

Total 6+ Years of Experience in Informatica PowerCenter
(3+ Years in Development and L2/L3 Support & 3+ Years in L1 Support)

Email: rammondem.pg@gmail.com

Mobile: +91 9666120443

PROFESSIONAL SUMMARY

- IT professional with **6+ years of experience** in ETL development, data integration, and production support in **Informatica PowerCenter**.
- Strong hands-on experience in **PowerCenter versions 9.6 / 10.1 / 10.1.1 / 10.5.3**, SQL, Uinx Shell scripting, and data warehousing.
- **3+ years of ETL Development (L2/L3 Support)** and **3+ years in L1 Support**, handling large-scale enterprise data pipelines.
- Expertise in designing, building, and optimizing **ETL mappings, workflows, and sessions** with a strong focus on performance tuning.
- Proficient in **Oracle, SQL Server, PostgreSQL**, and real-time data replication using **DB Moto / Syniti Data Replicate**.
- Strong experience in **incident, problem, change management (ITIL)** and working with globally distributed teams.
- Skilled in debugging ETL failures, root-cause analysis, and ensuring high data availability for downstream systems (Power BI, ADF).
- Exposure to **MDM (Master Data Management)** and certified in **MDM SaaS Foundation and Associate level**.
- Excellent communication skills with proven experience in insurance (AXA), and FMCG domain (P&G).

EDUCATION:

- B. Tech (Metallurgy) from RGUKT IIIT, RK VALLEY, Andhra Pradesh, with 75.40% in 2015.

PROFESSIONAL QUALIFICATIONS:

EXPERIENCE-1: Working as IT Analyst at Tata Consultancy Services (TCS)

Jan 2023 - Present

PROJECTS HANDLED:

Client: AXA Life and General Insurance

SKILL SET:

ETL Tools	: Informatica PowerCenter
RDBMS	: Oracle 11g, Oracle (12c, 18c, 19c), PostgreSQL 6.0
Languages	: SQL, Unix Shell scripting
Replication Tool	: DB Moto 9.5, Syniti Data Replicate (9.x, 10.x)
Other Tools	: Putty, WinSCP, Crontab Scheduler
ITIL Processes	: Incident, Change, Problem management

PROJECT DESCRIPTION:

AXA is one of the world's leading insurance and asset management companies, offering a wide range of life, health, and general insurance products.

In this project, our team was responsible for developing and supporting critical ETL pipelines that provide analytical and operational data to multiple downstream systems such as Power BI, Azure Data Factory, finance platforms, and report generation systems. The scope included Informatica ETL development, real-time replication, and L2/L3 production support for stable delivery of business data.

RESPONSIBILITIES:

- Designed, developed, and optimized Informatica PowerCenter mappings, sessions, and workflows.
- Implemented transformations including Router, Aggregator, Lookup, Update Strategy, and Joiner.
- Performed source-to-target mapping, data validation, and transformation logic implementation.
- Developed reusable transformations, mapplets, and parameterized workflows for consistency.
- Coordinated with business analysts to analyze requirements and deliver scalable ETL solutions.
- Participated in performance tuning of SQL queries and Informatica mappings.
- Monitored daily ETL workflows and batches using Informatica Workflow Monitor and Crontab.
- Handled incident management, change requests, problem management, and RCA reporting as part of ITIL processes.
- Troubleshoot complex job failures by analyzing logs, session details, bad files, and database connectivity.
- Performed workflow restarts, reruns, parameter updates, and code fixes to restore data flow.
- Supported downstream systems such as Power BI and Azure Data Factory (ADF) through DB Moto/Syniti Data Replicate real-time data replication.
- Validated replicated data between Oracle & SQL Server/PostgreSQL ensuring consistency and accuracy.

- Created and maintained SOPs, runbooks, and knowledge base documents to streamline support operations.
- Collaborated with cross-functional teams (DBAs, Infra, Functional Teams, Business Users) for issue resolution.
- Ensured on-time availability of business data for reporting, financial operations, and audit processes.

EXPERIENCE-2: Worked as Informatica L1 Support Associate at SuryaTeja Facilities Management Pvt Ltd
Nov 2018 - Jan 2023

PROJECTS HANDLED:

Client: Procter & Gamble (P&G) – American Multinational Consumer Goods Corporation

SKILL SET:

- | | |
|----------------|--|
| ETL Tools | : Informatica PowerCenter |
| RDBMS | : Oracle 11g |
| Languages | : SQL, Unix |
| ITIL Processes | : Incident, Change, Problem management |

PROJECT DESCRIPTION:

Procter & Gamble (P&G) is a global leader in FMCG manufacturing with a diverse portfolio of personal care and household products. The project involved supporting enterprise-wide ETL workflows, ensuring smooth data flow across P&G’s analytics and reporting platforms, and providing first-level investigation for business-critical data pipelines.

RESPONSIBILITIES:

- Monitored daily Informatica PowerCenter workflows, sessions, and batches, ensuring successful execution across various environments.
- Performed initial triage of ETL job failures, analyzed error logs, and escalated issues to L2/L3 teams with detailed findings.
- Conducted data validation checks and verified source-to-target data loads to ensure completeness and accuracy.
- Provided first-line support for incident tickets related to Informatica workflows, SQL queries, and data pipeline issues.
- Coordinated with cross-functional teams to ensure timely issue resolution and smooth data availability for downstream systems.
- Created and maintained runbooks, SOPs, and documentation for recurring support activities and known issues.
- Prepared daily/weekly monitoring reports, highlighting system health, job trends, and incident summaries.

- Assisted in performing basic fixes, such as rerunning failed workflows, updating parameters, validating file arrivals, and checking database connectivity.
- Ensured all support activities adhered to P&G's ITIL processes including incident, problem, and change management.

DECLARATION:

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date : 22-11-2025

Place : Hyderabad

Signature
M. Ramanjaneyulu