\*\*Software Engineer Intern: XYZ Organization | Jan 2023 - June 2023\*\*

- Collaborated on a Spring Boot project, contributing to the development and integration of features.

- Participated in a Slack app integration hackathon, showcasing adaptability and rapid learning.

- Self-initiated learning of JavaScript, enhancing programming skills and broadening technical expertise.

- Streamlined processes using Pipedream automation, seamlessly integrated with Freshsales CRM.

- Actively engaged on GitHub, contributing to open-source projects and demonstrating community involvement.

- Implemented Intercom Nudges for user engagement, informed by data-driven insights.

- Managed event tracking, messages, and email automation to enhance user experience.

- Developed an efficient script for generating and managing user and company data in Intercom.

- Integrated Jira into workflows, improving project management and team collaboration.

- Implemented user notification enhancements on the backend, enhancing user satisfaction.

- Established a structured GitBook documentation, ensuring accessible and organized information.

- Embraced diverse experiences, demonstrating strong software development, project management, and communication skills.

\*\*Summary of Accomplishments - March 2023\*\*

- Implemented Intercom integration for user event tracking, addressing CORS errors and enhancing sign-up processes.

- Collaborated on a backend service integration for data retrieval, including token verification and alerts.

- Contributed to Google Sheet integration for user data management and retrieval.

- Conducted a Proof of Concept (POC) for Intercom, exploring event tracking and banner triggers.

- Designed workflows for event handling and user interaction tracking.

- Collaborated on code reviews and maintained clear documentation.

- Actively participated in feature discussions and deployment testing.

\*\*Summary of Accomplishments - April 2023\*\*

- Collaborated to determine session detection points, enhancing Intercom event tracking.

- Implemented requested message body formats and improved event tracking.

- Addressed Pipdream API key issues and added metadata to Slack and Jira events.

- Developed frontend code to update contact stages and fixed UI issues.

- Played key roles in task management, deployment, and documentation.

\*\*Summary of Accomplishments - June 2023\*\*

- Successfully completed QA testing for Intercom event changes.

- Enhanced front-end for persona-based event triggers, improving user engagement.

- Streamlined URL structure for educate campaigns, enhancing accessibility.

- Collaborated on technical queries, facilitated QA processes, and initiated POCs.

- Played pivotal role in user engagement enhancements and project coordination.

\*\*Summary of Accomplishments - July 2023\*\*

- Collaborated on productive meetings, streamlining codebase and enhancing intercom communication.

- Implemented customer-related properties, fine-tuned goals, and facilitated QA processes.

- Initiated and executed successful POCs, demonstrating adaptability and technical skill.

- Collaborated on data visualization efforts, studying libraries and enhancing user experience.

- Facilitated seamless QA, testing, and deployment processes.

\*\*Overall Summary\*\*

- Valuable internship experience from Jan to June 2023, showcasing versatile software development skills.

- Active contributor on GitHub and open-source projects, demonstrating community involvement.

- Implemented Intercom Nudges for improved user engagement and data-driven decisions.

- Successfully integrated various systems, including Jira and Pipedream, to streamline processes.

- Proven ability to collaborate effectively, manage projects, and adapt to new technologies.