the changes from SQL database to Salesforce and vice versa using API web service.
- Implemented e-Delivery process with .Net Core console for client letters through SendGrid which saved over 500K papers per year in printing letters and saved \$0.5 Million per year spent on postal charges.
- Experienced in migrating source code from TFS to Azure DevOps. Continuous Integration and deployment pipeline (CI/CD) implementation, Sonarqube continuous code review, unit testing, and e2e testing.

**Senior Software Engineer****Mphasis Pvt. Ltd**Chennai, India **08/2013 - 10/2019**

Salesforce and .Net Developer for Advisor Group a broker-dealer company that has over 10000+ Reps across 3 regions in the USA. Worked on Migrating Legacy applications from .Net and ONYX CRM to Salesforce.

- Migrated 2 major Legacy applications which include ONYX CRM used for customer service and Sponsor Product Management system built in .net Framework into Salesforce.com and which saved \$25000 yearly for the client in maintaining the infrastructure for ONYX CRM platforms.
- Managing support & service requests from salesforce using cases reduced the resolution delay time by 20%.
- Designed and implemented the Sponsor Product Management system in salesforce. Implemented time-based workflow rules, approval processes, Reports, and Dashboards that saved product managers at least 2 hours in their daily routine in manual approval and report extraction.
- Developed various Custom Objects, components, Controllers, Custom Reports, Custom Tabs, Validation rules, Approval processes, Workflow rules to trigger outbound messages to the external system, automated business logic in Triggers and classes, record types, and page layouts for different profiles.
- Performed Administrative tasks like Data Migration from SQL to salesforce using DataLoader, user management (creating and managing roles, profiles, permission sets, user groups for Users)
- Worked on migrating components using Force.com change sets from DEV to QA, UAT, and Production instances

**Software Engineer****Mphasis Pvt. Ltd**Chennai, India **04/2007 - 07/2013**

.Net Developer for Advisor Group a broker-dealer company that has over 10000+ Reps across 3 regions in the USA. Worked in UI Development, and content management and also works as SQL Data Admin for content management.

- Experience in fine-tuning SQL stored procedures in reducing the execution time to 2sec from 35sec.
- Managed support and Enhancement in ONYX CRM. Developed a metrics report for incidents created in ONYX CRM using SQL stored procedure which helped the support manager in the audit.
- Experienced in developing SQL DDL, and DML scripts for DB, tables, stored procedure, and view creation and inserts scripts for Data management.
- Experienced in Migrating legacy HTML and ASP pages into interactive Extended JavaScript (ExtJS) pages.

**EDUCATION**

---

- Bachelor of Engineering (EEE)
- Accelerated NIIT course to learn Dot net and SQL fundamentals.