Senior Quality Assurance Engineer

Sokol Vitalii

E-mail: vitaliy.sokol91@gmail.com

Phone: +380979541312

Location: Wroclaw, Poland

Summary

Highly motivated and results-driven Quality Assurance specialist with over 11 years of great professional experience in the IT field, specializing in QA management and the testing of Web-based, Mobile and Desktop applications.

I bring a strong understanding of SDLC and QA Life Cycle, with a proven track record of testing applications within Agile/Scrum development processes.

My dedication to ensuring product quality aligns with a strategic and comprehensive approach, making me a valuable asset in delivering high-performance software solutions.

Expertise:

• Analyzing business and functional requirements to create comprehensive Test Plans and Test Designs for manual testing.

• Hardworking and collaborative team player, capable of working productively in both team and individual settings.

• Quick grasp of new technologies and complex concepts, with effective implementation.

• Goal-oriented approach to ensure the end product meets perfection, bringing personal satisfaction.

Professional Skills:

• ISTQB Certified QA Engineer with 11+ years of experience in the QA/Testing area.

• 5+ years of experience in QA Team Leading on different projects.

• Experience in launching projects from scratch on the QA side, covering all processes, Test Approaches, Test Strategies, Test Plans, communication with customers, and Test documentation.

• Good analytical skills, attention to detail, troubleshooting, problem-solving and research capabilities.

• Perform Functional, Regression, smoke, and sanity testing on different modules as per the business requirement

• Comprehensive test experience as a software testing engineer in Agile teams, responsible for various testing activities such as planning, requirements discussion, and communication with customers, and team members.

• Experience in conducting interviews and assessments with providing detailed feedback.

• Good leadership and stress resistance skills.

Professional Experience

Company: Luxoft

Lead / Senior QA Engineer (Full-Time)
Dec 2019 – Present – 4 years 2 months
Ukraine, Kyiv | France, Paris

Customer: General Electric (GE Grid Solutions)

Project: NORCAP

Project Description:
NORCAP project - electricity grid monitoring and managing clean energy services.

Responsibilities:

- Managed and led a team of 4-6 QA professionals, overseeing day-to-day activities, sprint planning/monitoring/control for QA, providing guidance, and estimating testing activities.
- Mentored and coached team members, fostering professional growth and enhancing skills.
- Represented the test team in management meetings.
- Established QA strategy, good QA process, and workflow.
- Designed, reviewed and supported test documentation (Test Plans, Checklists, Test Cases, Test Suites, Traceability Matrix) for web applications.
- Worked on complex scenarios with In-depth analytical and problem-solving skills.
- Developed and monitored bug reports and conducted detailed investigations and defect analysis.
- Used Git for version control and Jenkins CI/CD pipeline using Cron jobs for development build creation and test environment deployment.
- Conducted systems integration, functional, regression, smoke, sanity, database, and API testing.
- Writing and supporting automated tests on Katalon Studio.
- Executed SQL queries to perform database testing on Microsoft SQL Management Studio.
- Collaborated with team and client members to drive software defects to resolution.
- Participated in Scrum ceremonies like Grooming, Planning, Standup, Retrospective and Sprint Review.
- Utilized test management and bug-tracking tools, including Grip.

Company: Luxoft

Senior QA Engineer (Full-Time)
Feb 2019 – Dec 2019, 10 months
Ukraine, Kyiv | USA, Houston

Customer: Halliburton

Project: Pinnacle

Project Description:
The system that consolidates activities from Wells, shows real-time data and decrease time spent on analysis.

Responsibilities:

- Manual testing of desktop application;
- Providing planning, estimation, requirements review;
- Maintaining of test documentation: test approaches, test plans, test cases for project monitoring;
- Developed quality assurance processes, procedures, documentation templates, test case templates;
- Involved into projects with agile methodology.
- Worked with test management and bug tracking tools: Microsoft Visual Studio

Company: Luxoft

Senior QA Engineer (Full-Time)
Nov 2017 – Feb 2019, 1 year 3 months
Ukraine, Kyiv | USA, Pasadena

Customer: Jazva Inc.

Project: Jazva (eCommerce)

Project Description:
Jazva's innovative e-commerce solutions help mid to large size retailers and wholesalers reach more customers and sell more by simplifying, synchronizing, and automating the multichannel selling process. Our dynamic enterprise solutions are integrated with some of the world's largest marketplaces and channels, including eBay, Amazon, Shopify, Magento; and UPS is among our strategic partners.

Using Jazva, our customers receive, process and ship thousands of orders daily. Jazva's all-in-one streamlined cloud-based platform also manages inventory, CRM, marketing, and financial data, eliminating the need for numerous disparate systems.

Responsibilities:
- Organized and tested web applications on the various platforms;
- Analyzed test results, prepare and wrote Test Reports;
- Assisted software developers and performed troubleshooting on the process
- Providing planning, estimation and requirements review;
- Prepared and reviewed Test documentation, Test Plans and for various platforms;
- Involved in project with agile methodology;
- Worked with test management and bug tracking tools: Asana, TestRail.

Company: Limegrow

Senior QA Engineer (Freelance/Part-Time)
Nov 2018 – Aug 2021 – 2 years 10 months
Ukraine, Kyiv | Estonia, Tallinn

Customer: Ingenico

Project: Ingenico ePayments

Project Descriptions:

- Ingenico ePayments project - Plugins are software components designed specifically to connect your eCommerce platform like Magento or Shopify to our trusted payment engine. Plugins allow you to easily accept payments from your webshop with little hassle!

Responsibilities:
- Manual testing of WEB and Mobile application;
- Investigate possible issues reported by customers, provide steps for reproducing and isolating the problem in order to help developers fix the issue;
- Test Cases design, development and executing;
- Bug's report development and monitoring;
- Detailed investigation and isolation of issues;
- Worked with test management and bug tracking tools: Jira, TestRail.

Company: Luxoft

Senior QA Engineer / QA Team Lead (Full-Time)
Nov 2015 – Dec 2017, 2 years
Ukraine, Kyiv | Great Britain, London

Customer: Vantage Power

Project: VPVision (Radius, IoT)

Project Description:
VPVision is a deeply integrated, state-of-the-art telemetry system. It features a single web dashboard for fleet operators, which tracks vehicle performance. By monitoring 4000+ data points from their hybrid diesel engines, the solution produces near real-time alerts for critical issues.
Monitoring a vehicle's speed, engine and fuel cell level allows VPVision to deliver driver and fleet dispatch alerts when a bus needs routine maintenance.

Responsibilities:
- Involved in projects with agile methodology;
- Manual testing of Web and native Mobile applications (Android/iOS);
- Delegating test execution tasks to the testing team;
- Worked with team members to drive software defects to resolution;
- Role of supervisor for junior team member with managing and leading QA team;
- Designed and created use cases, test cases, test approaches, test plans and manage changes to test plans for project monitoring;
- Providing planning for QA team, estimation, requirements review;
- Investigate possible issues reported by customers, provide steps for reproducing and isolating the problem in order to help developers fix the issue;
- Cross-browser, cross-platform testing (MAC OS, Win OS families);

Company: Luxoft

Senior iOS Manual QA Engineer (Full-Time)
Sep 2017 – Oct 2017, 2 months
Ukraine, Kyiv | USA, Seattle

Customer: John Deere (IoT)

Project: PowerAssist (Startup)

Project Description:
PowerAssist provides serial specific information for your John Deere engine.

Responsibilities:
- Developed quality assurance processes, procedures, standards, documentation templates;
- Test Strategy, Test Plans development and support for project monitoring;
- Requirement analysis;
- Test Cases design, development and executing;
- Manual testing of iOS application;
- Bugs report development and monitoring;
- Detailed investigation and isolation of issues;
- Worked with team and client members to drive software defects to resolution;
- Worked with test management and bug tracking tools: Jira, Rally.

Company: Luxoft

Junior Tester/Middle QA Engineer (Full-Time)
Feb 2013 – Nov 2015, 2 years 10 months
Ukraine, Kyiv | Great Britain, London

Customer: Deutsche Bank

Projects: Product & Book, Fixed Income

Responsibilities:
• Manual testing of web (flex) applications (working with data, analysis of logic, performing functional, smoke, regression, usability, integration and UAT testing);
• Testing of DB web-based and native applications;
• Designed and created use cases, test cases, documents, test plans and manage changes to test plans for project monitoring;
• Work in a Scrum (waterfall) team;
• Review documentation specifications;
• Closely collaborating with BA team (both Kiev and London) to analyze the requirements and provide enhancements for functional and GUI part;
• Investigate possible issues reported by customers, provide steps for reproducing and isolating the problem in order to help developers fix the issue;
• Providing planning and estimation;
• The work with bug tracking systems in Team Forge – CollabNet;
• Daily Bug reporting;
• Creating simple automated tests (Groovy script);
• Guide and mentor Junior and Middle members of the team.

Company: Nycomed TCompany

Junior Tester (Part-Time)
Dec 2012 – Jan 2013, 2 months
Ukraine | Germany

Customer: Nycomed Company

Projects: Traper Medical Data Management

Responsibilities:
• Manual functional testing of Web applications for MDM projects;
• Review documentation specifications;
• Designed, created and executed test cases for desktop application;
• Attend all scrum meetings (planning, retrospective, daily meeting) related to project.

Company: Vladium

Web Administrator & Content Manager
May 2012 – Sep 2012, 5 months
Ukraine, Kyiv

Kitchen design

Responsibilities:
• Support and administration of the company website;
• Content management.

Education

National Technical University of Ukraine "Kyiv Polytechnic Institute"
Faculty of Informatics and Computer Science (ФИВТ)
Bachelor, September 2009 – 2013.

Courses, Training, Certifications

- Certificate ISTQB® Certified Tester-Foundation Level №15-CTFL-73326-03
- ICAgile Certified Professional - Agile Team Facilitation (ICP-ATF)
- ICAgile Certified Professional – Agile Foundation

Skills

- Strong understanding of software development and defect lifecycles;
- Strong knowledge of test management and bug tracking tools:
- TFS CollabNet, JIRA, HP Quality Center/ALM, Rally, Asana, TestRail, qTest, Grip;
- Solid experienced in manual testing of web and mobile applications;
- Good experience in Financial Services, Internet of Things and eCommerce Industries';
- Good understanding of web technologies: HTML/CSS, XML, HTTP/HTTPS protocols.
- Basic knowledge in programming (Java and Groovy);
- Scrum, agile methodologies understanding;
- Mentoring and leading Junior/Middle/Senior QA experience;
- Possession of SQL;
- Testing tools: Xcode, PL\SQL, SoapUI, JMeter, Postman, Jenkins, GitHub, Altova XML Spy, SVN, Selenium/Webdriver + JAVA, LoadUI Web, Cucumber, Informatica Power Center, Charles;
- Operating Systems: Windows and MAC OS families.

Language

- Ukrainian – Fluent;
- English – Advanced.