Vladislav
Altunin

APPLICATION SUPPORT
SPECIALIST

CONTACT

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EDUCATION

Bachelor of Business Information Technology

Haaga-Helia UAS, Helsinki
GPA: 4,34 of 5

REFERENCES

Lorena Anthony

Interim Finland Site Manager
Swappie Oy, Helsinki
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Fred Puss

CEO
Estonian Biographical Center, Tartu
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PROFILE

I am an aspiring final year Business Information Technology student, looking for a full-time opportunity to apply my skills in a business environment. I find my inspiration in the technology-driven world and people. My colleagues and fellow students characterise me as dedicated, accurate and reliable.

EXPERIENCE

- **Senior Production Specialist | 2021 - 2022**
  Swappie Oy, Helsinki

  Fulfilling orders and preparing for shipment (outbound). Already after 2 month of working as a Production Specialist at Helsinki site, owing to my hard work and dedication, I earned a chance to develop the newly opened Tallinn's site of Swappie Oy. I had spent 2,5 months on a business trip in Estonia before I returned back to Helsinki. During that time I proved myself being a good problem solver, a team player and a leader. The outbound team comprised 20-30 people at that time and my day-to-day tasks included vast variety of duties to keep the Outbound department running. Communicating between Helsinki and Tallinn sites, resolving logistical and operational problems, IT-support and making sure that business targets are achieved. My cover letter includes details on the IT-related experience.

- **Translator | 2018 - 2021**
  Estonian Biographical Center, Tartu (remote)

  Translating Russian and Finnish old and contemporary texts into English. The translated documents were often notarized and used in courts to prove the relationships between people, so the translations needed to be done very precisely.

- **Shift Manager | 2014 - 2018**
  McDonald's Oy, Helsinki

  Managing shifts to deliver high standards of service. The job involved monitoring food safety, maintaining stock levels, taking accountability of business results and KPI's, responding to customer complaints.

SKILLS

- **Linux (Ubuntu Server), Unix (macOS)**
- **MySQL, SQL Server, SQLite**
- **JavaScript, Java**
- **HTML, CSS**
- **Power BI, Tableau**
- **SAP, Microsoft Dynamics**
- **UML**

LANGUAGES

English

Finnish

Russian