

# QUARTERLY STATEMENT AS AT 31 MARCH 2021

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### Selected key figures

		Q1 2020	Q1 2021	+/- %
Revenue	€m	15,464	18,860	22.0
Profit from operating activities (EBIT)	€m	592	1,911	>100
Return on sales <sup>1</sup>	%	3.8	10.1	–
EBIT after asset charge (EAC)	€m	– 80	1,236	>100
Consolidated net profit for the period <sup>2</sup>	€m	301	1,190	>100
Free cash flow	€m	– 409	1,183	>100
Net debt <sup>3</sup>	€m	12,928	11,825	– 8.5
Earnings per share <sup>4</sup>	€	0.24	0.96	>100
Number of employees <sup>5</sup>		540,841	565,053	4.5

<sup>1</sup> EBIT/revenue. <sup>2</sup> After deduction of non-controlling interests. <sup>3</sup> Prior-year figure as at 31 December. <sup>4</sup> Basic earnings per share. <sup>5</sup> Headcount at the end of the quarter, including trainees.

# BUSINESS PERFORMANCE

**Record first quarter: Significant earnings growth and robust free cash flow thanks to continued high B2C shipment volumes and B2B recovery. Robust pace of growth continues in e-commerce worldwide, global economy enters recovery phase. Forecast upgraded further.**

## Organisational changes

On 1 January 2021, the Corporate Incubations board department was discontinued. No other material changes were made to the Group's organisational structure.

## Revenue, earnings and financial position

### Portfolio unchanged

There were no material changes in our portfolio in the reporting period.

### Consolidated revenue up significantly

In the first quarter of 2021, consolidated revenue rose substantially, by 22.0%, or €3,396 million, to €18,860 million. All divisions and regions contributed to this growth. Negative currency effects of €587 million were recorded.

At €414 million, other operating income was at the prior-year level (€422 million).

### Materials expense markedly higher

Materials expense rose sharply by €1,896 million to €9,583 million due to factors mainly including the €1,784 million increase in transport costs. Staff costs amounted to €5,838 million, up €310 million from the prior year, largely on account of the higher headcount. At €930 million, depreciation, amortisation and impairment losses were down €91 million from the prior year, which had included write-downs from the reorganisation of our StreetScooter activities. Other operating expenses totalled €1,049 million, slightly under the figure in the prior-year quarter (€1,077 million).

### Consolidated EBIT more than tripled

In the first quarter of 2021, consolidated EBIT stood at €1,911 million, up significantly (by 222.8%) over the previous year's level (€592 million), which included negative effects in the amount of €234 million for StreetScooter. At €–154 million, net finance costs were on par with the previous year (€–151 million). Profit before income taxes climbed by €1,316 million to €1,757 million. As a result, income taxes were up €386 million to €492 million, driven by factors including the tax rate, which rose from 24.0% to 28.0%.

### Consolidated net profit for the period also up sharply

At €1,265 million, consolidated net profit in the first quarter of 2021 was well above the prior-year level (€335 million). Of this amount, €1,190 million was attributable to Deutsche Post AG shareholders and €75 million to non-controlling interest shareholders. Basic earnings per share were up considerably from €0.24 to €0.96, and diluted earnings per share from €0.24 to €0.94.

### EBIT after asset charge (EAC) improves substantially

In the first quarter of 2021, EAC climbed sharply from €–80 million to €1,236 million, mainly as a result of increased profitability. The imputed asset charge remained mostly stable year-on-year, with investments in property, plant and equipment being offset by a decline in net working capital and higher provisions.

### EBIT after asset charge (EAC)

€ m	Q1 2020	Q1 2021	+/- %
EBIT	592	1,911	>100
➖ Asset charge	–672	–675	–0.4
⊞ EAC	–80	1,236	>100

### Liquidity remains very solid

The FFO to debt performance metric increased considerably in the first quarter of 2021 compared with 31 December 2020. The increase in funds from operations was largely the result of higher operating cash flow before changes in working capital. Reported financial liabilities declined, chiefly due to the repayment of a bond. This was offset in part by higher amounts due to banks and higher lease liabilities. The adjustment for pensions decreased significantly on account of the sharp reduction in pension obligations resulting from changes in discount rates. Surplus cash and near-cash investments increased, due primarily to very good free cash flow. On 31 March 2021, the Group had cash and cash equivalents of €5.1 billion. In view of this solid liquidity, the syndicated credit facility with a total volume of €2 billion was not drawn down during the reporting period.

**FFO to debt**

€m	1 Jan. to 31 Dec. 2020	1 Apr. 2020 to 31 Mar. 2021
Operating cash flow before changes in working capital	8,103	9,179
+ Interest received	67	64
– Interest paid	556	549
+ Adjustment for pensions	97	89
<b>= Funds from operations, FFO</b>	<b>7,711</b>	<b>8,783</b>
Reported financial liabilities <sup>1</sup>	19,098	18,926
– Financial liabilities at fair value through profit or loss <sup>1</sup>	54	22
+ Adjustment for pensions <sup>1</sup>	5,826	4,338
– Surplus cash and near-cash investments <sup>1,2</sup>	4,350	4,945
<b>= Debt</b>	<b>20,520</b>	<b>18,297</b>
<b>FFO to debt (%)</b>	<b>37.6</b>	<b>48.0</b>

<sup>1</sup> As at 31 December 2020 and 31 March 2021, respectively.

<sup>2</sup> Reported cash and cash equivalents and investment funds callable at sight, less cash needed for operations.

**Capital expenditure for assets acquired above prior-year level**

Investments in property, plant and equipment and intangible assets acquired (not including goodwill) amounted to €583 million in the first quarter of 2021 (previous year: €453 million). As planned, we made additional investments in renewing the Express division's intercontinental aircraft fleet. Advance payments were made for a new order of eight additional 777 freighters.

**Operating cash flow more than triples**

In the first quarter of 2021, net cash from operating activities was up sharply from the prior-year period, by 232% from €750 million to €2,490 million. The main driver of this improvement was the steep jump in EBIT. Income taxes paid rose from €168 million to €273 million. At €94 million, the cash outflow from changes in working capital was €664 million lower than in the prior-year period, due primarily to an increase in liabilities and other items compared with the prior-year period.

Net cash used in investing activities rose by €265 million to €806 million. We increased our investments in property, plant and equipment and intangible assets by €107 million to €704 million. Moreover, we stepped up our investments in money market funds. Cash paid for current financial assets amounted to €162 million. The figure for the prior-year quarter included cash received of €9 million.

Due to the clear increase in EBIT, free cash flow also improved greatly, from €–409 million to €1,183 million. This is remarkable considering the fact that free cash flow has in the past generally been in negative territory in the first quarter.

**Calculation of free cash flow**

€m	Q1 2020	Q1 2021
<b>Net cash from operating activities</b>	<b>750</b>	<b>2,490</b>
Sale of property, plant and equipment and intangible assets	26	37
Acquisition of property, plant and equipment and intangible assets	–597	–704
<b>Cash outflow from change in property, plant and equipment and intangible assets</b>	<b>–571</b>	<b>–667</b>
Disposals of subsidiaries and other business units	0	0
Disposals of investments accounted for using the equity method and other investments	0	0
Acquisition of subsidiaries and other business units	0	0
Acquisition of investments accounted for using the equity method and other investments	–5	–2
<b>Cash outflow from divestitures / acquisitions</b>	<b>–5</b>	<b>–2</b>
Proceeds from lease receivables	6	7
Repayment of lease liabilities	–482	–542
Interest on lease liabilities	–102	–94
<b>Cash outflow for leases</b>	<b>–578</b>	<b>–629</b>
Interest received	18	15
Interest paid	–23	–24
<b>Net interest paid</b>	<b>–5</b>	<b>–9</b>
<b>Free cash flow</b>	<b>–409</b>	<b>1,183</b>

Net cash used in financing activities was up by €651 million to €1,106 million. In January 2021, we repaid a bond in the amount of €750 million.

Cash and cash equivalents rose from €4,482 million as at 31 December 2020 to €5,113 million.

### Consolidated total assets up significantly

The Group's total assets amounted to €58,271 million as at 31 March 2021, up from the level at 31 December 2020 (€55,307 million).

Non-current assets rose by €847 million to €37,893 million. Intangible assets grew by €199 million to €11,857 million, mainly due to an increase in goodwill resulting from positive currency effects. Property, plant and equipment was up from €22,007 million to €22,382 million, with investments and positive currency effects exceeding disposals and depreciation, amortisation and impairment losses. Actuarial gains gave pension assets a boost and contributed to an increase in other non-current assets. Clear revenue growth in the first quarter had a marked effect on current assets: Trade receivables rose by €802 million to €9,787 million and cash and cash equivalents increased by €631 million to €5,113 million. Other current assets also rose sharply from €2,815 million to €3,216 million. This figure includes the deferred expense of €260 million at the reporting date that was recognised for the prepaid annual contribution to civil servant pensions to *Bundesanstalt für Post und Telekommunikation* (German federal post and telecommunications agency).

At €16,791 million, equity attributable to Deutsche Post AG shareholders was much higher than at 31 December 2020 (€13,777 million). Consolidated net profit, currency effects and actuarial gains from pension obligations increased this figure. Higher interest rates were the primary factor resulting in a steep decrease in provisions for pensions and similar obligations by €1,081 million to €4,754 million. Financial liabilities dropped slightly from

€19,098 million to €18,926 million for reasons including our early repayment of a bond. Other current liabilities were up, from €5,135 million to €6,046 million, due primarily to an increase in liabilities to employees, such as holiday entitlements.

### Net debt drops to €11,825 million

Our net debt decreased from €12,928 million as at 31 December 2020 to €11,825 million as at 31 March 2021, mainly on account of the increase in cash and cash equivalents.

#### Net debt

€ m	31 Dec. 2020	31 March 2021
Non-current financial liabilities	15,833	15,859
⊕ Current financial liabilities	2,893	2,639
⊖ <b>Financial liabilities<sup>1</sup></b>	<b>18,726</b>	<b>18,498</b>
⊖ Cash and cash equivalents	4,482	5,113
⊖ Current financial assets	1,315	1,560
⊖ Positive fair value of non-current financial derivatives <sup>2</sup>	1	0
⊖ <b>Financial assets</b>	<b>5,798</b>	<b>6,673</b>
<b>Net debt</b>	<b>12,928</b>	<b>11,825</b>

<sup>1</sup> Less operating financial liabilities.

<sup>2</sup> Recognised in non-current financial assets in the balance sheet.

## Divisions

### EXPRESS

#### Key figures, Express

€ m	Q1 2020	Q1 2021	+/- %
Revenue	4,150	5,499	32.5
of which Europe	1,875	2,383	27.1
Americas	909	1,135	24.9
Asia Pacific	1,462	1,987	35.9
MEA (Middle East and Africa)	314	333	6.1
Consolidation/Other	-410	-339	17.3
Profit from operating activities (EBIT)	393	961	>100
Return on sales (%) <sup>1</sup>	9.5	17.5	-
Operating cash flow	683	1,441	>100

<sup>1</sup> EBIT/revenue.

### International business posts strong revenue growth

Revenue in the division increased by 32.5% to €5,499 million in the first quarter of 2021. This includes negative currency effects of €231 million. Excluding these effects, the increase in revenue was 38.1%. The revenue figure also reflects the fact that fuel surcharges were higher in all regions compared with the previous year. Excluding currency effects and fuel surcharges, revenue was up by 37.3%.

Per-day revenues and shipment volumes continued to increase substantially in both of our product lines during the reporting period.

**Express: revenue by product**

€m per day <sup>1</sup>	Q1 2020	Q1 2021	+/- %
Time Definite International (TDI)	49.4	68.1	37.9
Time Definite Domestic (TDD)	4.5	6.0	33.3

<sup>1</sup> To improve comparability, product revenues were translated at uniform exchange rates. These revenues are also the basis for the weighted calculation of working days.

**Express: volume by product**

Items per day (thousands)	Q1 2020	Q1 2021	+/- %
Time Definite International (TDI)	954	1,205	26.3
Time Definite Domestic (TDD)	533	694	30.2

**Double-digit growth rates in the Europe region**

Revenue in the Europe region increased by 27.1% to €2,383 million in the first quarter of 2021. That figure includes foreign currency losses of €34 million; growth excluding currency effects was 28.9%. In the TDI product line, revenues per day increased by 34.0%. Per-day TDI shipment volumes improved by 26.4%.

**TDI shipments up sharply in the Americas region**

In the Americas region, revenue increased by 24.9% to €1,135 million in the first quarter of 2021. Excluding currency losses of €83 million, revenue rose by 34.0%. Per-day TDI volumes were up a strong 33.3% over the previous year. Per-day revenues grew by 41.7%.

**Operating business in the Asia Pacific region registers growth**

In the Asia Pacific region, revenue improved by 35.9% to €1,987 million in the first quarter of 2021. Excluding

currency losses of €60 million, revenue rose by 40.0%. In the TDI product line, per-day revenues rose by 42.8% and per-day volumes were up 25.3%.

**MEA region also registers revenue growth**

Revenue in the MEA (Middle East and Africa) region improved by 6.1% to €333 million in the reporting period. Excluding currency losses of €26 million, revenue rose by 14.3%. Per-day TDI revenues increased by 24.2% and per-day volumes rose 22.3%.

**EBIT up sharply year-on-year**

Division EBIT surged 144.5% in the first quarter of 2021 to reach €961 million. Return on sales also climbed, from 9.5% in the previous year to 17.5% in the reporting period.

**GLOBAL FORWARDING, FREIGHT**
**Key figures, Global Forwarding, Freight**

€m	Q1 2020 adjusted <sup>1</sup>	Q1 2021	+/- %
Revenue	3,582	4,752	32.7
of which Global Forwarding	2,500	3,590	43.6
Freight	1,111	1,193	7.4
Consolidation/Other	-29	-31	-6.9
Profit from operating activities (EBIT)	74	216	>100
Return on sales (%) <sup>2</sup>	2.1	4.5	-
Operating cash flow	-92	112	>100

<sup>1</sup> Prior-year figures adjusted due to reclassifications.

<sup>2</sup> EBIT/revenue.

**Significant improvement in revenue**

Revenue in the division was up sharply by 32.7% to €4,752 million. Excluding foreign currency losses of €159 million, revenue was up by 37.1% over the prior-year quarter. In the Global Forwarding business unit, revenue rose by 43.6% to €3,590 million. Excluding foreign currency losses of €160 million, the increase was 50.0%. The business unit's gross profit was up from the previous year, by 19.1% to €699 million.

**Growth in air and ocean freight volumes**

We registered growth of 18.2% in air freight volumes in the first quarter of 2021, due mainly to increased demand from Asia and the United States. At the same time, available market capacity remained at a low level on account of the limitations on passenger flights. First-quarter air freight revenues therefore rose by 59.3%. Gross profit improved by 27.0%.

Ocean freight volumes were up 8.8% year-on-year. Revenues from ocean freight recovered well from the previous year, growing 49.2% to €1,255 million. At €215 million, the gross profit generated by ocean freight exceeded the prior-year figure by 45.3%. The market's sharply curtailed availability of free freight capacity was a major factor in the performance of this business.

### Global Forwarding: revenue

€m	Q1 2020 adjusted <sup>1</sup>	Q1 2021	+ / – %
Air freight	1,155	1,840	59.3
Ocean freight	841	1,255	49.2
Other	504	495	–1.8
<b>Total</b>	<b>2,500</b>	<b>3,590</b>	<b>43.6</b>

<sup>1</sup> Prior-year figures adjusted due to reclassifications.

### Global Forwarding: volumes

Thousands		Q1 2020 adjusted <sup>1</sup>	Q1 2021	+ / – %
Air freight exports	tonnes	418	494	18.2
Ocean freight	TEU <sup>2</sup>	702	764	8.8

<sup>1</sup> Prior-year figures adjusted due to reclassifications.

<sup>2</sup> Twenty-foot equivalent units.

### Revenue increase in European overland transport business

Revenue in the Freight business unit increased by 7.4% to €1,193 million in the first quarter of 2021. The 10.8% volume growth was driven in part by B2C business in Scandinavia. The business unit's gross profit also rose, by 9.6% to €309 million.

### EBIT up substantially year-on-year

The division's EBIT grew from €74 million to €216 million in the first quarter of 2021. Proactive capacity planning, optimised procurement and strict cost management played a role here, as did higher volumes in all areas. With the EBIT margin at 4.5%, EBIT amounts to 21.4% of gross profit.

## SUPPLY CHAIN

### Key figures, Supply Chain

€m	Q1 2020 adjusted <sup>1</sup>	Q1 2021	+ / – %
Revenue	3,232	3,241	0.3
of which EMEA (Europe, Middle East and Africa)	1,643	1,533	–6.7
Americas	1,144	1,226	7.2
Asia Pacific	448	489	9.2
Consolidation/Other	–3	–7	<–100
Profit from operating activities (EBIT)	105	167	59.0
Return on sales (%) <sup>2</sup>	3.2	5.2	–
Operating cash flow	–29	241	>100

<sup>1</sup> Prior-year figures adjusted due to reclassifications.

<sup>2</sup> EBIT/revenue.

### Revenue growth at a weaker pace due to negative currency effects

In the first quarter of 2021, revenue in the division was €3,241 million and therefore slightly above the prior year's figure. Positive business performance in nearly all regions mitigated negative currency effects of €144 million. The Life Sciences & Healthcare and Technology sectors achieved the highest growth.

The revenue increase was driven by new business growth, a consistently high contract renewal rate, eCommerce business growth and a recovery in B2B business volumes across most regions.

### Supply Chain: revenue by sector and region, Q1 2021

**Total revenue: €3,241 million**

of which Retail	27%
Consumer	22%
Auto-mobility	15%
Technology	14%
Life Sciences & Healthcare	11%
Engineering & Manufacturing	6%
Others	5%
of which Europe/Middle East/Africa/Consolidation	47%
Americas	38%
Asia Pacific	15%

### Record new business worth around €313 million secured

In the first quarter of 2021, the division concluded additional contracts worth around €313 million in annualised revenue with both new and existing customers. The Life Sciences & Healthcare, Consumer and Retail sectors accounted for the majority of the new business, with a significant portion attributable to e-commerce as well. The annualised contract renewal rate remained at a consistently high level.

### Earnings growth driven by positive revenue performance and higher productivity

EBIT in the division increased to €167 million (previous year: €105 million) in the first quarter of 2021, following both the good revenue development and the improved productivity trend established during the fourth quarter of the prior year. This was also supported by continued investment in digitalisation. The EBIT margin was 5.2%.

## ECOMMERCE SOLUTIONS

### Key figures, eCommerce Solutions

€ m	Q1 2020	Q1 2021	+/- %
Revenue	996	1,454	46.0
of which Americas	297	485	63.3
Europe	570	794	39.3
Asia	131	177	35.1
Other/Consolidation	-2	-2	0.0
Profit from operating activities (EBIT)	6	117	>100
Return on sales (%) <sup>1</sup>	0.6	8.0	-
Operating cash flow	85	230	>100

<sup>1</sup> EBIT/revenue.

### First-quarter revenue increases

The division generated revenue of €1,454 million in the first quarter of 2021, up 46.0% on the prior-year figure. The robust increase in revenue in all regions is attributable to higher volumes in the B2C business. Excluding foreign currency losses of €58 million, revenue was up by a total of 51.8% year-on-year.

### Significant year-on-year increase in EBIT

EBIT in the division improved considerably to €117 million (previous year: €6 million) in the first quarter of 2021. This was mainly due to higher revenues in the B2C business and strict cost management. The EBIT margin was 8.0%.

## POST & PARCEL GERMANY

### Key figures, Post & Parcel Germany

€ m	Q1 2020	Q1 2021	+/- %
Revenue	3,959	4,555	15.1
of which Post Germany	2,125	2,034	-4.3
Parcel Germany	1,258	1,820	44.7
International	540	675	25.0
Other/Consolidation	36	26	-27.8
Profit from operating activities (EBIT)	334	556	66.5
Return on sales (%) <sup>1</sup>	8.4	12.2	-
Operating cash flow	229	611	>100

<sup>1</sup> EBIT/revenue.

### Revenue surpasses prior-year level

In the first quarter of 2021, revenue in the division was €4,555 million, 15.1% above the prior-year figure, although there were 1.0 fewer working days than in the previous year. This positive development was driven largely by the continued strong growth in the German parcel business. Ongoing restrictions on brick-and-mortar retail and the resulting shift to online shopping were major contributors to that trend.

### Varying business unit performance

As expected, revenue and volumes in the Mail Communication business remained in decline on the whole, due mainly to electronic substitution but also because of the fewer working days in the quarter. Small-format goods shipments, an addition to our parcel portfolio from our mail network, are on the rise, growing sharply due to online retail.

Dialogue Marketing saw declines due to restrictions imposed as a result of the pandemic. The drop in revenues and cuts in advertising budgets since mid-March 2020 have led to reduced sales volumes of addressed and unaddressed promotional mailings.

Growth was maintained in the German parcel business: Revenue in the first quarter of 2021 exceeded that of the previous year by a healthy 44.7%. Investments in the network, additional digital recipient solutions and the Packstation and Poststation expansion support this growth.

With respect to the cross-border transport of documents and goods, trends varied in the initial weeks of the year. Whereas the import business benefited both from growth in mail volumes, particularly from Asia and Europe, and from increases in parcel shipments, exports of goods and documents to the rest of Europe and the world saw a further decline in document deliveries. The number of shipments containing merchandise increased, especially in our European target markets.

### Post & Parcel Germany: revenue

€ m	Q1 2020	Q1 2021	+/- %
Post Germany	2,125	2,034	-4.3
of which Mail Communication	1,463	1,442	-1.4
Dialogue Marketing	483	413	-14.5
Other/Consolidation (Post Germany)	179	179	-
Parcel Germany	1,258	1,820	44.7



## Post & Parcel Germany: volumes

### Mail items (millions)

	Q1 2020	Q1 2021	+/- %
Post Germany	3,846	3,399	-11.6
of which Mail Communication	1,766	1,720	-2.6
Dialogue Marketing	1,834	1,538	-16.1
Parcel Germany <sup>1</sup>	346	489	41.3

<sup>1</sup> Without international shipments.

### Significant EBIT improvement over prior year

EBIT in the division improved considerably by 66.5% to €556 million in the first quarter of 2021. This was mainly due to higher volumes and revenues in the parcel business and strict cost management. By contrast, we registered revenue losses due to volumes in other areas, particularly Dialogue Marketing.

## Changes in expected developments

### Global economy recovering faster despite third pandemic wave

Global economic growth is picking up the pace faster than expected at the beginning of the year. In its forecast dated 15 April 2021, IHS Markit projected a 5.3% increase in global economic activity in 2021, up from 4.4%, driven by very large stimulus packages in the United States and the continued recovery in China. However, in Europe in particular, the upswing is still currently concentrated largely in manufacturing, because the service sector continues to feel the impact of measures taken to rein in the third wave of the pandemic. A general normalisation of economic activity in Europe is expected no earlier than the third quarter, and then only if vaccination efforts proceed as planned. The global financial markets seem convinced, however, that

any additional economic setbacks in 2021 will be spared despite residual pandemic risks.

Ongoing business development is subject to a market environment characterised by structurally elevated B2C volumes throughout the networks and a robust recovery in B2B volumes. The resulting strong momentum in earnings and cash flow in the first quarter of the current year has prompted the Group to upgrade its guidance for 2021 as well its medium-term targets as follows:

For the full year 2021, we now expect a consolidated EBIT of more than €6.7 billion. This increase in earnings against both the prior-year figure of €4.8 billion and the original full-year guidance of more than €5.6 billion is being driven predominantly by the DHL divisions, which we now expect to deliver an EBIT of more than €5.4 billion for the current financial year. The EBIT forecast for the Post & Parcel Germany division is now being raised to around €1.7 billion, while EBIT at Group Functions is expected to remain at around €-0.4 billion. Further, the outlook for the full year 2021 free cash flow is now being raised to more than €3.0 billion. This takes into account the upgraded guidance of around €3.8 billion for capital expenditure (excluding leases) planned for this year.

The increased earnings level is also reflected in the medium-term guidance. For the 2023 financial year, we now expect consolidated EBIT of more than €7 billion, compared to the original guidance of more than €6 billion. Cumulative free cash flow for the period 2021 to 2023 is now expected to be around €9 billion. For the same time frame, capital expenditure (excluding leases) is forecast to come in at around €11 billion.

Overall, the impact of COVID-19 now presents an opportunity with high significance for 2021. In subsequent years we continue to expect an opportunity as well as a risk of medium significance.

Lawmakers eliminated the formal lack of a legal basis for pricing approvals for the period from 2016 to 2018 by way of an amendment of *Postgesetz* (German Postal Act) entering into force in March 2021. As a result, previous regulatory practice can continue by and large. Nonetheless, possible negative effects for Deutsche Post of the courts' decisions and actions currently pending still cannot be ruled out and therefore represent a medium risk.


The Group's overall opportunity and risk situation did not otherwise change significantly during the first quarter of 2021 compared with the situation described in the **© 2020 Annual Report beginning on page 60**. Based upon the Group's early warning system and in the estimation of its Board of Management, there were no identifiable risks for the Group in the current year which, individually or collectively, cast doubt upon the Group's ability to continue as a going concern. Nor are any such risks apparent in the foreseeable future.



# INCOME STATEMENT

**1 January to 31 March**
**€ m**

	2020	2021
Revenue <sup>1</sup>	15,464	18,860
Other operating income	422	414
Changes in inventories and work performed and capitalised	20	37
Materials expense <sup>1</sup>	-7,687	-9,583
Staff costs	-5,528	-5,838
Depreciation, amortisation and impairment losses	-1,021	-930
Other operating expenses	-1,077	-1,049
Net income/loss from investments accounted for using the equity method	-1	0
<b>Profit from operating activities (EBIT)</b>	<b>592</b>	<b>1,911</b>
Financial income	85	30
Finance costs	-207	-178
Foreign currency losses	-29	-6
<b>Net finance costs</b>	<b>-151</b>	<b>-154</b>
<b>Profit before income taxes</b>	<b>441</b>	<b>1,757</b>
Income taxes	-106	-492
<b>Consolidated net profit for the period</b>	<b>335</b>	<b>1,265</b>
attributable to Deutsche Post AG shareholders	301	1,190
attributable to non-controlling interests	34	75
Basic earnings per share (€)	0.24	0.96
Diluted earnings per share (€)	0.24	0.94

<sup>1</sup> Prior-year figures adjusted,  Segment reporting.

# BALANCE SHEET

€ m	31 Dec. 2020	31 March 2021
<b>ASSETS</b>		
Intangible assets	11,658	11,857
Property, plant and equipment	22,007	22,382
Investment property	12	10
Investments accounted for using the equity method	73	78
Non-current financial assets	746	781
Other non-current assets	160	574
Deferred tax assets	2,390	2,211
<b>Non-current assets</b>	<b>37,046</b>	<b>37,893</b>
Inventories	439	475
Current financial assets	1,315	1,560
Trade receivables	8,985	9,787
Other current assets	2,815	3,216
Income tax assets	209	208
Cash and cash equivalents	4,482	5,113
Assets held for sale	16	19
<b>Current assets</b>	<b>18,261</b>	<b>20,378</b>
<b>TOTAL ASSETS</b>	<b>55,307</b>	<b>58,271</b>

	31 Dec. 2020	31 March 2021
<b>EQUITY AND LIABILITIES</b>		
Issued capital	1,239	1,237
Capital reserves	3,519	3,588
Other reserves	-1,666	-1,180
Retained earnings	10,685	13,146
Equity attributable to Deutsche Post AG shareholders	<b>13,777</b>	<b>16,791</b>
Non-controlling interests	301	375
<b>Equity</b>	<b>14,078</b>	<b>17,166</b>
Provisions for pensions and similar obligations	5,835	4,754
Deferred tax liabilities	36	73
Other non-current provisions	1,790	1,877
Non-current financial liabilities	15,851	15,877
Other non-current liabilities	328	322
<b>Non-current provisions and liabilities</b>	<b>23,840</b>	<b>22,903</b>
Current provisions	1,080	1,122
Current financial liabilities	3,247	3,049
Trade payables	7,309	7,327
Other current liabilities	5,135	6,046
Income tax liabilities	611	650
Liabilities associated with assets held for sale	7	8
<b>Current provisions and liabilities</b>	<b>17,389</b>	<b>18,202</b>
<b>TOTAL EQUITY AND LIABILITIES</b>	<b>55,307</b>	<b>58,271</b>

# CASH FLOW STATEMENT

**1 January to 31 March**
**€ m**

	2020	2021
Consolidated net profit for the period	335	1,265
Income taxes	106	492
Net finance costs	151	154
<b>Profit from operating activities (EBIT)</b>	<b>592</b>	<b>1,911</b>
Depreciation, amortisation and impairment losses	1,021	930
Net costs/net income from disposal of non-current assets	26	2
Non-cash income and expense	70	21
Change in provisions	-26	9
Change in other non-current assets and liabilities	-7	-16
Dividend received	0	0
Income taxes paid	-168	-273
<b>Net cash from operating activities before changes in working capital</b>	<b>1,508</b>	<b>2,584</b>
<b>Changes in working capital</b>		
Inventories	84	-28
Receivables and other current assets	-627	-1,039
Liabilities and other items	-215	973
<b>Net cash from operating activities</b>	<b>750</b>	<b>2,490</b>
Subsidiaries and other business units	0	0
Property, plant and equipment and intangible assets	26	37
Investments accounted for using the equity method and other investments	0	0
Other non-current financial assets	13	12
Proceeds from disposal of non-current assets	39	49
Subsidiaries and other business units	0	0
Property, plant and equipment and intangible assets	-597	-704
Investments accounted for using the equity method and other investments	-5	-2
Other non-current financial assets	-5	-2
Cash paid to acquire non-current assets	-607	-708
Interest received	18	15
Current financial assets	9	-162
<b>Net cash used in investing activities</b>	<b>-541</b>	<b>-806</b>

	2020	2021
Proceeds from issuance of non-current financial liabilities	156	0
Repayments of non-current financial liabilities	-488	-1,301
Change in current financial liabilities	42	428
Other financing activities	1	4
Cash paid for transactions with non-controlling interests	-4	0
Dividend paid to non-controlling interest shareholders	-7	-12
Purchase of treasury shares	-30	-107
Interest paid	-125	-118
<b>Net cash used in financing activities</b>	<b>-455</b>	<b>-1,106</b>
<b>Net change in cash and cash equivalents</b>	<b>-246</b>	<b>578</b>
Effect of changes in exchange rates on cash and cash equivalents	-38	53
Changes in cash and cash equivalents associated with assets held for sale	0	0
Cash and cash equivalents at beginning of reporting period	2,862	4,482
<b>Cash and cash equivalents at end of reporting period</b>	<b>2,578</b>	<b>5,113</b>

## Segments by division

**1 January to 31 March**

€m	Express		Global Forwarding, Freight <sup>1</sup>		Supply Chain <sup>1</sup>		eCommerce Solutions		Post & Parcel Germany		Group Functions		Consolidation <sup>1,2</sup>		Group <sup>1</sup>	
	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021
External revenue <sup>1</sup>	4,059	5,380	3,348	4,430	3,208	3,214	965	1,421	3,859	4,402	25	13	0	0	<b>15,464</b>	<b>18,860</b>
Internal revenue	91	119	234	322	24	27	31	33	100	153	344	422	-824	-1,076	<b>0</b>	<b>0</b>
Total revenue	4,150	5,499	3,582	4,752	3,232	3,241	996	1,454	3,959	4,555	369	435	-824	-1,076	<b>15,464</b>	<b>18,860</b>
Profit/loss from operating activities (EBIT)	393	961	74	216	105	167	6	117	334	556	-320	-105	0	-1	<b>592</b>	<b>1,911</b>
of which net income/loss from investments accounted for using the equity method	1	0	0	0	1	0	-2	0	0	0	-1	0	0	0	<b>-1</b>	<b>0</b>
Segment assets <sup>3</sup>	16,263	16,874	8,901	9,604	7,889	8,114	1,878	1,901	6,188	6,458	5,267	5,283	-80	-80	<b>46,306</b>	<b>48,154</b>
of which investments accounted for using the equity method	24	26	19	20	14	15	0	0	0	0	17	17	-1	0	<b>73</b>	<b>78</b>
Segment liabilities <sup>3</sup>	4,224	4,568	3,296	3,686	2,912	2,883	717	795	2,716	2,915	1,567	1,651	-62	-62	<b>15,370</b>	<b>16,436</b>
Net segment assets/liabilities <sup>3</sup>	12,039	12,306	5,605	5,918	4,977	5,231	1,161	1,106	3,472	3,543	3,700	3,632	-18	-18	<b>30,936</b>	<b>31,718</b>
Capex (assets acquired)	173	288	21	21	96	86	11	19	72	119	81	51	-1	-1	<b>453</b>	<b>583</b>
Capex (right-of-use assets)	377	209	53	54	308	158	35	21	2	6	63	81	0	1	<b>838</b>	<b>530</b>
Total capex	550	497	74	75	404	244	46	40	74	125	144	132	-1	0	<b>1,291</b>	<b>1,113</b>
Depreciation and amortisation	345	363	62	60	231	206	42	42	73	81	252	179	0	-1	<b>1,005</b>	<b>930</b>
Impairment losses	0	0	0	0	0	0	3	0	0	0	13	0	0	0	<b>16</b>	<b>0</b>
Total depreciation, amortisation and impairment losses	345	363	62	60	231	206	45	42	73	81	265	179	0	-1	<b>1,021</b>	<b>930</b>
Other non-cash income (-) and expenses (+)	107	138	28	38	52	45	6	-3	83	79	58	29	0	1	<b>334</b>	<b>327</b>
Employees <sup>4</sup>	98,398	105,430	43,594	41,639	157,062	165,741	29,262	31,374	155,431	163,776	12,802	12,341	0	0	<b>496,549</b>	<b>520,301</b>

<sup>1</sup> Prior-year figures adjusted. <sup>2</sup> Including rounding. <sup>3</sup> As at 31 December 2020 and 31 March 2021. <sup>4</sup> Average FTEs.

### Adjustment of prior-period amounts

The Lead Logistics Provider (LLP) business which had, to date, been partially reported in the Global Forwarding, Freight segment has been included in the Supply Chain division since January 2021. The presentation of revenue and materials expense was standardised based on a review of certain customer contracts as part of this transition. The prior-period amounts were adjusted accordingly.

## Reconciliation

€ m	Q1 2020	Q1 2021
Total income of reported segments	912	2,017
Group Functions	-320	-105
Reconciliation to Group/Consolidation	0	-1
<b>Profit from operating activities (EBIT)</b>	<b>592</b>	<b>1,911</b>
Net finance costs	-151	-154
<b>Profit before income taxes</b>	<b>441</b>	<b>1,757</b>
Income taxes	-106	-492
<b>Consolidated net profit for the period</b>	<b>335</b>	<b>1,265</b>

## Earnings per share

### Basic earnings per share

		Q1 2020	Q1 2021
Consolidated net profit for the period attributable to Deutsche Post AG shareholders	€m	301	1,190
Weighted average number of shares outstanding	number	1,235,054,732	1,238,262,243
<b>Basic earnings per share</b>	<b>€</b>	<b>0.24</b>	<b>0.96</b>

### Diluted earnings per share

		Q1 2020	Q1 2021
Consolidated net profit for the period attributable to Deutsche Post AG shareholders	€m	301	1,190
Plus interest expense on the convertible bond	€m	2	2
Less income taxes <sup>1</sup>	€m	0	0
Adjusted consolidated net profit for the period attributable to Deutsche Post AG shareholders	€m	303	1,192
Weighted average number of shares outstanding	number	1,235,054,732	1,238,262,243
Potentially dilutive shares	number	21,503,815	30,220,659
Weighted average number of shares for diluted earnings	number	1,256,558,547	1,268,482,902
<b>Diluted earnings per share</b>	<b>€</b>	<b>0.24</b>	<b>0.94</b>

<sup>1</sup> Rounded below €1 million.

## Issued capital and treasury shares

### Changes in issued capital and treasury shares

€ m	2020	2021
<b>Issued capital</b>		
Balance at 1 January	1,237	1,239
Addition due to contingent capital increase (Performance Share Plan)	2	0
<b>Balance at 31 December/31 March</b>	<b>1,239</b>	<b>1,239</b>
<b>Treasury shares</b>		
Balance at 1 January	-1	0
Purchase of treasury shares	-2	-2
Issue/sale of treasury shares	3	0
<b>Balance at 31 December/31 March</b>	<b>0</b>	<b>-2</b>
<b>Total at 31 December/31 March</b>	<b>1,239</b>	<b>1,237</b>

# FINANCIAL CALENDAR



Revised dates and information regarding live webcasts can be found on our [@Reporting hub](#).

# CONTACTS

## Deutsche Post AG

Headquarters  
53250 Bonn  
Germany

## Investor Relations

+49 (0) 228 182-6 36 36  
ir@dpdhl.com

## Press Office

+49 (0) 228 182-99 44  
pressestelle@dpdhl.com

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The English version of the quarterly statement as at 31 March 2021 of Deutsche Post DHL Group constitutes a translation of the original German version. Only the German version is legally binding, insofar as this does not conflict with legal provisions in other countries. Deutsche Post Corporate Language Services et al.

## BASIS OF REPORTING

The document at hand is a quarterly statement pursuant to section 53 of *Börsenordnung für die Frankfurter Wertpapierbörse* (BörsO FWB – exchange rules for the Frankfurt Stock Exchange), as amended on 18 November 2019. It is not an interim report as defined in International Accounting Standard (IAS) No. 34. The accounting policies applied to this quarterly statement generally derive from the same accounting policies as used in the preparation of the consolidated financial statements for the 2020 financial year, with the exception of the new pronouncements required to be applied as at the beginning of the year. However, those standards had no material impact on the financial statements.

This quarterly statement contains forward-looking statements which are not historical facts. They also include statements concerning assumptions and expectations which are based upon current plans, estimates and projections, and the information available to Deutsche Post AG at the time this statement was completed. They should not be considered to be assurances of the future performance and results contained therein. Instead, they depend on a number of factors and are subject to various risks and uncertainties (particularly those described in the “Changes in expected developments” section) and are based on assumptions that may prove to be inaccurate. It is possible that actual performance and results may differ from the forward-looking statements made in this statement. Deutsche Post AG assumes no obligation beyond the statutory requirements to update the forward-looking statements made in this statement. If Deutsche Post AG updates one or more forward-looking statements, no assumption can be made that the statement(s) in question or other forward-looking statements will be updated regularly.