Juravinski Dispatch Set - PRIORITY 1, Then Proximity (Mar 06)

PMV	LOC	ZONE	*UNIT*	SECTION	FLOOR	BUILDING	CAMPUS
VALUE	11	7	7	2	5	3	1

AUTO LOCATION	LOC	ZONE	*UNIT*	SECTION	FLOOR	BUILDING	*BASE*
MINUTES	4	8	7	14	10	12	16

PRIORITY	1	2	3	4	5	6	7	8	9
VALUE	20	11	7	5	4	3	2	1	0

ESCAL PRIORITY	1	2	3	4	5	6	7	8	9
MINUTES		14	8	8	5	5	25	30	40

APPT	1.2

	OD	APPT	ZONE %	PRIORITY %	AGE of 6	COMBINED %
PRIORITY 1 IN LOCATION	31	35	100.0%	100.0%	40	100.0%
Priority 1 in Zone	27	31	63.6%	100.0%	40	81.8%
Priority 1 in Floor	25	29	45.5%	100.0%	40	72.7%
Priority 1 in Building	23	27	27.3%	100.0%	40	63.6%
Priority 1 in Section	22	26	18.2%	100.0%	40	59.1%
Priority 2 in Location	22	24.2	100.0%	55.0%	26	77.5%
Priority 2 in Zone	18	20.2	63.6%	55.0%	26	59.3%
Priority 3 in Location	18	19.4	100.0%	35.0%	18	67.5%
Priority 2 in Floor	16	18.2	45.5%	55.0%	26	50.2%
Priority 4 in Location	16	17	100.0%	25.0%	10	62.5%
Priority 5 in Location	15	15.8	100.0%	20.0%	5	60.0%
Priority 2 in Building	14	16.2	27.3%	55.0%	26	41.1%
Priority 3 in Zone	14	15.4	63.6%	35.0%	18	49.3%
Priority 2 in Section	13	15.2	18.2%	55.0%	26	36.6%
Priority 3 in Floor	12	13.4	45.5%	35.0%	18	40.2%
Priority 4 in Zone	12	13	63.6%	25.0%	10	44.3%
Priority 5 in Zone	11	11.8	63.6%	20.0%	5	41.8%
Priority 3 in Building	10	11.4	27.3%	35.0%	18	31.1%
Priority 4 in Floor	10	11	45.5%	25.0%	10	35.2%
Priority 3 in Section	9	10.4	18.2%	35.0%	18	26.6%
Priority 5 in Floor	9	9.8	45.5%	20.0%	5	32.7%
Priority 4 in Building	8	9	27.3%	25.0%	10	26.1%
Priority 4 in Section	7	8	18.2%	25.0%	10	21.6%
Priority 5 in Building	7	7.8	27.3%	20.0%	5	23.6%
Priority 5 in Section	6	6.8	18.2%	20.0%	5	19.1%

* Thing to analyze - Speed of escalation - What determines optimal one?
- Before and After, Dispatch values by Area and also Priority
- Priority Spread throughout the Site [2-6]
- Auto Location Level speed - Optimal Determination?
- minimal Priority Zeros as this impacts everything

Factors Affecting - # of porters in Pool
- Volume of calls at time of entry
- Dispatch Set
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