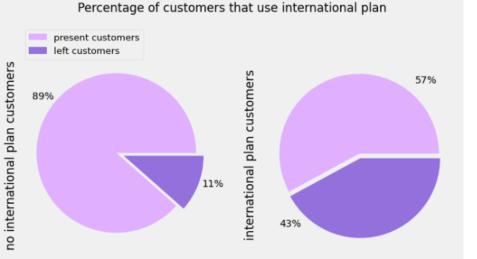
```
In [76]:
            1 # Column chart of urban areas
             2 plt.style.use('fivethirtyeight')
            4 colors = ['#9966CC','#483D8B']
            6 df city = pd.crosstab(index=df.loc[:,'city'], columns=df.loc[:,'churn']
            8 df_city = df_city.sort_values(by=1, ascending=False)
           10 fig,ax = plt.subplots(figsize=[17,8])
           11 df_city.plot(kind='bar',legend=True, ax=ax, color = colors)
           12 ax.xaxis.set tick params(labelrotation=0)
           13 ax.legend(['Customers that currently use the company services', 'Custom
           bbox_to_anchor=(0.0, 1.01), loc='upper left',prop={'size': 11 ax.set(title='Cities with the highest rates of customer churn', xlabel=
                             Cities with the highest rates of customer churn
           1.0 Customers that currently use the company services

Customers that left the company
           0.8
           0.6
           0.4
           0.2
```

```
6 # print(df_international_plan)
8 colors = ['#E0B0FF', '#9370DB']
10 explode_=[0.05,0.05]
11 explode 1=[0.01,0.05]
12 fig, ax = plt.subplots(nrows=1, ncols=2, figsize=(10,6))
13 df_international_plan.plot(kind='pie',y='no',ax=ax[0], labels=['',''],
14 df_international_plan.plot(kind='pie',y='yes',ax=ax[1], labels=['',''],
15 fig.suptitle('Percentage of customers that use international plan', fon
16 ax[0].legend(['present customers','left customers'],
17
                bbox_to_anchor=(0.0,1.15), loc='upper left', fontsize=13);
  ax[0].set ylabel('no international plan customers', fontsize=17)
18
19 ax[1].set_ylabel('international plan customers', fontsize=17);
20
21
22 t1 = ax[0].text(1.03, -0.4, '11%')
23 t2 = ax[0].text(-1.1, 0.7, '89%')
24
25 t3 = ax[1].text(0.7, 0.9, '57%')
26 t4 = ax[1].text(-1, -0.9, '43%')
           Percentage of customers that use international plan
```



```
In [81]:
         1 plt.style.use('seaborn')
          2 colors = ['#9966CC','#D891EF']
          3 df_service_calls = pd.crosstab(index=df.loc[:,'customer_service_calls']
                                          columns=df.loc[:,'churn'], normalize='ind
          5 fig, ax = plt.subplots(nrows=1, ncols=2, figsize=[10,6])
          6 df_service_calls.plot(kind='bar', legend=False, ax=ax[0],color = colors
            ax[0].xaxis.set_tick_params(labelrotation=0)
          8 df_service_calls.iloc[4:].plot(kind='bar', legend=True, ax=ax[1],color
         9 ax[1].xaxis.set_tick_params(labelrotation=0)
         10 ax[0].set(xlabel='')
         11 ax[1].set(xlabel='')
         12 ax[1].legend(['current','left'])
         13 fig.suptitle('Frequency of customer service calls', fontsize=18);
         14 ax[0].set(title='overall appearance')
         15 ax[1].set(title='area should be adressed');
         16
                           Frequency of customer service calls
```

