

Industry	Telecom	Client	Sky Link (Rostelecom)
Role	Solution Architect, Project Manager, MS Dynamics Administrator		
Key Result	The company gained transparency and timely access to operational data through a unified ERP system. ERP Integrated with Billing and launched a Helpdesk. Standardised landscape and organised transparent reporting, increasing business manageability during the company's pre-sale phase.		

Situation	Task	Action	Result
The company had a complex legal and organisational structure and was preparing for acquisition. It lacked transparency in its reporting and needed to unify its information landscape to improve manageability and data consistency.	I served as the Project Manager and Business Analyst. My task was to ensure the project progressed on schedule and met the strategic needs of the organisation for transparent reporting and unified systems.	I organised and oversaw project activities, implemented a system of weekly progress reporting for company leadership, and coordinated work across departments to align processes with the ERP implementation.	The company successfully established optimised and unified processes, significantly improving the quality and timeliness of business information, thus increasing overall enterprise transparency and control.