

Vinay Chowdary Katta

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SUMMARY

Around 5+ years of extensive Development and Support experience in the field of Information Technology. Developed applications using ServiceNow platform and experience in Java, Jakarta EE, JPA, JSF, Node.js, HTML5, JavaScript, CSS, and React JS. Ability to prioritize; manage work, take decisions and work in tandem with different departments ensuring on time delivery.

EDUCATION

ILLINOIS INSTITUTE OF TECHNOLOGY, CHICAGO.

Expected Graduation Date: Dec 2023

Master's Information technology and Management

Major in Software Development

KL University, India

Graduation Date: April 2016

Bachelor of Engineering in Information Science and Technology

SKILLS

Languages: Java, SQL, Spring MVC, JDBC, JPA (Java Persistence API), JSP, JSF, Selenium and Data Structures

Web Technologies: HTML5, CSS, JavaScript, Node.js, Bootstrap, React

Frameworks: Express, Pug

Opensource Tools: Apache POI, Maven, GIT, Jenkins, VS Code, Eclipse

Cloud: Microsoft azure, Google Cloud

Databases: Microsoft SQL Server, My SQL, better-sqlite3, MongoDB

EXPERIENCE

Senior Software Engineer

December 2016 - August 2022

SERVICENOW

Hyderabad, India

- Development of Forms, Fields, Workflows, UI Pages for ITSM products.
- Released many versions of Store Apps like Site Reliability Operations and Site Reliability Metrics using ServiceNow platform capabilities.
- Worked on Slack and Zoom integration for Change and Incident Management products.
- Machine learning solutions for IT Service Management products like Incident, Problem and Change Management
- Development of Scripts using ATF which helps customer seamless upgrade to latest release
- Conducting boot camp sessions for new joiners and technical support teams
- Demoing product new features to customer and help them in implementations and smoother upgrade process
- Participate in on-call rotation resolving critical issues or outages during off work hours and weekends.
- Unit Testing, Automation of every feature to find out bugs in early stage of development
- Resolve Case tasks created by customers for different ITSM Products

Technologies: ServiceNow Platform, Workflow automation, Java, JavaScript, CSS, Node.js, Git-hub.

ACHIEVEMENTS AND PERSONAL INTERESTS

- Recognized with **LLAMA Award** for Q1 2021 for my outstanding contributions to SRM store release and customer interactions.
- Member of GivingAtNow and volunteered various CSR activities.